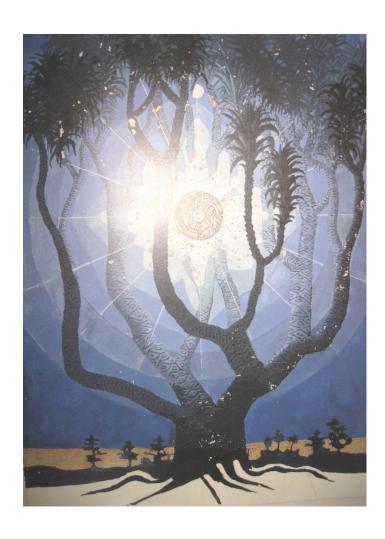


# **Basics of Indexing and Boolean Querying**

Acknowledgments: Standford NLP group

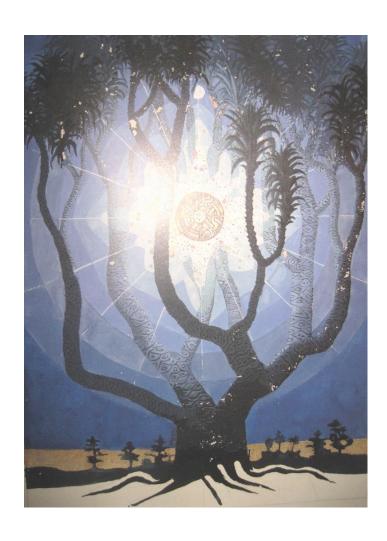


### **Outline**



- Introduction
- Inverted indexing
  - essentials
  - construction
  - dictionary structures
- Text processing
  - tokenization
  - normalization
- Boolean querying
  - AND queries
  - large queries
  - flexible queries
- Indexing dynamic collections
- Final remarks

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### **Boolean retrieval**

Which plays of Shakespeare contain the words Brutus AND Caesar but NOT Calpurnia?

- one could grep all of plays for Brutus and Caesar, then strip out documents containing Calpurnia
- why is that not the answer?
  - slow (for large corpora)
  - best plays? (ranked retrieval)
  - Brutus nearby Caesar occurrences



Antony and Cleopatra, Act III, Scene ii

Agrippa [Aside to DOMITIUS ENOBARBUS]: Why, Enobarbus,

When Antony found Julius *Caesar* dead, He cried almost to roaring; and he wept When at Philippi he found *Brutus* slain.

#### Hamlet, Act III, Scene ii

Lord Polonius: I did enact Julius Caesar I was killed i' the Capitol; Brutus killed me.

### **Term-document incidence matrix**

	Anthony and Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
ANTHONY	1	1	0	0	0	1
BRUTUS	1	1	0	1	0	0
CAESAR	1	1	0	1	1	1
CALPURNIA	0	1	0	0	0	0
CLEOPATRA	1	0	0	0	0	0
MERCY	1	0	1	1	1	1
WORSER	1	0	1	1	1	0

Brutus AND Caesar but NOT Calpurnia

1 if play contains word, 0 otherwise

### **Incidence vectors**

- so we have a 0/1 vector for each term
- to answer the query Brutus AND Caesar but NOT Calpurnia:
  - 1. take the vectors for Brutus, Caesar and NOT Calpurnia
  - 2. complement the vector of CALPURNIA
  - 3. do a (bitwise) and on the three vectors

#### **110100** AND **110111** AND **101111** = **100100**

	Anthony & Cleopatra	Julius Caesar	The Tempest	Hamlet	Othello	Macbeth
ANTHONY	1	1	0	0	0	1
BRUTUS	1	1	0	1	0	0
CAESAR	1	1	0	1	1	1
CALPURNIA	0	1	0	0	0	0
CLEOPATRA	1	0	0	0	0	0
MERCY	1	0	1	1	1	1
WORSER	1	0	1	1	1	0

### **Boolean retrieval**

- Boolean model is arguably the simplest model for IR
  - queries are Boolean expressions
  - search engine returns all documents that satisfy the Boolean expression
  - does Google use the Boolean model? Yes
- still our incidence matrices...
  - consider  $N = 10^6$  documents, each with about 1000 tokens ⇒ total of  $10^9$  tokens
  - on average 6 bytes per token  $\Rightarrow$  size of document collection is about 6 10<sup>9</sup> = 6 GB
  - assume there are M = 500,000 distinct terms in the collection (notice the term-token distinction)
    - $\Rightarrow$  M = 500,000 × 10<sup>6</sup> = half a trillion 0s and 1s cannot build the incidence matrix!!

## **Sparse incidence matrices**

Yet, our incidence matrix has no more than one billion 1's! Why?

- matrix is extremely sparse
- what's a better representation?
  - only record the 1 positions!

