Business Problem

Unlike most other reviewing websites which calculate the average of review scores (i.e. Amazon 4.5/5 stars, IMDB 8.2/10 rating), Rotten Tomatoes scores media on a percentage out of 100. This percentage is aggregated completely based on whether the review is positive or negative.

Rotten Tomatoes currently aggregates reviews in two ways based on:

- 1. Opinions of film and television critics
- 2. Opinions of users

Rotten Tomatoes wants to explore what the rest of the internet is saying about film and television. They want to have the ability to efficiently analyze publicly available comments/chatter (i.e. Tweets, Reddit message boards, Facebook comments) and derive a percentage score for movies and television programming.

This project will focus on just the first step of solving this business problem. Here is our proposed hypothesis:

'A model can be derived to input opinionated language material written about a film or show, so that it can reliably predict positive or negative sentiment.'

Data Understanding

Our hypothesis will be tested on this <u>IMDB data set</u> (https://www.kaggle.com/lakshmi25npathi/imdb-dataset-of-50k-movie-reviews) from kaggle. It contains 50,000 "highly polar" movie/show reviews and their positive or negative sentiment.

Data Preparation

Imports

```
In [1]: import pandas as pd
        import numpy as np
        import seaborn as sns
        import matplotlib.pyplot as plt
        import plotly.express as px
        from bs4 import BeautifulSoup
        import re
        import nltk
        from nltk.tokenize import word tokenize
        from nltk.corpus import stopwords
        from nltk.stem import PorterStemmer
        from sklearn.feature_extraction.text import CountVectorizer, TfidfVectorize
        import string
        from sklearn.linear model import LogisticRegression
        from sklearn.tree import DecisionTreeClassifier
        from sklearn.ensemble import RandomForestClassifier
        from sklearn.model_selection import train_test_split
        from sklearn.pipeline import make pipeline
        from sklearn.model_selection import cross_val_score
        from sklearn.metrics import accuracy score
        from sklearn.metrics import recall_score, precision_score, f1_score
        from sklearn.metrics import confusion_matrix
        from sklearn.metrics import plot confusion matrix
        from sklearn.metrics import roc_auc_score, plot_roc_curve
In [2]: | df = pd.read csv('data/IMDB Dataset.csv')
In [3]: df.head()
Out[3]:
                                        review sentiment
         One of the other reviewers has mentioned that ...
                                                positive
            A wonderful little production. <br /><br />The...
                                                positive
```

positive

negative

positive

Check for duplicates

3

2 I thought this was a wonderful way to spend ti...

4 Petter Mattei's "Love in the Time of Money" is...

Basically there's a family where a little boy ...

```
In [4]: df.describe()
```

Out[4]:

	review	sentiment
count	50000	50000
unique	49582	2
top	Loved today's show!!! It was a variety and not	positive
freq	5	25000

A small amount of duplicates. Since the data does not distinguish the media associated with the review, we will not remove any duplicates.

Check Target Distribution

```
In [5]: df['sentiment'].value_counts()
Out[5]: positive    25000
    negative    25000
    Name: sentiment, dtype: int64
```

This is a balanced dataset

Check Null Values

Explore a single review

Out[7]: "One of the other reviewers has mentioned that after watching just 1 Oz e pisode you'll be hooked. They are right, as this is exactly what happened with me.

The first thing that struck me about Oz was its bruta lity and unflinching scenes of violence, which set in right from the word GO. Trust me, this is not a show for the faint hearted or timid. This sho w pulls no punches with regards to drugs, sex or violence. Its is hardcor e, in the classic use of the word.

It is called OZ as that is the nickname given to the Oswald Maximum Security State Penitentary. It f ocuses mainly on Emerald City, an experimental section of the prison wher e all the cells have glass fronts and face inwards, so privacy is not hig h on the agenda. Em City is home to many. Aryans, Muslims, gangstas, Lati nos, Christians, Italians, Irish and more....so scuffles, death stares, d odgy dealings and shady agreements are never far away.
I would say the main appeal of the show is due to the fact that it goes where oth er shows wouldn't dare. Forget pretty pictures painted for mainstream aud iences, forget charm, forget romance...OZ doesn't mess around. The first episode I ever saw struck me as so nasty it was surreal, I couldn't say I was ready for it, but as I watched more, I developed a taste for Oz, and got accustomed to the high levels of graphic violence. Not just violence, but injustice (crooked guards who'll be sold out for a nickel, inmates wh o'll kill on order and get away with it, well mannered, middle class inma tes being turned into prison bitches due to their lack of street skills o r prison experience) Watching Oz, you may become comfortable with what is uncomfortable viewing....thats if you can get in touch with your darker s ide."

