Office Locations (18)			Service Offerings							Advisory Board (7 Members))		
Akron, OH	Akron, OH Los Angeles, CA Institu					Wealth				Jim Dunn Chief Investment Officer, Wake Forest University						
Atlanta, GA	Minneapolis St. Paul,	Plan Level Adv	visory Services for	· Plan Spons	sors	Investment Management			-	Quana Jew, JD						
Birmingham, AL	New York, NY		Fee Benchma	king for Plan Spo	nsors		Financial Planning				Partner, Arent Fox LLP					
Boston, MA	Investment Fi	duciary Training 8	& Review		TaxPlanning	_			Dave Liebrock Retired Fidelity Executive, CAPTRUST Advisor							
Charlotte, NC	Philadelphia, PA			,				Monitoring and Reporting			Jeffrey Montgomery					
Dallas, TX	Portland, ME			ucation & Advice			Risk Management			CEO, AFAM Rob Solomon						
Des Moines, IA	•	Advisory Services			Ancillary Services			Founder and CEO, Bulldog Solutions, Inc.								
Houston, TX	•	ncial and Estate I		rvices	Anemary Serv	ices		Charles Ruffel								
	Richmond, VA		LACCULIVETIIIA	ilciai aliu Estate i	riaillilig 3e	TVICES				Founde Jerry Ty		ctor, Asset I	nternatio	onal		
Leawood, KS	Washington, D.C.											der, Greenv	vay Soluti	ions, Inc.		
Organization Assets U			sets Under Advis	Under Advisement Custodian /				Revenue	A	ccredit	ations/	Licens	es			
Year Practice Focus Es	ar Practice Focus Established 1986 Total		\$	32,086,690,323	Fidelity		2012 (69% Institutional / 31% Wealth)			AIF	CEBS	CIMA	CPA	JD		
Year Organization Formally Founded 1997 Institutiona		al (97%) \$	79,521,400,976	National A	Advisors Trust	2011 (68% Institutional / 32% Wealth)			AIFA	CFA	CIMC	CRPC	PFS			
Vested Shareholders 49 Wealth (3%		5)	\$2,565,289,347	Pershing		2010 (71% Institutional / 29% Wealth)			APR	CFP	CLU	CRPS	PRP			
					Schwab		2009 (70% In:	stitutional/30	% Wealth)	ARPC	CFS	CMFC	CRSP	QPFC		
							2008 (70% Ins	stitutional/30	% Wealth)	ARPS	ChFC	CMS	FLMI	RPA		
								2007 (65% Institutional / 35% Wealth)			FINRA & Insurance Licenses					
	Insu	rance Coverage	e					Em	ployees							
Policy Type / Coverage				Carrier		Total: 197										
Professional Liability (Err	rors & Omissions / Directors &	Officers)		Columbia Casu	alty+	By Department										
\$10,000,000 per claim o	or aggregate			XL Specialty Ins	Consulting Research:	Advisor Practic	e: 77 professiona	77 professionals Business Operations: 88 profession				ssionals				
Fidelity Bond				Inves Federal Insurance Co.			Investment Research Financial Advis			Client Service						
\$2,000,000 per claim or	aggregate					d Compensation Financial Advisor Support Group			Finance and Legal							
				CIDC	Participant Education				Human Resources							
,	Protection Corporation) of which \$250,000 can be for a	claims for each	awaitina invastma	SIPC		Provider / Vendor Rel	lations			Mark	•	- d D l				
3300,000 per account to	nj wilich 3230,000 can be joi c	lulliis joi cusii	awaiting investine	ntj							r Manag	nd Regula	atory			
Excess SIPC coverage (Fid				Lloyd's of Londo	on					Jenne	, iviaita e	cincin				
\$1.9 million for cash (aw	raiting investment) per accou	nt (firm aggreg	ate: \$1 billion)			Rylocation										
	3 ,,,		Excess SIPC coverage (Pershing)			By Location Lloyd's of London Akron, OH: 4										
Excess SIPC coverage (Pe	.,			Lloyd's of Londo	on	Akron, OH: 4		Des Moines IA	:5	Orlan	ido. FL: 1			Philadelphia, PA: 6		
	.,	(firm aggregat	e: \$1 billion)	Lloyd's of Londo	on	Akron, OH: 4 Atlanta, GA: 3		Des Moines, IA Houston, TX: 2	:5		ido, FL: 1 delphia,					