#### How?

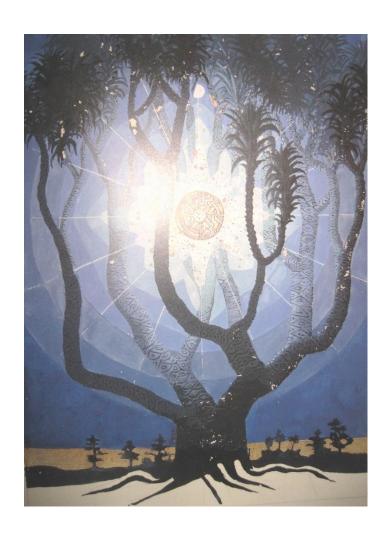
#### simple index

- index terms and link for each document a list of term IDs
  - how can we query Brutus AND Caesar but NOT Calpurnia
  - other problems?

#### inverted index

index documents and link for each term a list of document IDs

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### **Inverted index**

■ For each term *t*, list of all documents that contain *t* 

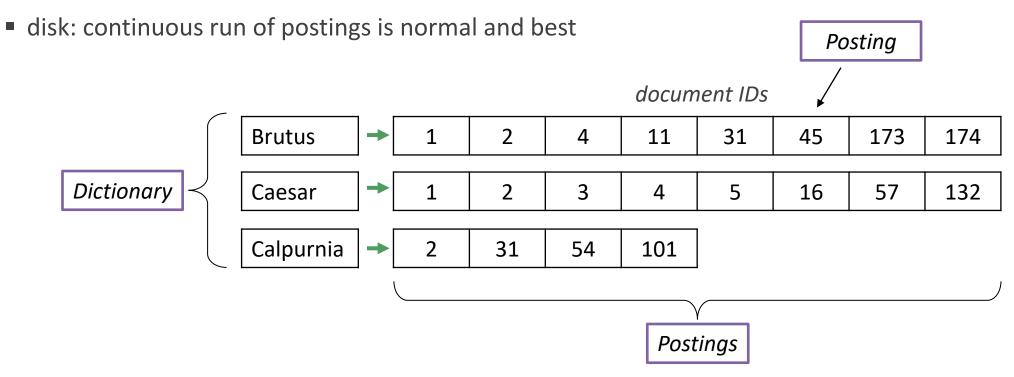
#### document IDs

Brutus	<b>→</b>	1	2	4	11	31	45	173	174
Caesar	<b>→</b>	1	2	3	4	5	16	57	132
Calpurnia	<b>→</b>	2	31	54	101				

- Can we use fixed-size arrays for this?
  - what happens in construction time if a new document has Caesar term?
- Time complexity?

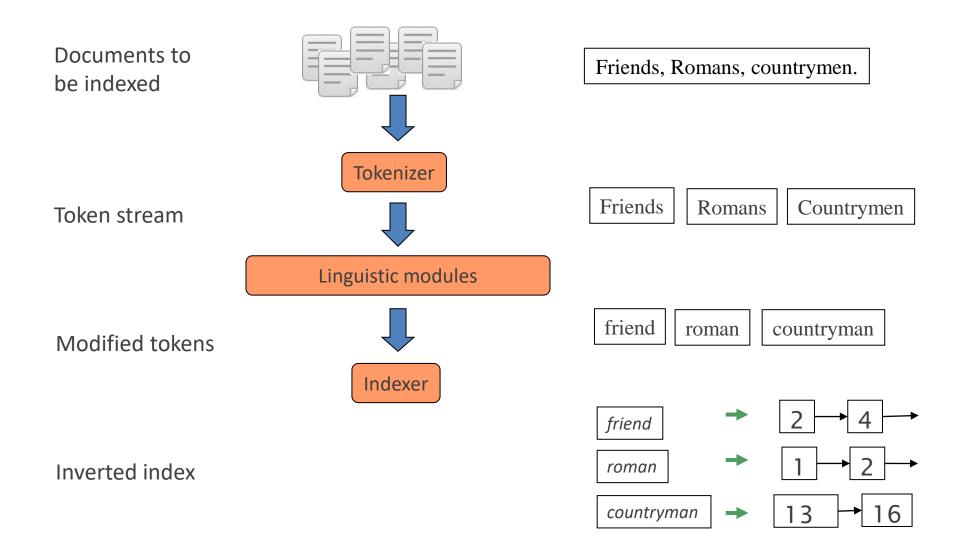
### **Inverted index**

- Solution: variable-size postings lists
  - memory: linked lists or variable length arrays
    - tradeoffs: size? Insertion time?



sorted by docID (more later on why)

### Inverted index construction



## Initial stages of text processing

- parsing
- tokenization: cut character sequence into word tokens
  - John's, state-of-the-art?
  - punctuation? capitalization?

**Doc 1.** I did enact Julius Caesar: I was killed i' the Capitol; Brutus killed me.

Doc 2. So let it be with Caesar. The noble Brutus hath told you Caesar was ambitious:

**Doc 1.** i did enact julius caesar i was killed i' the capitol brutus killed me **Doc 2.** so let it be with caesar the noble brutus hath told you caesar was ambitious

- normalization: reduce text and query terms to single form
  - match *U.S.A.* and *USA*
- stemming: we may wish different forms of a root to match
  - authorize, authorization
- stop words: omit very common words (or not?)
  - the, a, to, of

## Initial stages of text processing

#### Yet to parse a document...

- What format? Pdf, word, excel, html, xml?
- What language?
- Character set? CP1252, UTF-8?
- What is the document unit for indexing? File? Email?