Text Cleaning

```
In [8]: def text preprocessor(review):
            # Strip html text
            soup = BeautifulSoup(review, "lxml")
            data = soup.get_text()
            # Lower case all text
            data = data.lower()
            # Remove edge cases with multiple periods
            pattern = re.compile(r'\s+')
            data = re.sub(pattern, ' ', data.replace('.', ' '))
            # Remove punctuation and other special characters
            pattern = r' [^a-zA-z s]'
            data = re.sub(pattern, '', data)
            # Tokenize
            data = word tokenize(data)
            # Get list of nltk's stopwords
            stopwords_list = stopwords.words('english')
            # Remove stop words
            data = [word for word in data if word not in stopwords list]
            # Initialize a PortStemmer object
            stemmer = PorterStemmer()
            # Convert the tokens into their stem
            data = [stemmer.stem(token) for token in data]
            # Convert the list of words back into
            # a string by joining each word with a space
            data = ' '.join(data)
            # Remove double spaces
            data = data.replace(' ', ' ')
            # Remove opening and trailing spaces
            data = data.strip()
            # Return the cleaned text data
            return data
In [9]: | df.review = df.review.apply(text preprocessor)
             one review mention watch oz episod youll hook ...
        0
        1
             wonder littl product film techniqu unassum old...
```

```
In [10]: print(df.review[:5])
         2
              thought wonder way spend time hot summer weeke...
         3
              basic there famili littl boy jake think there ...
              petter mattei love time money visual stun film...
         Name: review, dtype: object
```

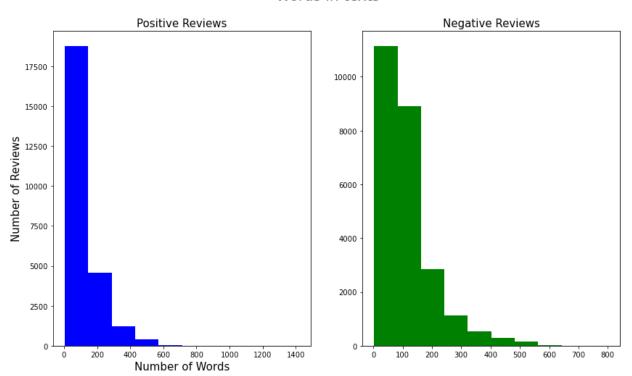
Data Exploration

Now that we have cleaned our text, we will analyze some of our data's characteristics:

Number of words per review

```
In [11]: fig, (ax1, ax2) = plt.subplots(1, 2, figsize=(14, 8))
    length_good_reviews = df[df['sentiment'] == 'positive']['review'].str.split
    ax1.hist(length_good_reviews, color='blue')
    ax1.set_title('Positive Reviews', fontsize=15)
    ax1.set_ylabel('Number of Reviews', fontsize=15)
    ax1.set_xlabel('Number of Words', fontsize=15)
    length_bad_reviews = df[df['sentiment'] == 'negative']['review'].str.split(
    ax2.hist(length_bad_reviews, color='green')
    ax2.set_title('Negative Reviews', fontsize=15)
    fig.suptitle('Words in texts', fontsize=20)
    plt.show()
```

Words in texts



It seems that negative reviews are generally more verbose than positive reviews.

Mean word length per review

/Users/dan/opt/anaconda3/envs/learn-env/lib/python3.8/site-packages/seabo rn/distributions.py:2551: FutureWarning: `distplot` is a deprecated funct ion and will be removed in a future version. Please adapt your code to us e either `displot` (a figure-level function with similar flexibility) or `histplot` (an axes-level function for histograms).

