

Heathrow Airport, UK 2015 to 2017
Ramp Agent Supervisor

Collaborated with other departments to ensure on-time performance of flights. Delivered under-wing services to an aircraft in line with organisation standards. Followed occupational safety regulations whilst sorting freight and baggage. Monitoring and responsibility for the safe and efficient operation of all airline ground support equipment. Co-ordinated in marshalling and pushbacks, towing the aircraft on and off the run way. Utilised heavy machinery FMC and HGV to load and off load the plane.

- Supervised overall operations of fellow ramp agents, ensuring delivery of work complies with safety policies and procedures.
- Reviewed manifest documents and loaded the plane to strict and lawful guidelines.
- Communicated with upper management, Dispatch, Air traffic control, to ensure 100% on time performance of flights