

# Daniel Hamelberg

## Personal Information

**Languages:** Dutch, English, German  
**Birth Date:** 15-08-1981  
**Marital Status:** Married  
**Driving License:** B

## Contact Details

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## Summary

Passionate technologist with a proven track record of transforming cloud environments, championing DevOps practices, safeguarding systems, and leveraging AI innovations since their early stages. Skilled in driving cost-saving optimizations, delivering secure CI/CD pipelines (SOC2 compliance), and streamlining complex operations. Adept in Cloud Computing, Kubernetes, GitOps, Python, Go, IaC, and advanced AI/ML (PyTorch, TensorFlow, BERT, HuggingFace, OpenAI Assistants, prompt engineering). Experienced in Site Reliability Engineering (SRE) principles, with expertise in implementing and maintaining high-performance and scalable systems. Interested in AI Enablement and (Technical) Product Management, with a focus on leveraging AI technologies to drive innovation and deliver impactful solutions.

## Experience

### Site Reliability Engineer (Continuous Delivery)

**Company:** Mambu  
Amsterdam  
Nov 2021 - Sep 2023  
1 year 11 months

- **Cloud & DevOps Transformation:** Led the implementation of GitOps-based CD at Mambu, achieving \$200K in annual cost savings through AWS Karpenter optimization, autoscaling, and pipeline enhancements.
- **Security & Automation Champion:** Conceptualized and integrated security measures (Argo CD, Oksa, ODC) to elevate CI/CD security and ensure SOC2 compliance across multiple cloud environments (EKS, AKS, GKE).
- **Process Optimization Leader:** Developed and championed human-free, automated release processes, streamlining internal tooling and establishing robust deployment support systems.
- **Technical Expertise:** Harnessed a diverse tech stack (GitLab, Kubernetes, Python, Go, Java) to enhance development, deployment, operational efficiency, and software quality.

### Site Reliability Engineer, Lead Deployment Engineer

**Company:** Ohpen  
Amsterdam  
Mar 2019 - Jul 2021  
2 years 5 months

- **Project Accomplishments:** Led deployments and maintained release cycle of a high-secure, AWS-native banking platform for major clients, including De Volksbank, Robeco, and Nationale Nederlanden. Implemented operational efficiency initiatives using automation tools (Python, Shell scripting, etc.) to reduce incidents and achieve a 65% efficiency gain in 2020. Led the successful migration and alignment of state monitoring systems within the infrastructure and software development lifecycle. Ownership of monthly Trend Analysis (slope) & Reporting of release deployment KPIs to the board.
- **Technical Expertise:** Designed and deployed complex, distributed systems on AWS, leveraging CloudFormation and Terraform for secure, compliant infrastructure. Built and maintained robust CI/CD pipelines (Jenkins, Bitbucket) and containerization strategies (Docker). Mastered infrastructure-as-code (Chef Automate, Terraform) to ensure scalable, version-controlled environments.

### Business Owner and Senior Solutions Architect

**Company:** Management Dale  
Randstad  
Oct 2016 - Mar 2019  
2 years 6 months

- **Process Optimization:** Streamlined operational procedures by implementing a lean-agile test strategy, issue tracking, and stakeholder prioritization, resulting in a 30% workload reduction.
- **Innovative Problem Solving:** Drove process improvement initiatives, identifying risk areas and independently designing and developing web applications to automate tasks within pharmaceutical and real estate industries.
- **Technical Leadership & Collaboration:** Collaborated with development teams to coordinate upgrades and support activities for automation systems, ensuring business continuity and software longevity.
- **Project Management:** Successfully managed over 10 small to mid-size programming projects, demonstrating in-depth technical knowledge and expertise in technical project management.

## DevOps Engineer

**Company:** Utilize Business Solutions BV  
Amersfoort  
2016 - 2019  
3 years

- **Project Leadership & DevOps:** Led cross-functional monitoring implementation in 2017, fostering DevOps collaboration. Proactive problem-solver driving .NET Core observability, cutting incident response times by 35%.
- **Technical Optimization & Training:** Streamlined technical processes to empower .NET developers in root-cause analysis (RCA). Expertise in performance monitoring and infrastructure optimization for complex systems.

## Senior Solutions Architect, Software Engineer

**Company:** Aurobindo Benelux Leiden, Amsterdam  
Jun 2017 - Dec 2018  
1 year 7 months

- **Focus on Project Leadership & Innovation:** Led successful web application development for major pharmaceutical client (Aurobindo, Apotex). Designed innovative solution, attracting an acquisition offer. Identified and executed process improvements with measurable results.
- **Technical Expertise & Operational Efficiency:** Built scalable systems, reducing manual effort by 70%. Championed automation and issue tracking, achieving perfect user experience ratings. Utilized technical skills to design solutions for complex business processes.