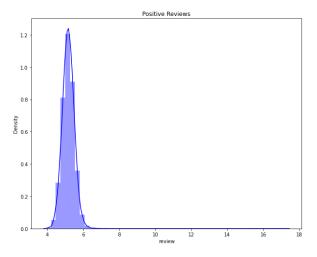
warnings.warn(msg, FutureWarning)

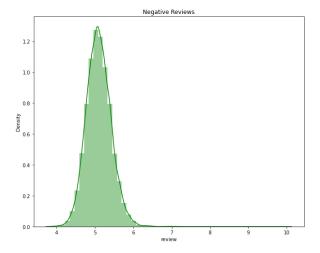
/Users/dan/opt/anaconda3/envs/learn-env/lib/python3.8/site-packages/seabo rn/distributions.py:2551: FutureWarning: `distplot` is a deprecated funct ion and will be removed in a future version. Please adapt your code to us e either `displot` (a figure-level function with similar flexibility) or `histplot` (an axes-level function for histograms).

warnings.warn(msg, FutureWarning)

Out[12]: Text(0.5, 0.98, 'Mean word length per review')

Mean word length per review





For further exploration, we must retrieve a corpus of all words:

Grab all words in reviews

```
In [13]: def get all words(text):
             words = []
              for x in text:
                  for y in x.split():
                      words.append(y.strip())
              return words
         all words = get all words(df.review)
         all_words[:10]
Out[13]: ['one',
           'review',
           'mention',
           'watch',
           'oz',
           'episod',
           'youll',
           'hook',
           'right',
           'exactli']
```

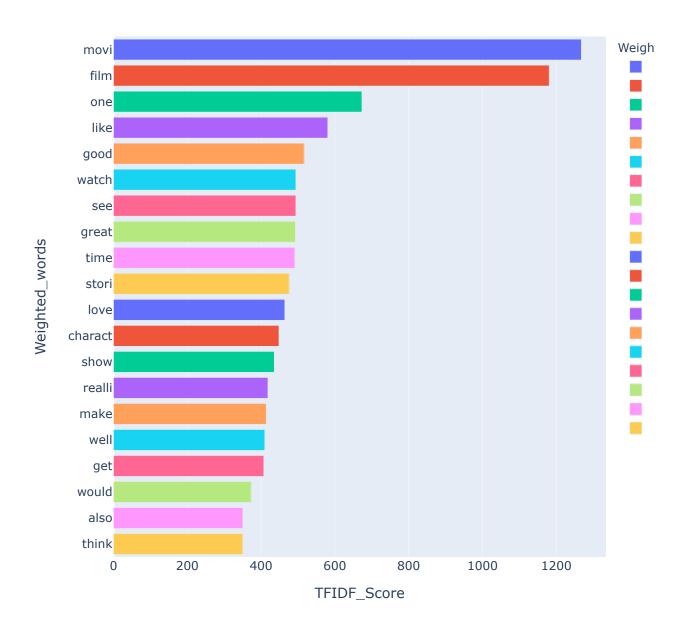
Count all words in reviews

Create a function to find most common n-grams

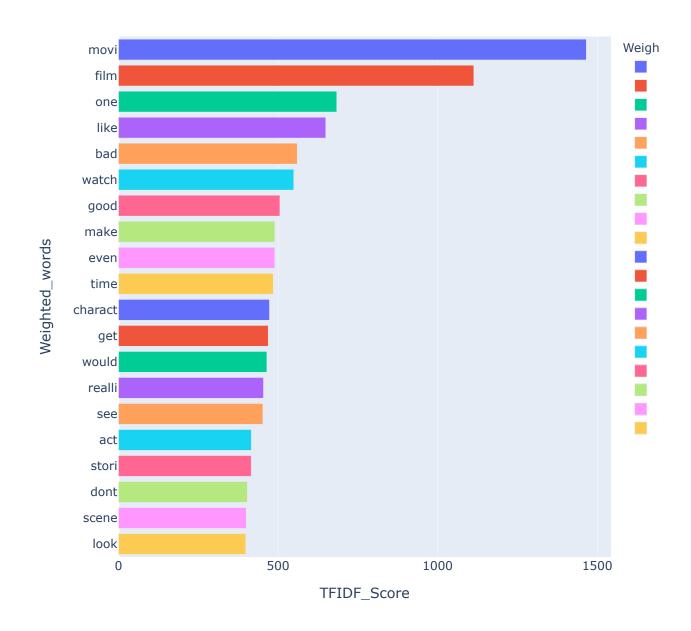
credit: https://www.kaggle.com/madz2000/sentiment-analysis-cleaning-eda-bert-88-acc/notebook (https://www.kaggle.com/madz2000/sentiment-analysis-cleaning-eda-bert-88-acc/notebook)

