

CAPTRUST EXPERIENCE

CAPTRUST AT A GLANCE

Clients - 157

Total Assets - \$9.0 billion

Plans/Pools - 180

Plan/Pool Types – DC (147), DB (20), OAP (8), NQ (5)

Top Providers – Fidelity, Empower, Schwab, T. Rowe, TIAA, Vanguard

EXPERIENCED ADVISORS

- Kevin Chang (9)
- Tim VerSchure (8)
- Shaun Eskamani (5)
- Scott Gordon (5)
- Grey Kennedy (5)
- Bill Paxton (5)

INDUSTRY BACKGROUND

POINTS OF INTEREST

- Demand for healthcare services is projected to remain strong, driven by the aging baby boomer population and the rising prevalence of chronic conditions.
- The traditional model of healthcare delivery has gradually transformed; telehealth consultation may claim a more substantial role in various medical practices.
- Continued effects of the Affordable Care Act will likely spur industry growth.
- This sector will likely continue experiencing a shortage of physicians and nurses which is expected to restrain revenue growth.

COMMON TERMS

- · Administrative staff
- Electronic health records (EHR)
- Medical staff

- Nursing staff
- Physicians or doctors
- Practice
- Providers

EXTERNAL RESOURCES

- American Medical Group Association mga.org
- Association of American Physicians and Surgeons <u>aapsonline.org</u>
- Medical Group Management Association <u>mgma.com</u>
- Medical Practice Insider <u>medicalpracticeinsider.com</u>
- The Physicians Foundation physiciansfoundation.org

CHALLENGES

Corporate

- Retiring medical professionals and competitive labor market to replace. Hospital systems are able to outbid private practices
- Regulatory issues
- Insurance
- M&A activity if it is a smaller group
- Structure of the medical groups, e.g., in California, they are production based with doctors being shareholders and compensation is affected by employer contributions and cash balance contributions

Retirement

- Physicians hear about "hot" wealth planning techniques and want them implemented
- Designing a plan that satisfies the highly engaged (typically the doctors) while also motivating the less engaged (many times the nursing staff and support staff)
- Plan design consulting to make enhancements where appropriate to better attract and retain new talent
- The complexity around their profit sharing and testing to give the doctors an opportunity to max

CLIENT OUTCOMES

- Consulted on plan design to make enhancements where appropriate to better attract and retain new talent
- Nonqualified plans for physicians
- Additional tax-deductible cash balance plans
- Added PAS to appeal to administrative staff, improve participant outcomes
- Reduced fees on recordkeeping and investments