some software functionalities are unexpectedly delayed before reaching end users. With this study, we intend to help software development teams to better deliver software with little delay or schedule slippage.

take less than 15 minutes to complete.

Dear <Participant>,

In our opinion, you are a perfect fit to our research, since we observed that you have participated in the development of the <X> project. Would you mind sharing your thoughts with us by filling out this survey about the <X> project? The survey has 19 questions (all of them are optional) and will

We are a group of researchers based out of universities in Brazil, Australia,

and Canada. We are performing an empirical study to understand why

## <Survey URL>

To compensate you for your time, we will have a draw to give away \$100 Amazon gift certificates to 5% of all participants that answer all questions.

Please, do not hesitate to contact me if you have any questions. More information about this study is available at <a href="Link of the paper"><u>Link of the paper></u></a>

Thank you, Daniel Alencar da Costa.

PhD student at the Federal University of Rio Grande do Norte, Brazil. <a href="http://danielcalencar.github.io">http://danielcalencar.github.io</a>