Unigram Analysis

Weighted Words in Positive Reviews

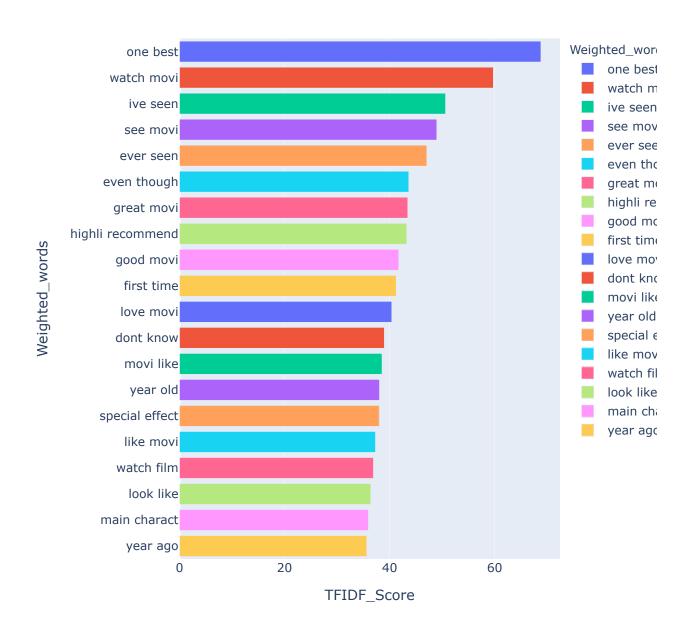


Weighted Words in Negative Reviews

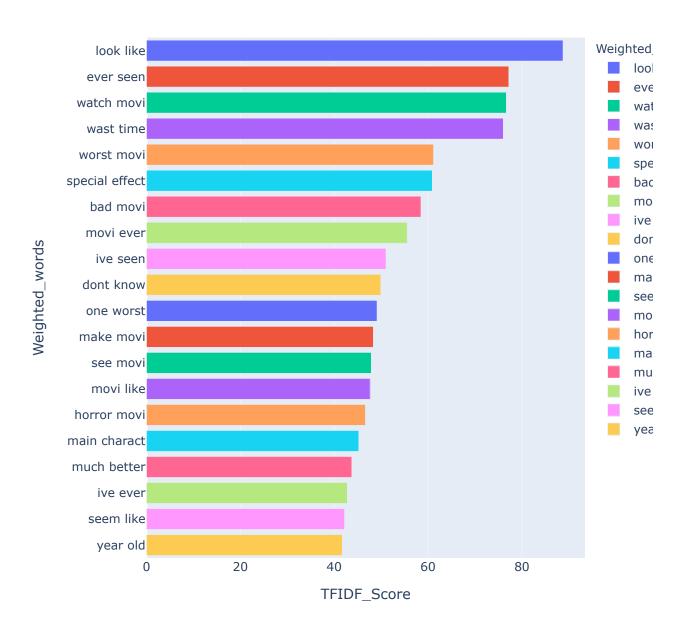




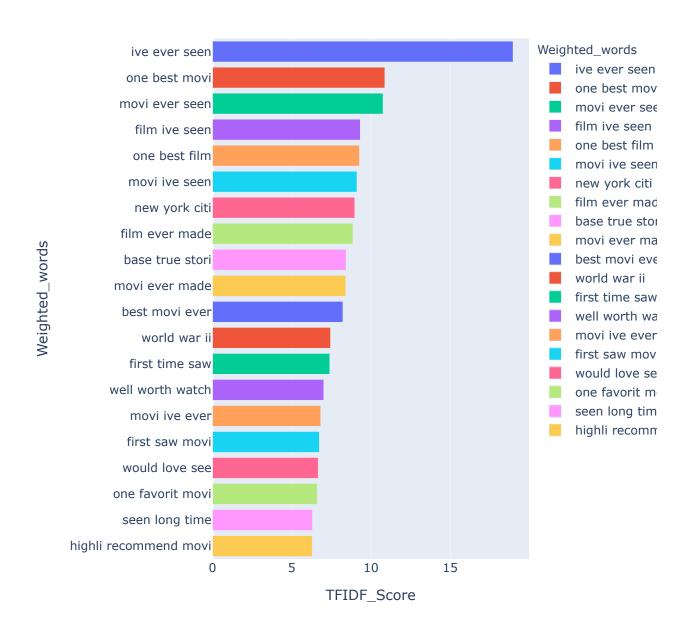
Weighted Bigrams in Positive Reviews



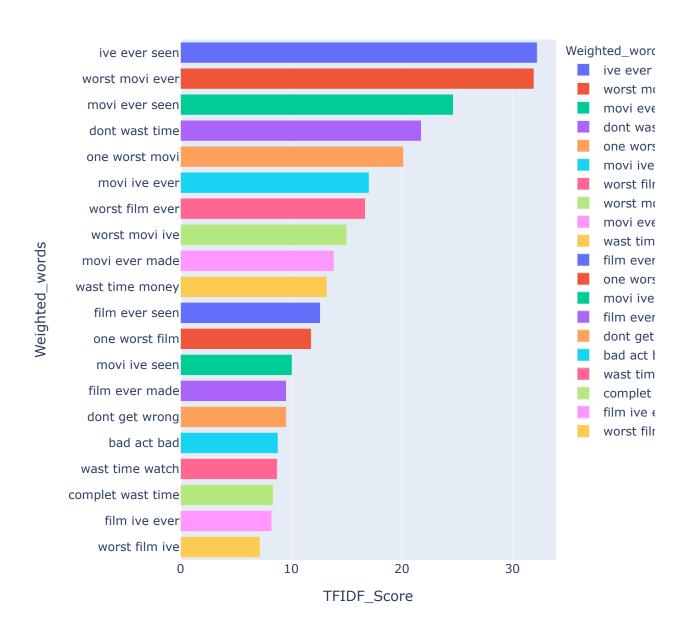
Weighted Bigrams in Negative Reviews



Weighted Trigrams Positive Reviews



Weighted Trigrams in Negative Reviews



Model-less Baseline

```
In [22]: df['sentiment'].value_counts()
Out[22]: positive    25000
    negative    25000
    Name: sentiment, dtype: int64
```

Our model-less baseline says we can accurately predict the each class 50% success rate if we only guess one class every time.

Encode Target Column

```
In [23]: df.sentiment.replace("positive" , 1 , inplace = True)
df.sentiment.replace("negative" , 0 , inplace = True)
```

Train test split

```
In [24]: X_train, X_test, y_train, y_test = train_test_split(df[['review']], df.sent
```

Initialize count and tfidf vectorizers

```
In [25]: count = CountVectorizer()
tfidf = TfidfVectorizer(max_features=12500)
```

Create pipelines containing each vectorizer

We will prioritize F1 score in model selection for well balanced correctness

Fit all training data on logistic regression model with tfidf vectorization

Evaluate the model

```
In [30]: def evaluate(estimator, X_train, X_test, y_train, y_test, roc_auc='proba'):
             Evaluation function to show a few scores for both the train and test se
             Also shows a confusion matrix for the test set
             roc auc allows you to set how to calculate the roc auc score:
             'dec' for decision_function or 'proba' for predict_proba
             If roc auc == 'skip', then it ignores calculating the roc auc score
             Function takes in:
             'estimator' a fit sklearn model object
             'X_train' dataframe
             'X test' dataframe
             'y_train' series
             'y test' series
             'roc_auc' string that defines how the score is calculated
