

# ***Secure Architecture Report***

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By: Danielle Daza

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## EXECUTIVE SUMMARY

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Within this report, the NIST Cybersecurity Framework has been used as a template to customize to the organization needs and potential improvements. The NIST CSF is a risk-based framework of cybersecurity practices designed for the organizations to help manage and reduce cybersecurity risks. IT provides a structured approach to cybersecurity by aligning security activities with business and mission requirements. The primary functions this report will focus on will be Govern (GV) Identify (ID), Protect (PR), Detect (DE), Respond (RS), and Recover (RC). However, given the size of the organization, Govern (GV) is a function with the NIST CSF that is a supplementary consideration to the recommendations made in order to better focus on the fundamentals of cybersecurity architecture that appears to lacking and therefore deemed to be of higher priority.

From the current state of the security, it is clear that substantial changes to the foundations need to be made in order to develop a more practical network in the modern threat landscape. From the analysis conducted, it was observed that several gaps in data security are principally due to the single physical server reliance, lack of network segmentation of the public-facing and internal operations, and the lack of modern security measure standards (e.g. monitoring practices, incident response and contingency planning, backup strategy patch management) which creates an environment conducive to various associating vulnerabilities within the infrastructure. As such, a roadmap of necessary tasks required to address these vulnerabilities have been developed and customized to the medium-sized the organization. The roadmap provided is divided by priority to best attain the target security profile in a logistical yet holistic way. Critical tasks are recommended to complete within 3 months of this report, high priority tasks within 3-6 months, and medium priority tasks 6 months or more. Additionally, designated responsibility owners and scalability considerations have been incorporated to ensure that security enhancements align with the organization's size, budget, and long-term growth objectives.

## SECURITY ARCHITECTURE ASSESSMENT

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This section will cover the assessment of both the current profile of the organization. The primary functions of the NIST CSF referenced in the tables found in this section are Identify (ID), Protect (PR), Detect (DE), Respond (RS), and Recover (RC) – withholding the first function in stipulated in the framework, Govern (GV). Given the current state and size of the security architecture, the focus of this report and its recommendations is the essentials of a strong data security over the governance aspect of cybersecurity. It was deemed reasonable to address the primary points of concern in the overall infrastructure first with a secondary focus on implementing the necessary formal oversight and policies.

### CURRENT PROFILE

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Below is an assessment of the current security architecture using the NIST CSF v2 as a reference with the intention of establishing a pragmatic yet solid groundwork for a medium-sized the organization. Within the table, the NIST primary function, relevant category and subcategory are presented with an analysis of the current profile outlined along with the gaps and its impact discovered in relation to the subcategory of the security function. The categories and subcategories were chosen as most essential security measures required for the size and budget of the organization.

| Organization: E-Commerce Company   Approach: Internal Controls Approach |                  |  |  |   |  |
|---|------------------|--|--|---|--|
| Function  | Category         | Subcategory  | Profile  |   |  |
|   |                  |  | Current  | Gaps  | Impact of Gaps   |
| IDENTIFY (ID)   | Asset Management | ID.AM-01: Asset Inventory  | Lack of centralized asset inventory, lack of visibility into systems, devices and software                 | Untracked endpoints   | Higher chance of unauthorized or outdated devices exposing vulnerabilities                         |
|   |                  | ID.AM-02: Asset Classification   | No asset classification based on sensitivity or criticality  | Lack of prioritization for protection   | High-risk assets (e.g. payment gateway, database) treated the same as low-risk ones                |
|   | Risk Assessment  | ID.RA-01: Risk Assessment Process  | No formal risk assessment process  | Unidentified risks, reactive rather than proactive approach                                 | Business disruption, potential data breaches   |
|   |                  | ID.RA-02: Cyber threat intelligence feeds and sources                              | Modern cyber threats and intelligence are not considered in firewall configurations and antivirus software | Modern cyber threat intelligence is not a point of interest for the organization            | Network is vulnerable to modern and possibly unsophisticated attacks                               |
|   | Improvement      | ID-IM-01: Improvements made from evaluations                                       | Lack of evaluations of network security to make necessary improvements                                     | Management is unaware of overall current network security - cannot make appropriate changes | Vulnerable to modern attacks   |
|   |                  | ID-IM-04 - Incident response plans established, communicated, maintained, improved | No formal incident response plan in place despite flat network infrastructure                              | No outline of action to follow in the event of an incident of compromise or attack          | Appropriate containment, eradication, and recovery from an incident or attack cannot be guaranteed |

Figure 1.1 – Identify function of current profile using NIST CSF v2.

