Daniel Gander
Team Manager

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Results-driven professional with hands-on experience in all aspect of duel fuel meter management. Expert in training, motivating, building, and developing teams as well as individuals at all levels to achieve organisational objective. Equipped with a unique style of developing and implementing innovative operational solutions to resolve complex and challenging problems. Well-developed interpersonal and communication skills, able to establish and maintain productive relationships across all levels.

Areas of Expertise

♦ Team Leadership & Development	♦ Health & Safety	♦ Budgeting & Forecasting
♦ Lead Engineering	♦ Stakeholder Management	♦ Equipment Management
♦ Risk Assessments	♦ Client Relationships	♦ Technical Troubleshooting

Professional Experience

Npower, UK   **2019 – Present**
Utilities Engineer/ Lead Engineer/ Manager/Field Team Manager

Direct project groups and technicians, providing activities and guidance on utility process, design, and construction. Compile data on utility process units, monitoring system efficiency and energy and material usage. Provide high-level technical support in reducing company figures, slashing reduce aborted jobs, and delivering high-level customer services. Deliver Fire safety awareness throughout all departments

- Promoted to lead engineer and stand in manager for expectational delivering the assigned task.

- Provided training and coaching to colleagues, delivering BSA audits onsite and creating power point presentations and training material for the team's learning and development.

Actavo, UK   **2018 – 2019**
Utilities Engineer

Collaborated with MO's onsite to identify and swiftly resolve technical issues. Conducted BSA audits on the work of other engineers, investigated and dealt with the complaints of customers seeking evidence and statements before rectifying presenting issues. Assisted engineers in planning and execution of various work projects.

- Designed and rolled-out Actavo consumables booklet throughout company.

LowriBeck, UK   **2017 – 2018**
Utilities Technician

Installed and checked gas and electric meters into customers' homes and businesses. Inspected meters for unauthorized connections, defects, and damage such as broken seals. Conduced detailed testing to ensure equipment compliance with set standards.

- Delivered excellent services to clients to ensure attainment of company standards.

- Reported to service departments any problems such as meter irregularities, damaged equipment, and impediments to meter access.

Heathrow Airport, UK **2015 to 2017**
Ramp Agent Supervisor

Collaborated with other departments to ensure on-time performance of flights. Delivered under-wing services to an aircraft in line with organisation standards. Followed occupational safety regulations whilst sorting freight and baggage. Monitoring and responsibility for the safe and efficient operation of all airline ground support equipment. Co-ordinated in marshalling and pushbacks, towing the aircraft on and off the run way. Utilised heavy machinery FMC and HGV to load and off load the plane.

- Supervised overall operations of fellow ramp agents, ensuring delivery of work complies with safety policies and procedures.
- Reviewed manifest documents and loaded the plane to strict and lawful guidelines.
- Communicated with upper management, Dispatch, Air traffic control, to ensure 100% on time performance of flights.

ADDITIONAL EXPERIENCE

Support / Care worker, Nurse Plus (Agency), 2014 - 2015

Self Employed fisherman, First-Hand (supervisor), 2011 - 2014

Education & Credentials

LCL Level 2 Diploma in Smart Metering – Duel Fuel

REGT1 – Domestic Medium Pressure Meters and Regulators

MOCOPA -. connection of low voltage single phase whole-current meters with unrestricted access to the site of work and the competence to make the point of work safe, including the removal of LV cut-out fuses to allow de-energisation of metering point up to three phases