             # grab predictions
             train_preds = estimator.predict(X_train)
             test preds = estimator.predict(X test)
             # output needed for roc auc score
             if roc_auc == 'skip': # skips calculating the roc auc score
                 train out = False
                 test out = False
             elif roc_auc == 'dec': # not all classifiers have decision function
                 train out = estimator.decision function(X train)
                 test out = estimator.decision function(X test)
             elif roc auc == 'proba':
                 train out = estimator.predict proba(
                     X_train)[:, 1] # proba for the 1 class
                 test_out = estimator.predict_proba(X_test)[:, 1]
             else:
                 raise Exception(
                     "The value for roc auc should be 'skip', 'dec' or 'proba'.")
             # print scores
             print("Train Scores")
             print("----")
             print(f"Accuracy: {accuracy_score(y_train, train_preds)}")
             print(f"Precision: {precision_score(y_train, train_preds)}")
             print(f"Recall: {recall_score(y_train, train_preds)}")
             print(f"F1 Score: {f1_score(y_train, train_preds)}")
             if type(train out) == np.ndarray: # checking for roc auc
                 print(f"ROC-AUC: {roc auc score(y train, train out)}")
             print("----" * 5)
             print("Test Scores")
             print("----")
             print(f"Accuracy: {accuracy score(y test, test preds)}")
             print(f"Precision: {precision_score(y_test, test_preds)}")
             print(f"Recall: {recall score(y test, test preds)}")
             print(f"F1 Score: {f1 score(y test, test preds)}")
             if type(test_out) == np.ndarray:
                 print(f"ROC-AUC: {roc_auc_score(y_test, test_out)}")
             # plot test confusion matrix
```

```
plot_confusion_matrix(estimator, X_test, y_test, values_format=',.5g')
plt.grid(False)
plt.show()
```

