Organization		Assets Under Advisement		Strategic Advisor Group			Revenue		
Year Practice Focus Established	1986	Total	\$394,158,620,707	7 Inforce Li	fe Insurance Policies	1,595	2019 (57%	6 Institutional / 43% Wealth)	
Year Organization Formally Founded	1997	Institutional (95%)	\$375,681,701,580	) Number o	ofInsured	1,139	2018 (66%	6 Institutional / 34% Wealth)	
Unvested Shareholders	191	Wealth (5%)	\$18,476,919,127	Total Ann	ualized Premium	\$37,251,515	<b>2017</b> (73%	6 Institutional / 27% Wealth)	
Vested Shareholders	205			Total Dea	th Benefit	\$3,110,654,219	<b>2016</b> (69%	6 Institutional / 31% Wealth)	
						<b>2015</b> (70% Institutional / 30% Wealt			
Service Offerings			Custodian / Clearing Firms			<b>2014</b> (73% Institutional / 27% Wealth)			
nstitutional		Wealth		Fidelity	Fidelity			<b>2013</b> (72% Institutional / 28% Wealth)	
nvestment Advisory Services		Investment Mana	igement	National	Advisors Trust		<b>2012</b> (73%	6 Institutional / 27% Wealth)	
Provider Analysis/Fee Benchmarking	3	Financial, Tax, an	d Estate Planning	Pershing	;		2011 (71%	6 Institutional / 29% Wealth)	
ERISA/Fiduciary Support and Training	3	Monitoring and R	eporting	Schwab			<b>2010</b> (70% Institutional / 30% Wealth)		
Participant Advice		Insurance Adviso	ry Services	TD Ameri	itrade		<b>2009</b> (70% Institutional / 30% Wealth)		
			L	ocations and Emp	loyees				
By Location		Dallas, TX (4)		L	Los Angeles, CA (3)		Roanoke, VA (9)		
Akron, OH (3)		Dayton, OH (4)		L	Lynchburg, VA (7)			Salt Lake City, UT (12)	
Allentown, PA (21)		Des Moines, IA (6)		Ŋ	Minneapolis, MN (17)			San Antonio, TX (39)	
Atlanta, GA (8)		Detroit, MI (24)		Ŋ	Montgomery, AL (12)		San Ramon, CA (9)		
Austin, TX (9)		Green, OH (19)		1	New York, NY (1)			Santa Barbara, CA (5)	
Bethlehem, PA (13)		Greensboro, N	C (6)	(	Orlando, FL (2)			Tampa, FL (30)	
Birmingham, AL (13)		Greenwich, CT	(4)	F	Philadelphia-Doylestown, PA (8)			Washington, DC (1)	
Boston, MA (16)		Harrisonburg,	Harrisonburg, VA (2)		Phoenix, AZ (1)			Wilmington, DE (1)	
Charlotte, NC (23)		Hollywood, FL	(2)	F	ortland, ME (1)		Wilmington, NC (8)		
Chesterton, IN (29)		Houston, TX (4	)	F	Raleigh, NC (309)		TOTAL Employees: 721		
Cincinnati, OH (3)		Jackson, MS (1	)	F	Richmond, VA (3)		<b>TOTAL Employee Locations: 32</b>		
Columbia, MO (1)		Lake Success,	NY (24)	F	Richmond-Glen Allen,	VA (1)	TOT	TAL Advisor Locations: 46	
Corpus Christi, TX (2)		Lexington, VA (	1)	F	Riverside, CA (3)				
By Department (not including Allentov	vn) (	Client Solutions Group	: (249) <b>C</b> c	orporate Services:	(82)	Investment Group: (29	9)	Operations Group: (54	
Advisor Group: (287)	E	Business Line Support	Fi	nance and Legal	l Legal Asset Alloc			Facilities	
Financial Advisor Management	(	Client Service	Н	uman Resources	es Discretionary Manag		ement	Integrations	
Marketing Support	E	ERISA Technical Suppo	rt Pr	rocess, IT, and Reg	gulatory	Investment Research	rch Performance		
Practice Support	F	Participant Advice	Se	enior Managemen	t			Project Management	
Recruiting and Acquisition	F	Provider / Vendor Rela	tions					Trading	

