# **CAPTRUST At A Glance**

Organization	
Year Practice Focus Established	1986
Year Organization Formally Founded	1997
Unvested Shareholders	118
Vested Shareholders	85

ļ	ssets Under Advisement

Total \$212,309,092,401 Institutional (98%) \$208,685,968,327 Wealth (2%) \$3,623,124,074

Service Offering	5
Institutional	Wealth
Plan Level Advisory Services for Plan Sponsors	Investment Management
Fee Benchmarking for Plan Sponsors	Financial and Estate Planning
Investment Fiduciary Training and Review	Tax Planning
Vendor Search and Selection Services	Monitoring and Reporting
ERISA Technical Support	Risk Management
Participant Advice	Ancillary Services
Nonqualified Advisory Services	Business Preservation Planning
Executive Financial and Estate Planning Services	Insurance Advisory Services

#### Revenue

 (69% Institutional / 31% Wealth) (70% Institutional / 30% Wealth) (73% Institutional / 27% Wealth) (72% Institutional / 28% Wealth)

**2012** (73% Institutional / 27% Wealth)

**2011** (71% Institutional / 29% Wealth) **2010** (70% Institutional / 30% Wealth)

**2009** (70% Institutional / 30% Wealth) **2008** (70% Institutional / 30% Wealth)

**2007** (65% Institutional / 35% Wealth)

**Employees** 

### **Custodian / Clearing Firms**

Fidelity

National Advisors Trust

Pershing

Schwab

	Advisor Locations (28)	
Akron, OH	Dallas, TX	New York, NY
Atlanta, GA	Dayton, OH	Orlando, FL
Bethlehem, PA	Des Moines, IA	Philadelphia, PA
Birmingham, AL	Detroit, MI	Port Washington, NY
Boston, MA	Greenwich, CT	Portland, ME
Charlotte, NC	Houston, TX	Raleigh, NC
Chicago, IL	Jackson, MS	Richmond, VA
Cincinatti, OH	Los Angeles, CA	Riverside, CA
Columbus, MO	Minneapolis, MN (2)	Santa Barbara, CA

# Strategic Advisor Group

Number of Inforce Life Insurance Policies 1,575 Number of Insured 1,112 Total Annualized Premium \$38,841,169 Total Death Benefit \$2,919,625,836

# **TOTAL: 365**

Atlanta, GA: 3

Boston, MA: 1

Chicago, IL: 1

#### By Department (does not include Bethlehem or Michigan)

Advisor Group: 119 professionals **Business Operations:** 144 professionals **Consulting Research/Service:** 59 professionals Financial Advisor Management Client Service Finance and Legal **Marketing Support Practice Support Human Resources** Recruiting and Acquisition Process, IT, and Regulatory Senior Management By Locations Akron, OH: 5 Dayton, OH: 5

Des Moines, IA: 6 Bethlehem, PA: 19 Detroit, MI: 24 Birmingham, AL: 2 Greenwich, CT: 4 Houston, TX: 1 Charlotte, NC: 17 Jackson, MS: 1 Los Angeles, CA: 3 Cincinnati, OH: 3 Minneapolis, MN: 17

Columbus, MO: 1 New York, NY: 1 Dallas, TX: 4 Orlando, FL: 1

**ERISA Technical Support** 

Nonqualified Deferred Compensation

Participant Education

Provider / Vendor Relations

Philadelphia, PA: 8

Investment Research

Port Washington, NY: 1

Portland, ME: 1 Raleigh, NC: 225 Richmond, VA: 2 Riverside, CA: 3

Santa Barbara, CA: 5 Washington DC: 1

# **CAPTRUST At A Glance**

Client			t Base				Client Ret	ention R	ate
Institutional			Wealth			96%	2011:	99%	
Total Clients	Brick Clients	Discretion	Total Clients	Brick Clients	Discretion	2015:	96%	2010:	98%
1,458	1,041	Total Plans: 1,649	2,672	629	Total Accounts: 1,930	2014:	98%	2009:	98%
	Average Size: \$194,037,7	47 <b>Total Assets:</b> \$7,960,637,677		Average Size: \$4,526,651	Total Assets: \$1,374,934,737	2013:	98%	2008:	98%
	Median Size: \$42,403,543	3		Median Size: \$2,566,161		2012:	98%	2007:	97%
						Averag	e Since 200	7: 97%	
			Plan	Information					
All Categories		Defined Benefit Plans (DB)	Defined Contr	ibution Plans (DC)	Nonqualified Plans (NQ)	Ot	her Asset Po	ools (OA	P)
3,569 Total Plar	ns	182 Total Plans	3,032 Total Pla	ans	255 Total Plans	10	0 Total Plan	S	
Total: \$208,68	5,968,327	<b>Total:</b> \$ 12,905,487,226	<b>Total:</b> \$180,8	36,134,258	<b>Total:</b> \$2,582,762,670	To	tal: \$12,361	1,584,17	3
401(a	) (5%) - DC	<b>401(k)</b> (63%) - DC	403(	<b>b)</b> (8%) - DC	<b>409A - DB</b> (<1%) - NQ		409A -	DC (4%)	- NQ
190 total		2,189 total	322 total		5 total		136 total		
Total: \$17,635	,392,281	Total: \$108,213,328,634	<b>Total:</b> \$51,32	5,735,328	<b>Total:</b> \$29,859,665	To	tal: \$1,505,	104,772	
457(b) - G	ov't (<1%) - DC	<b>457(b) - Non-Gov't</b> (2%) - NQ	457(f	) (<1%) - NO	<b>Corp. Cash</b> (<1%) - OAP		DR - Cash R	alance (	∕1%\ - DI
<b>457(b) - Gov't</b> (<1%) - DC <b>457(b) - Non-Gov't</b> (2%) - NQ 17 total 85 total		<b>457(f)</b> (<1%) - NQ 24 total		25 total		DB - Cash Balance (<1%) - DE			
Total: \$542,34.	5,511	Total: \$724,195,051	<b>Total:</b> \$304,75	55,082	Total: \$9,921,649,157		tal: \$380,98	38,611	
DR - Dani	<b>sion</b> (5%) - DB	Endowment / Foundation (1%) - OAP	FSOI	<b>P</b> (<1%) - DC	<b>Freedom401(k)</b> (9%) - DC		MDD	(<1%) -	DC
163 total	31011 (3/0) - 00	60 total	<b>ESOP</b> (<1%) - DC 8 total		267 total		MPP (<1%) - DC 12 total		
Total: \$12,524,	498 615	Total: \$1,701,782,209	Total: \$928,4	82 749	Total: \$925,061,389		tal: \$362,52	26 817	
, ,		,	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	,			, ,	,	
ProTrus	st (<1%) - NQ	<b>PSP</b> (<1%) - DC	Puerto l	<b>Rico</b> (<1%) - DC	<b>VEBA</b> (<1%) - OAP				
5 total		25 total	2 total		15 total				
Total: \$18,848	,100	Total: \$902,578,568	Total: \$682,98	81	Total: \$738,152,807				