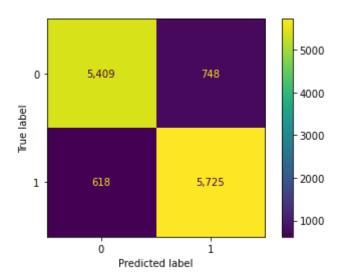
```
In [31]: evaluate(lr_pipeline, X_train.iloc[:,0], X_test.iloc[:,0], y_train, y_test,
```

Train Scores

Test Scores

Accuracy: 0.89072

Precision: 0.8844430712189093 Recall: 0.9025697619422985 F1 Score: 0.893414481897628 ROC-AUC: 0.9592380531179882



The model is slightly overfit, but overall performed well on all metric scores. Further optimizations can be made on:

- 1. Vectorizer 'max features' hyperparameter
- 2. Inverse of regularization strength 'C' hyperparameter

Grab Feature Importances

```
In [32]: coefs = lr_pipeline.steps[1][1].coef_
```

Transform test data with fit tfidf vectorizer

```
In [33]: # the fit tfidf vectorizer
transformer = lr_pipeline.steps[0][-1]
In [34]: X_transformed = transformer.transform(X_test.iloc[:,0]).toarray()
```

Analyze coefficients for feature importance

Words in negative reviews

```
In [63]: # Zip the names of the features with the features importance
coef_magnitudes_neg = zip(transformer.get_feature_names(), coefs.squeeze().
```

