Daniel Heintzman

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Chapter One

Los Angeles, CA 06/2020-09/2020

Facebook

Menlo Park, CA 09/2019-11/2019

Mailchimp

Atlanta, GA 08/2018-12/2018

Robinhood

Palo Alto, CA 01/2018-04/2018

Atomic

San Francisco, CA 05/2017-08/2017

Sprout

Toronto, ON 09/2016-12/2016

Product Designer in Residence

Lead designer for new product offering that ended up being featured on TechCrunch. Designed an experiment for a new product which gained a 500+ person waiting list.

Product Designer, Growth

Led key efforts on the first redesign of account recovery on Facebook.com in over five years. Designed experiments that improved Facebook user visitation metrics.

Product Designer, Innovation

Prototyped, proposed and successfully received executive approval for two original product offerings to be escalated to cross-functional teams for development.

Product Designer

Led the design for new product feature 'Collections' which launched on iOS and Android. Designed features for new offerings like Robinhood Crypto and Robinhood.com.

Product Designer in Residence

Redesigned mobile app homescreen which resulted in a 5x improvement in user conversion. Designed multiple new company concepts.

Product Designer

Designed core features for mobile app including health goal creation and posting to news feed. Designed new personalized user onboarding flow.

Education

University of Waterloo

Ontario, Canada

BASc, Honors Systems Design Engineering (Distinction)

Human-Computer Interaction Specialization

Tools

Figma Sketch Adobe CC Principle React Framer HTML/CSS JavaScript XCode

Process

Interactive Prototyping Visual Design Usability & User Testing User-Flow Mapping Information Architecture UX Research & Validation Cross-Team Collaboration Stakeholder Management Planning & Communication