Office	Service Offerings						Advisory Board (7 Members)							
Akron, OH	·			Institutional				Wealth			Jim Dunn  Chief Investment Officer, Wake Forest University			
Atlanta, GA	tlanta, GA Minneapolis St. Paul, MN			Plan Level Advisory Services for Plan Sponsors				Investment Management			Quana Jew, JD			
Birmingham, AL	Fee Benchmarking for Plan Sponsors				Financial Plan	Partner, Arent Fox LLP								
Boston, MA	Orlando, FL		Investment Fid	-			TaxPlanning		Dave Liebr Retired Fid		cutive, CA	PTRUST Ad	dvisor	
Charlotte, NC	Philadelphia, PA		Vendor Search	, ,			Monitoringan	d Reporting	Jeffrey Mo	ntgome	ry			
Dallas, TX	Portland, ME		Participant Edu				Risk Managem		CEO, AFAM					
Des Moines, IA	·	rtors)	Nonqualified A				Ancillary Servi		Founder a		Bulldog So	lutions, In	ıc.	
						vices	Ancillary Servi	ces	Charles Ruffel					
Houston, TX	Richmond, VA		Executive Finan	ciai and Estate	Planning Ser	vices			Founder and Director, Asset International  Jerry Tylman					
Leawood, KS	Washington, D.C.								Partner an		er, Greenv	vay Solutii	ons, Inc.	
Organization Ass			ets Under Advisement Custodian /			/ Clearing Firms		Revenue	Acc	redita	tions/	License	es	
Year Practice Focus Es	Practice Focus Established 1986 Total			1,222,419,265	Fidelity	Fidelity		<b>2012</b> (69% Institutional / 31% Wealth)		EBS	CIMA	CPA	JD	
Year Organization Form	rganization Formally Founded 1997 Institutiona			1,678,840,369	National A	National Advisors Trust		<b>2011</b> (68% Institutional / 32% Wealth)		CFA	CIMC	CRPC	PFS	
Vested Shareholders 49 Wealth (3			\$2	\$2,543,578,896 Pershing			<b>2010</b> (71% Institutional / 29% Wealth)			CFP	CLU	CRPS	PRP	
			Sc		Schwab		2009 (70% Institutional / 30% Wealth)		ARPC	CFS	CMFC	CRSP	QPFC	
							<b>2008</b> (70% Ins	titutional / 30% Wealth)	ARPS C	hFC	CMS	FLMI	RPA	
							2007 (65% Institutional / 35% Wealth) FINRA & Insurance L			nce Lice	enses			
	Insu	rance Coverage						Employees						
Policy Type / Coverage				Carrier		Total: 203								
Professional Liability (Err	ors & Omissions / Directors &	Officers)		Columbia Casualty + By Departm										
\$10,000,000 per claim or aggregate				XL Specialty Insurance Co.			Consulting Research: 35 professionals Advisor Practi		ssionals <b>Business Operations:</b> 91 professi		sionals			
Fidelity Bond						Financial Advisors	Client Service							
\$2,000,000 per claim or					ed Compensation Financial Advisor Support Group			Finance and Legal						
				Participant Education SIPC Provider / Vendor Rel						Human Resources  Marketing				
SIPC (Securities Investor Protection Corporation)  \$500,000 per account (of which \$250,000 can be for claims for cash awaiting investment)						Provider / Vendor Re	Idtions			•	d Regula	tory		
	,	runns for cush c	warting investmen						Senior N		•	itory		
Excess SIPC coverage (Fid	Lloyd's of London													
\$1.9 million for cash (aw	aiting investment) per accou	nt (firm aggregi	ate: \$1 billion)			By Location								
Excess SIPC coverage (Pershing)				Lloyd's of London Akron, OH: 4		Des Moines, IA: 5		Orlando, FL: 1						
\$1.9 million for cash (aw	aiting investment) per client	(firm aggregate	: \$1 billion)			Atlanta, GA: 3		Houston, TX: 2	Philade	lphia, I	PA: 6			
Excess SIPC coverage (Sch	nwab)			Lloyd's of London		Birmingham, AL: 2		Leawood, KS: 1	Portland, ME: 1					
·	er including \$1,000,000 for c	ash awaiting in	vestment (firm			Boston, MA: 2		Los Angeles, CA: 3	Raleigh	, NC (he	eadquar	ters): 14	19	