### **CAPTRUST At A Glance**

			Clie	nt Base				Client Re	tention Rate	
		Institutional				Wealth		<b>2019</b> : 97%	<b>2013</b> : 98%	
Total Clients	ents Brick Clients* Discretion			Total Clients Brick Clients*		<b></b>	Discretion	<b>2018</b> : 97%	<b>2012:</b> 98%	
2,003	1,483	Total Plans: 85	66	9,755	3,426		Total Accounts: 27,974	<b>2017</b> : 99%	<b>2011</b> : 99%	
•	Average Size: \$247,000,173 Total Assets: \$33,243,593,5					رم، خ۸ ۵۵5 ۶۵3	,	<b>2016</b> : 97%	<b>2010</b> : 98%	
	_		33,243,333,300		Average Size: \$4,605,863 Total Assets: \$15,688,619,180		<b>2015</b> : 96%	<b>2009</b> : 98%		
Median Size: \$53,323,647				<b>Median Size:</b> \$2,419,693				<b>2008</b> : 98%		
* Brick counts	s will not match	the e.brief due to acquisition	n totals					2014: 98%	e 2008: 98%	
				P	Plan Information			Average Sinc	.6 2000. 50%	
All Categories		Defined Benefit (DB)	Defined Contribution	[DC)	Endowments/Foundation	s Nonqua	lified (NQ)	Other Asset Pool		
3,422 Total Plans		234 Total Plans	2,469 Total Plans		262 Total Portfolios	364 Tota	al Plans	93 Total Plans		
Total: \$375,681,70	01,580	Total: \$20,379,691,097	Total: \$318,878,483,9	133	Total: \$9,236,863,228	Total: \$	5,184,420,148	Total: \$22,002,243,174		
Discretion		52 Plans - \$2,045,792,085	667 Plans - \$30,162,193,743		75 Portfolios - \$534,079,1	95 34 Plan:	s - \$124,690,259	28 Plans - \$376,838,278		
		Institutional - Retirement - 3,0	067 Plans - \$344,442,	595,178	78 Institutional - E/F and OAP - 355 Plar				ns/Portfolios - \$31,239,106,402	
<b>401(a)</b> (8%) - DC		<b>401(k)</b> (50%) - DC	<b>403(a) - DC</b> (<1%) - DC		<b>403(b)</b> (25%) - DC	Church/	Religious Deposit & Loan Pool (<1%) - OAP	Corp. Cash (5%) - OA	P	
115 total		1,548 total	1 total		493 total	10 total		32 total		
Total: \$29,784,929	9,074	<b>Total:</b> \$189,619,929,652	Total: \$500,163,726		Total: \$93,644,147,561,4	26 <b>Total</b> : \$	340,101,562	Total: \$17,380,854,034		
409A - DB (<1%) - N	IQ	<b>409A - DC</b> (<1%) - NQ	<b>415(m)</b> (<1%) - NQ		<b>457(b) - Gov't</b> (<1%) - DC	Insuranc	ce/Captive (<1%) - OAP	LOSAP (<1%)-OAP		
15 total		177 total 3 total		3 total 26 total		13 total		6 total		
Total: \$111,787,69	91	<b>Total:</b> \$2,842,598,066	<b>Total:</b> \$461,129	<b>Total:</b> \$461,129		Total: \$	2,523,429,268	Total: \$18,477,641		
457(b) - Non-Gov't	(<1%) - NQ	<b>457(f)</b> (<1%) - NQ	Canadian RRSP (<1%) - I	DC .	Church Plan (<1%) - DB	Nuclear	Decommissioning Trust (<1%) - OAP	OAP - Other (<1%) -	OAP	
136 total	28 total 2 total			18 total 1			1 total			
Total: \$2,121,769,	,155	<b>Total:</b> \$77,666,961	<b>Total:</b> \$13,085,141		Total: \$3,157,848,874	Total: \$	854,954,926	<b>Total:</b> \$2,330,440		
Corporate Cash Bal	lance (<1%) - DB	Corporate Pension (4%) - DB	<b>ESOP</b> (<1%) - DC		Freedom401(k) (<1%) - DC	Operati	ng Reserves (<1%) - OAP	Private Endowment	t/Foundation (<1%) - E/F	
5 total		173 total 8 total		240 total		12 total		13 total		
Total: \$247,619,80	09	<b>Total:</b> \$13,559,121,112	<b>Total:</b> \$1,197,030,694	ŀ	Total: \$1,037,674,273	Total: \$	148,513,317	<b>Total:</b> \$154,142,196		
Gov't (GASB) (<1%)	-DB	MPP Employee Directed (<1%) - DC	MPP Employer Directe	ed (<1%) - DC	Partnership Cash Balance	<1%) - DB <b>Public E</b>	ndowment/Foundation (2%) - E/F	<b>VEBA</b> (<1%) - OAP		
8 total		15 total	1 total		23 total	249 tota	al	18 total		
Total: \$2,940,472,	,542	Total: \$540,705,057	<b>Total:</b> \$898,790		Total: \$282,184,684	Total: \$	9,082,721,033	Total: \$733,581,98	8	
ProTrust (<1%) - NQ	l	<b>PSP</b> (<1%) - DC	Puerto Rico (<1%) - DC		Taft Hartley (<1%) - DB					
5 total		17 total	3 total		5 total					
Total: \$30,137,147	7	Total: \$980,325,757	Total: \$4,707,522		Total: \$190,581,988					

