

Universidade do Minho

Escola de Engenharia Departamento de Informática

Jorge Caldas

Analysis and Visualisation of Dynamic Social Networks



Universidade do Minho

Escola de Engenharia Departamento de Informática

Jorge Caldas

Analysis and Visualisation of Dynamic Social Networks

Master dissertation
Master Degree in Computer Science

Dissertation supervised by **Pedro Rangel Henriques Alda Lopes Ganarski**

ACKNOWLEDGEMENTS

Write acknowledgements here

ABSTRACT

Write abstract here (en) or import corresponding file

RESUMO

Escrever aqui resumo (pt) ou importar respectivo ficheiro

CONTENTS

1	INT	RODUC	CTION	1
	1.1	Conte	ext and Problem	1
	1.2	Motiv	vation	1
	1.3	Goals		1
2	soc	IAL NI	ETWORKS IN SOCIOLOGY	2
	2.1	Origin	ns of Social Networks	2
		2.1.1	Sociology Perspective	3
	2.2	Releva	ant SN related terms	3
3	ONI	5		
	3.1	Histo	ry of Online Social Networks	7
	3.2	SN A		9
		3.2.1	Domain Modeling	9
		3.2.2	API	9
	3.3	SN B		9
	3.4	SN C		9
	3.5 Portuguese and Online Social Networks			
	3.6	How	9	
4	soc	IAL NI	ETWORK ANALYSIS	10
	4.1	Funda	amental Concepts for Network Analysis	10
	4.2	Netwo	ork Analysis	12
		4.2.1	Scientific Background	12
		4.2.2	Power Law	12
		4.2.3	Centrality Measures	12
		4.2.4	Link Analysis	12
		4.2.5		12
	4.3	Six De	12	
	4.4	Netwo	12	
	4.5	Real V	12	
5	THE	PROB	LEM AND ITS CHALLENGES	13
6	PRC	14		
	6.1	Soluti	ion Requirements	14
		6.1.1	Requirements Analysis	14
		6.1.2	Requirements Specification	14

			Contents	V
		6.1.3 Requirements Prioritisation	14	
	6.2	System Modeling	14	
	6.3	System Architecture	14	
	6.4	Technology Selection	14	
		6.4.1 Technology A	14	
		6.4.2 Technology B	14	
		6.4.3 Technology C	14	
		6.4.4 Technology Comparison	14	
		6.4.5 Decision	14	
7	IMP	IMPLEMENTATION		
	7.1	Data Extraction		
		7.1.1 Data Sources	15	
	7.2	Data Mining	15	
	7.3	Back end	15	
	7.4	Front end	15	
	7.5	Outcomes	15	
8	CAS	SE STUDIES	16	
	8.1	Results	16	
	8.2	Discussion	16	
	8.3	8.3 Summary		
9	CONCLUSION			
	9.1 Conclusions			
	9.2	Prospect for future work	17	

LIST OF FIGURES

Figure 1 Lauch dates of major *Online Social Network (OSN)*. (Ellison et al. (2007))

LIST OF TABLES

Table 1 Table of OSNs (statista.com (2016), expandedramblings.com (2016)) 6

ACRONYMS

o

osn Online Social Network.

 \mathbf{s}

sn Social Network.

sna Social Network Analysis.

INTRODUCTION

- 1.1 CONTEXT AND PROBLEM
- 1.2 MOTIVATION
- 1.3 GOALS

SOCIAL NETWORKS IN SOCIOLOGY

Nowadays is hard to find something that is not organized as a network, if one tries to understand something about the world around us, then definitely one needs to know something about networks.

Curiously if you look up the term *Social Network (SN)* in the Dictionary (2002), we may face the following:

"a website or computer program that allows people to communicate and share information on the Internet using a computer or mobile phone"

But, even if today we automatically think in SNs as websites (or web applications), deep down we know when talking about SNs, we refer to a much more broader term, that said, we may consider a SNs as the following:

"A social structure made of nodes that are generally individuals or organizations. A social network represents relationships and flows between people, groups, organizations, animals, computers or other information/knowledge processing entities. The term itself was coined in 1954 by J. A. Barnes." Beal (2016)

One may say that networks work like pipes, and trough them things flow, from individual to individual inside the network. It's trough networks that big institutions can organize themselves, and actually add value to society despite the large number of individuals.