#### **Challenges:**

- sometimes a document or its components contain multiple formats
  - email with 5 attachments (ppt or latex in HTML)
  - webpage with embed files and media
- a single index can contain terms of several languages
  - French email with Spanish pdf attachment

#### **Answering** these questions

classification problem (e.g. language detector) versus simple heuristics

# Indexer steps: tokenize and sort

#### doc 1

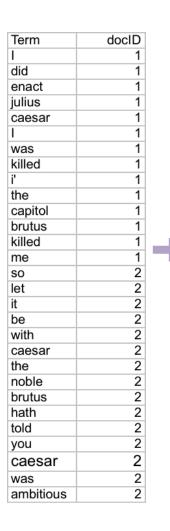
I did enact Julius Caesar I was killed i' the Capitol; Brutus killed me.

#### doc 2

So let it be with
Caesar. The noble
Brutus hath told you
Caesar was ambitious



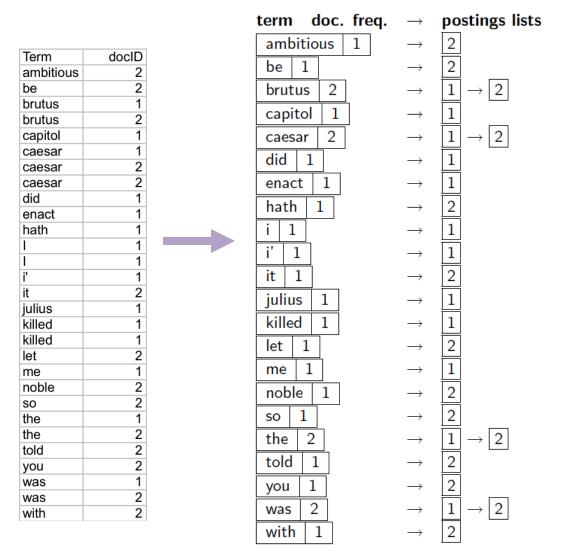
- 2. sort by terms and then docID
  - computational complexity?



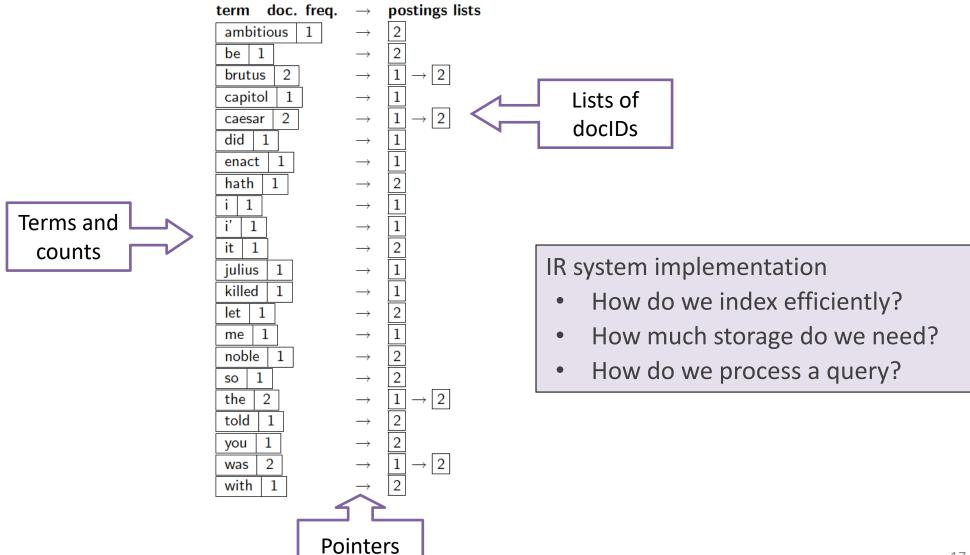
Term	docID
ambitious	2
be	2
brutus	1
brutus	2
capitol	1
caesar	1
caesar	2
caesar	2
did	2 2 1 2 1 1 2 2 2 1
enact	1
hath	1
I	1
I	1
i'	1
it	
julius	2 1 1
killed	1
killed	1
let	2
me	1
noble	2
so	2
the	1 2 1 2 2 1 2 2 2 2 2 1 2 2 2 2 2 2 2 2
the	2
told	2
you	2
was	1
was	2
with	2

# Indexer steps: dictionary and postings

- 1. multiple term entries in a single document are merged
- 2. structure is built: dictionary and postings
  - computational complexity?
- 3. document frequency is added
  - why?



