

CAPTRUST At A Glance

As of 11.22.13

Office Locations (19)		Service Offerings				Advisory Board (7 Members)					
Akron, OH	Kansas City, MO	Institutional			Wealth		Jim Dunn <i>Chief Investment Officer, Wake Forest University</i>				
Atlanta, GA	Los Angeles, CA	Plan Level Advisory Services for Plan Sponsors			Investment Management		Quana Jew, JD <i>Partner, Arent Fox LLP</i>				
Birmingham, AL	Minneapolis St. Paul, MN	Fee Benchmarking for Plan Sponsors			Financial Planning		Dave Liebrock <i>Retired Fidelity Executive, CAPTRUST Advisor</i>				
Boston, MA	New York, NY	Investment Fiduciary Training and Review			Tax Planning		Jeffrey Montgomery <i>CEO, AFAM</i>				
Charlotte, NC	Orlando, FL	Vendor Search and Selection Services			Monitoring and Reporting		Rob Solomon <i>Founder and CEO, Bulldog Solutions, Inc.</i>				
Dallas, TX	Philadelphia, PA	Participant Education and Advice			Risk Management		Charles Ruffel <i>Founder and Director, Asset International</i>				
Des Moines, IA	Raleigh, NC (headquarters)	Nonqualified Advisory Services			Ancillary Services		Jerry Tylman <i>Partner and Founder, Greenway Solutions, Inc.</i>				
Detroit, MI	Richmond, VA	Executive Financial and Estate Planning Services									
Greenwich, CT	Washington, D.C.										
Houston, TX											
Organization		Assets Under Advisement		Custodian / Clearing Firms	Revenue		Accreditations / Licenses				
Year Practice Focus Established	1986	Total	\$113,207,797,319	Fidelity	2012 (69% Institutional / 31% Wealth)		AIF	CEBS	CIMA	CPA	JD
Year Organization Formally Founded	1997	Institutional (98%)	\$110,447,646,624	National Advisors Trust	2011 (68% Institutional / 32% Wealth)		AIFA	CFA	CIMC	CRPC	PFS
Vested Shareholders	52	Wealth (2%)	\$2,760,150,695	Pershing	2010 (71% Institutional / 29% Wealth)		APR	CFP	CLU	CRPS	PRP
				Schwab	2009 (70% Institutional / 30% Wealth)		ARPC	CFS	CMFC	CRSP	QPFC
				2008 (70% Institutional / 30% Wealth)		ARPS	ChFC	CMS	FLMI	RPA	
				2007 (65% Institutional / 35% Wealth)		FINRA & Insurance Licenses					
Insurance Coverage				Employees							
Policy Type / Coverage		Carrier		Total: 274							
Professional Liability (Errors & Omissions / Directors & Officers)		CNA +		By Department (does not include Detroit due to ongoing integration)							
\$10,000,000 per claim or aggregate		XL Specialty Insurance Co.		Consulting Research: 44 professionals		Advisor Practice: 80 professionals		Business Operations: 102 professionals			
Fidelity Bond		Chubb		Investment Research		Financial Advisors		Client Service			
\$2,000,000 per claim or aggregate				Nonqualified Deferred Compensation		Financial Advisor Support Group		Finance and Legal			
				Participant Education				Human Resources			
SIPC (Securities Investor Protection Corporation)		SIPC		Provider / Vendor Relations				Marketing			
\$500,000 per account (of which \$250,000 can be for claims for cash awaiting investment)								Process, IT, and Regulatory			
Excess SIPC coverage (Fidelity)		Lloyd's of London						Senior Management			
\$1.9 million for cash (awaiting investment) per account (firm aggregate: \$1 billion)											
Excess SIPC coverage (Pershing)		Lloyd's of London		By Location							
\$1.9 million for cash (awaiting investment) per client (firm aggregate: \$1 billion)				Akron, OH: 4		Detroit, MI: 50		Orlando, FL: 1			
				Atlanta, GA: 3		Greenwich, CT: 4		Philadelphia, PA: 6			
				Birmingham, AL: 2		Houston, TX: 2		Raleigh, NC (headquarters): 166			
Excess SIPC coverage (Schwab)		Lloyd's of London		Boston, MA: 3		Kansas City, MO: 1		Richmond, VA: 3			
\$150 million per customer including \$1,000,000 for cash awaiting investment (firm aggregate: \$600 million)				Charlotte, NC: 15		Los Angeles, CA: 3		Washington, D.C.: 1			
				Dallas, TX: 3		Minneapolis St. Paul, MN: 1					
				Des Moines, IA: 5		New York, NY: 1					

