MARK DITTMER

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SENIOR PRODUCT MANAGEMENT ENGINEER

Senior-level Product Manager, with expertise in the area of Kubernetes integration with cloud environments. Strong IT leader, with multiple product and engineering teams in a fast-paced environment. Experience in leading cross-functional teams to plan, build, and launch IT projects, including containers, Kubernetes/OpenShift, and other cloud-native applications and IT structures. Strong worth ethic and technical depth, with excellent problem solving, communication, and presentation skills.

TECHNICAL SKILLS

Public Cloud applications – Amazon Web Services, Google Cloud

Automation and Orchestration | Declarative and Imperative automation controls | Containers and Kubernetes applications

PROFESSIONAL EXPERIENCE

F5 Networks (San Jose, CA)   July 2016 – Present

Senior Product Management Engineer/Product Owner

- Restart the F5 Container Integration Service product line in Hyberabad, India, onboarding a new engineering team of 15 GO software development professionals and leading the team in releasing new software every six weeks since December 2018
- Integrate and abstract complex F5 logic into community Kubernetes language, resulting in integration simplification
- Define overall product vision, requirements, and future product strategy based on self-testing, customer needs, competitive analysis, market, and technology trends
- Acting Product Owner for the Agile project team, working on container integration via defining, prioritizing, and finalizing customer requirements
- Interface with customers and partner with enterprise cross-functional groups to collect market data, helping to make strategic business decisions
- Interface with developers using Slack and GitHub to assist business partners with various clients, including Red Hat and Hashi Corporation, to articulate and drive integration activities
- Support marketing and sales activities by providing training, collateral, blogging, and documenting and creating product demonstrations
- Lead executive briefings for existing and potential clients

CISCO (San Jose, CA)   October 2000 – July 2016

Solution Architect

- Worked with Sales team to successfully win contract from incumbent provider, *HP*, to roll out thousands of Cisco UCS blade servers at GE locations throughout the country
- Worked as on-site Cisco Consultant at *Home Depot* with Cloud team; strategized the appropriate cloud platform for e-commerce
- Led a team of Architects for Cisco customers; migrated networking and Data Center infrastructure to Cisco from other providers
- Migrated approximately 30 medical facilities and trauma centers across the United States
- Gathered business and technology requirements, determined architectural design, and formulated integration strategies and statements of work for external customers
- Authored documentation for multiple Cisco Data Center technologies for migration and integration of client projects
- Worked as on-site Cisco Consultant and assisted in resolving escalations (problems caused by defects) by creating demos and acting as 'point of contact' for major companies; included *GE*, *Shell Oil*, *CenturyLink*, and *Home Depot*
- Built methodology for e-commerce cloud methodology

EDUCATION

Bachelors Science, Information Technology | University of Phoenix (2005)