2.1 ORIGINS OF SOCIAL NETWORKS

"The network concept is one of the defining paradigms of the modern era." Kilduff and Tsai (2003)

Before talking of network from the sociology perspective, one needs to review the network concept, which is broadly used across multiple fields of study, this include, physics, biology, linguistic, anthropology, mathematics, computer science and more recently computer networks.

But why is the network approach so adopted in such diversification fields? According to Kilduff and Tsai (2003), the answer is, because networks allows us to capture the interactions of any individual unit within the larger field of activity to which the unit belongs.

2.1.1 Sociology Perspective

"(...) many people attribute the first use of the term "social network" to Barnes (1954). The notion of a network of relations linking social entities, or of webs or ties among social units emanating through society, has found wide expression throughout the social sciences. (...)" Wasserman and Faust (1994)

The SN concept has been around for many years now, maybe not in the exact format that nowadays, we are familiarized with ("web way", in a manner of speaking), but in a more abstract sense, applied in real life within real connections. Wasserman and Faust (1994), refer that this term has first came into discussion in 1954, introduced by Barnes, J.A.

"Social relations in Bremnes, Norway, fall into three categories: relatively stable formal organizations serving many different purposes, unstable associations engaged in fishing, and interpersonal links that combine to form a social network and on which perceptions of class are based. In fishing situations, orders are given and obeyed; in the other social settings, consensus decisions are reached obliquely and tentatively." Barnes (1954)

In the above citation, John Arundel Barnes, does a very well succeed reflection about the relationships of the people from Bremnes (Norway). The author points out that relations can form organizations for serving a specific purpose, and today we clearly see that the chosen path of SNs and also OSNs, was narrow down SNs to very specific purposes, such as professional networks. So one may say that John Arundel Barnes not only coined the term SN, but also was one of the first who described **interest-based social networks**.

2.2 RELEVANT SN RELATED TERMS

In this section talk about some inherent concepts of SN, only if they are found relevant. (Review this theories. Why are they important in sociology? What is their placement (fitting) in the thesis?)

- Homophily and Heterophily
- Structuralism
- Structural functionalism

- Conflict theories
- Social constructionism

ONLINE SOCIAL NETWORKS

People need to connect other people, and the urge for connection, bring to us what today are known as OSNs. This web sites allows to define a profile as an individual, and to share and visualize content with other individuals in the network, therefore connecting.

"We define Online Social Networks as web-based services that allow individuals to construct a public or semi-public profile within a bounded system, articulate a list of other users with whom they share a connection, and view and traverse their list of connections and those made by others within the system. The nature and nomenclature of these connections may vary from site to site. Ellison et al. (2007) ¹

¹ A table is presented on the next page. The blank space is due to the size of the table.

Name	Year of launch	Registered Users	Provides an API?	Description/Purpose
Facebook	2004	1 712 000 000	Yes	General. Photos, videos, blogs, apps.
		1 600 000 000	Yes	General. Google+ is an interest-based
Google+	2011			social network that is owned
O				and operated by Google.
		1 000 000 000	Yes	Allows billions of people to discover,
				watch and share originally-created videos.
Youtube	2005			Provides a forum for people to connect,
				inform, and inspire others.
	2005	652 000 000	No	General . It allows users to write blogs,
				keep diaries, send photos, listen to music,
Qzone				and watch videos.
				It's only available in Chinese.
Twitter	2006	645 750 000	Yes	General. Micro-blogging, RSS, updates.
	2000	043 730 000	103	Microblogging platform and social
Tumblr	2007	555 000 000	Yes	networking website.
Instagram	2010	300 000 000	Yes	A photo and video sharing site.
Sina Weibo		300 000 000	Yes	Social microblogging site in mainland China.
Jilia Welbo	2009	300 000 000	165	General, including music upload, listening
VK	2006	249 409 900	Yes	and search.
VIX				
LinkedIn	2002	200 000 000	Yes	Popular in Russia and former Soviet republics.
Linkeum	2003	200 000 000	ies	Business and professional networking.
V 7: 0	2013	200 000 000	No	Short-form video sharing service where
Vine				users can share six-second-long
	2010	176 000 000	Yes	looping video clips.
Dimtowest				The worlds catalog of ideas. Find and save
Pinterest				recipes, parenting hacks, style inspiration and
				other ideas to try.
Reddit	2005	35 000 000	Yes	Social media, social news aggregation, web
				content rating, and discussion website.
	2007	32 000 000	Yes	Helping people make their photos
Flickr				available to the people who matter to them.
				Enable new ways of organising
				photos and video.
		27 590 000	Yes	World's largest network of local groups.
Maakuu	2002			Meetup makes it easy for anyone
Meetup				to organize a local group or find
				one of the thousands already meeting
				up face-to-face. meetup.com (2016)
			No	Couchsurfing connects travellers with
	2004	12 000 000		a global network of people willing
C 1				to share in profound and meaningful ways,
Couchsurfing				making travel a truly
				social experience. Is commonly used by travellers
				to find free hosts across the globe.
				couchsurfing.com (2016)
	2008	10 000 000	No	Built by scientists, for scientists.
ResearchGate				Connect the world of
				science and make
				research open to all. researchgate.net (2016)