То	p Ten Proiders (by assets)	
Provider	Assets	Plans
Fidelity	\$58,347,075,377	380
TIAA	\$39,999,906,862	286
Empower	\$13,612,941,685	1,343
Wells Fargo	\$11,520,624,453	124
Prudential	\$9,751,106,951	88
Charles Schwab	\$8,431,802,369	59
Vanguard	\$8,401,421,717	53
T. Rowe Price	\$5,969,673,325	48
Principal	\$5,479,646,084	153
TransAmerica	\$4,529,357,204	79

Provider Experie	nce
Total Providers	124
20 or more plans	17
15 or more plans	19
10 or more plans	24
5 or more plans	34
4 or more plans	36
3 or more plans	45
2 or more plans	60

		Annual Activ	ity and Savings	;		
	2017	2016	2015	2014	2013	Since 2010
Fee Benchmark	31	390	374	217	199	1,734
Provider/Vendor RFP	2	11	16	8	12	80
Realized Savings	\$0	\$7,100,000	\$14,000,000	\$6,150,000	\$10,570,000	\$62,920,000
Average Savings/Client (\$)	\$0	\$63,000	\$85,932	\$69,149	\$87,338	\$492,136
Average Savings/Client (%)	0.00%	0.10%	0.08%	0.10%	0.10%	0.11%

## **Provider Visits**

2017 YTD Activity: 12 (includes 5 provider onsites)

2016 YTD Activity: 57 (includes 1 provider onsites)

2015 Total Activity: 82 (includes 6 provider onsites)

2014 Total Activity: 87 (includes 9 provider onsites)

2013 Total Activity: 68 (includes 6 provider onsites)

2012 Total Activity: 72 (includes 11 provider onsites)

Participant Advice Services (PAS) Activity	
Total Participants Among Institutional Client Base	2,500,000
Average Participant Per Client	1,714
2017 Group Advice Meetings	58
Total Group Advice Meetings (since 2012)	2,484
2017 Individual Advice Meetings	1,873
Total Individual Advice Meetings (since 2012)	48,182
2017 Meeting Attendees	3,230
2017 PAS Desk Interactions (excludes Freedom Desk)	2,127
Total Participant Interactions (since 2012)	117,393

Investment Research Activity
Due Diligence Meetings
February: 21 (includes 14 portfolio managers/investment professionals)
January: 12 (includes 5 portfolio managers/investment professionals)
2017 YTD Activity: 33 (includes 19 portfolio managers/investment professionals)
2016 YTD Activity: 297 (includes 215 portfolio managers/investment professionals)
2015 Total Activity: 337 (includes 336 portfolio managers/investment professionals)
2014 Total Activity: 277 (includes 272 portfolio managers/investment professionals)
2013 Total Activity: 269 (includes 142 portfolio managers)
2012 Total Activity: 378 (includes 278 portfolio managers)
2011 Total Activity: 304 (includes 230 portfolio managers)
2016 YTD Activity: 297 (includes 215 portfolio managers/investment professionals)
2015 Total Activity: 337 (includes 336 portfolio managers/investment professionals)
2014 Total Activity: 277 (includes 272 portfolio managers/investment professionals)
2013 Total Activity: 269 (includes 142 portfolio managers)
2012 Total Activity: 378 (includes 278 portfolio managers)

Due Diligence Calls: 3,500+
Portfolio Manager Interviews: 350+
Onsite Fund Company Visits: 30+
Daily Monitoring: ~2,400 ticker symbols
Manager / Funds / Asset Classes
Money Management Firms: 230+
Portfolios: ~3,000
Mutual Funds: ~2,000
Database Resources
Bloomberg
eVestment Alliance
Morningstar Direct
Morningstar Principia Pro
MPI Stylus Pro
Tamale RMS
Zephyr StyleAdvisor

**Annual Due Diligence Activity**