

# CAPTRUST At A Glance

As of 10.25.13

Office Locations (19)			Service Offerings				Advisory Board (7 Members)				
Akron, OH	Kansas City, MO	Institutional			Wealth		Jim Dunn <i>Chief Investment Officer, Wake Forest University</i>				
Atlanta, GA	Los Angeles, CA	Plan Level Advisory Services for Plan Sponsors			Investment Management		Quana Jew, JD <i>Partner, Arent Fox LLP</i>				
Birmingham, AL	Minneapolis St. Paul, MN	Fee Benchmarking for Plan Sponsors			Financial Planning		Dave Liebrock <i>Retired Fidelity Executive, CAPTRUST Advisor</i>				
Boston, MA	New York, NY	Investment Fiduciary Training and Review			Tax Planning		Jeffrey Montgomery <i>CEO, AFAM</i>				
Charlotte, NC	Orlando, FL	Vendor Search and Selection Services			Monitoring and Reporting		Rob Solomon <i>Founder and CEO, Bulldog Solutions, Inc.</i>				
Dallas, TX	Philadelphia, PA	Participant Education and Advice			Risk Management		Charles Ruffel <i>Founder and Director, Asset International</i>				
Des Moines, IA	Raleigh, NC (headquarters)	Nonqualified Advisory Services			Ancillary Services		Jerry Tylman <i>Partner and Founder, Greenway Solutions, Inc.</i>				
Detroit, MI	Richmond, VA	Executive Financial and Estate Planning Services									
Greenwich, CT	Washington, D.C.										
Houston, TX											
Organization		Assets Under Advisement		Custodian / Clearing Firms	Revenue		Accreditations / Licenses				
Year Practice Focus Established	1986	Total	\$109,173,931,892	Fidelity	2012 (69% Institutional / 31% Wealth)		AIF	CEBS	CIMA	CPA	JD
Year Organization Formally Founded	1997	Institutional (98%)	\$106,464,377,709	National Advisors Trust	2011 (68% Institutional / 32% Wealth)		AIFA	CFA	CIMC	CRPC	PFS
Vested Shareholders	52	Wealth (2%)	\$2,709,554,183	Pershing	2010 (71% Institutional / 29% Wealth)		APR	CFP	CLU	CRPS	PRP
				Schwab	2009 (70% Institutional / 30% Wealth)		ARPC	CFS	CMFC	CRSP	QPFC
				2008 (70% Institutional / 30% Wealth)		ARPS	ChFC	CMS	FLMI	RPA	
				2007 (65% Institutional / 35% Wealth)		FINRA & Insurance Licenses					
Insurance Coverage				Employees							
Policy Type / Coverage		Carrier		Total: 269							
Professional Liability (Errors & Omissions / Directors & Officers)		CNA +		By Department (does not include Detroit due to ongoing integration)							
\$10,000,000 per claim or aggregate		XL Specialty Insurance Co.		Consulting Research: 44 professionals		Advisor Practice: 80 professionals		Business Operations: 100 professionals			
Fidelity Bond		Chubb		Investment Research		Financial Advisors		Client Service			
\$2,000,000 per claim or aggregate				Nonqualified Deferred Compensation		Financial Advisor Support Group		Finance and Legal			
SIPC (Securities Investor Protection Corporation)		SIPC		Participant Education				Human Resources			
\$500,000 per account (of which \$250,000 can be for claims for cash awaiting investment)				Provider / Vendor Relations				Marketing			
Excess SIPC coverage (Fidelity)		Lloyd's of London						Process, IT, and Regulatory			
\$1.9 million for cash (awaiting investment) per account (firm aggregate: \$1 billion)								Senior Management			
Excess SIPC coverage (Pershing)		Lloyd's of London		Akron, OH: 4		Detroit, MI: 45		Orlando, FL: 1			
\$1.9 million for cash (awaiting investment) per client (firm aggregate: \$1 billion)				Atlanta, GA: 3		Greenwich, CT: 4		Philadelphia, PA: 6			
Excess SIPC coverage (Schwab)		Lloyd's of London		Birmingham, AL: 2		Houston, TX: 2		Raleigh, NC (headquarters): 166			
\$150 million per customer including \$1,000,000 for cash awaiting investment (firm aggregate: \$600 million)				Boston, MA: 3		Kansas City, MO: 1		Richmond, VA: 3			
				Charlotte, NC: 15		Los Angeles, CA: 3		Washington, D.C.: 1			
				Dallas, TX: 3		Minneapolis St. Paul, MN: 1					
				Des Moines, IA: 5		New York, NY: 1					

