



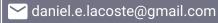
Software Developer

University of Calgary, Sept. 2012 - April 2017 Bachelor of Science

Major in Computer Science with Internship

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www.daniellacoste.com

RELEVANT COURSES

- Computer Networks
- </> Web Based Systems
- Data Structures & Algorithms
- A **Network Systems Security**
- Retrogames +...

Principles of Operating Systems

- Human Computer Interaction
 - Database Management Systems
 - Software Entrepreneurship
 - Information Security & Privacy

TOOLS



macOS



Linux



Windows



Python





JavaScript



Firebase



VIM



Bash



Git



MySQL, MSSQL



Active Directory



VirtualBox



APT, NPM

EXPERIENCE

Nintendo Canada

June 2017 - Present

Brand Ambassador

- Promote and demonstrate various Nintendo games to hundreds of customers
- Provide feedback on daily interactions with customers and event guests
- Communicate frequently and collaborate with team members and supervisors

Hitachi ID Systems May 2015 - August 2016

Technical Support Analyst, Intern

- Accomplished tasks with automation via Bash, PowerShell, and Python scripting
- Developed an internal application which logged administrative services for clients
- Installed, configured, and managed Active Directory/LDAP directories, IIS/Apache web servers, and MSSQL/MySQL databases
- Provided Tier-3 technical support within development and production environments to Fortune 500 system administrators via phone, email, and Cisco WebEx
- Communicated often with colleagues to analyze and troubleshoot technical problems

University of Calgary September 2013 - April 2014

Network Technician

- Aided with troubleshooting network connectivity for personal devices
- Answered technical queries regarding the residence Wi-Fi via email and in person
- Relayed information between students and University of Calgary IT professionals
- Helped students with activating and managing their University of Calgary IT accounts



Daniel LaCoste

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AWARDS



Dean's List, 2016/17

SKILLS

- Communicative
- Positivity
- Analytical
- UX Design
- Design Sketching
- Prototyping
- User Interviews

CREATIVE



- Final Cut Pro X
- Ai Adobe Illustrator CS6
- Ps Adobe Photoshop CS6



Web-based Timesheet Application: Work-Time

- Developed a web application for employees to track time at work
- Prototyped and wireframed early builds using Sketch
- Used the open source DHTMLX Scheduler API for calendar events
- Wrote JavaScript which utilized the Google Firebase API to power authentication and interact with a realtime NoSQL database
- Built HTML and CSS that adhered to responsive design practices and included Bootstrap for additional styling

Web-based Chat Application: Murmur

- Implemented an online chatting application powered by Socket.IO
- Handled server-side events using Node.js and routing via Express.js
- Handcrafted HTML and CSS to create an intuitive and minimalist design

Android Application: Ski Hill Guide

- Researched and designed a mobile application for ski hill visitors
- Conducted user research to discover application requirements
- Ideated various prototypes and wireframes to design an effective interface
- Executed a task-centered walkthrough and heuristic evaluation

Personal Website: www.daniellacoste.com

• Built a website to continually grow and hone my web development skills

LEADERSHIP

UofC Overwatch Club September 2016 - April 2017

President & Founder

 Organized a TESPA collegiate Overwatch team, promoted eSports, and arranged social events for a club of more than 100 members

University of Calgary September 2014 - April 2017

Residence Community Advisor

- Acted as a leader and enforced community standards for a building of 75 residents
- Improved active listening skills, practiced conflict mediation, and organized events
- Promoted academic excellence and mental health within my community

Calgary Public Library May 2014 - August 2014

Coder Dojo Volunteer Instructor

• Mentored 20 children interested in coding, problem solving, and computer science