

# CAPTRUST At A Glance

As of 6.24.14

Office Locations (20)			Service Offerings				Advisory Board (7 Members)				
Akron, OH	Los Angeles, CA		Institutional			Wealth	Jim Dunn Chief Investment Officer, Wake Forest University				
Atlanta, GA	Minneapolis St. Paul, MN		Plan Level Advisory Services for Plan Sponsors			Investment Management	Quana Jew, JD Partner, Arent Fox LLP				
Birmingham, AL	New York, NY		Fee Benchmarking for Plan Sponsors			Financial Planning	Dave Liebrock Retired Fidelity Executive, CAPTRUST Advisor				
Boston, MA	Orlando, FL		Investment Fiduciary Training and Review			Tax Planning	Jeffrey Montgomery CEO, AFAM				
Charlotte, NC	Philadelphia, PA		Vendor Search and Selection Services			Monitoring and Reporting	Rob Solomon Founder and CEO, Bulldog Solutions, Inc.				
Dallas, TX	Port Washington, NY		ERISA Services			Risk Management	Charles Ruffel Founder and Director, Asset International				
Des Moines, IA	Raleigh, NC (headquarters)		Participant Education and Advice			Ancillary Services	Jerry Tylman Partner and Founder, Greenway Solutions, Inc.				
Detroit, MI	Richmond, VA		Nonqualified Advisory Services								
Greenwich, CT	Riverside, CA		Executive Financial and Estate Planning Services								
Houston, TX	Washington, D.C.										
Organization		Assets Under Advisement		Custodian / Clearing Firms	Revenue		Accreditations / Licenses				
Year Practice Focus Established	1986	Total	\$120,073,339,793	Fidelity	2013 (72% Institutional / 28% Wealth)		AIF	CEBS	CIMA	CPA	JD
Year Organization Formally Founded	1997	Institutional (98%)	\$117,119,018,669	National Advisors Trust	2012 (73% Institutional / 27% Wealth)		AIFA	CFA	CIMC	CRPC	PFS
Unvested Shareholders	49	Wealth (2%)	\$2,954,321,124	Pershing	2011 (71% Institutional / 29% Wealth)		APR	CFP	CLU	CRPS	PRP
Vested Shareholders	57			Schwab	2010 (70% Institutional / 30% Wealth)		ARPC	CFS	CMFC	CRSP	QPFC
					2009 (70% Institutional / 30% Wealth)		ARPS	ChFC	CMS	FLMI	RPA
					2008 (70% Institutional / 30% Wealth)		FINRA & Insurance Licenses				
Insurance Coverage				Employees							
Policy Type / Coverage			Carrier	Total: 287							
Professional Liability (Errors & Omissions / Directors & Officers)			CNA +	By Department (does not include Detroit due to ongoing integration)							
\$10,000,000 per claim or aggregate			XL Specialty Insurance Co.	Consulting Research: 46 professionals		Advisor Practice: 91 professionals		Business Operations: 107 professionals			
Fidelity Bond			Chubb	Investment Research		Financial Advisors		Client Service			
\$2,000,000 per claim or aggregate				Nonqualified Deferred Compensation		Financial Advisor Support Group		Finance and Legal			
SIPC (Securities Investor Protection Corporation)			SIPC	Participant Education				Human Resources			
\$500,000 per account (of which \$250,000 can be for claims for cash awaiting investment)				Provider / Vendor Relations				Marketing			
(multiple accounts that are held in the same capacity are combined for purposes of the \$500,000 limit)				ERISA Services				Process, IT, and Regulatory			
Excess SIPC coverage (Fidelity)			Lloyd's of London					Senior Management			
\$1.9 million for cash (awaiting investment) per account (firm aggregate: \$1 billion)				By Location							
Excess SIPC coverage (Pershing)			Lloyd's of London	Akron, OH: 4		Detroit, MI: 43		Philadelphia, PA: 6			
\$1.9 million for cash (awaiting investment) per client (firm aggregate: \$1 billion)				Atlanta, GA: 3		Greenwich, CT: 4		Port Washington, NY: 2			
Excess SIPC coverage (Schwab)			Lloyd's of London	Birmingham, AL: 2		Houston, TX: 2		Raleigh, NC (headquarters): 183			
\$150 million per customer including \$1,000,000 for cash awaiting investment (firm aggregate: \$600 million)				Boston, MA: 2		Los Angeles, CA: 3		Richmond, VA: 3			
				Charlotte, NC: 15		Minneapolis St. Paul, MN: 1		Riverside, CA: 2			
				Dallas, TX: 3		New York, NY: 1		Washington, D.C.: 2			
				Des Moines, IA: 5		Orlando, FL: 1					