	rshing) vaiting investment) per client	(firm aggregat	e: \$1 billion)	Lloyd's of Londo					: 5	Phila	,	PA: 6				
\$1.9 million for cash (aw Excess SIPC coverage (Scl \$150 million per custom	rshing) raiting investment) per client hwab) er including \$1,000,000 for c			·		Atlanta, GA: 3		Houston, TX: 2		Phila Portl	delphia, and, ME:	PA: 6	ters): 1	43		
\$1.9 million for cash (aw Excess SIPC coverage (Sci	rshing) raiting investment) per client hwab) er including \$1,000,000 for c			·		Atlanta, GA: 3 Birmingham, AL: 2		Houston, TX: 2 Leawood, KS: 1	v: 3	Phila Portla Ralei	delphia, and, ME:	PA: 6 1 leadquar	ters): 14	43		

Firm Information Internal Use Only

		Client Base			
Institutional (All)	Institutional (Brick)	Wealth (All)	Wea	lth (Brick)	Client Retention Rate
Total: 711	Total: 529	Total : 1,012	Tota	:437	2012 : 98%
Average Size: \$115,537,244	Average Size: \$152,109,250	Average Size: \$2	2,325,443 Ave i	age Size: \$4,400,782	2011 : 99%
Median Size: \$23,581,733	Median Size: \$41,765,510	Median Size: \$1	,055,526 Med	ian Size: \$2,705,810	2010 : 98%
					2009 : 98%
	Average Fee: \$64,554		Avei	age Fee: \$29,663	2008 : 98%
	Median Fee: \$50,000		Med	ian Fee: \$20,753	2007 : 96%
					Since Inception: 98%
Total		Plan Information By Major Category	on		
		by iviajor Category			
All Categories		Defined Benefit Plans (DB)	Defined Contribution Plans		Other Asset Pools (OAP
1,222 Total Plans		123 Total Plans	905 Total Plans	153 Total Plans	41 Total Pools
Total: \$79,498,340,652		Total: \$9,551,938,461	Total: \$56,441,014,538	Total: \$1,038,134,611	Total: \$12,467,253,04
Average: \$68,005,424		Average: \$81,640,500	Average: \$63,992,080	Average: \$8,723,820	Average: \$336,952,78
Median: \$12,748,792		Median: \$19,134,048	Median: \$15,046,695	Median: \$3,340,243	Median: \$5,734,130
By Plan (% of total plans) - Major Category					
401(a) (4%) - DC	401(k) (57%) - DC	403(b) (9%) - DC	409A - DB (<1%) - NQ	409A - DC (8%) - NQ	457(b) - Gov't (<1%) - D
45 total	698 total	109 total	8 total	98 total	11 total
Total: \$3,187,369,658	Total: \$42,506,124,702	Total: \$9,399,096,311	Total: \$13,196,225	Total: \$825,398,228	Total: \$102,047,885
Average: \$72,440,220	Average: \$62,325,696	Average: \$87,842,022	Average: \$13,196,225	Average: \$10,860,503	Average: \$11,338,654
Median: \$11,578,869	Median: \$14,792,960	Median: \$24,010,951	Median: \$13,196,225	Median: \$3,722,822	Median: \$769,949
457(b) - Non-Gov't (3%) - NQ	457(f) (<1%) - NQ	Corp. Cash (2%) - OAP	DB - Cash Balance (<1%) - DB	DB - LEO (<1%) - DB	DB - Pension (9%) - DE
34 total	9 total	22 total	9 total	1 total	113 total
Total: \$177,867,558	Total: \$10,948,674	Total: \$10,439,076,970	Total: \$313,681,863	Total: \$20,175,805	Total: \$9,218,080,793
Average: \$5,389,926	Average: \$1,824,779	Average: \$581,258,300	Average : \$34,853,540	Average: \$20,175,805	Average: \$86,150,288
Median: \$2,176,504	Median: \$270,160	Median: \$2,096,981	Median: \$9,805,611	Median: \$20,175,805	Median: \$23,583,434
Endowment / Foundation (1%) - OAP	ESOP (<1%) - DC	MPP (<1%) - DC	ProTrust (<1%) - NQ	PSP (2%) - DC	VEBA (<1%) - OAP
16 total	3 total	8 total	4 total	31 total	3 total
Total: \$1,167,685,168	Total: \$82,819,007	Total: \$322,038,137	Total: \$10,723,927	Total: \$841,518,839	Total: \$255,660,177
Average: \$77,845,678	Average: \$27,606,336	Average: \$40,254,767	Average: \$3,574,642	Average: \$29,017,891	Average: \$85,220,059
