

Daniel Delafuentes

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I am a web developer with experience in angular and java. I have a huge interest in front end user interface and user experience and aim to create UI that is unlike anyone has seen. Right now I want to use my strength in return for upgrading my back end knowledge weakness. My previous employment I was put to work primarily on front end ui code in return for a mentor that would fill my knowledge gaps in back end code and get me more hands-on experience with it. I have a strong passion for programming and am seeking a role as a developer in a company with a good reputation where I can grow and learn. I want to invest myself in a place where they want to invest in me.

Authorized to work in the US for any employer

Work Experience

Team Lead

TaskUs - San Antonio, TX

June 2018 to Present

- Filter content from Client's website
- Perform data and research functions
- Manage and resolve customer complaints
- Identify and escalate priority issues
- Document all information on customer interaction according to standard operating procedures
- Meet and exceed client mandated KPI's (Key Performance Indicators)
- Ensure consistent performance based on continuous improvement model
- Ensure that all Log-in and Passwords (both Internal & External) are kept confidential
- Participate in all Internal and External mandated trainings and/or seminars.
- Knowledge, understanding, and compliance with TaskUs policies and procedures.
- Maintain knowledge of functional area and company policies and procedures.
- Provide feedback to management concerning possible problems or areas of improvement.
- Perform other duties as assigned by management.
- Promoted to Subject Matter Expert.

Jr Software Developer - Ui/Ux Team Lead

Appddiction Studios - San Antonio, TX

July 2017 to June 2018

- Worked in both Agile & SAFe settings.
- Created and implemented custom CSS grid system with CSS media queries for mobile responsiveness.
- Used HTML5, CSS3, ANGULAR 4, jQuery, JavaScript, BootStrap, SQLDeveloper, Java, & jDeveloper.
- Designed complex interfaces to support third party systems.
- Web page development from design to test and up to production deployment.
- Daily meetings over the phone with customer to give brief updates of product.

- Daily to weekly meetings over the phone or in person to discuss customer needs and wants for product.
- Developed highly empathetic client relationships and earned reputation for delivering exceptional customer service.
- Coordinating the workflow between the end user, product OWNER, developer, and yourself.
- Experience working with custom directives, controllers, services, filter modules of Angular 4.
- Good experience in developing the Single Page Applications using Angular.
- Excellent working knowledge and thorough exposure on cross browser / cross device compatibility, with emphasis on

Responsive Design principles and Interactive Web Design from simple transition effects to parallax scrolling, rich media presentations.

- Testing for compliance to specified standards such as accessibility standards in the clients region or domain.
- Programming interaction with JavaScript and/or a library such as jQuery, YUI or Prototype.
- Creating, editing or modifying templates for a web development framework or CMS.

(Contract Position)

Shipping and Receiving

Education

Certificate in Software Development

Southern Careers Institute-San Antonio

Present

Certification in Software Development

Codeup

Skills

- Java (1 year)
- Javascript (2 years)
- MySQL (1 year)
- CSS3 (3 years)
- JQuery (1 year)
- Ajax (Less than 1 year)
- Bootstrap (3 years)
- HTML 5 (3 years)
- Photoshop (3 years)
- Git (2 years)
- Illustrator (Less than 1 year)
- Tomcat (Less than 1 year)
- Angular 4 (1 year)
- Type Script (1 year)
- Mobile Responsive Design (2 years)
- Customer Service (2 years)

- ReactJS (Less than 1 year)
- Sass/Less (Less than 1 year)
- Webpack/Babel (Less than 1 year)
- User Interface (UI)

Links

<https://danieldelafuentes.github.io/>

<https://github.com/danieldelafuentes>

<https://www.linkedin.com/in/daniel-de-la-fuentes>