Firm Information

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Client Base				
<b>Institutional (All)</b> <b>Total: 1,142</b>	<b>Institutional (Brick, Includes Detroit)</b> <b>Total: 740</b> <b>Average Size: \$116,004,545,988</b> <b>Median Size: \$35,019,306</b>	<b>Wealth (Brick)</b> <b>Total: 552</b> <b>Average Size: \$4,334,837</b> <b>Median Size: \$2,706,856</b>	<b>Client Retention Rate</b> <b>2013: 98%</b> <b>2012: 98%</b> <b>2011: 99%</b> <b>2010: 98%</b> <b>2009: 98%</b> <b>2008: 98%</b> <b>2007: 97%</b>  <b>Since Inception: 97%</b>	
Plan Information				
<b>Total</b>	<b>By Major Category</b>			
<b>All Categories</b> 1,690 Total Plans <b>Total: \$117,118,089,187</b>	<b>Defined Benefit Plans (DB)</b> 146 Total Plans <b>Total: \$14,157,349,327</b>	<b>Defined Contribution Plans (DC)</b> 1,323 Total Plans <b>Total: \$91,920,476,317</b>	<b>Nonqualified Plans (NQ)</b> 168 Total Plans <b>Total: \$1,502,912,023</b>	<b>Other Asset Pools (OAP)</b> 53 Total Pools <b>Total: \$9,537,351,521</b>
<b>By Plan (% of total plans) - Major Category</b>				
<b>401(a) (3%) - DC</b> 50 total <b>Total: \$8,600,629,395</b>	<b>401(k) (45%) - DC</b> 758 total <b>Total: \$63,889,531,413</b>	<b>403(b) (10%) - DC</b> 167 total <b>Total: \$16,963,137,997</b>	<b>409A - DB (&lt;1%) - NQ</b> 8 total <b>Total: \$18,354,336</b>	<b>409A - DC (6%) - NQ</b> 99 total <b>Total: \$1,176,362,200</b>
<b>457(b) - Gov't (&lt;1%) - DC</b> 11 total <b>Total: \$203,404,420</b>	<b>457(b) - Non-Gov't (3%) - NQ</b> 44 total <b>Total: \$260,249,655</b>	<b>457(f) (&lt;1%) - NQ</b> 13 total <b>Total: \$26,333,005</b>	<b>Corp. Cash (1%) - OAP</b> 23 total <b>Total: \$8,008,445,147</b>	<b>DB - Cash Balance (&lt;1%) - DB</b> 11 total <b>Total: \$310,616,037</b>
<b>DB - LEO (&lt;1%) - DB</b> 1 total <b>Total: \$23,776,314</b>	<b>DB - Pension (8%) - DB</b> 134 total <b>Total: \$13,822,956,976</b>	<b>Endowment / Foundation (1%) - OAP</b> 23 total <b>Total: \$1,179,869,970</b>	<b>ESOP (&lt;1%) - DC</b> 3 total <b>Total: \$89,526,881</b>	<b>Freedom401(k) (18%) - DC</b> 300 total <b>Total: \$909,732,754</b>
<b>MPP (&lt;1%) - DC</b> 9 total <b>Total: \$362,512,093</b>	<b>ProTrust (&lt;1%) - NQ</b> 4 total <b>Total: \$21,612,827</b>	<b>PSP (2%) - DC</b> 25 total <b>Total: \$902,001,364</b>	<b>VEBA (&lt;1%) - OAP</b> 7 total <b>Total: \$349,036,405</b>	