## **Space and time complexity**



## **Naïve dictionary**

Naïve: fixed-size array structure

term	document	pointer to
	frequency	postings list
а	656,265	$\longrightarrow$
aachen	65	<b>→</b>
zulu	221	<b>─</b> →
char[20]	int	postings *
20 bytes	4/8 bytes	4/8 bytes

- How do we store a dictionary in memory efficiently?
- How do we quickly look up elements at query time?
- Two main classes of data structures: hashes and trees
  - some IR systems use hashes, others use trees

### **Dictionaries as trees**

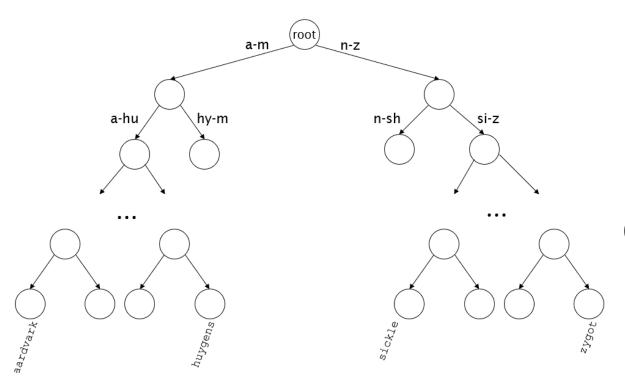
- Criteria for when to use hashes versus trees:
  - Is there a fixed number of terms or will it keep growing?
  - What are the relative frequencies with which various keys will be accessed?
  - How many terms are we likely to have?

#### Trees

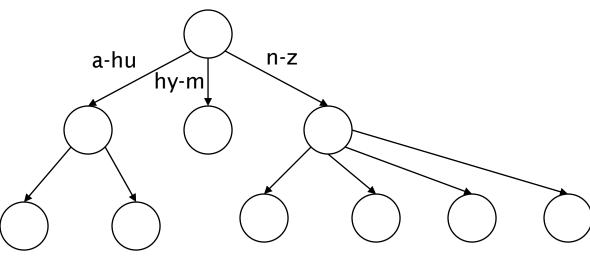
- require a standard ordering of characters... and we generally have one
- simplest: binary tree
- more usual: B-trees
- Pros: solves the prefix problem when querying (terms starting with hyp)
- Cons
  - slower: O(log M) lookup [and this requires a balanced tree]
  - Rebalancing binary trees is expensive
    - B-trees mitigate the rebalancing problem

### **Dictionaries as trees**

### **Binary tree**



### **B-Tree**



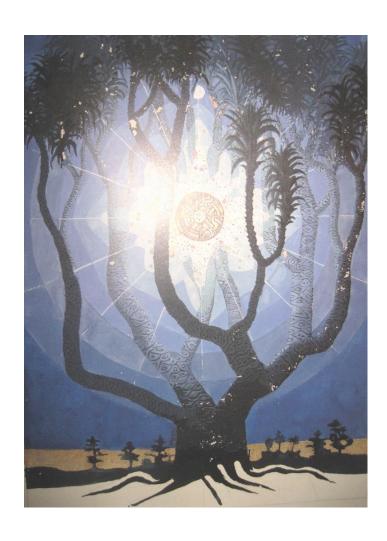
Definition: every internal node has a number of children in the interval [a,b] (e.g. [2,4])

### **Dictionaries as hashtables**

- Each vocabulary term is hashed into an integer
  - integer indexes position in array
  - collisions to be resolved (same integer for two terms) are rare

- Pros: lookup is faster than for a tree: O(1)
- Cons:
  - no easy way to find minor variants (e.g. judgment and judgement)
  - no prefix search [tolerant retrieval]
  - if vocabulary keeps growing: occasionally do the expensive operation of rehashing everything

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### Text processing: upfront definitions

- As we saw, text processing is an essential part of the indexing and querying process
  - sound identification of tokens and phrases, handling case and accents, morphological and spelling variations, amongst many other ends
- At this stage, a precise universe discourse is essential:
  - Word: a delimited string of characters as it appears in the text
  - Term: an equivalence class of words
     (i.e. a normalized word)
  - Token: an instance of a word or term occurring in a document
  - Type: an equivalence class of tokens (the same as a term for our course)
  - Topic: an abstraction for a set of terms



## **Tokenization challenges**

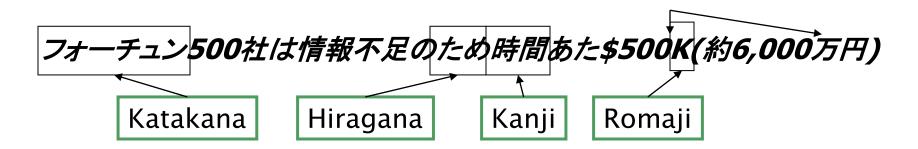
- Valid tokens? Issues in tokenization:
  - Finland's capital → Finland AND s? Finlands? Finland's?
  - San Francisco
  - Los Angeles-based company
  - data base
  - Hewlett-Packard
  - state-of-the-art
  - co-education
  - lowercase, lower-case, lower case?
  - co-education
  - the hold-him-back-and-drag-him-away maneuver
  - cheap San Francisco-Los Angeles fares
  - York University vs. New York University

## **Tokenization: language issues**

- French
  - *L'ensemble* → one token or two?
    - L?L'?Le?
    - *l'ensemble* matches *un ensemble*?
      - until at least 2003, it didn't on Google
- German noun compounds are not segmented
  - Lebensversicherungsgesellschaftsangestellter
    - = 'life insurance company employee'
  - German retrieval systems benefit greatly from a compound splitter module
    - 15% performance boost for German
- Dutch and Swedish languages have similar problems
- Many other languages with segmentation difficulties: Finnish, Urdu...

