## **CAPTRUST At A Glance**

Organization		Service Offering	gs	Revenue	Custodian / Clearing Firms
ear Practice Focus Established	1986	Institutional	Wealth	2016 (69% Institutional / 31% Wealth)	Fidelity
ear Organization Formally Found	d 1997	Plan Level Advisory Services for Plan Sponsors	Investment Management	2015 (70% Institutional / 30% Wealth)	National Advisors Trust
Jnvested Shareholders	117	Fee Benchmarking for Plan Sponsors	Financial and Estate Planning	<b>2014</b> (73% Institutional / 27% Wealth)	Pershing
ested Shareholders	81	Investment Fiduciary Training and Review	Tax Planning	<b>2013</b> (72% Institutional / 28% Wealth)	Schwab
		Vendor Search and Selection Services	Monitoring and Reporting	<b>2012</b> (73% Institutional / 27% Wealth)	
Assets Under Advisemen	t	ERISA Technical Support	Risk Management	<b>2011</b> (71% Institutional / 29% Wealth)	
Fotal \$209,110,2	16,060	Participant Advice	Ancillary Services	<b>2010</b> (70% Institutional / 30% Wealth)	
nstitutional (98%) \$205,577,4	02,125	Nonqualified Advisory Services	Business Preservation Planning	2009 (70% Institutional / 30% Wealth)	
Wealth (2%) \$3,532,813	935	Executive Financial and Estate Planning Services	s Insurance Advisory Services	<b>2008</b> (70% Institutional / 30% Wealth)	
				<b>2007</b> (65% Institutional / 35% Wealth)	

	Advisor Locations (27)	
Akron, OH	Dallas, TX	New York, NY
Atlanta, GA	Dayton, OH	Orlando, FL
Bethlehem, PA	Des Moines, IA	Philadelphia, PA
Birmingham, AL	Detroit, MI	Port Washington, NY
Boston, MA	Greenwich, CT	Portland, ME
Charlotte, NC	Houston, TX	Raleigh, NC
Chicago, IL	Jackson, MS	Richmond, VA
Cincinatti, OH	Los Angeles, CA	Riverside, CA
Columbus, MO	Minneapolis, MN	Santa Barbara, CA

Number of Inforce Life Insurance Policies 1,572

Number of Insured 1,112

Total Annualized Premium \$39,840,949

Total Death Benefit \$2,907,267,690

	Employees	
TOTAL: 354		
By Department (does not include	Bethlehem)	
Advisor Group: 112 professionals	<b>Business Operations:</b> 140 professionals	Consulting Research/Service: 59 professionals
Financial Advisor Management	Client Service	ERISA Technical Support
Marketing Support	Finance and Legal	Investment Research
Practice Support	Human Resources	Nonqualified Deferred Compensation
Recruiting and Acquisition	Process, IT, and Regulatory	Participant Education
	Senior Management	Provider / Vendor Relations
By Location		
Akron, OH: 5	Dallas, TX: 4	New York, NY: 1
Atlanta, GA: 3	Dayton, OH: 5	Orlando, FL: 1
Bethlehem, PA: 19	Des Moines, IA: 6	Philadelphia, PA: 8
Birmingham, AL: 2	Detroit, MI: 24	Port Washington, NY: 1
Boston, MA: 1	Greenwich, CT: 4	Portland, ME: 1
Charlotte, NC: 17	Houston, TX: 1	Raleigh, NC (headquarters): 227
Chicago, IL: 1	Jackson, MS: 1	Richmond, VA: 2
Cincinnati, OH: 3	Los Angeles, CA: 3	Riverside, CA: 3
Columbus, MO: 1	Minneapolis, MN: 5	Santa Barbara, CA: 5

## **CAPTRUST At A Glance**

Client Base					Client R	Client Retention Rate	
Institutional			Wealth		<b>2016</b> : 96% <b>2011</b> : 99%		
Total Clients	Brick Clients	Discretion	Total Clients	Brick Clients	Discretion	<b>2015</b> : 96%	<b>2010</b> : 98%
1,453	1,032	Total Plans: 1,652	2,592	629	Total Accounts: 1,901	<b>2014</b> : 98%	<b>2009</b> : 98%
	Average Size: \$193,28	83,287 <b>Total Assets:</b> \$7,456,746,434		Average Size: \$4,509,421	Total Assets: \$1,316,892,930	<b>2013</b> : 98%	<b>2008</b> : 98%
	Median Size: \$42,154	,531		Median Size: \$2,562,781		<b>2012</b> : 98%	<b>2007</b> : 97%
						Average Since 2	007: 97%
			Plan	Information			
All Categories		Defined Benefit Plans (DB)	Defined Conti	ribution Plans (DC)	Nonqualified Plans (NQ)	Other Asset	Pools (OAP)
3,276 Total Pla	ans	184 Total Plans	2,763 Total Pl	ans	254 Total Plans	75 Total Plans	
<b>Total:</b> \$205,57	77,402,125	<b>Total:</b> \$ 12,776,547,434	<b>Total:</b> \$178,681,384,961		<b>Total:</b> \$2,492,411,444	<b>Total:</b> \$11,627,058,286	
401(a	a) (5%) - DC	<b>401(k)</b> (63%) - DC	403	<b>(b)</b> (8%) - DC	409A - DB (<1%) - NQ	409	A - DC (4%) - NQ
190 total		2,186 total	322 total		5 total	136 total	
<b>Total:</b> \$17,581	1,848,729	<b>Total:</b> \$107,713,842,115	<b>Total</b> : \$50,60	5,373,531	<b>Total:</b> \$29,865,158	<b>Total:</b> \$1,43	35,786,655
457(b) - G	<b>Gov't</b> (<1%) - DC	<b>457(b) - Non-Gov't</b> (2%) - NQ	457(1	f) (<1%) - NQ	<b>Corp. Cash</b> (<1%) - OAP	DB - Cash	n <b>Balance</b> (<1%) - DB
17 total	, ,	84 total	24 total		25 total	20 total	
Total: \$542,263,019		<b>Total:</b> \$700,105,265	<b>Total</b> : \$308,2	776,631	<b>Total:</b> \$8,500,694,430	<b>Total:</b> \$323	,345,590
DB - Per	<b>nsion</b> (5%) - DB	Endowment / Foundation (1%) - OAP	ESO	<b>P</b> (<1%) - DC	<b>Freedom401(k)</b> (9%) - DC	MI	<b>PP</b> (<1%) - DC
164 total		35 total	8 total		267 total	12 total	
Total: \$12,453	,201,844	<b>Total:</b> \$1,731,372,878	<b>Total:</b> \$972,3	338,793	<b>Total:</b> \$915,272,512	<b>Total:</b> \$362	,394,133
ProTru	st (<1%) - NQ	<b>PSP</b> (<1%) - DC	Puerto	<b>Rico</b> (<1%) - DC	<b>VEBA</b> (<1%) - OAP		
5 total		26 total	2 total		15 total		
Total: \$18,377	7,735	Total: \$903,200,352	Total: \$124,2	189	Total: \$1,394,990,978		

