Schedule announcement notification for advisors & TPAs of former MassMutual Plans
To be sent via email

I'm excited to announce that we've scheduled the transition of your clients using former MassMutual platforms to Empower's recordkeeping system. Transitions will be performed in waves beginning in June 2021 and ending in mid-2022. We're eager to show you what we can do to help your clients build a better retirement plan.

With Empower:

- Your clients will benefit from enhanced employee website and mobile app experiences; comprehensive financial wellness programs; award-winning, personalized communications programs; fully transactional Spanish capabilities; and employee access to point-in-time fiduciary advice at no additional cost.
- We'll coordinate with you to help ensure continuity of service for all your clients. And each plan will have access to additional resources to simplify administration, including refreshed reporting and plan management tools via Empower's Plan Service Center.
- All plan and participant data is protected with the Empower Security Guarantee.

This transition to Empower will differ from a typical plan conversion and will require limited action from your clients. Benefits of this type of transition include:

- Plans will retain investment lineups and interest rate guarantees.
- Your clients will retain plan and participant history and records.
- Transitions will typically occur over a weekend and in most cases will not include a blackout period.
- Service team knowledge base and essential insights will transition with each plan.
- The timing of each transition is designed to make it as easy and efficient as possible, and to ensure optimum service during the transition and beyond.

A list of plans and estimated transition dates is below, and a sample of the communication we'll be sharing with sponsors in the coming weeks [is attached/linked]. We invite you to forward these communications directly to your clients if you wish.

Sponsor name	**Transition**
ABC Company	Q1 2022
DEF Company	Q2 2022

If you or your clients want to make plan changes, we recommend doing so well in advance of your scheduled transition date. In the meantime, please refer to the transition website for more information and updates, and know that we'll send more frequent communications as the transitions approach.

Please contact your client service representative with questions. We look forward to working together to help your clients and their employees pursue their retirement goals with confidence.

Sincerely,

Empower Retirement

On December 31, 2020, Empower Retirement acquired the retirement business of Massachusetts Mutual Life Insurance Company ("MassMutual"). Following an initial transition period, Empower Retirement will become the sole administrator of this business.

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