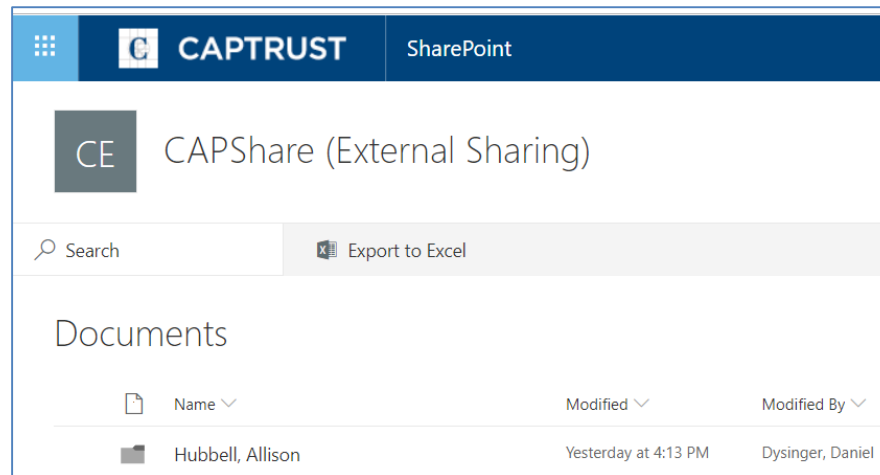


- **Click on this link to get to your personal ShareFile folder:**

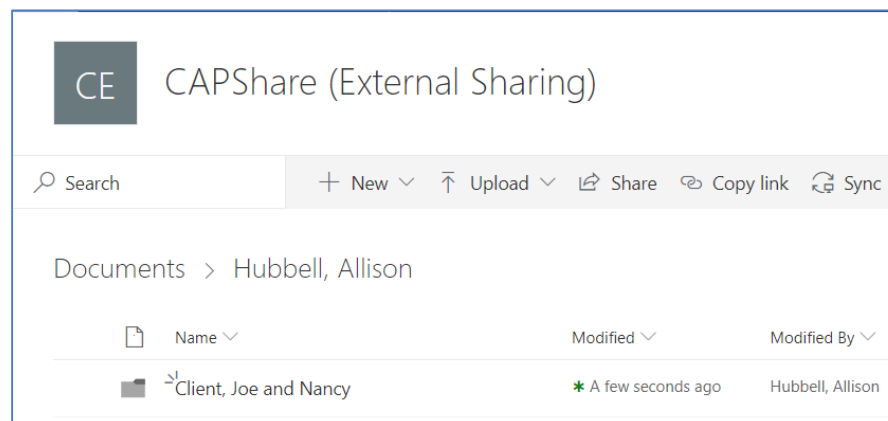
- <https://captrustadvisors1.sharepoint.com/sites/CAPShare/Shared%20Documents/Forms/AllItems.aspx>
- You should see a folder with your name on it:



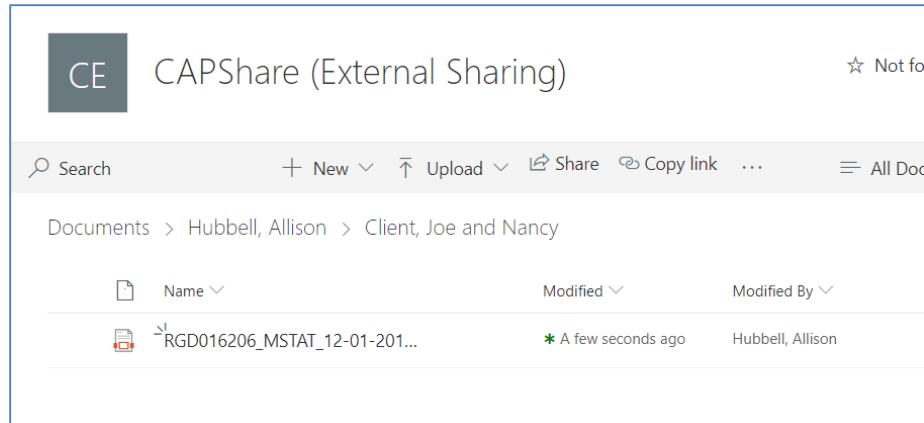
- **Click on your name:**

- This is where you will create custom folders for your clients to house shared files

