# Successful financial journeys start with the right navigational tools



2020



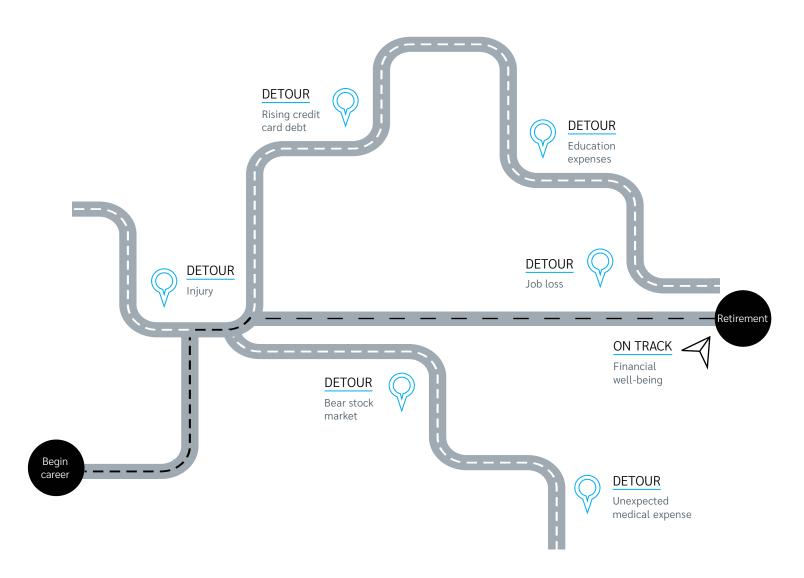


LOCKTON FINANCIAL WELLNESS

# Let FinanceGPS put your employees on the road to financial security

The best designed benefits plans still require employees to make many decisions: HSA or 401(k)? Pre-tax or Roth? Retirement or debt? Small surprises make this harder, but the big ones — losing a job, an accident, a major market downturn right before retirement — may be devastating.

Lockton's FinanceGPS program works in concert with your retirement, health savings, and other service providers to identify an employee's next best step on the road to better financial health. It suggests easy, practical ideas that both highlight your benefits program and explain options outside the workplace.

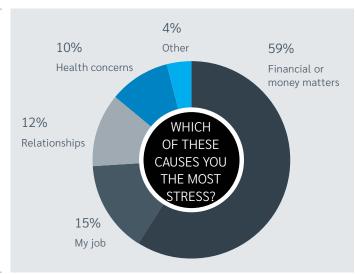


Studies show that successful financial wellness programs improve employee morale, lower healthcare costs, and increase productivity. Lockton's program, FinanceGPS, provides you and your employees a roadmap to achieve these results.

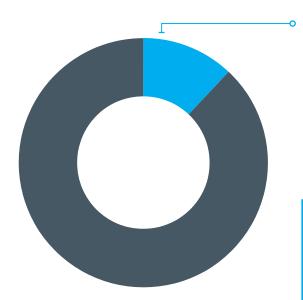
# People worry their financial journey has taken a detour

# EMPLOYEES WHO FIND IT STRESSFUL DEALING WITH THEIR FINANCIAL SITUATION





# As a result, employer cost is significant



Lost productivity, turnover, and other factors tied to financial wellness cost employers an average of 11%-14% of payroll.

Cash-strapped employees are:

- 3.4 x more likely to experience anxiety.
- 4 x more likely to suffer from depression.
- 5.8 x more likely to miss deadlines.
- 4.9 x more likely to produce low-quality work.

FinanceGPS delivers a comprehensive, multichannel employee wellness curriculum in a turnkey way, requiring minimum effort from you.

In addition to the educational curriculum, add personal guidance from licensed counselors, an on-boarding campaign that include outbound calls to encourage interaction, and a web platform that aggregates that tracks progress toward financial goals. Simply select the level that best fits your workforce.

# A well thought out roadmap leads to a successful journey

Employers want employees to retire on time, reduce stress and improve financial confidence. They hope to foster goodwill with teams, but also expect a return on their investment — increased productivity and reduced costs.

To achieve these results, Lockton's FinanceGPS program doesn't begin with a product or service. It starts with a strategy tailored for your employees.









