Daniel Goldwyn

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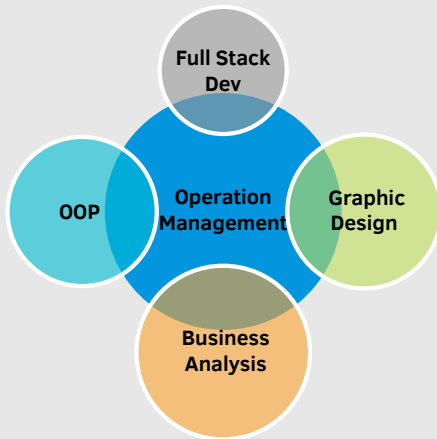
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Technical Skills

Overview

Programming

$0\ LOC$ $5000\ LOC$

React • Django • Pandas

Python • C++ • LaTeX

css • sass • JavaScript

Education

BIT., Software Engineering (GPA: 3.8)
SEGI University
2012 - 2015 | Kuala Lumpur, Malaysia

Diploma, Information Technology (GPA: 3.7)
TAFE College
2009 - 2011 | Seremban, Malaysia

Experience

Mar 2018 - Dec 2020

Operations Manager   Inflight Sales Group (Hong Kong)

- Focused on managing day to day operations of the company's Manila hub
- Point person between headquarters in Hong Kong, the client in Manila, 4 seperate software vendors in Europe and multiple end users
- Designated to be final tester and approval before every enhancement and change request to the system is pushed to the end user
- Analysed data and recomended most of the business decisions for headquarters to further enhance and improve the business
- Created an offline React application that was used for training purposes reducing the time required to prepare for a training session by half
- Conducted interviews for majority of the operations team based in Manila

Apr 2017 - Feb 2018

Assistant Manager - Operations   Inflight Sales Group (Hong Kong)

- Started engaging more with clients and making minor business decisions on behalf of the company while still performing the job scopes of an IT Executive
- Prepared sales analysis reports with recomendations to be sent to business directors for further action
- In a team of 4 prepared and presented the company's pitch after being shortlisted for a tender by a legacy carrier airline
- Managed, tested and developed the protocols for the day to day operation for a newly secured client based in Manila

Apr 2015 - Mar 2017

IT Executive   Inflight Sales Group (Malaysia)

- Point person for cabin crews and airline management regarding the newly launched POS system onboard international flights for a legacy carrier airline based in Kuala Lumpur
- Maintained hardware used by the POS including payment terminals and ensured information in the system was up to date according to the airlines plans.

Oct 2014 - Mar 2015

Part Time Trainer   Inflight Sales Group (Malaysia)

- Conducted training for cabin crews on a new offline onboard POS system that would be rolled out on all international flights for a legacy carrier airline based in Kuala Lumpur
- Gathered feedback from cabin crew and airline management teams to be passed on to system developers for further enhancement

Jan 2014 - Sep 2014

Concert Promoter Assistant   JS Concert Productions

- Prepare graphics to be used for the promotion of the concert on social media and print media.
- Manage the requirements of all stakeholders in the backstage area of the concert while ensuring local rules, guidelines and laws are maintained.