Table 1: Table of OSNs (statista.com (2016), expandedramblings.com (2016))

The Table 1 lists the most used and popular OSNs, ordered by the estimated number of registered users.

The first obvious comment on the listed OSNs is that general purpose OSNs have more users (social networks with the word *General* in bold), being Youtube an exception, since it is not a general purpose OSNs, neither is focused on individuals, it is build around **social objects**, the videos.

The grey scale in the first column of Table 1 divides OSNs in three groups: the first and smallest, the 1 billion or more users OSNs; the second the OSNs with less than 1 billion users and more then 100 million; finally, the third group, OSNs with less then 100 million users. At this point, we begin to observe that **the narrower purpose OSNs** such as ResearchGate (mainly for researchers) or Couchsurfing (mainly for open minded travellers), **have a smaller number of registered users**, which is expected since the target audience is also smaller.

Other OSNs not listed in the Table 1, but still worth mentioning include **Classmates** (helps users finding classmates form kindergarten, primary school, high school etc.) known for being one of the first OSNs, since it was launched in 1995, and **Ask.fm** (allows users to interact with other users asking and answering questions (revealing identity is optional)).

3.1 HISTORY OF ONLINE SOCIAL NETWORKS

Although the first platform possessing some of the main characteristics of OSNs, the first recognizable OSN launched in 1997 as we can observe in the Figure 1. SixDegrees.com allowed users to create personal profiles, connect with friends and consult friends of friends lists. The profile feature came from the online dating sites and online communities, while the surfing trough register users in the network and consult friends was an existing feature in Classmates.com. SixDegrees.com was the first to combine these features.

SixDegrees promoted itself as a tool to help people to connect, but in 2000, it became an unsustainable business and the service closed. At the time the creators conclude that SixDegrees was a service that was very ahead of its time.

Until 2002 many OSNs have emerged, but incapable of projecting themselves at a global scale. As we can observe in the timeline of Figure 1 From 2002 and 2005 OSNs the *big players* came to exist, in these years, platforms such as Friendster, LinkedIn, MySpace, Hi5, Facebook and Youtube came to existence, shaping the business, cultural and research land-scape.

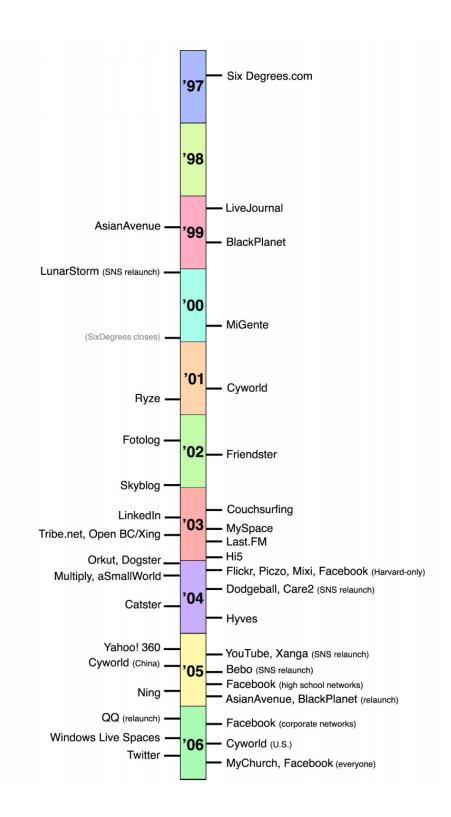


Figure 1: Lauch dates of major OSNs. (Ellison et al. (2007))

- 3.2 SN A
- 3.2.1 Domain Modeling
- 3.2.2 *API*
- 3.3 SN B
- 3.4 SN C
- 3.5 PORTUGUESE AND ONLINE SOCIAL NETWORKS
- 3.6 HOW SOCIAL NETWORKS HAVE CHANGED THE WORLD

SOCIAL NETWORK ANALYSIS

Social Network Analysis (SNA) is the study of how people are connected to each other, basically it studies a set of relations among a set of entities, these entities may be individuals, organizations, or even countries.