## **Tokenization: language issues**

- Chinese and Japanese have no spaces between words:
  - 莎拉波娃现在居住在美国东南部的佛罗里达。
  - not always guaranteed a unique tokenization
- further complicated in Japanese, with multiple alphabets intermingled
  - dates/amounts in multiple formats



End-user can express query entirely in hiragana!

## **Tokenization: language issues**

- Chinese is particularly prone to ambiguous segmentation
  - beyond the absence of white spaces...

莎拉波娃现在居住在美国东南部的佛罗里达。今年4月9日,莎拉波娃在美国第一大城市纽约度过了18岁生日。生日派对上,莎拉波娃露出了甜美的微笑。

- characters have multiple meanings
  - the following two characters can be treated as one word meaning 'monk' or as a sequence of two words meaning 'and' and 'still'



## **Tokenization: language issues**

- Arabic (or Hebrew)
  - generally written right to left, with certain items like numbers from left to right
  - words are separated, but letter forms within a word form complex ligatures

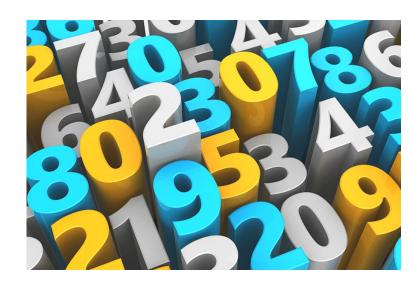
$$\leftrightarrow$$
  $\leftrightarrow$   $\leftrightarrow$  start  $\leftrightarrow$  start استق $0$  البحز ائر في سنة 1962 بعد 132 عاماً من البحز ائر في سنة 1962 بعد 132 عاماً من البحز ائر في البحث الب

"Algeria achieved its independence in 1962 after 132 years of French occupation"

(with unicode, the surface presentation is complex, but the stored form is straightforward)

### **Numbers**

- Challenges
  - 3/20/91 and 20/3/91
  - Mar. 12, 1991
  - 55 B.C.
  - *B-52*
  - my PGP key is 324a3df234cb23e
  - **(800)** 234-2333
- Older IR systems do not index numbers
  - yet often very useful: e.g. error codes or stack-traces on the web
- Numbers... often have embedded spaces
  - solution: hold metadata structures for specific number formats (e.g. dates)



# **Stop words**

- stop words = extremely common words which would appear to be of little value to IR
  - a, an, and, are, as, at, be, by, for, from, has, in, is, it, its, of, on, that, the, to, was, were, will, with
  - they have little semantic content
  - there are a lot of them: ~30% of postings for top 30 words
- Stop word elimination used to be standard in older IR systems
- Yet we need stop words
  - phrase queries: "King of Denmark"
  - various song titles, etc.: "Let it be", "To be or not to be"
  - relational queries: "flights to London"
- In fact, most web search engines index stop words!
  - good compression techniques (IIR chapter 5): the space of stop words in an index is very small
  - good query optimization techniques (IIR chapter 7): little expense at query time for including stop words

### **Normalization to terms**

- We may need to normalize words in document and query text
  - U.S.A. and USA
  - anti-discriminatory and antidiscriminatory
- Result: terms
  - a term is a (normalized) word type, which is an entry in our IR system dictionary
- How? define equivalence classes
  - collapse
    - e.g. deleting periods and hyphens to form a term
  - asymmetric expansion (more powerful, but less efficient)
    - Enter: window Search: window, windows
    - Enter: windows Search: Windows, windows, window
    - Enter: Windows Search: Windows
  - why don't you want to put window, Window, windows, and Windows in the same equivalence class?

### **Accents and diacritics**

- Accents: résumé vs. resume (simple omission of accent)
- Umlauts: Universität vs. Universitaet (substitution with special letter sequence "ae")
- Important criterion: How are users likely to write their queries for these words?
  - even in languages that standardly have accents, users often do not type them (Polish?)
  - often best to normalize to a de-accented term: *Tuebingen, Tübingen, Tubingen*

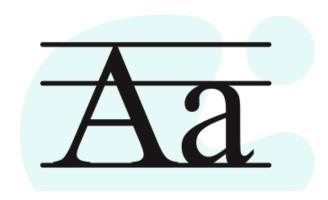
#### Exercise

- "In June, the dog likes to chase the cat in the barn."
  - How many word tokens? How many word types?
- Tokenize: "Mr. O'Neill thinks that the boys' stories about Chile's capital aren't amusing."

