

8. Who decides when a completed issue is integrated into an official release in your team?

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9. In your opinion, when is the delivery of a completed issue to the end user considered to be delayed in your project?

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## Delivery delay in your project

In our research, we consider that a completed issue suffers from a delivery delay if such an issue is not included in the next release immediately after the issue is completed, i.e., such a completed issue is postponed to be delivered in future releases. We use the term delivery delay to refer to completed issues that are not delivered in the next immediate release.

10. In your opinion, is it frustrating to users when a completed issue skips one or more releases? Why?

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11. Is it frustrating for the team members when a completed issue skips one or more releases? Why?

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## Reasons related to delivery delay

We are developing a tool to detect if a completed issue will suffer from delivery delay. In this part of the survey, we want to know your opinion about reasons that we are investigating in our research to identify completed issues that are likely to suffer from delivery delay.