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Weatherford, TX

SKILLS

- ASP.NET MVC
- SQL Server
- Azure
- C#
- JavaScript
- Razor
- HTML
- XML
- VXML
- Management
- Data Analysis
- Data Ops
- Data Science
- Data Pipelines
- Product Mgmt.
- Agile Framework

REFERENCES

Kevin Weseman II

Director of Analytics

SPH Analytics

(817) 938-9074

Eric Evans

Manager Human Resources

The Blum Firm

(817) 266-0233

Harika Mamidala

Engineer

Anthem Inc.

(512) 578-8918

Alex Olmos

Software Engineer Lead

InnovA Technologies

(817) 718-5033

Daniel Hutto

Data Engineering Manager

SUMMARY

Experienced Software Engineering Manager with a proven ability to develop, motivate, and lead cross-functional teams in high pressure environments. Demonstrated history of working with multiple languages, frameworks, and platforms to drive change and deliver results. Knowledge of how to architect new strategies and products for operational efficiencies and growth. Desire to deliver the best client experience through dedication and career passion.

EXPERIENCE

Press Ganey

Data Engineering Manager

May 2013 - Current

- Codeveloped data collection software used as primary investment through two acquisitions, full stack.
- Integration planning and product management for two acquisitions.
- Merged proprietary and third-party data and campaign systems resulting in decreased cost by reducing required licensing.
- Lead discovery and planning teams for business improvements.
- Define and present strategies to meet oversight agency requirements to maintain and increase lines of business.
- Identify, define, and resolve product and process issues.
- Serve as subject matter expert for business operations.
- Conduct product and process training sessions for business analyst and development teams.
- Collaborate with users across multiple disciplines to align goals.
- Oversee and administer program development and data collection for phone and web.
- Create and maintain data pipelines.

iCATI Programmer

July 2012 - May 2013

- Program web/phone surveys.
- Conduct quality control of survey and internal systems.

Concho Parts Warehouse

Jan 2006 - July 2012

Accounts Receivable

- Manage cash flow for branch and client billing support.

EDUCATION

Associates of Science

May 2019

Tarrant County College

University of Texas at Arlington

Pursuing Bachelor of Science in Computer Engineering