The common analysis procedure consists in mapping the network and then create metrics to characterize the network. Then one tries to figure what is the structure of the network and why does it have that structure. SNA is also about look at the individuals inside the network and where are those individuals located.

4.1 FUNDAMENTAL CONCEPTS FOR NETWORK ANALYSIS

The concepts listed below are of key importance to understand SNA. Wasserman and Faust (1994)

- *Actor* SNA is concerned with understanding the linkages among social entities and the implications of these linkages, these social entities are described as actors. Actors are are discrete individual, corporate, or collective social units.
- *Relational Tie* Actors are linked to one another trough *social ties*. The type of ties may be extensive, and it describes the nature of the connection. Some example of ties:
 - Evaluation of one person by another;
 - Transference of resources (bussiness transactions);
 - Association (to social event or cause);
 - Behavioural interactions (communicating);
 - Moving between places or statuses (migration, social or physical mobility);
 - Others may be: physical connection (roads, rivers), formal relations (authority), biological relationship;

- *Dyad* The most basic relationship that can be established is a dyad, a connection between two actors.
- *Triad* A relation established between three actors. Many studies included breaking SNs down to small groups (triads), this allowed a more clear conclusion about the transitivity of the connections.
- *Subgroup* It defines any subset of actors in a SN (conceptually, subgroups come after dyads and triads).
- *Group* A finite set of actors who for conceptual, theoretical or empirical reasons are treated as a finite set of individuals in which network measurements are made.
- *Relation* A collection of ties of a specific kind among members of a group is called a **relation** (e.g. a connection in *LinkedIn* is a relation while evaluating our connections of sending them messages are ties).
- *SN* With the definitions of actor, group and relation, a SN consists of a finite set or sets of actors and and the relation or relations defined on them. The presence of relation information is critical and defining feature of a SN.

- 4.2 NETWORK ANALYSIS
- 4.2.1 Scientific Background

Graphs

Statistics

...

- 4.2.2 Power Law
- 4.2.3 Centrality Measures
- 4.2.4 Link Analysis
- 4.2.5 ...
- 4.3 SIX DEGREES OF SEPARATION
- 4.4 NETWORK VISUALISATION
- 4.5 REAL WORLD APPLICATIONS

THE PROBLEM AND ITS CHALLENGES

PROPOSED SOLUTION

- 6.1 SOLUTION REQUIREMENTS
- 6.1.1 Requirements Analysis
- 6.1.2 Requirements Specification
- 6.1.3 Requirements Prioritisation
- 6.2 SYSTEM MODELING
- 6.3 SYSTEM ARCHITECTURE
- 6.4 TECHNOLOGY SELECTION
- 6.4.1 Technology A
- 6.4.2 Technology B
- 6.4.3 Technology C
- 6.4.4 Technology Comparison
- 6.4.5 Decision

IMPLEMENTATION

- 7.1 DATA EXTRACTION
- 7.1.1 Data Sources
- 7.2 DATA MINING
- 7.3 BACK END
- 7.4 FRONT END
- 7.5 OUTCOMES

CASE STUDIES

Application of main result (examples and case studies)

- 8.1 RESULTS
- 8.2 DISCUSSION
- 8.3 SUMMARY

CONCLUSION

Conclusions and future work.

- 9.1 CONCLUSIONS
- 9.2 PROSPECT FOR FUTURE WORK

BIBLIOGRAPHY

John Arundel Barnes. *Class and committees in a Norwegian island parish*. Plenum New York, 1954.

Vangie Beal. Webopedia definition for social network, 2016.

couchsurfing.com. Couchsurfing about page, 2016.

Cambridge Dictionary. Cambridge dictionaries online, 2002.

Nicole B Ellison et al. Social network sites: Definition, history, and scholarship. *Journal of Computer-Mediated Communication*, 13(1):210–230, 2007.

expandedramblings.com. Social media statistics, 2016.

Martin Kilduff and Wenpin Tsai. Social networks and organizations. Sage, 2003.

meetup.com. Meetup about page, 2016.

researchgate.net. Researchgate about page, 2016.

statista.com. statista, global social media ranking, 2016.

Stanley Wasserman and Katherine Faust. *Social network analysis: Methods and applications,* volume 8. Cambridge university press, 1994.