# CONSULTATION

Analysis of employee demographics and behaviors refines high-level goals into specific, measurable plans.

- Establish objectives.
- · Develop a strategy.
- Set targets, timelines, and tactics.

### **IMPLEMENTATION**

We start with pre-built content and tools, but combine, tailor and customize them to align with your organization's needs.

- · Create content.
- Develop a creative approach.
- Deploy media strategy.

### INTERACTION

Groups and one-on-one coaching sessions help employees find specific paths to financial wellness.

- Identify the financial health priority.
- Explain the rules of thumb.
- Propose simple next steps.

# **EVALUATION**

Taking stock of progress informs changes to the strategy and next steps.

- Who responded?
- What did they engage with?
- How will we adapt the next outreach?



One of the best things we did before starting our financial wellness program was survey our employees. We learned a lot about their financial health we didn't know beforehand."

# Choose a route that works for you

Three flexible tiers make up Lockton's FinanceGPS program. Each builds on the other and allows you to create a successful financial wellness program uniquely designed to meet the needs of your workforce:

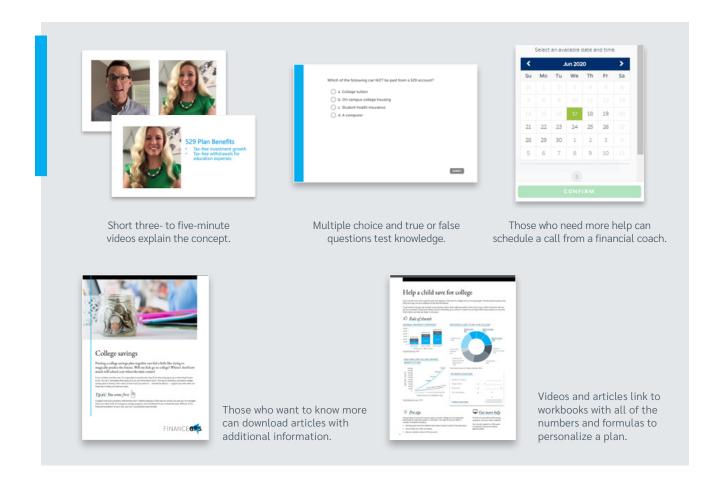
### Tier I Tier II Tier III +MULTIMEDIA EDUCATION PERSONAL GUIDANCE PROACTIVE ENGAGEMENT Deliver simple, engaging Enrich the curriculum with group Maximize results with the addition information so employees can learn workshops and one-on-one of intensive outreach and a at their own pace. We designed coaching. Build custom sessions comprehensive online platform. the curriculum based on the from our library of 20 different Phone and email campaigns principles of adult learning to educational modules. The experts encourage employee interaction, encourage interaction and develop providing individual coaching give provide tools to integrate accounts understanding. consistent, simple explanations and track progress, and include of key concepts and focus on easy automated reminders to keep next steps. employees accountable for progress.

In 2019, 71% of employees used employer-provided services to assist them with personal finances.

Source: PwC's Employee Financial Wellness Survey, June 2019.

# Tier I: Multimedia education

Flexible, simple, and efficient, employees access information at their own pace. Designed on the principles of adult learning, lessons are brief but engaging and interactive.



In addition to the education materials, the FinanceGPS program also offers tools employers can use to engage their staff in learning.



# Tier II: Personal guidance

When the strategy calls for a more intensive person-to-person approach, group workshops and individual coaching sessions can be offered on site, virtually, and in recorded play-on-demand modules.

We begin with a library of 20 different educational modules that you can mix, match, and customize to create a session that's right for your employees.

### FINANCIAL BASICS

- Building a budget
- Banking basics
- Managing credit and debt
- Savings strategies
- Life events

# RETIREMENT READINESS

- Benefits of qualified retirement plans
- How the market works and investing
- Choosing a mix of funds
- Understanding target date funds
- · Roth vs. pretax

# LIFESTYLE PROTECTION

- Choosing a benefits mix
- Educational savings accounts
- Life insurance
- Long-term care insurance
- Group insurance

# TRANSITIONING TO RETIREMENT

- · Deciding when to retire
- Creating a retirement income plan
- How Social Security works
- How Medicare works

One-on-one sessions use a consistent, objective coaching framework that breaks financial concepts into simple steps. For every topic, a specific call to action makes it easy for employees take the next step.