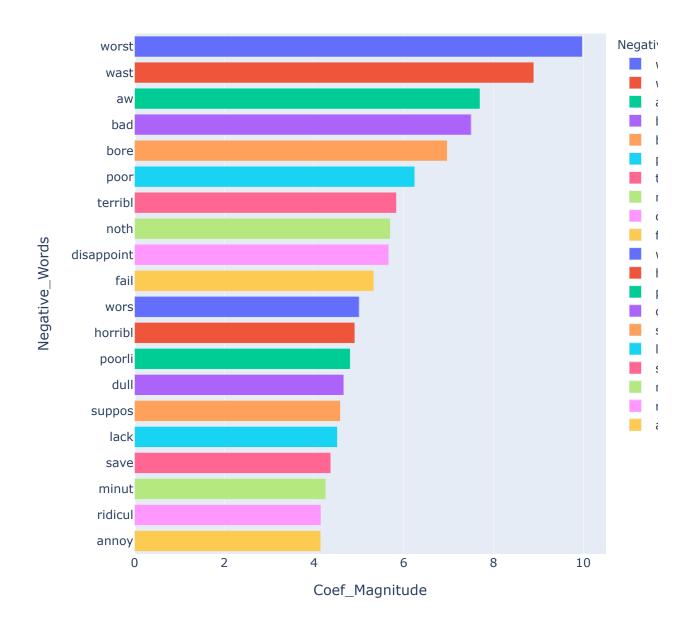
```
In [64]: # Sort the features in descending order by magnitude
         top 100 neg = sorted(coef magnitudes neg, key=lambda x: x[1], reverse=False
         top_100_neg
Out[64]: [('worst', -9.979429095516444),
          ('wast', -8.897572147775568),
          ('aw', -7.69853494545529),
          ('bad', -7.499133681247096),
          ('bore', -6.970010664565677),
          ('poor', -6.241712171490241),
          ('terribl', -5.836886145433135),
          ('noth', -5.700127568440428),
          ('disappoint', -5.662935050120046),
          ('fail', -5.333368612472158),
          ('wors', -5.003899037007581),
          ('horribl', -4.909406708383349),
          ('poorli', -4.805561215512351),
          ('dull', -4.663559073580145),
          ('suppos', -4.587736246090588),
          ('lack', -4.520590601432766),
          ('save', -4.369268990324432),
          ('minut', -4.25737737396317),
          ('ridicul', -4.154887819324281),
          ('annoy', -4.1489427378412955),
          ('unfortun', -4.08775159102494),
          ('stupid', -3.9511499799907797),
          ('instead', -3.9476888858738),
          ('script', -3.8761877053583014),
          ('lame', -3.8244380780766156),
          ('mediocr', -3.59748632075463),
          ('mess', -3.5907856582381092),
          ('oh', -3.463797552047383),
          ('sorri', -3.4013464970450125),
          ('attempt', -3.374591976446817),
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          ('unless', -3.3534971942596212),
          ('would', -3.352055300496341),
          ('even', -3.3071164884309168),
          ('pointless', -3.2872214235273014),
           ('laughabl', -3.275749975751101),
          ('embarrass', -3.2472211299561224),
          ('mstk', -3.2221473139712034),
          ('unfunni', -3.1689461333045124),
          ('pathet', -3.1635056839400915),
          ('forgett', -3.099705735731295),
          ('badli', -3.0794857972828695),
          ('couldnt', -3.058838375942007),
          ('clich', -3.041269085640917),
          ('weak', -2.9821310573662867),
          ('redeem', -2.9752543895109658),
          ('tri', -2.955249073424983),
          ('reason', -2.84835483761114),
          ('least', -2.824204264922108),
          ('money', -2.7921741545090266),
          ('cheap', -2.790914505548369),
          ('predict', -2.7530521488818906),
          ('pretenti', -2.728398775779035),
```

```
('idea', -2.721485270466022),
('neither', -2.717534644293169),
('look', -2.704203244427797),
('insult', -2.586591666586116),
('director', -2.5780439001501687),
('bother', -2.5576400708520146),
('stereotyp', -2.5435016446263132),
('tediou', -2.51282670236836),
('lousi', -2.510557932691127),
('suck', -2.5088161434253764),
('could', -2.5084057834982434),
('plot', -2.494387325283256),
('uninterest', -2.4794902451081144),
('none', -2.4653383319337916),
('garbag', -2.4601921530295576),
('wooden', -2.458294588474702),
('mildli', -2.4511246173785466),
('crap', -2.426146898260964),
('dread', -2.406355012024241),
('turkey', -2.3940695260134404),
('unintent', -2.379997239726048),
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('potenti', -2.3633426716516737),
('silli', -2.316531737463489),
('miscast', -2.311969201564295),
('flat', -2.3030399678730293),
('problem', -2.2655435802052653),
('bland', -2.2425715312295553),
('enough', -2.236322351586425),
('pain', -2.192616361628102),
('materi', -2.190796043145468),
('stinker', -2.184538444692382),
('hour', -2.183738560768064),
('shallow', -2.171984850818519),
('nonsens', -2.165151288596038),
('seagal', -2.1449484825305825),
('uninspir', -2.139798404759646),
('irrit', -2.1378972603014796),
('effort', -2.136816009953017),
('amateurish', -2.131094478525395),
('dumb', -2.112446945273682),
('half', -2.0956442183228545),
('unbeliev', -2.0669049305979774),
('sit', -2.0597838653986424),
('write', -2.059154970182335),
('skip', -2.0486711796827706)]
```

```
In [69]: neg_sorted
```

```
Out[69]: [('worst', -9.979429095516444),
          ('wast', -8.897572147775568),
          ('aw', -7.69853494545529),
          ('bad', -7.499133681247096),
          ('bore', -6.970010664565677),
          ('poor', -6.241712171490241),
          ('terribl', -5.836886145433135),
          ('noth', -5.700127568440428),
          ('disappoint', -5.662935050120046),
          ('fail', -5.333368612472158),
          ('wors', -5.003899037007581),
          ('horribl', -4.909406708383349),
          ('poorli', -4.805561215512351),
          ('dull', -4.663559073580145),
          ('suppos', -4.587736246090588),
          ('lack', -4.520590601432766),
          ('save', -4.369268990324432),
          ('minut', -4.25737737396317),
          ('ridicul', -4.154887819324281),
          ('annoy', -4.1489427378412955)]
```