### **CAPTRUST At A Glance**

Top Ten Providers (by assets)					
Provider	Assets	Plans			
Fidelity	\$109,375,521,250	529			
TIAA	\$77,326,844,404	460			
Vanguard	\$19,519,893,984	109			
Schwab	\$19,273,562,785	154			
Empower	\$17,141,797,374	271			
Prudential	\$15,253,921,167	94			
Wells Fargo	\$13,710,325,033	137			
T. Rowe Price	\$9,724,113,750	86			
Principal	\$8,076,205,627	164			
BNY Mellon	\$7,112,663,634	16			

Provider Experience						
Total Providers	130					
20 or more plans	28					
15 or more plans	33					
10 or more plans	37					
5 or more plans	52					
4 or more plans	56					
3 or more plans	68					
2 or more plans	86					

1,518

164

Annual Activity and Savings								
	YTD 2020	2019	2018	2017	2016	Since 2010		
Fee Benchmark	154	358	352	350	390	2,882		
Provider/Vendor RFP	5	13	19	14	11	129		
Realized Savings	\$4,000,000	\$6,800,000	\$6,339,000	\$4,040,000	\$7,100,000	\$80,099,000		
Average Savings/Client (\$)	-	-	\$75,464	\$68,514	\$63,000	\$636,114		
Average Savings/Client (%)	-	-	0.06%	0.08%	0.10%	0.10%		

#### Provider Visits

### 2020 YTD Activity: 65 (no provider onsites)

2019 Total Activity: 85 (includes 6 provider onsites)
2018 Total Activity: 80 (includes 8 provider onsites)
2017 Total Activity: 53 (includes 11 provider onsites)
2016 Total Activity: 57 (includes 1 provider onsites)
2015 Total Activity: 82 (includes 6 provider onsites)

## Participant Advice Services (PAS) Activity Total Institutional Participants 3m

Average Participant Per Client

YTD Group Advice Meetings

Total Group Advice Meetings (since 2012) 4,610

YTD Individual Advice Meetings 4,367

Total Individual Advice Meetings (since 2012) 95,720

YTD Meeting Attendees 7,373

YTD PAS Desk Interactions (w/o Freedom Desk) 5,884

Total Participant Interactions (since 2012) 254,523

YTD Blueprints 2,884

Total Blueprints (since 2014) 36,855

### Investment Research Activity Due Diligence Meetings

# 2020 YTD Activity: 397 (includes 265 portfolio managers/investment professionals) 2019 Total Activity: 431 (includes 287 portfolio managers/investment professionals) 2018 Total Activity: 612 (includes 203 portfolio managers/investment professionals)

2017 Total Activity: 187 (includes 177 portfolio managers/investment professionals) 2016 Total Activity: 297 (includes 215 portfolio managers/investment professionals)

2015 Total Activity: 337 (includes 336 portfolio managers/investment professionals)2014 Total Activity: 277 (includes 272 portfolio managers/investment professionals)

2013 Total Activity: 269 (includes 142 portfolio managers/investment professionals) 2012 Total Activity: 378 (includes 278 portfolio managers/investment professionals)

2011 Total Activity: 304 (includes 230 portfolio managers/investment professionals)

### **Annual Due Diligence Activity**

Due Diligence Calls: 3,500+

Portfolio Manager Interviews: 350+ Onsite Fund Company Visits: 30+

Daily Monitoring: ~2,400 ticker symbols

### Manager / Funds / Asset Classes

Money Management Firms: 230+

Portfolios: ~3,000

Mutual Funds: ~2,000

### **Database Resources**

Bloomberg

eVestment Alliance

Morningstar Direct

Morningstar Principia Pro

MPI Stylus Pro

Tamale RMS

Zephyr StyleAdvisor