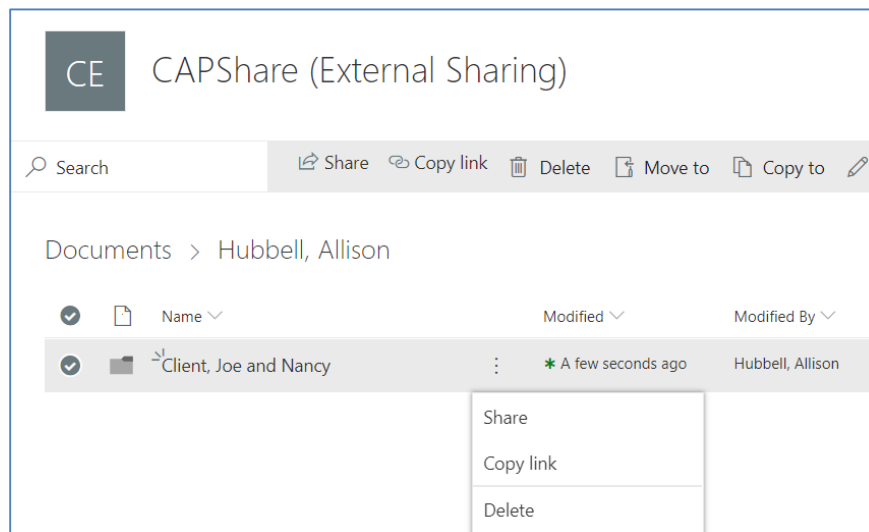
- **Click on “+New” to make a folder for your client:**



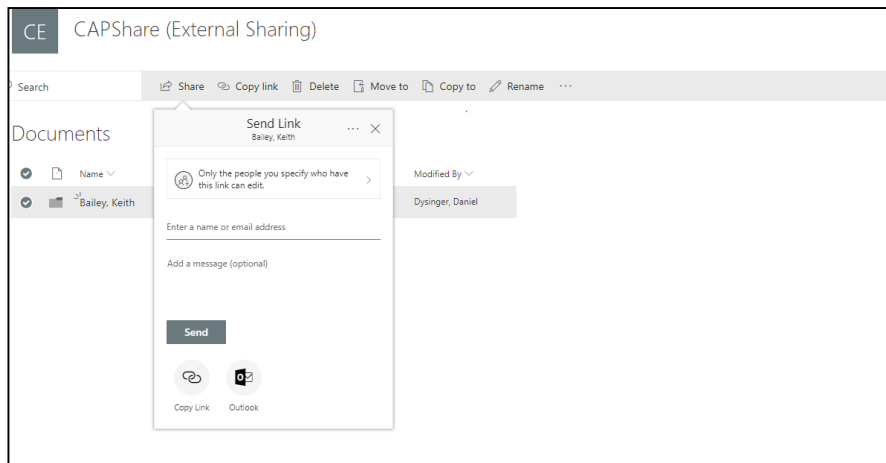
- **Click on the client folder:**
  - Drag and drop any files to this folder intended for the client to view and download:



