

12. Assuming that an issue is completed today (implementation and testing are completed), what reasons can you think of for the issue not to be delivered to end users in the next release?

Reasons related to delivery delay

13. What can team members do to avoid the delivery delay of completed issues?

14. To what extent do you agree that the characteristics listed in the table below are related to the delivery delay of a completed issue?

Mark only one oval per row.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree
The reporter of a completed issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The resolver of a completed issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The priority value of a completed issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The severity value of a completed issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of comments recorded in a completed issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of files modified to complete an issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Number of lines of code to complete an issue	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The time at which an issue is completed during a release cycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Feedback on the results about delivery delay

In this section, we are interested in your feedback about the results that we found in our research using the publicly available data of your project.