Client Base					
Institutional (All) Total: 1,101	Institutional (Brick) Total: 602 Average Size: \$182,925,767 Median Size: \$44,382,271	Institutional (Detroit) Total: 289 Average Size: \$2,664,029 Median Size: \$1,653,237	Wealth (Brick) Total: 517 Average Size: \$4,210,719 Median Size: \$2,621,892	Client Retention Rate 2012: 98% 2011: 99% 2010: 98% 2009: 98% 2008: 98% 2007: 96% Since Inception: 98%	
Plan Information					
Total	By Major Category (excluding Detroit)				
All Categories (excluding Detroit) 1,347 Total Plans Total: \$109,676,178,666	Detroit Office 300 Total Plans Total: \$769,904,544	Defined Benefit Plans (DB) 137 Total Plans Total: \$12,628,654,383	Defined Contribution Plans (DC) 999 Total Plans Total: \$83,619,780,445	Nonqualified Plans (NQ) 160 Total Plans Total: \$1,297,375,147	Other Asset Pools (OAP) 51 Total Pools Total: \$12,130,368,691
By Plan (% of total plans excluding Detroit) - Major Category					
401(a) (4%) - DC 50 total Total: \$8,015,402,890	401(k) (56%) - DC 752 total Total: \$58,722,914,495	403(b) (11%) - DC 147 total Total: \$15,157,753,751	409A - DB (<1%) - NQ 8 total Total: \$18,144,578	409A - DC (7%) - NQ 96 total Total: \$1,000,231,305	457(b) - Gov't (<1%) - DC 11 total Total: \$184,359,950
457(b) - Non-Gov't (3%) - NQ 40 total Total: \$239,366,061	457(f) (<1%) - NQ 12 total Total: \$19,502,664	Corp. Cash (2%) - OAP 25 total Total: \$10,878,547,964	DB - Cash Balance (<1%) - DB 10 total Total: \$343,702,535	DB - LEO (<1%) - DB 1 total Total: \$23,736,125	DB - Pension (10%) - DB 126 total Total: \$12,261,215,723
Endowment / Foundation (2%) - OAP 21 total Total: \$947,116,379	ESOP (<1%) - DC 2 total Total: \$89,408,405	MPP (<1%) - DC 9 total Total: \$349,491,337	ProTrust (<1%) - NQ 4 total Total: \$20,130,540	PSP (2%) - DC 28 total Total: \$1,100,449,617	VEBA (<1%) - OAP 5 total Total: \$304,704,349

Provider / Vendor Experience											
Top Ten Providers (By Assets)			Provider Experience Across CAPTRUST Client Base		Annual Activity and Savings					Provider Visits	
Provider	Assets	Plans	Total Providers	90		As of 9.30.13	2012	2011	2010	Provider Onsite (5)	
Fidelity	\$22,553,000,000	217	20 or more plans	15	Fee Benchmark	178	207	184	132	Ascensus Charles Schwab JP Morgan Putnam	Vanguard
TIAA-CREF	\$13,660,000,000	90	15 or more plans	20	Provider / Vendor RFP	10	6	14	12		
T. Rowe Price	\$5,382,000,000	34	10 or more plans	25	Realized Savings	\$6,100,000	\$9,700,000	\$6,900,000	\$8,500,000	CAPTRUST Headquarters (45)	
JP Morgan	\$5,338,000,000	15	5 or more plans	35	Average Savings / Client (\$)	\$91,585	\$79,917	\$72,500	\$91,000		
Wells Fargo	\$5,303,000,000	89	4 or more plans	39	Average Savings / Client (%)	0.10%	0.13%	0.12%	0.12%	Bank of America_Merrill Lynch (2) Bank of Montreal (BMO) Bank of Oklahoma BB&T Charles Schwab Fidelity (3)* Great West ICMA - RC ING IPPFA JP Morgan (2) Lincoln	Mass Mutual (3) Milliman (2)* NYLIM OneAmerica PNC Principal (2) Prudential (3) Putnam (2) T. Rowe Price* (2) TIAA-CREF TransAmerica (Diversified) (3) Valic (2)
Prudential	\$4,780,000,000	62	3 or more plans	47							Vanguard (2) Vantage Benefits Wells Fargo (3)
ING	\$3,814,000,000	13	2 or more plans	63							
Vanguard	\$3,683,000,000	37									
Charles Schwab	\$2,476,000,000	36									
Great West Retirement Services	\$2,249,000,000	97									
										* Includes nonqualified capabilities	
										YTD Total Activity: 50 (includes 5 provider onsites)	
										2012 Total Activity: 72 (includes 11 provider onsites)	
										2011 Total Activity: 61 (includes 9 provider onsites)	

Investment Research Activity											
Database Resources	Manager / Funds / Asset Classes		Annual Due Diligence Activity		Due Diligence Meetings						
Bloomberg	Money Management Firms: 250+		Due Diligence Calls: 3,500+		January: 20 (includes 8 portfolio managers)		July: 14 (includes 6 portfolio managers)				
eVestment Alliance	Portfolios: ~3,000		Manager Interviews: 350+		February: 30 (includes 8 portfolio managers)		August: 30 (includes 16 portfolio managers)				
Morningstar Direct	Mutual Funds: ~2,000		Onsite Fund Company Visits: 30+		March: 22 (includes 12 portfolio managers)		September: 34 (includes 16 portfolio managers)				
Morningstar Principia Pro	ETFs and Closed Ended Funds: ~150		Daily Monitoring: ~2,400 ticker symbols		April: 21 (includes 16 portfolio managers)		October: 14 (includes 8 portfolio managers)				
MPI Stylus Pro	Asset Classes: 60+				May: 15 (includes 10 portfolio managers)						
Tamale RMS					June: 23 (includes 11 portfolio managers)						
Zephyr StyleAdvisor											
										YTD Total Activity: 223 (includes 111 portfolio managers)	
										2012 Total Activity: 378 (includes 278 portfolio managers)	
										2011 Total Activity: 304 (includes 230 portfolio managers)	

Employee Education Activity*											
Total Participants Among Institutional Client Base						2,000,000+					
Average Participant Per Client						1,817					
Education Meetings (Group)						189					
Total Education Meetings (since 2007)						3,351					
Education Meetings (One-on-One)						3,550					
Total Education Meetings (since 2007)						10,305					
Meeting Attendees						8,997					
Total Meeting Attendees (since 2007)						86,855					
* Does not include participant education or advice provided directly by Financial Advisor or for FreedomOne clients.											