aggregate: \$600 million,	,					Charlotte, NC: 14		Minneapolis St. Paul, MN: 1	Richmo					
						Dallas, TX: 3		New York, NY: 1	Washin	gton, C	).C.: 1			

Firm Information Internal Use Only

		Client Base			
Institutional (AII)	Institutional (Brick)	Wealth (All)	Wealt	ı (Brick)	<b>Client Retention Rate</b>
Total: 712	Total: 528	<b>Total:</b> 1,027	Total:	142	<b>2012</b> : 98%
Average Size: \$114,690,026	Average Size: \$151,547,486	Average Size: \$2	2,234,592 <b>Avera</b>	ge Size: \$4,272,463	<b>2011:</b> 99%
Median Size: \$22,202,224	Median Size: \$40,934,900	Median Size: \$1	,070,022 <b>Medi</b> a	n Size: \$2,702,440	<b>2010</b> : 98%
					<b>2009</b> : 98%
	<b>Average Fee:</b> \$65,161		Avera	<b>ge Fee:</b> \$29,316	<b>2008</b> : 98%
	<b>Median Fee:</b> \$50,000		Media	<b>n Fee:</b> \$20,397	<b>2007:</b> 96%
					Since Inception: 98%
		Plan Information	on		
Total		By Major Category			
All Categories		Defined Benefit Plans (DB)	Defined Contribution Plans (I	•	Other Asset Pools (OAI
1,233 Total Plans		123 Total Plans	917 Total Plans	151 Total Plans	42 Total Pools
Total: \$81,678,647,011		<b>Total:</b> \$9,565,652,772	<b>Total:</b> \$58,502,538,740	Total: \$1,155,069,923	<b>Total:</b> \$12,455,385,57
<b>Average:</b> \$70,351,979		Average: \$79,713,773	<b>Average:</b> \$66,029,953	<b>Average:</b> \$9,788,728	<b>Average:</b> \$336,632,04
<b>Median:</b> \$13,014,956		<b>Median:</b> \$17,881,999	<b>Median:</b> \$15,250,771	<b>Median:</b> \$3,450,450	<b>Median:</b> \$5,734,130
By Plan (% of total plans) - Major Category					
<b>401(a)</b> (4%) - DC	<b>401(k)</b> (57%) - DC	<b>403(b)</b> (9%) - DC	<b>409A - DB</b> (<1%) - NQ	<b>409A - DC</b> (8%) - NQ	<b>457(b) - Gov't</b> (<1%) - D
43 total	705 total	116 total	8 total	96 total	11 total
Total: \$3,241,722,161	Total: \$44,366,351,652	Total: \$9,528,219,607	Total: \$13,414,763	Total: \$940,963,615	Total: \$120,944,953
Average: \$77,183,861	Average: \$64,579,842	Average: \$89,888,864	Average: \$13,414,763	Average: \$12,220,307	<b>Average:</b> \$10,994,996
Median: \$13,973,112	Median: \$15,128,942	<b>Median:</b> \$26,774,067	<b>Median:</b> \$13,414,763	<b>Median:</b> \$3,867,985	<b>Median:</b> \$3,074,594
457(b) - Non-Gov't (3%) - NQ	<b>457(f)</b> (<1%) - NQ	Corp. Cash (2%) - OAP	DB - Cash Balance (<1%) - DB	<b>DB - LEO (&lt;1%)</b> - DB	<b>DB - Pension</b> (9%) - DB
34 total	9 total	23 total	9 total	1 total	113 total
Total: \$178,741,713	<b>Total:</b> \$10,916,331	Total: \$11,034,890,254	Total: \$304,410,142	<b>Total:</b> \$20,578,856	<b>Total:</b> \$9,240,663,773
<b>Average:</b> \$5,585,679	<b>Average:</b> \$2,183,266	Average: \$580,783,698	<b>Average</b> : \$33,823,349	Average: \$20,578,856	<b>Average:</b> \$84,006,034
<b>Median:</b> \$2,246,656	<b>Median:</b> \$220,109	Median: \$2,096,981	<b>Median:</b> \$6,426,097	<b>Median:</b> \$20,578,856	<b>Median:</b> \$20,278,775
Endowment / Foundation (1%) - OAP	<b>ESOP</b> (<1%) - DC	MPP (<1%) - DC	ProTrust (<1%) - NQ	<b>PSP</b> (2%) - DC	<b>VEBA</b> (<1%) - OAP
16 total	3 total	8 total	4 total	31 total	3 total
Total: \$1,164,835,145	Total: \$82,810,475	Total: \$321,667,428	Total: \$11,033,501	Total: \$840,822,465	Total: \$255,660,177
<b>Average:</b> \$77,655,676	Average: \$27,603,492	Average: \$40,208,429	Average: \$3,677,834	Average: \$28,993,878	<b>Average:</b> \$85,220,059