# **Case folding**

"PETER WILL NICHT MIT" ⇒ MIT = mit
"He got his PhD from MIT" ⇒ MIT ≠ mit

- Reduce all letters to lower case
  - exception: upper case in mid-sentence?
    - General Motors
    - Fed vs. fed
    - SAIL vs. sail
  - often best to lower case everything, since users will use lowercase regardless of 'correct' capitalization...
- Longstanding Google example [fixed in 2011]:
  - query C.A.T.
  - #1 result is for "cats" (well, Lolcats) not Caterpillar Inc.



### Thesauri and soundex

- More equivalence classing
  - Soundex: IIR chapter 3 (phonetic equivalence, Muller = Mueller)
  - Thesauri: IIR chapter 9 (semantic equivalence, car = automobile)
- Do we handle synonyms and homonyms?
  - E.g. by hand-constructed equivalence classes
    - car = automobile
    - color = colour
  - we can rewrite to form equivalence-class terms
    - When the document contains *automobile*, index it under *car-automobile* (and vice-versa)
  - or we can expand a query
    - When the query contains automobile, look under car as well
- What about spelling mistakes?
  - one approach is Soundex, which forms equivalence classes of words based on phonetic heuristics

### Lemmatization

- Reduce inflectional and variant forms to base form
  - $\blacksquare$  am, are, is  $\rightarrow$  be
  - car, cars, car's, cars'  $\rightarrow$  car
- Implies doing "proper" reduction to dictionary headword form
  - **inflectional morphology** (*cutting* → *cut*)
  - derivational morphology (destruction → destroy)
- Exercise
  - "the boy's cars are different colors"
  - solution: "the boy car be different color"

### Lemmatization

# **Stemming**

- Stemming suggests crude affix chopping
  - e.g. automate(s), automatic, automation all reduced to automat
- *Definition*: heuristic process that chops off the ends of words in the hope of achieving what "principled" lemmatization attempts to do with a lot of linguistic knowledge
- Characteristics:
  - language dependent
  - often inflectional and derivational
  - reduce terms to their "roots" before indexing
  - language dependent

for example compressed and compression are both accepted as equivalent to compress.



for exampl compress and compress ar both accept as equival to compress

#### Sec. 2.2.4

# Porter's algorithm

- Most common algorithm for stemming English
  - results suggest it is at least as good as other stemming options
- Conventions + 5 phases of reductions
  - phases applied sequentially
  - each phase consists of a set of commands
  - illustrative convention
    - Of the rules in a compound command, select the one that applies to the longest suffix
  - Illustrative commands
    - $\blacksquare$  sses  $\rightarrow$  ss
    - ies  $\rightarrow$  I
    - $\blacksquare$  ss  $\rightarrow$  ss
    - $\blacksquare$  s  $\rightarrow$
    - $\blacksquare$  ational  $\rightarrow$  ate
    - tional  $\rightarrow$  tion

```
caresses → caress

ponies → poni

caress → caress

cats → cat
```

# Three stemmers: a comparison

#### Sample text

Such an analysis can reveal features that are not easily visible from the variations in the individual genes and can lead to a picture of expression that is more biologically transparent and accessible to interpretation

#### Porter stemmer

such an analysi can reveal featur that ar not easili visibl from the variat in the individu gene and can lead to pictur of express that is more biolog transpar and access to interpret

#### Lovins stemmer

such an analys can reve featur that ar not eas vis from th vari in th individu gen and can lead to a pictur of expres that is mor biolog transpar and acces to interpres

#### Paice stemmer

such an analys can rev feat that are not easy vis from the vary in the individ gen and can lead to a pict of express that is mor biolog transp and access to interpret

# Does stemming help?

- English: very mixed results
  - helps recall for some queries but harms precision on others
- Definitely useful for Spanish, German, Finnish, ...
  - >30% performance gains for Finnish!
- queries where stemming is likely to help
  - [tartan sweaters]
  - [sightseeing tour san francisco]
  - equivalence classes: {sweater,sweaters}, {tour,tours}
- queries where stemming hurts
  - [operational AND research]
  - [operating AND system]
  - [operative AND dentistry]

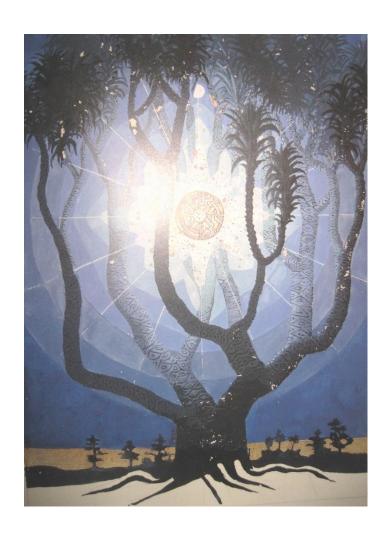
#### **Stemming**

```
adjustable → adjust
formality → formaliti
formaliti → formal
airliner → airlin △
```

#### Lemmatization

```
was → (to) be
better → good
meeting → meeting
```

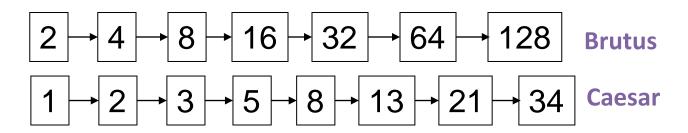
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## **Query processing: AND**

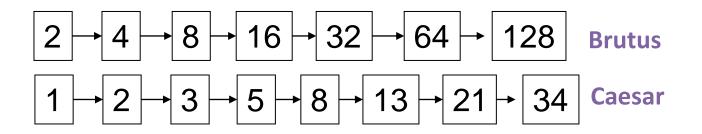
- How do we process a query?
- What kinds of queries can we process?
- Consider processing the query: Brutus AND Caesar
  - locate Brutus in the dictionary: retrieve its postings
  - locate Caesar in the dictionary: retrieve its postings
  - merge the two postings (intersect the document sets)
    - computational complexity? no longer a bit-wise intersection 🕾



# Merging postings

Walk through the two postings simultaneously

- time linear in the total number of posting entries
  - If the list lengths are x and y, the merge takes O(x+y)
  - crucial: postings sorted by docID



```
INTERSECT(p_1, p_2)

1  answer \leftarrow \langle \rangle

2  while p_1 \neq \text{NIL} and p_2 \neq \text{NIL}

3  do if doclD(p_1) = doclD(p_2)

4  then Add(p_1) = doclD(p_1)

5  p_1 \leftarrow next(p_1)

6  p_2 \leftarrow next(p_2)

7  else if doclD(p_1) < doclD(p_2)

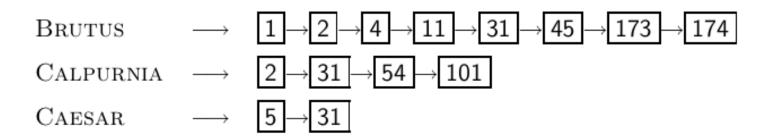
8  then p_1 \leftarrow next(p_1)

9  else p_2 \leftarrow next(p_2)

10 return answer
```

## **Large Boolean queries**

- Consider a query that is an AND of n>2 terms
  - BRUTUS AND CALPURNIA AND CAESAR
- How to solve?
  - for each of the n terms, get its postings, then AND them together
  - complexity? There is an optimal order for processing this query?



## **Query optimization**

- How? process in order of increasing frequency
  - start with smallest set,then keep cutting further
- The why we keep doc frequency in dictionary!

```
INTERSECT(\langle t_1, \dots, t_n \rangle)

1   terms \leftarrow SORTBYINCREASINGFREQUENCY(\langle t_1, \dots, t_n \rangle)

2   result \leftarrow postings(first(terms))

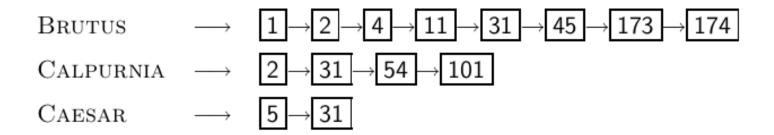
3   terms \leftarrow rest(terms)

4   while terms \neq NIL and result \neq NIL

5   do result \leftarrow INTERSECT(result, postings(first(terms)))

6   terms \leftarrow rest(terms)

7   return result
```



Query: Brutus AND Calpurnia AND Caesar

## More general queries

• *Exercise*: adapt the merge for the queries:

**Brutus AND NOT Caesar** 

**Brutus OR NOT Caesar** 

- Can we still run through the merge in linear time?
- Extend the merge to an arbitrary Boolean query
  - hint: begin with cases where terms appear only once in the query
- Example: (madding OR crowd) AND (ignoble OR strife)
  - get document frequency for all terms
  - estimate the size of each OR by the sum of its document frequencies (conservative)
  - process in increasing order of OR sizes

#### **Additional exercises**

- For the query **friends** AND **romans** AND (NOT **countrymen**) how can we use the frequency of countrymen to guide retrieval?
- Recommend a query processing order for

(tangerine OR trees) AND (marmalade OR skies) AND (kaleidoscope OR eyes) 
 Term
 Freq

 eyes
 213312

 kaleidoscope
 87009

 marmalade
 107913

 skies
 271658

 tangerine
 46653

 trees
 316812

Which two terms should we process first?

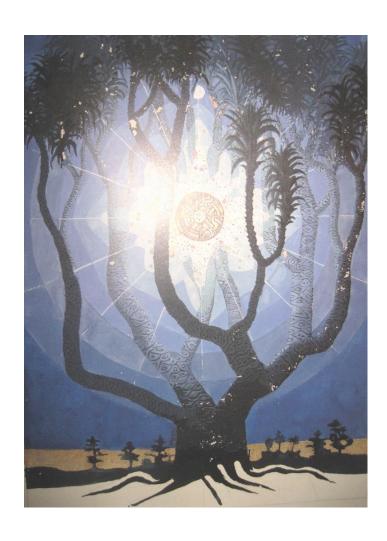
- Try the search feature at http://www.rhymezone.com/shakespeare/
  - write down *five* features to improve the Boolean search