## Business Owner, Senior Solutions Architect

**Company:** iFresco  
Amsterdam  
Jan 2012 - Sep 2018  
6 years 9 months

- **Proposal Success:** Authored 33 professional services proposals with a 99.1% approval rate, securing high-value projects for clients like CBRE Global Investors, VBO Makelaar, and SOS Kinderdorp.
- **Cloud Migration Leader:** Managed 40+ IT migration projects to AWS, completing all stages on time and under budget while prioritizing data integrity.

## Senior Solutions Architect, Software Engineer

**Company:** Huurcheck & Verkoopcheck  
Utrecht  
Jan 2016 - Mar 2018  
2 years 3 months

- **Spearheaded the creation of a comprehensive Rental Agreement Builder & eSignature application,** reaching 150+ daily users and 1100+ legally binding agreements in its first year.
- **Focused on automation, UX, and regulatory compliance (UETA/ESIGN/GDPR),** simplifying the agreement process for tenants and landlords.
- **Led software development lifecycle,** collaborated with 3+ teams for successful integration, and maintained 100% testing accuracy.
- **Managed stakeholder interactions,** effectively communicating technical concepts to ensure project alignment and transparency.

## Business Owner, Software Developer

**Company:** Whysr  
Amsterdam  
Jan 2015 - Sep 2017  
2 years 9 months

- **Project Leadership:** Developed Whysr, a SaaS marketing tracking tool with REST API architecture to improve marketing ROI analysis.
- **Feature & Tools Development:** Created core features for automating multi-channel campaign tracking, dynamic UTM generation, and a URL creation Chrome add-on.
- **Technical Expertise:** Proficiency in Laravel, JavaScript, and UTM tracking techniques for a robust marketing analytics solution.

## System Architect, Senior System Engineer

**Company:** SOMO (Stichting Onderzoek Multinationale Ondernemingen)  
Amsterdam  
Jan 2008 - Jun 2017  
9 years 9 months

- **Systems Architecture & Reliability:** Achieved 99.8% system availability, resolving issues across network infrastructure, systems, and applications.
- **Infrastructure Transformation:** Overhauled the infrastructure and virtualization in 2015, earning promotion to Systems Architect.
- **Performance Optimization:** Enhanced Pluriform application delivery, increasing performance by 320% and outperforming the original software vendor.
- **Self-Driven Problem-Solver:** Showcased effective prioritization, time management, and independent working capability.

## System Engineer

**Company:** Both ENDS Foundation, Wemos Foundation  
Amsterdam  
Feb 2008 - May 2012  
4 years 4 months

## System Engineer

**Company:** Divider B.V.  
Rotterdam, Leiden  
Aug 2004 - Jan 2008  
3 year 7 months

- Infrastructure & Security Specialist: Built and maintained Linux/Windows infrastructure, Remote Desktop and Oracle SGD.
- Network Security: Managed Juniper Netscreen firewalls in high-availability setups.
- Client-Facing Technologist: Delivered on-site infrastructure support, dealing with connectivity, VPNs, and data migration.
- International Deployment Experience: Deployed Oracle SGD solutions in the Netherlands and the UK.

## International Sales Consultant

**Company:** Visma  
Amsterdam  
Sep 2000 - Jun 2004  
3 years 10 months

- Sales consultant for VAR partners in the UK and Germany.
- Delivered sales seminars internationally.
- Represented the company at Hannover CeBIT trade show.

## Education

### Bachelor in Project Management

**School:** NCOI Opleidingen Sep 2012 - Sep 2013

### Data Science Fundamentals CoP in Data Science Summer School

**School:** Hertie School August - August, 2023

## Skills

- System Performance
- Cloud Computing
- Linux
- Python
- Go
- Analytical Skills
- Kubernetes
- Continuous Integration and Continuous Delivery (CI/CD)
- Infrastructure as code (IaC)
- Artificial Intelligence (AI)

## Awards

### AI Document Processing with Neural Nets Award

**Company:** Ohpen Dec 2020

- Awarded top honors in Ohpen's AI Document Processing contest for exceptional optimization of a neural network for financial document extraction.
- Tuning hyperparameters for enhanced performance.
- Data-driven iterations and validation-set monitoring to prevent overfitting.

## Leisure

- Hiking
- Gemology
- Home Improvement
- Traveling
- AI/ML Research
- Prompt Engineering