Firm Information

Internal Use Only

Client Base					
<b>Institutional (All)</b>	<b>Institutional (Brick)</b>	<b>Institutional (Detroit)</b>	<b>Wealth (Brick)</b>	<b>Client Retention Rate</b>	
<b>Total: 1,149</b>	<b>Total: 596</b>	<b>Total: 289</b>	<b>Total: 500</b>	<b>2012: 98%</b>	
	<b>Average Size: \$176,434,544</b>	<b>Average Size: \$2,664,029</b>	<b>Average Size: \$4,182,731</b>	<b>2011: 99%</b>	
	<b>Median Size: \$44,491,583</b>	<b>Median Size: \$1,653,237</b>	<b>Median Size: \$2,637,074</b>	<b>2010: 98%</b>	
				<b>2009: 98%</b>	
				<b>2008: 98%</b>	
				<b>2007: 96%</b>	
				<b>Since Inception: 98%</b>	
Plan Information					
<b>Total</b>	<b>By Major Category (excluding Detroit)</b>				
<b>All Categories (excluding Detroit)</b>	<b>Detroit Office</b>	<b>Defined Benefit Plans (DB)</b>	<b>Defined Contribution Plans (DC)</b>	<b>Nonqualified Plans (NQ)</b>	<b>Other Asset Pools (OAP)</b>
1,324 Total Plans	300 Total Plans	133 Total Plans	984 Total Plans	156 Total Plans	50 Total Pools
<b>Total: \$105,694,334,353</b>	<b>Total: \$769,904,544</b>	<b>Total: \$12,364,049,018</b>	<b>Total: \$79,909,869,259</b>	<b>Total: \$1,284,091,965</b>	<b>Total: \$12,134,118,315</b>
<b>By Plan</b> (% of total plans excluding Detroit) - Major Category					
<b>401(a)</b> (4%) - DC	<b>401(k)</b> (56%) - DC	<b>403(b)</b> (11%) - DC	<b>409A - DB</b> (<1%) - NQ	<b>409A - DC</b> (7%) - NQ	<b>457(b) - Gov't</b> (<1%) - DC
50 total	742 total	143 total	8 total	95 total	11 total
<b>Total: \$8,017,300,112</b>	<b>Total: \$55,264,872,643</b>	<b>Total: \$14,917,392,126</b>	<b>Total: \$18,160,616</b>	<b>Total: \$991,266,720</b>	<b>Total: \$183,439,358</b>
<b>457(b) - Non-Gov't</b> (3%) - NQ	<b>457(f)</b> (<1%) - NQ	<b>Corp. Cash</b> (2%) - OAP	<b>DB - Cash Balance</b> (<1%) - DB	<b>DB - LEO</b> (<1%) - DB	<b>DB - Pension</b> (10%) - DB
39 total	10 total	25 total	9 total	1 total	123 total
<b>Total: \$238,258,605</b>	<b>Total: \$16,275,485</b>	<b>Total: \$10,893,691,498</b>	<b>Total: \$324,483,403</b>	<b>Total: \$23,736,125</b>	<b>Total: \$12,015,829,490</b>
<b>Endowment / Foundation</b> (1%) - OAP	<b>ESOP</b> (<1%) - DC	<b>MPP</b> (<1%) - DC	<b>ProTrust</b> (<1%) - NQ	<b>PSP</b> (2%) - DC	<b>VEBA</b> (<1%) - OAP
20 total	2 total	9 total	4 total	28 total	5 total
<b>Total: \$946,085,423</b>	<b>Total: \$89,675,824</b>	<b>Total: \$347,918,692</b>	<b>Total: \$20,130,540</b>	<b>Total: \$1,091,476,300</b>	<b>Total: \$294,341,394</b>