Median: \$5,734,130	Median: \$7,028,564	Median: \$18,648,389	Median: \$321,928	Median: \$6,810,084	Median: \$11,720,738

						Provider / Vendor	Experience			
Тор	Ten Providers	(By Assets)		Provider Experie CAPTRUST Cli		Annua	l Activity and S	avings		Provider Visits
Provider		Assets I	Plans	<b>Total Providers</b>	95		2012	2011	2010	Provider Onsite (0)
Fidelity Direct		\$16,800,000,000	150	20 or more plans	<b>s</b> 16	Fee Benchmark	209	184	132	
TIAA-CREF		\$6,917,000,000	64	15 or more plans	s 18	Provider / Vendor RFP	6	14	12	
T. Rowe Price		\$5,460,000,000	39	10 or more plans	<b>s</b> 26	Realized Savings	\$8,800,000	\$6,900,000	\$8,500,000	CAPTRUST Headquarters (11)
Wells Fargo		\$4,190,000,000	89	5 or more plans	32	Average Savings / Client (\$)	\$79,307	\$72,500	\$91,000	Bank of America_Merrill Lynch
Prudential		\$4,074,000,000	59	4 or more plans	37	Average Savings / Client (%)	0.13%	0.12%	0.12%	Bank of Montreal (BMO) Fidelity
Vanguard		\$2,986,000,000	36	3 or more plans	44					ING JP Morgan
Fidelity Advisor		\$2,924,000,000	45	2 or more plans	63					Lincoln
JP Morgan		\$2,883,000,000	18							Prudential (2) T. Rowe Price
Great West Retiren	nent Services	\$1,913,000,000	99							TransAmerica (Diversified) Vanguard
Schwab		\$1,813,000,000	32							
										YTD Total Activity: 11 (includes 0 provider onsites)
										2012 Total Activity: 72 (includes 11 provider onsites) 2011 Total Activity: 61 (includes 9 provider onsites)
										2011 Total Activity. 61 (Includes 9 provider offsites)
Database Resource	_	Manager / Funds	/ A + Cl-		ual Dua Diliaa	Investment Resear	Due Diligenc	- B4+i		
Bloomberg	:5	Money Managem			ual Due Dilige Diligence Cal		-	-	rtfolio manager	\$
eVestment Alliano	re	Portfolios: ~3,000			nager Intervie				ortfolio manage	
Morningstar Direc		Mutual Funds: ~2				pany Visits: 30+	, , , , , , , , , , , , , , , , , , , ,	,		
Morningstar Princi		ETFs and Closed Er	nded Fund	s: ~150 Dail	y Monitoring:	~2,400 ticker symbols				
MPI Stylus Pro		Asset Classes: 60+	+							
Tamale RMS										
Zephyr Style Adviso	or									
										YTD Total Activity: 50 (includes 16 portfolio managers)
										2012 Total Activity: 378 (includes 278 portfolio managers)
						Employee Education	n Activity			2012 Total Activity: 378 (includes 278 portfolio managers)
					-	pants Among Institutional		1,000,00		2012 Total Activity: 378 (includes 278 portfolio managers)
					Average Part	pants Among Institutional		1,4	107	2012 Total Activity: 378 (includes 278 portfolio managers)
					Average Part Education M	pants Among Institutional ticipant Per Client eetings (Group)	Client Base	1,4	38	2012 Total Activity: 378 (includes 278 portfolio managers)
					Average Part Education M Total Educati	pants Among Institutional ticipant Per Client eetings (Group) ion Meetings (since 2007)	Client Base	1,4 3,2	38 00	2012 Total Activity: 378 (includes 278 portfolio managers)
					Average Part Education M Total Educati Education M	pants Among Institutional ticipant Per Client eetings (Group)	Client Base	1,4 3,2	38 300 719	2012 Total Activity: 378 (includes 278 portfolio managers)
					Average Part Education M Total Educati Education M	coants Among Institutional ticipant Per Client eetings (Group) ion Meetings (since 2007 eetings (One-on-One) ion Meetings (since 2007	Client Base	1,4 3,2	.07 38 .00 19	2012 Total Activity: 378 (includes 278 portfolio managers)