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## Provider / Vendor Experience

Top Ten Providers (By Assets)			Provider Experience Across CAPTRUST Client Base		Annual Activity and Savings					Provider Visits	
Provider	Assets	Plans	Total Providers	83		2013	2012	2011	2010	Provider Onsite (5)	
Fidelity	\$26,834,000,000	214	20 or more plans	14	Fee Benchmark	199	207	184	132	Fidelity	
TIAA-CREF	\$15,229,000,000	105	15 or more plans	18	Provider / Vendor RFP	12	6	14	12	MullinTBG*	
Prudential	\$5,881,000,000	62	10 or more plans	26	Realized Savings	\$10,570,000	\$9,700,000	\$6,900,000	\$8,500,000	Newport Group (2)*	
T. Rowe Price	\$5,829,000,000	39	5 or more plans	35	Average Savings / Client (\$)	\$87,338	\$79,917	\$72,500	\$91,000	Wells Fargo*	
JP Morgan	\$5,804,000,000	11	4 or more plans	39	Average Savings / Client (%)	0.10%	0.13%	0.12%	0.12%	CAPTRUST Headquarters (32)	
Wells Fargo	\$5,594,000,000	87	3 or more plans	47						BMO	
ING	\$3,896,000,000	15	2 or more plans	59						Fidelity (6)	
Vanguard	\$3,770,000,000	35								Great West (3)	
Charles Schwab	\$3,544,000,000	43								ING	
Principal	\$2,639,000,000	124								JP Morgan (2)	
										Lincoln	
										Mass Mutual	
										MVP Plan Administrators	
										MullinTBG*	
										OneAmerica	
										New York Life*	
										Principal	
										Prudential (2)	
										Putnam (2)	
										Schwab	
										Securian	
										T. Rowe Price	
										TIAA-CREF (2)	
										TransAmerica (2)	
										Wells Fargo	

\* Includes nonqualified capabilities

YTD Total Activity: 37 (includes 5 provider onsites)  
 2013 Total Activity: 68 (includes 6 provider onsites)  
 2012 Total Activity: 72 (includes 11 provider onsites)  
 2011 Total Activity: 61 (includes 9 provider onsites)

## Investment Research Activity

Database Resources	Manager / Funds / Asset Classes	Annual Due Diligence Activity	Due Diligence Meetings
Bloomberg	Money Management Firms: 250+	Due Diligence Calls: 3,500+	January: 16 (includes 20 portfolio managers/investment professionals)
eVestment Alliance	Portfolios: ~3,000	Manager Interviews: 350+	February: 17 (includes 17 portfolio managers/investment professionals)
Morningstar Direct	Mutual Funds: ~2,000	Onsite Fund Company Visits: 30+	March: 22 (includes 14 portfolio managers/investment professionals)
Morningstar Principia Pro	ETFs and Closed Ended Funds: ~150	Daily Monitoring: ~2,400 ticker symbols	April: 19 (includes 18 portfolio managers/investment professionals)
MPI Stylus Pro	Asset Classes: 60+		May: 24 (includes 26 portfolio managers/investment professionals)
Tamale RMS			June: 16 (includes 16 portfolio managers/investment professionals)
Zephyr StyleAdvisor			
			YTD Total Activity: 114 (includes 111 portfolio managers/investment professionals)
			2013 Total Activity: 269 (includes 142 portfolio managers)
			2012 Total Activity: 378 (includes 278 portfolio managers)
			2011 Total Activity: 304 (includes 230 portfolio managers)

## Employee Education Activity\*

Total Participants Among Institutional Client Base	2,000,000+
Average Participant Per Client	1,751
2014 Education Meetings (Group)	219
Total Education Meetings (since 2007)	3,644
2014 Education Meetings (One-on-One)	3,992
Total Education Meetings (since 2007)	15,083
2014 Meeting Attendees	8,386
Total Meeting Attendees (since 2007)	99,463

\* Does not include participant education or advice provided directly by Financial Advisors.

Consulting Research Group Activity

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