## Provider / Vendor Experience

Top Ten Providers (By Assets)			Provider Experience Across CAPTRUST Client Base		Annual Activity and Savings				Provider Visits		
Provider	Assets	Plans	Total Providers	90		As of 6.30.13	2012	2011	2010	Provider Onsite (5)	
Fidelity	\$22,553,000,000	217	20 or more plans	15	Fee Benchmark	116	207	184	132	Ascensus Charles Schwab JP Morgan Putnam	Vanguard
TIAA-CREF	\$13,660,000,000	90	15 or more plans	20	Provider / Vendor RFP	4	6	14	12		
T. Rowe Price	\$5,382,000,000	34	10 or more plans	25	Realized Savings	\$4,200,000	\$9,700,000	\$6,900,000	\$8,500,000		
JP Morgan	\$5,338,000,000	15	5 or more plans	35	Average Savings / Client (\$)	\$110,000	\$79,917	\$72,500	\$91,000	CAPTRUST Headquarters (43)	
Wells Fargo	\$5,303,000,000	89	4 or more plans	39	Average Savings / Client (%)	0.07%	0.13%	0.12%	0.12%	Bank of America_Merrill Lynch (2)	Mass Mutual (3)
Prudential	\$4,780,000,000	62	3 or more plans	47						Bank of Montreal (BMO)	Milliman (2)*
ING	\$3,814,000,000	13	2 or more plans	63						Bank of Oklahoma	NYLIM
Vanguard	\$3,683,000,000	37								BB&T	PNC
Charles Schwab	\$2,476,000,000	36								Fidelity (3)*	Principal (2)
Great West Retirement Services	\$2,249,000,000	97								Great West	Prudential (4)
										ICMA - RC	Putnam (2)
										ING	Schwab
										IPPPA	T. Rowe Price* (2)
										JP Morgan (2)	TIAA-CREF
										Lincoln	TransAmerica (Diversified) (3)

\* Includes nonqualified capabilities

YTD Total Activity: 48 (includes 5 provider onsites)

2012 Total Activity: 72 (includes 11 provider onsites)

2011 Total Activity: 61 (includes 9 provider onsites)

## Investment Research Activity

Database Resources	Manager / Funds / Asset Classes	Annual Due Diligence Activity	Due Diligence Meetings	
Bloomberg	Money Management Firms: 250+	Due Diligence Calls: 3,500+	January: 20 (includes 8 portfolio managers)	July: 14 (includes 6 portfolio managers)
eVestment Alliance	Portfolios: ~3,000	Manager Interviews: 350+	February: 30 (includes 8 portfolio managers)	August: 30 (includes 16 portfolio managers)
Morningstar Direct	Mutual Funds: ~2,000	Onsite Fund Company Visits: 30+	March: 22 (includes 12 portfolio managers)	September: 34 (includes 16 portfolio managers)
Morningstar Principia Pro	ETFs and Closed Ended Funds: ~150	Daily Monitoring: ~2,400 ticker symbols	April: 21 (includes 16 portfolio managers)	
MPI Stylus Pro	Asset Classes: 60+		May: 15 (includes 10 portfolio managers)	
Tamale RMS			June: 23 (includes 11 portfolio managers)	
Zephyr StyleAdvisor				
				YTD Total Activity: 209 (includes 103 portfolio managers)
				2012 Total Activity: 378 (includes 278 portfolio managers)
				2011 Total Activity: 304 (includes 230 portfolio managers)

## Employee Education Activity\*

Total Participants Among Institutional Client Base	2,000,000+
Average Participant Per Client	1,740
Education Meetings (Group)	150
Total Education Meetings (since 2007)	3,312
Education Meetings (One-on-One)	3,203
Total Education Meetings (since 2007)	9,958
Meeting Attendees	7,318
Total Meeting Attendees (since 2007)	85,176

\* Does not include participant education or advice provided directly by Financial Advisor.