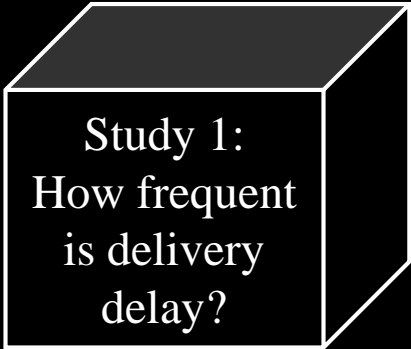
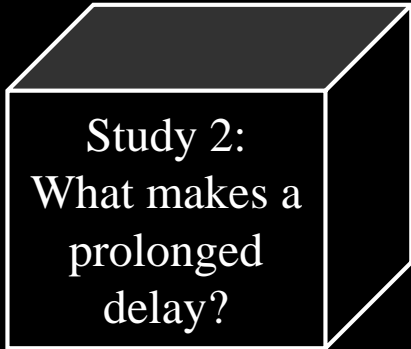


What leads addressed issues to suffer delivery delay?

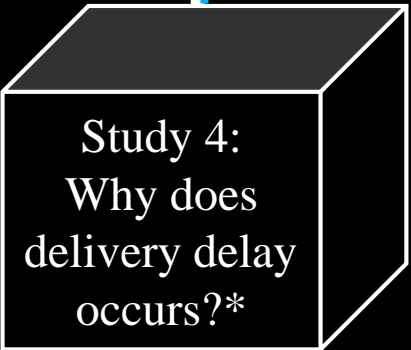
Theme I - Delivery delay phenomenon

A 3D rectangular box with a white outline and a dark gray top face, containing text.

Study 1:
How frequent
is delivery
delay?

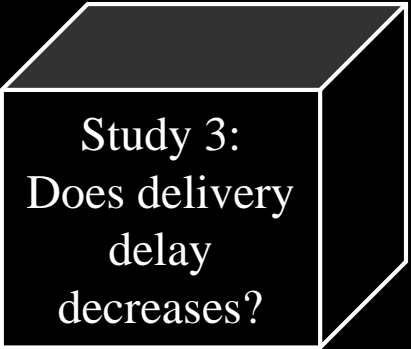
A 3D rectangular box with a white outline and a dark gray top face, containing text.

Study 2:
What makes a
prolonged
delay?

A 3D rectangular box with a white outline and a dark gray top face, containing text.

Study 4:
Why does
delivery delay
occurs?*

Theme II - Impact of Rapid Releases on delivery delay

A 3D rectangular box with a white outline and a dark gray top face, containing text.

Study 3:
Does delivery
delay
decreases?

** According to developers' perception*