Service Offerings

Custodian / Clearing Firms

**Total: 170** 

By Department

Investment Research

Participant Education

**By Location** Akron, OH: 4

Atlanta, GA: 3

Boston, MA: 1

Dallas, TX: 4

Internal Use Only

Birmingham, AL: 2

Charlotte, NC: 15

Provider/Vendor Relations

National Advisors Trust

Fidelity

Pershing

Schwab

Office Locations (17)

Orlando, FL

Portland, ME

Richmond, VA

Roanoke, VA

Organization

Year Practice Focus Established

Year Organization Formally Founded

Professional Liability (Errors & Omissions)

SIPC (Securities Investor Protection Corporation)

\$500,000 per account (limit \$100,000 for cash)

\$1.9 million in cash per account (\$1 billion firm maximum)

\$1.9 million in cash per account (\$1 billion firm maximum)

\$150 million per customer of which \$1 million can be cash

\$5,000,000 per claim or aggregate

\$1,000,000 per claim or aggregate

Excess SIPC coverage (Fidelity)

Excess SIPC coverage (Pershing)

Excess SIPC coverage (Schwab)

(\$600 million firm maximum)

Firm Information

Washington, D.C.

Philadelphia, PA

Minneapolis St. Paul, MN

Raleigh, NC (headquarters)

1989

1997

40

**Insurance Coverage** 

Total

Institutional (96.98%)

Carrier

SIPC

XL Speciality Insurance Co.

Federal Insurance Co.

Lloyd's of London

Lloyd's of London

Lloyd's of London

Wealth (3.02%)

Institutional

**Assets Under Advisement** 

Plan Level Advisory Services for Plan Sponsors

Executive Financial and Estate Planning Services

\$66,307,941,826

\$64,308,181,197

\$1,999,760,629

Fee Benchmarking for Plan Sponsors

**Vendor Search & Selection Services** 

Participant Education & Advice

Nonqualified Advisory Services

Investment Fiduciary Training & Review

Akron, OH

Atlanta, GA

Boston, MA

Dallas, TX

Charlotte, NC

Des Moines, IA

Los Angeles, CA

Vested Shareholders

Policy Type / Coverage

**Fidelity Bond** 

Jackson, MS

Birmingham, AL

At	Α	Glance	е	

Wealth

Investment Management

Monitoring and Reporting

Revenue

**2010** (71% Institutional / 29% Wealth)

**2009** (70% Institutional / 30% Wealth)

2008 (70% Institutional / 30% Wealth)

**2007** (65% Institutional / 35% Wealth)

Financial Advisors

Des Moines, IA: 5

Los Angeles, CA: 1

Philadelphia, PA: 6

Minneapolis St. Paul, MN: 1

Jackson, MS: 1

Orlando, FL: 1

**Consulting Research:** 28 professionals **Advisor Practice:** 65 professionals

Nonqualified Deferred Compensation Financial Advisor Support Group

**Employees** 

Financial Planning

Risk Management

**Ancillary Services** 

**TaxPlanning** 

As of 09.26.11

Advisory Board (6 Members)

Chief Investment Officer, Wake Forest University

Founder and CEO, Bulldog Solutions, Inc.

Founder and Director, Asset International

CEBS

CFA

ChFC

Client Service

Marketing

Finance and Legal

**Human Resources** 

Senior Management

Portland, ME: 1

Richmond, VA: 3

Washington, D.C.: 1

Roanoke, VA: 1

Process, IT, and Regulatory

Raleigh, NC (headquarters): 120

FINRA & Insurance Licenses

AIFA

**APR** 

ARPC

ARPS

Partner and Founder, Greenway Solutions, Inc.

Accreditations / Licenses

CLU

**Business Operations:** 77 professionals

CIMA CPA

CIMC CRPC

CMFC CRSP

CMS FLMI

CRPS

PFS

PRP

OPFC

RPA

Jim Dunn

Quana Jew JD

CEO, AFAM

**Rob Solomon** 

Charles Ruffel

Jerry Tylman

Partner, Arent Fox LLP

Jeffrey Montgomery

### CAPTRUST At A Glance Client Base

# Institutional (AII) **Total:** 695

Median Size: \$15,576,373

Institutional (Brick) Total: 437 **Average Size:** \$94,017,809

Average Size: \$143,260,103 Median Size: \$38,719,514

> Average Fee: \$65,244 Median Fee: \$51,113

Wealth (All) Total: 1,883

**Average Size:** \$1,078,620 Median Size: \$336,967

Plan Information

Wealth (Brick) Total: 380

Average Size: \$3,960,631 Median Size: \$2,710,247

**Average Fee:** \$26,156 Median Fee: \$19,165

**Client Retention Rate** 2010: 98.3%

2008: 98.1% 2007: 96.5%

2009: 98.1%

## Total

1,072 Total Plans

Total: \$64,306,745,779 Average: \$61,244,520 Median: \$10,834,712

#### **By Plan** (% of total plans)

Total: \$101,094,734

**401(a)** (4%)

44 total

**Total:** \$2,608,997,205

**Average:** \$59,295,391

**Median:** \$9,959,052

457(b) - Non-Gov't (2%) 26 total

Average: \$4,043,789 Median: \$1,053,324

Endowment / Foundation (1%)

