DANIEL DVORKIN

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|| www.github.com/danieldvorkin || www.danieldvorkin.com || www.about.me/daniel.dvorkin ||

My main career objective is to become a successful software/application programmer within a high level based industry. I have graduated from the Seneca/York Campus and received my Diploma in Computer Programming. I'm very hard working and I love using computers to assist me in my work. I want to work with an organization where I can utilize my knowledge and skills in order to progress, as well as contribute positively to the company.

Summary of Qualifications:

- Familiar with Apple, Android, RIM and other operating and POS systems
- Work well under pressure and able to work in fast-pace environments
- Equally effective working in self-managed and team project
- Strong ability to work under pressure and to handle multiple tasks and priorities
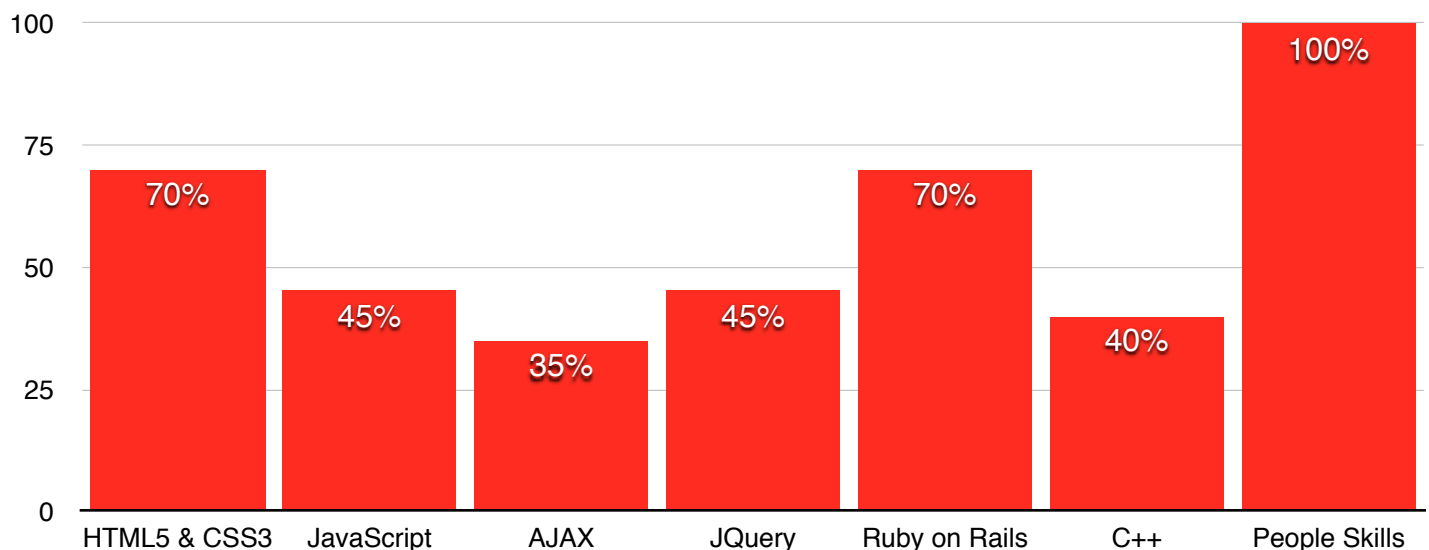- Excellent leadership and team management skills.

Personal Skills

- Excellent interpersonal and organizational, problem-solving and decision making skills
- Committed to delivering excellent service to clients and building strong relationships
- Extremely quick learner
- Fast but very precise worker
- Great oral and presentation skills

Education

Bitmaker Labs || Graduated the Web Development Course || April 2014 - June 2015
Seneca College || Graduated Computer Programming and Development || 2011 - 2014
Stephen Lewis Secondary School || Vaughan, Ontario || 2007 – 2011

Skill	Percentage
HTML5 & CSS3	70%
JavaScript	45%
AJAX	35%
JQuery	45%
Ruby on Rails	70%
C++	40%
People Skills	100%

Work Experience:

Sales at CDI Computers, Markham, ON   June 2014 – March 2015
Account Manager
- CRM Management and constant maintenance
- Sales and account interaction with us and Canadian based clientele
- Computer sales to education based market (US/CAN School Districts)
- Maintained high call stats along with high sales stats
- Developed and maintained relationships with clientele for future business

Cara Customer Service for Swiss Chalet, Scarborough, ON   2013 – 2014
Customer Service Representative
- Communicating and dealing with diverse customers
- Resolve diversified inquiries and requests in a professional and courteous manner
- Handling high-volume of calls
- Assist guests in locating, fixing, and replacing any orders within proper discretion.
- Place orders for guests through the Exit41 Application that was provided for the agents.
- Help Home Agents to locate postal codes, addresses, delivery stores for certain areas, and other internet based research help necessary for assisting home agents.

2001 Audio Video   Summer 2013
Senior Sales Associate
- Greeted customers upon entry of the store
- Kept the store clean and tidy for customers
- Organized and managed the STOCK system for deliveries and shipments
- Gained knowledge of all products in the sales catalogue everyday
- Was able to discount products and play with prices to make more sales.

Seneca College   2012 – 2013
Programming Tutor
- Tutored students majoring in Computer Programming
- Assisted students that had difficulties with concepts and methods
- Assisted them in understanding the process of completing their assignments on their own.
- Went over the students' test scores and other material completed for class and provided future tips for where they must focus on to improve