

Website Accessibility Statement

This website is run by New Bradwell Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- find information contained in difficult to navigate tables within a text block or other accessible format on the same page

We have also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

How accessible this website is

The website is compliant with Web Content Accessibility Guidelines (WCAG) 2.1 AA Standards at the point of remedial fixes going live and re-testing on 09/05/2022

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@newbradwell-pc.gov.uk
- call 01908-313602 and ask to speak to the Clerk

We will consider your request and get back to you in 10 working days.

If you cannot view the map on our 'contact us' page, call or email us for directions.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: clerk@newbradwell-pc.gov.uk giving the page title and the nature of the problem.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility 1 of 3

Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, <u>contact the Equality Advisory and Support Service (EASS)</u>.

Technical information about this website's accessibility

New Bradwell Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is compliant with the Web Content Accessibility Guidelines version 2.1 AAstandard.

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images and are working through the site to address any missing ALT tags. When we publish new content we'll make sure our use of images meets accessibility standards.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards – for

example, they may not be structured so they're accessible to a screen reader. This does not

meet WCAG 2.1 success criterion 4.1.2 (name, role value).

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By December 2020, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations <u>do not require us to fix PDFs or other documents</u> <u>published before 23 September 2018</u> if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Interactive tools and transactions

Some of our interactive forms are difficult to navigate using a keyboard. For example, because some form controls are missing a 'label' tag.

Our forms are built and hosted through third party software and 'skinned' to look like our website. As this is third party content not under our control these forms do not have to be fixed under the accessibility guidelines.

How we tested this website

This website was last tested on 17/05/2022

What we're doing to improve accessibility

To improve and maintain accessibility we will re-test the site on an annual basis.

This statement was prepared on 09/05/20222.