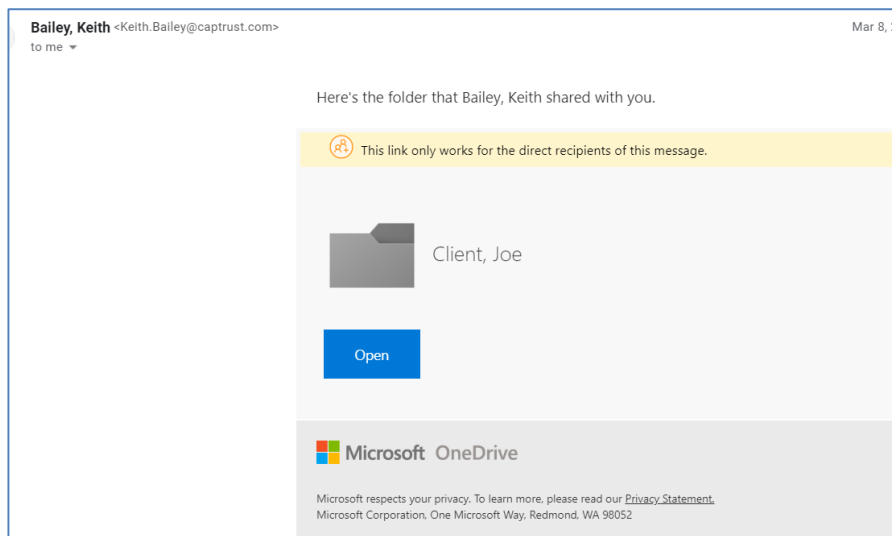
- **Click back out to your main folder and then click on the three dots to the right of the Client name:**



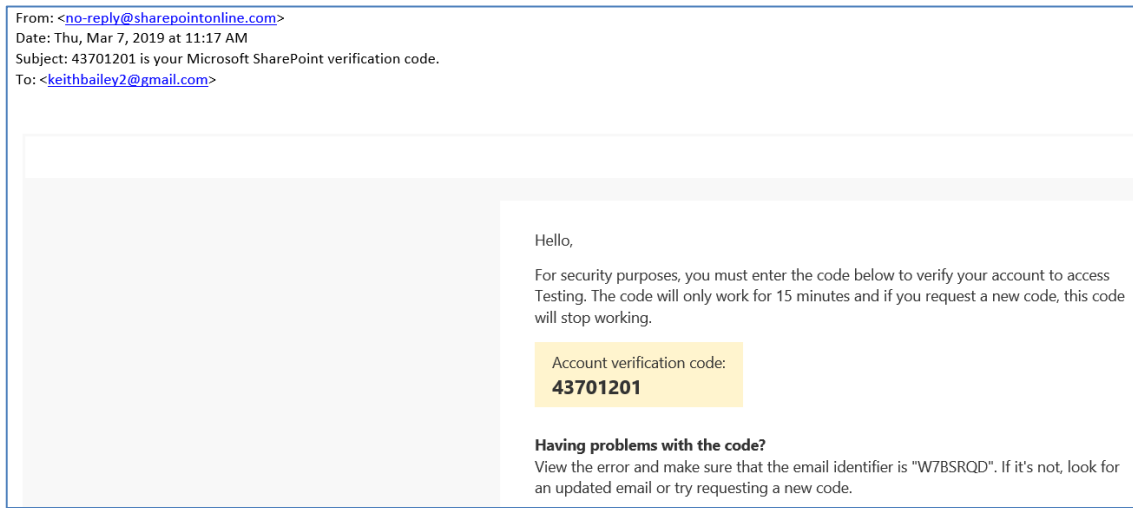
- Click “Share”:
- **IT IS IMPORTANT THAT YOU ONLY SHARE THE CLIENT’S FOLDER WITH THE CLIENT, NOT YOUR ENTIRE FOLDER**
  - A window will pop-up to allow you to add your client’s email address and a message
  - Be sure to tell your client to that they will receive a verification code when they click the link and that they should check their Spam folder in case the code email goes there



- Hit “Send” and your client will get an email:



- Once your client clicks “Open” in the email, another email will be generated with a verification code:



- They will enter the verification code and be taken into the ShareFile folder and can view and download the files

