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# DANIEL HEPPNER

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Dear DVSAS:

I'm an electrical engineering student at WWU, however I've spent my whole life teaching myself about computers, programming, and electronics. The most valuable skill I have is knowing how to Google what I don't know. I've used that skill to teach myself things like Linux server administration, network administration, various programming languages, and of course all the troubleshooting steps involved with solving general computer issues.

I also have experience with many of the specific items in your job description; I use Google Apps for my personal email, while my school provides us with Office 365 and Outlook, which I use to organize my academic life.

Lastly, I'm good at communication and easy to work with, but that is a trait best shown in an interview.

Sincerely,

**Daniel Heppner**