

## Daniel M. Kreiss

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### Professional Summary

Director-level IT Infrastructure and Operations leader with 15+ years of experience leading, stabilizing, and modernizing enterprise environments across regulated and high-availability organizations. Proven expertise in multi-site infrastructure architecture, identity and access governance, compliance-driven operations, and incident response leadership. Known for translating regulatory and security requirements into enforceable technical controls, resilient platforms, and sustainable operating models. Trusted partner to executive leadership, security teams, and vendors in environments where reliability, audit readiness, and risk management are business-critical.

### Professional Experience

#### Haivision MCS — Senior Systems Architect / Infrastructure & Security Lead | 2024 – Present

- Took ownership of a complex inherited environment and led a full infrastructure modernization across multiple facilities, establishing standardized architecture, segmentation, and security controls to reduce operational risk and improve long-term supportability.
- Directed network, firewall, server, and virtualization upgrades, aligning platforms with NIST 800-171 and CMMC Level 2 requirements while maintaining system availability during active business operations.
- Architected and governed identity, authentication, and device compliance using Microsoft Entra ID, Intune, certificate-based authentication, and RADIUS enforcement.
- Led compliance alignment efforts including policy development, system hardening, evidence preparation, and audit support, ensuring controls were enforceable, repeatable, and audit-ready.
- Owned enterprise backup, recovery, and resilience strategy using Veeam, including leading full system restoration efforts following a ransomware incident to restore services, preserve data integrity, and stabilize operations.
- Established operational automation and reporting across authentication workflows, device compliance, certificate lifecycle management, monitoring, and backup verification.
- Served as primary technical and operational lead coordinating vendors, security leadership, and internal stakeholders during risk-sensitive initiatives and major infrastructure changes.

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### **Unisys — Systems Analyst / Technical Lead | 2020 – 2023**

- Partnered with enterprise clients to translate business and operational requirements into secure technical system designs supporting regulated and high-availability environments.
- Supported and administered Azure-based environments, CI/CD deployment pipelines, and API-integrated systems.
- Oversaw identity and authentication integrations across client applications and enterprise platforms.
- Served as an escalation point for complex technical issues, coordinating across engineering teams and external vendors.
- Authored operational and deployment documentation to support long-term system stability and knowledge transfer.
- Mentored junior engineers, reinforcing technical best practices and structured problem-solving.

### **Terminal Investment Corporation (TICO) — Systems Engineer | 2016 – 2020**

- Administered enterprise servers, networks, and identity systems supporting day-to-day operations.
- Managed Active Directory and Group Policy to support security, access control, and operational requirements.
- Led the in-house implementation and ongoing administration of an Epicor ERP system, including legacy data migration and vendor coordination.
- Designed and maintained backup and redundancy strategies to improve system resilience.
- Led a company-wide cybersecurity awareness program using KnowBe4, increasing employee phishing test pass rates from 55% to 95%.

### **Education**

#### **Bellevue University — Bellevue, NE**

Master of Science, Management of Information Systems  
(Cybersecurity & Project Management)

Bachelor of Science, Computer Information Systems  
(System & Network Administration)

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### **Leadership & Technical Focus Areas**

#### **Infrastructure & Architecture**

- Enterprise infrastructure design, modernization, and lifecycle management
- High-availability systems and disaster recovery planning
- VMware vSphere, physical and virtual server environments

#### **Identity, Security & Compliance**

- Identity and access management (IAM)
- Certificate services, RADIUS, secure authentication workflows
- NIST 800-171, CMMC Level 2, audit preparation and remediation
- Zero-Trust principles and access controls

#### **Cloud & Operations**

- Microsoft 365, Entra ID, Intune
- Azure and hybrid environments
- Backup, recovery, and ransomware response

#### **Automation & Monitoring**

- PowerShell and scripting concepts
- Operational reporting and lifecycle automation
- Monitoring and alerting platforms

#### **Professional Strengths**

- Infrastructure leadership in regulated environments
- Clear communication with technical and non-technical stakeholders
- Risk-aware decision making and change management
- Vendor coordination and cross-functional collaboration
- Practical, operations-focused system design