Median: \$5,734,130	Median: \$6,965,424	Median: \$19,126,707	Median: \$321,928	Median: \$6,810,084	Median: \$11,720,738

Provider / Vendor Experience

					Provider / Vendor i	xperience						
Top Ter	Providers (By Assets)		Provider Experience CAPTRUST Client		Annua	Activity and S	avings			Provider Vi	sits	
Provider	Assets	Plans	Total Providers	95		2012	2011	2010	Provider O	nsite (11)		
Fidelity Direct	\$16,318,000,000	149	20 or more plans	16	Fee Benchmark	209	184	132	American I Diversified		M-Benefits Solutions Mass Mutual	'Pangburn* PenCal*
TIAA-CREF	\$6,917,000,000	64	15 or more plans	18	Provider / Vendor RFP	6	14	12	Fidelity JP Morgan		MullinTBG* Nolan Financial*	TransAmerica
T. Rowe Price	\$5,460,000,000	39	10 or more plans	26	Realized Savings	\$8,800,000	\$6,900,000	\$8,500,00	00	Headquarters (61)	Troid Trind Total	
Wells Fargo	\$4,190,000,000	89	5 or more plans	32	Average Savings / Client (\$)	\$79,307	\$72,500	\$91,000		neauquarters (01)	M&I (2)	Sahwah
Prudential	\$4,074,000,000	59	4 or more plans	37	Average Savings / Client (%)	0.13%	0.12%	0.12%	Ascensus		Mass Mutual (2)	Schwab T. Rowe Price (3)*
Vanguard	\$2,986,000,000	36	3 or more plans	44					Diversified	ntreal (BMO) (4)	Milliman (2) MVP Administrators	
Fidelity Advisor	\$2,924,000,000	45	2 or more plans	63					EWM* Fidelity (5)		NYLIM (2)*	Unified Trust Vanguard (2)
JP Morgan	\$2,883,000,000	18							Findley Da Great Wes		OneAmerica (3) Pension Live	Wells Fargo (3) Westport*
Great West Retiremen	Services \$1,913,000,000	99							ING (2) John Hanc	ock	Principal (4) Prudential	
Schwab	\$1,813,000,000	32							JP Morgan Lincoln (2)		Putnam (2) Securian	
									•	ied provider capab		
											es 11 provider onsites es 9 provider onsites))
					Investment Resea	rch Activity						
ase Resources	Manager / Funds / As	set Classes	Annual D	ue Diligen	ce Activity	Due Dilige	nce Meetin	gs (2012)				
nberg	Money Management	Firms: 250)+ Due Dilig	ence Calls	: 3,500+	January: 1	(includes	12 portfo	lio managers)	July: 27 (includ	des 21 portfolio ma	inagers)
ment Alliance	Portfolios: ~3,000		Manager	Interview	s: 350+	February:	28 (includes	s 15 portf	folio managers)	August: 30 (inc	cludes 22 portfolio	managers)
ingstar Direct	Mutual Funds: ~2,00	0	Onsite Fu	nd Compa	ny Visits: 30+	March: 42	(includes 3	2 portfoli	io managers)	September: 55	5 (includes 47 port	folio managers)
ingstar Principia Pro	ETFs and Closed Ende	d Funds: ~1	L50 Daily Mo r	nitoring: ^	2,400 ticker symbols			•	managers)	·	ncludes 19 portfoli	
tylus Pro	Asset Classes: 60+					May: 43 (ii			- '		(includes 39 portf	
le RMS /r StyleAdvisor						June: 23 (i	ncludes 13	portfolio	managers)	December: 27	(includes 10 portf	oiio managers)
, Jeylenavisoi										2012 Total A	i.ii 270 /inall-	. 270 nortfolio ma
											•	s 278 portfolio manage s 230 portfolio manage
					Employee Education	Activity (20	12)			LUII IOLAI ALL	incy. 304 (include	2 200 portiono manager
			_	. 15				20.055				
			T	otal Parti	cipants Among Institutio	nal Client Ba	ise 1,00	00,000+				
			_	_				1,407				
				_	articipant Per Client			•				
			E	ducation	Meetings (Group)	07)		382				
			E: Tr	ducation otal Educ	Meetings (Group) ation Meetings (since 20	07)		382 3,162				
			E: T: E:	ducation otal Educ ducation	Meetings (Group) ation Meetings (since 20 Meetings (One-on-One)	·		382 3,162 2,976				
			E: T: E: T:	ducation otal Educ ducation otal Educ	Meetings (Group) ation Meetings (since 20	·		382 3,162				