## **CAPTRUST At A Glance**

Top Ten Proiders (by assets)					
Provider	Assets	Plans			
Fidelity	\$58,192,187,812	379			
TIAA	\$39,287,484,249	280			
Empower	\$13,785,708,704	1,342			
Wells Fargo	\$11,269,879,647	124			
Prudential	\$9,760,031,234	87			
Vanguard	\$8,401,333,746	53			
Charles Schwab	\$8,265,769,631	60			
T. Rowe Price	\$5,968,748,704	47			
Principal	\$5,331,559,002	155			
TransAmerica	\$4,401,962,661	80			

Provider Experience					
Total Providers	124				
20 or more plans	17				
15 or more plans	19				
10 or more plans	24				
5 or more plans	34				
4 or more plans	36				
3 or more plans	45				
2 or more plans	60				

Annual Activity and Savings							
	2017	2016	2015	2014	2013	2012	
Fee Benchmark	14	390	374	217	199	207	
Provider/Vendor RFP	1	11	16	8	12	6	
Realized Savings	\$0	\$7,100,000	\$14,000,000	\$6,150,000	\$10,570,000	\$9,700,000	
Average Savings/Client (\$)	\$0	\$63,000	\$85,932	\$69,149	\$87,338	\$79,917	
Average Savings/Client (%)	0.00%	0.10%	0.08%	0.10%	0.10%	0.13%	

**Investment Research Activity** 

## **Provider Visits**

2017 YTD Activity: 5 (includes 4 provider onsites)

2016 YTD Activity: 57 (includes 1 provider onsites)

2015 Total Activity: 82 (includes 6 provider onsites)

2014 Total Activity: 87 (includes 9 provider onsites)

2013 Total Activity: 68 (includes 6 provider onsites)

2012 Total Activity: 72 (includes 11 provider onsites)

Due Diligence Meetings
January: 12 (includes 5 portfolio managers/investment professionals)
2017 YTD Activity: 12 (includes 5 portfolio managers/investment professionals)
2016 YTD Activity: 297 (includes 215 portfolio managers/investment professionals)
2015 Total Activity: 337 (includes 336 portfolio managers/investment professionals)
2014 Total Activity: 277 (includes 272 portfolio managers/investment professionals)
2013 Total Activity: 269 (includes 142 portfolio managers)
2012 Total Activity: 378 (includes 278 portfolio managers)
2011 Total Activity: 304 (includes 230 portfolio managers)
2016 YTD Activity: 297 (includes 215 portfolio managers/investment professionals)
2015 Total Activity: 337 (includes 336 portfolio managers/investment professionals)
2014 Total Activity: 277 (includes 272 portfolio managers/investment professionals)
2013 Total Activity: 269 (includes 142 portfolio managers)

2012 Total Activity: 378 (includes 278 portfolio managers)

	Due Diligence Calls: 3,500+
	Portfolio Manager Interviews: 350+
	Onsite Fund Company Visits: 30+
)	Daily Monitoring: ~2,400 ticker symbols
)	
	Manager / Funds / Asset Classes
	Money Management Firms: 230+
	Portfolios: ~3,000
	Mutual Funds: ~2,000
)	
)	Database Resources
	Bloomberg
	eVestment Alliance
	Morningstar Direct
	Morningstar Principia Pro
	MPI Stylus Pro
	Tamale RMS
	Zephyr StyleAdvisor

**Annual Due Diligence Activity** 

Participant Advice Services (PAS) Activity	
Total Participants Among Institutional Client Base	2,500,000
Average Participant Per Client	1,720
2017 Group Education Meetings	32
Total Group Education Meetings (since 2012)	2,458
2017 Individual Education Meetings	781
Total Individual Education Meetings (since 2012)	47,090
2017 Meeting Attendees	24,863
2017 PAS Desk Interactions (excludes Freedom Desk)	1,002
Total Participant Interactions (since 2012)	188,390