Influential Words in Negative Reviews



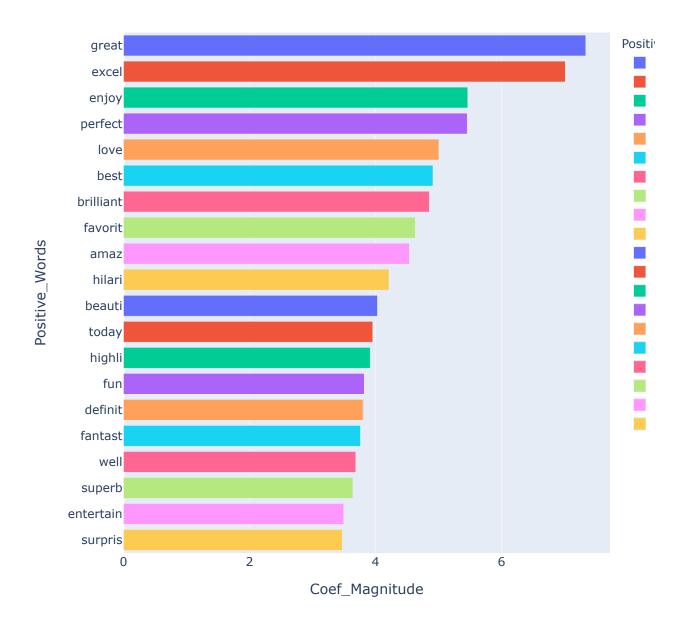
In [71]: # Zip the names of the features with the features importance
coef_magnitudes_pos = zip(transformer.get_feature_names(), coefs.squeeze().

```
In [72]: # Sort the features in descending order by magnitude
         top 100 pos = sorted(coef magnitudes pos, key=lambda x: x[1], reverse=True)
         top_100_pos
Out[72]: [('great', 7.333116055961179),
          ('excel', 7.0107668593828425),
          ('enjoy', 5.461692705850696),
          ('perfect', 5.453807875926427),
          ('love', 5.004253278488765),
          ('best', 4.9104738806299055),
          ('brilliant', 4.852488902344012),
          ('favorit', 4.62837021507443),
          ('amaz', 4.53613492456775),
          ('hilari', 4.212978064617924),
          ('beauti', 4.029569690260818),
          ('today', 3.954248738102151),
          ('highli', 3.913240544320295),
          ('fun', 3.8195655684280467),
          ('definit', 3.8006248798368327),
          ('fantast', 3.759831580093193),
          ('well', 3.683343325715259),
          ('superb', 3.6393337837101436),
          ('entertain', 3.493478317205275),
          ('surpris', 3.469791543086244),
          ('perfectli', 3.391571581526942),
          ('still', 3.3670483766058434),
          ('funniest', 3.329525911624191),
          ('recommend', 3.2406623820935834),
          ('refresh', 3.2083419246120535),
          ('touch', 3.184655907131137),
          ('uniqu', 3.133547532597266),
          ('gem', 3.0735696192589246),
          ('strong', 3.017431167622673),
          ('classic', 2.9872924895192656),
          ('realist', 2.9305204918788785),
          ('awesom', 2.9076940365129396),
          ('simpl', 2.8838150794414887),
          ('especi', 2.8772420956042963),
          ('subtl', 2.8668667522935767),
          ('appreci', 2.7682067093353506),
          ('terrif', 2.722485042419419),
          ('bit', 2.7164610891540124),
          ('good', 2.715784487385702),
          ('greatest', 2.7109445329761157),
          ('alway', 2.6913266144408308),
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          ('delight', 2.59290663986185),
          ('fascin', 2.5900236426574557),
          ('also', 2.5511719987930284),
          ('thank', 2.546770277237754),
          ('underr', 2.517240014760455),
          ('see', 2.4906795214130297),
          ('masterpiec', 2.4781289092552186),
          ('marvel', 2.4595572614358368),
          ('solid', 2.452166259474853),
          ('wonder', 2.3941688819612827),
          ('human', 2.363460336292522),
```

```
('outstand', 2.3477891531399773),
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('seat', 1.659237111281219),
('pleasantli', 1.6417542553999815)]
```

```
In [73]: coef_magnitudes_pos = zip(transformer.get_feature_names(), coefs.squeeze().
    pos_sorted = sorted(coef_magnitudes_pos, key=lambda x: x[1], reverse=True)[
```

Influential Words in Positive Reviews



Evaluation

Our originally stated hypothesis was:

'A model can be derived to input opinionated language material written about a film or show, so that it can reliably predict positive or negative sentiment.'

After text preprocessing and model selection, the resulting findings are:

- 1. We can reliably predict movie/show sentiment at a rate of 89.3%. This is significantly better than our model-less baseline of 50%.
- 2. We have identified an abundance of words with the most significant predictive power from our dataset of 50,000 reviews. With testing, it will be interesting to see if these feature importances are applicable to review material outside of IMDB's database.

Next Steps

As mentioned above, we may be able to tune for better performance by optimizing the following hyperparameters:

- 1. Vectorizer 'max features' hyperparameter
- 2. Inverse of regularization strength 'C' hyperparameter

In []: