Elevator Pitch

Thank you for your time today and giving me the opportunity to meet with you.

I started my career life in Pharmacy, working as a Pharmacy Technician for about 5 years. In those 5 years, I learned many valuable lessons. How to work in high-stress environments while still being able to keep my composure and produce quality work. Most importantly, it taught me the importance of strong team building, and personal accountability when contributing to a team. While applying this knowledge, I was able to take part in a pharmacy team at Albertsons that was ranked #5 within the whole company.

Now that I have received my certification as a Software Developer, I believe these values will be easily transferrable to the tech industry and be advantageous to your company.

--Word this first sentence a little differently

I took part in a rigorous coding course. It allowed me to receive over 500+ hours of on hand coding experience, really test my knowledge, and the ability to work through problems I did not know the answers to right away. Whether it be having the resources to effectively finding answers, to properly time boxing myself to give it my best effort and asking for help from my peers or superiors.

--- Word this a little differently

I am excited to find a team of like-minded individuals who are as passionate about developing as I am.

Preparation and Standing Out

The main way you can prepare for an interview is do a bit of research on the company. Find ways you can align your views with theirs. Secondly, have questions already prepared and written down for the end of the interview. Also, practice coding challenges beforehand. Best ways to stand out is to come prepared. Don’t be too arrogant or opinionated. Be confident in what you know, but don’t sound like an expert. FLEX THOSE SOFT SKILLS.

Behavioral Questions

When you’re working with a large number of customers, it’s tricky to deliver excellent service to them all. How do you go about prioritizing your customer’s needs?

Task: While working in Pharmacy, there are many different scenarios when it comes to patients. Some are there for maintenance medicine that they have been taking for years, some are upset about the long lines and in a hurry to be somewhere else, and some are finding themselves in new medical situations that seem daunting and need some guidance.

Action: Being able to assess the situation, body language and interactions with those customers helps prioritize a patient’s needs and what “excellent service” means to that individual. Finding that balance of going above and beyond for someone or just fulfilling their basic needs.

Resolution: Sensing that a patient is either in a hurry or is familiar with the medicine/services that they’re needing will see excellent service as fast and meticulous, helping them get in and out with relative ease. On the other hand, being able to gauge that a patient is brand new to their situation and has no idea what to expect will help determine that they need a bit more guidance and explanation than another patient. They will see excellent service as you taking the time to help ease them into their situation and making things understandable and less scary.