Daniel Wang

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Education

University of California, Santa Cruz

Santa Cruz, CA | B.S., Computer Science | Expected Graduation June 2020

- Cumulative GPA: 4.00, Major GPA: 4.00
- Dean's Honors: Fall 2016, Winter 2017, Spring 2017, Fall 2017
- Coursework: Introduction to Programming (Accelerated), Introduction to Data Structures

Monta Vista High School

Cupertino, CA | Graduated June 2016

- Cumulative Unweighted GPA: 3.85
- Coursework: Introduction to Java Programming, AP Computer Science A

Skills

Programming Languages

• Java, C, Python, SQL

Web Development

HTML, CSS, WordPress

Experience

Technical Support Specialist

UC Santa Cruz Residential Network Services | September 2017 to Present

- Provide hands-on support of PC and MAC laptops and desktops that includes OS repairs/installs, anti-spyware software configuration, anti-spyware scans/removal/usage, and troubleshooting of network connectivity issues
- Provide 1st level problem resolution and support for on-campus students over the phone, electronically, and in-person on IT usage policies, network access issues, and software configurations

QA Associate

Team Research Inc. | June 2016 to September 2016, July 2017 to September 2017

- Tested company website for usability and functionality and identified bugs
- Led discussions with the development team to prioritize needs, resolve conflicts, develop content criteria, and choose solutions
- Updated and maintained company website using WordPress
- Developed and managed online marketing campaigns to drive brand awareness, engagement, and traffic to a Facebook page that accumulated hundreds of likes over a 3-day span

Java Programming Tutor

Bay Area | July 2015 to August 2015

- Mentored a student in the foundations of object-oriented programming using Java as the base language
- Covered topics included objects and syntax, data types, conditional and iterative statements, classes, strings, arrays, sorting and searching algorithms, hierarchy and polymorphism

Awards & Honors

TEDx Conference 1st Place Award

Monta Vista High School | May 2014

- Designed a plan that outlined the implementation of a system of supplementary online video lectures into the teaching curriculum to enhance the student learning process
- Plan was granted \$1,000 by the Monta Vista Parent, Teacher, Student Association to be implemented in the 2014-2015 school year