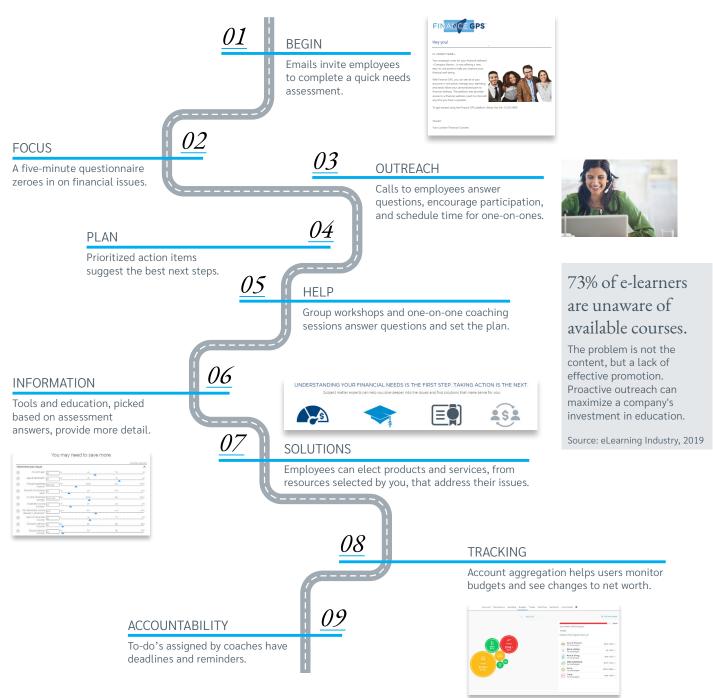


She said it was great! She was anticipating the one-on-one to be a review of her 401(k), but was pleasantly surprised that the call encompassed all of her finances."

-FinanceGPS HR client describing employee feedback

# Tier III: Proactive engagement

Intensive outreach and a comprehensive digital platform maximize employee interactions. The process includes not only the education and guidance components, but also phone and email campaigns to encourage interaction, and tools that drive accountability and monitor ongoing progress.



# The right content at the right time of year

We designed our curriculum to deliver ideas at the time of year your employees are most likely to be thinking about the subject. Each quarter, we deliver a new module:

# FIRST QUARTER TOPICS

Budgeting

**Emergency funds** 

Credit and debt

### **NEW YEAR'S RESOLUTIONS**

With the New Year come new goals — a perfect time to talk about healthy financial habits.

# SECOND QUARTER TOPICS

Taxes

Asset allocation

Personal liability insurance

### TAX SEASON

As people review finances in preparation for tax season, it's wise to also revisit long-term financial strategy.

# THIRD OUARTER TOPICS

Social Security

Medicare

College savings

### **BACK TO SCHOOL**

The quieter summer months can be ideal for pondering longer-term financial needs.

# FOURTH QUARTER TOPICS

Life and disability insurance

Health savings account

Retirement readiness

### **OPEN ENROLLMENT**

While employees are choosing their benefits options, talk to them about how those programs work together as part of a larger financial plan.



Research shows that correctly timing a message's delivery is as important as the message itself. We've planned each quarter's content to educate your workforce about the financial wellness decisions they will most likely face at that particular time of year."

# You pick the destination, we build the roadmap to get there

FinanceGPS coaches have no products or services to sell, so you can feel confident your employees are talking to someone objective. The recommended solutions begin with your benefits and include only the third-party options you approve.

### **COMPANY BENEFITS**

# Retirement plan

Health savings account

Life insurance

Disability insurance

Flexible spending and reimbursement plans

### **GOVERNMENT PROGRAMS**

Social Security

Medicare

Federal student loan refinancing

529 plans

### PERSONAL ACCOUNTS

Lenders

Financial advisors

Tax preparers

Investment accounts

In the event benefits — for example student loan repayment plans — or existing accounts — rollover options, for instance — are not available, FinanceGPS does work with a network of provider and can suggest options. We only put forward products or services the employer has approved.

For more information or to schedule a demonstration, contact your Lockton advisor.





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