## **Boolean retrieval in practice: Google**

# on Google

- default interpretation of a query  $[w_1 \ w_2 \ ... \ w_n]$  is  $w_1 \ AND \ w_2 \ AND \ ... \ AND \ w_n$
- cases where you get hits not containing one of the  $w_i$ 
  - anchor text
  - page contains **variant** of  $w_i$  (morphology, spelling correction, synonym)
  - **long queries** (high *n*): at most *k* terms within the inputted *n*
  - Boolean expression generates very few hits: complementary retrieval model
- simple Boolean vs. ranking retrieval
  - Google further ranks matched documents (according to some estimator of relevance)

### **Outline**



- Introduction
- Inverted indexing
  - essentials
  - construction
  - dictionary structures
- Text processing
  - tokenization
  - normalization
- Boolean querying
  - AND queries
  - large queries
  - flexible queries
- Indexing dynamic collections
- Final remarks

## **Dynamic collections**

- Up to now: collections are static
- They rarely are:
  - documents come in over time and need to be inserted
  - documents are deleted and modified



- This means that the dictionary and postings lists must be dynamically modified
  - implications for indexing?
    - postings updates for terms already in dictionary
    - new terms added to dictionary
  - implications for querying?

## **Dynamic indexing**

#### How?

- maintain big main index
- new docs go into small auxiliary index
- search across both, merge results
- periodically re-index into one main index
  - rehash dictionary
  - efficient (ordered) concatenation of postings
- how to handle changes and deletions?

#### **Problems?**

- degraded performance by the need to merge results per query and slowing down during re-indexing
- two poles
  - large auxiliary index to prevent frequent reindexing (yet heavy reindexing) versus...
  - all changes in the main index (yet impractical for ongoing queries)
- solution? somewhere in between! Optimal auxiliary index size and merging principles?
  - logarithmic merge principles (to be recovered in the web chapter)

## Dynamic indexing and querying at search engines

- All the large search engines now do dynamic indexing
- Their indices have frequent incremental changes
  - new items, blogs, topical web pages
- But they also periodically reconstruct the index from scratch
  - query processing is then switched to the new index, and the old index is deleted
- How, in the meantime, we query two indexes?
  - adapt INTERSECT



« Local Store And Inventory Data Poised To Transform "Online Shopping" | Main | SEO Company, Fathom Online, Acquired By Geary Interactive »

IIIIIII Mar 31, 2008 at 8:45am Eastern by Barry Schwartz

### Google Dance Is Back? Plus Google's First Live Chat Recap & Hyperactive Yahoo Slurp

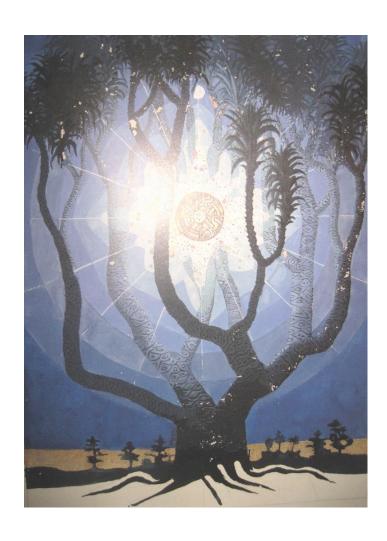
Is the Google Dance back? Well, not really, but I <u>am noticing</u> Google Dance-like behavior from Google based on reading some of the feedback at a <u>WebmasterWorld</u> thread.

The Google Dance refers to how years ago, a change to Google's ranking algorithm often began showing up slowly across data centers as they reflected different results, a sign of coming changes. These days Google's data centers are typically always showing small changes and differences, but the differences between this data center and this one seem to be more like the extremes of the past Google Dances.

So either Google is preparing for a massive update or just messing around with our heads. As of now, these results have not yet moved over to the main Google.com results.



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### **Boolean model: exact match**

#### **Boolean retrieval model**

- ask a query that is a Boolean expression: AND, OR and NOT to join query terms
- precise: document matches condition or not
  - You know exactly what you are getting! But that doesn't mean it actually works better....
- simple: perhaps the simplest IR model
- primary commercial retrieval tool for 3 decades
- many search systems you still use are Boolean:
  - e-mail
  - library catalog
  - Mac OS X Spotlight



## **Example: WestLaw**

#### https://content.next.westlaw.com/Search/AdvancedSearchPage.html

- largest commercial (paying subscribers) legal search service
  - +700,000 users, tens of terabytes of data
  - started 1975; ranking added 1992; federated search added 2010
- majority of users still use Boolean queries
- precise queries with proximity operators (next lectures)
- example queries:
  - 1. "what is the statute of limitations in cases involving the federal tort claims act?"
    - LIMIT! /3 STATUTE ACTION /S FEDERAL /2 TORT /3 CLAIM
    - -/3 = within 3 words, /S = in same sentence
    - SPACE is disjunction, not conjunction!
  - 2. "requirements for disabled people to be able to access a workplace?"
    - disabl! /p access! /s work-site work-place (employment /3 place

# **Thank You**



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