15 total Total: \$745,796,131 Average: \$49,719,742 Median: \$5,094,819

**ESOP** (<1%) 2 total

Total: \$61,365,158 **Average:** \$30,682,579

Median: \$30,682,579

**401(k)** (60%)

Total: \$33,469,307,318

**Average:** \$53,295,075

Median: \$12,110,239

457(f) (<1%)

**Total:** \$15,021,360

Median: \$687,368

Average: \$1,877,677

639 total

8 total

Corp. Cash (3%) 35 total

71 total

Total: \$11,453,650,642 Average: \$369,472,601

403(b) (7%)

Total: \$3,595,199,627

Average: \$52,870,583

Median: \$22,992,091

Median: \$2,770,147

MPP (<1%)

7 total **Total:** \$300,324,996

**Average:** \$42,903,571 Median: \$23,143,285

3 total **Total:** \$75,000,000 Average: \$75,000,000

409A - DB (<1%)

**Median:** \$75,000,000 DB - Cash Balance (<1%) 8 total

Total: \$303,474,056 Average: \$37,934,257 Median: \$6,693,359

ProTrust (<1%) 2 total Total: \$8,679,643

**Average:** \$8,679,643

Median: \$8,679,643

Total: \$44,229,585 **Average:** \$14,743,195 Median: \$17,457,731

409A - DC (6%)

**Total:** \$1,125,442,647

**Average:** \$17,864,169

**DB-LEO** (<1%)

Median: \$4,184,255

66 total

3 total

**PSP** (3%) 36 total **Total:** \$849,220,324

Total: \$240,313,755 Average: \$24,977,068 Median: \$4,309,429

2 total

Average: \$120,156,877 Median: \$120,156,877

457(b) - Gov't (<1%)

**Total:** \$28,737,381 Average: \$4,105,340

**Median:** \$2,391,343

DB - Pension (9%)

Total: \$9,280,891,018

**Average:** \$95,679,289

Median: \$26,623,029

**VEBA** (<1%)

7 total

98 total

## **CAPTRUST At A Glance**

				Provider /	Vendor Experience				
Top Ten Providers (B)	y Assets as of 09.13.11)		Provider Experience CAPTRUST Client I		Annual Activ	vity and Savings		Provid	der Visits (YTD)
Provider	Assets	Plans	<b>Total Providers</b>	86		As of 09.13.11	2010	Provider Onsite	a (8)
Fidelity Direct	\$13,601,000,000	133	20 or more plans	15	Fee Benchmark	98	132	BB&T Diversified	Milliman Principal
Prudential	\$5,514,000,000	75	15 or more plans	17	Provider / Vendor RFP	9	12	Fidelity Great West	T. Rowe Price Wells Fargo
Wachovia / Wells Fargo	\$4,413,000,000	86	10 or more plans	23	Realized Savings	\$2,500,000	\$8,500,000	CAPTRUST Head	dquarters (35)
T. Rowe Price	\$2,818,000,000	26	5 or more plans	33	Average Savings / Client (\$)	\$67,000	\$91,000	Aspire	M&I
Citigroup	\$2,348,000,000	2	4 or more plans	38	Average Savings / Client (%)	0.16%	0.12%	BB&T Daily Access	Metlife Milliman
JP Morgan	\$2,200,000,000	13	3 or more plans	44				Diversified (2) DST	Mutual of Omaha NYLIM
TIAA-CREF	\$2,017,000,000	27	2 or more plans	59				Fidelity (5) Great West	OneAmerica (2) Principal (3)
Vanguard	\$1,245,000,000	24						ING JP Morgan	Prudential Putnam
Principal	\$1,206,000,000	93						Lincoln (2) Mass Mutual (2	T. Rowe Price (2) 2) Wells Fargo (3)

Database Resources	Manager / Funds / Asset Classes	Annual Due Diligence Activity	Due Diligence Meetings (As of 08.31.11)	
Bloomberg	Money Management Firms: 147	Due Diligence Calls: 3,500+	January: 14 (includes 8 portfolio managers)	August: 39 (includes 27 portfolio managers)
eVestment Alliance	Portfolios: 2,533	Onsite Manager Interviews: 200+	February: 32 (includes 24 portfolio managers)	
Morningstar Direct	Mutual Funds: 2,030	Onsite Fund Company Visits: 50+	March: 27 (includes 18 portfolio managers)	
Morningstar Principia Pro	ETFs and Closed Ended Funds: 203	Daily Monitoring: 2,233 ticker symbols	April: 13 (includes 7 portfolio managers)	
MPI Stylus Pro	Asset Classes: 46		May: 28 (includes 22 portfolio managers)	
Tamale RMS			June: 20 (includes 18 portfolio managers)	
Zephyr StyleAdvisor			July: 10 (includes 6 portfolio managers)	

**Investment Research Activity** 

ortfolio managers)

<b>July:</b> 10 (inclu	udes 6 portfolio
Employee Education Activity (2011 YTE	D)
Total Participants Among Institutional Client Base	1,000,000+
Average Participant Per Client	1,439
Education Meetings (Group)	275
Total Education Meetings (since 2007)	2,667
Education Meetings (One-on-One)	1,027
Total Education Meetings (since 2007)	2,424
Meeting Attendees	5,237
Total Meeting Attendees (since 2007)	62,910

**Diversified Investment Advisors** \$1,118,000,000