| Organization: E-Commerce Company   Approach: Internal Controls Approach |   |   |  |   |  |
|---|---|---|--|---|--|
| Function  | Category  | Subcategory   | Profile  |   |  |
|   |   |   | Current  | Gaps  | Impact of Gaps   |
| PROTECT (PR)  | Identity Management, Authentication, Access Control | PR.AA-01: Identity and Access Management                        | Weak authentication with just usernames and passwords  | Credentials are easily compromised  | Unauthorized access to sensitive systems   |
|   |   | PR.AT-01: Security Awareness Training                           | Employees are not trained on security best practices   | Lack of awareness about unsophisticated phishing and social engineering threats   | Employees may unknowingly compromise security  |
|   | Data Security                                       | PR.DS-01: Data Encryption at rest                               | Customer and payment data are not encrypted at rest  | If a database is breached, all customer data is exposed   | Legal liabilities, financial penalties, and reputational damage  |
|   |   | PR.DS-02: Data Encryption in transit                            | No encryption of sensitive data over the network   | Data could be intercepted in a Man-in-the-middle attack   | Attackers could retrieve login credentials or other sensitive data   |
|   | Platform Security                                   | PR.DS-04: Data backups are protected                            | Single external backup drive on site for all services run on the single physical server (web server, database, certificate server, payment gateway)    | No backup strategy in place, no encryption mentioned, backup is stored within the same network, no testing or regular backups, no segmentation between backup storage | Data loss/corruption risk, risk of successful ransomware attacks, risk of incomplete backups   |
|   |   | PR.PS-03: Software maintenance                                  | No specified updating policy in place for used softwares, antivirus software is outdated and not regularly patched                                     | Software remains unupdated and not regularly patched  | Vulnerable to modern attacks   |
|   | Technology Infrastructure Resiliance                | PR.IR-01: Network protection from unauthorized access and usage | All ports open, single VLAN network structure for public-facing and internal systems and single physical server, lack of filtering of traffic and data | Potentially unused ports left open, flat network architecture, data is unfiltered in transit  | Risk of unauthorized connections to network, vulnerable to lateral movement attacks in the event of compromise, high risk of Man-in-the-middle attacks |

Figure 1.2 – Protect function of current profile using NIST CSF v2.

| Organization: E-Commerce Company   Approach: Internal Controls Approach |                                  |  |   |   |   |
|---|----------------------------------|--|---|---|---|
| Function  | Category                         | Subcategory                                | Profile   |   |   |
|   |                                  |  | Current   | Gaps                                      | Impact of Gaps  |
| DETECT<br>(DE)  | Continuous Monitoring            | DE.CM-01: Security Continuous Monitoring   | No Intrusion Detection System/Intrusion Prevention System (IDS/IPS), Security Information and Event Management (SIEM) or log analysis tools | No ability to detect network intrusions   | Threats remain unnoticed  |
|   | Adverse Event Analysis           | DE.AE-02: Anomaly Detection and Monitoring | No monitoring for unauthorized access or configuration changes  | Security events remain undetected         | Delayed response to security incidents  |
| Organization: E-Commerce Company   Approach: Internal Controls Approach |                                  |  |   |   |   |
| Function  | Category                         | Subcategory                                | Profile   |   |   |
|   |                                  |  | Current   | Gaps                                      | Impact of Gaps  |
| RESPOND<br>(RS)   | Incident Management              | RS.MA-01: Incident Response Plan           | No formal incident response plan  | Lack of incident response knowledge       | Slow and unrefined response to security incidents                                   |
| Organization: E-Commerce Company   Approach: Internal Controls Approach |                                  |  |   |   |   |
| Function  | Category                         | Subcategory                                | Profile   |   |   |
|   |                                  |  | Current   | Gaps                                      | Impact of Gaps  |
| RECOVER<br>(RC)   | Incident Recovery Plan Execution | RC.RP-01: Recovery Plan                    | No disaster recovery plan in place  | No structured recovery approach           | Risk of extended business downtime and financial losses in the event of an incident |
|   | Incident Recovery Communication  | RC.CO-03: Recovery Communication           | No formal recovery status communication plan in place   | Employees and customers remain uninformed | Employee confusion, frustration, and loss of trust (employees and customers)        |

Figure 1.3 – Detect, Respond and Recover function of current profile using NIST CSF v2.

As seen in Figure 1.1, heavy emphasis on the Identify (ID) and Protect (PR) functions are of most concern in the organization's current cybersecurity state. This is largely due to the single physical server reliance, lack of network segmentation of the public-facing and internal operations, and the general lack of modern security measure standards (e.g. modern encryption, backup strategy, update and patch management, monitoring practices) which feed into various other vulnerabilities and gaps within the infrastructure. In addition, a significant oversight on contingency planning was also observed when analyzing the organization's structural outline. As such, a recommended target profile and the necessary actions required will be outlined in an expanded table in a later section of this report.

## RISK ASSESSMENT OF ASSETS

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With the analysis of the current profile and the assets of The organization detailed, a supplementary analysis was conducted on the risks observed in the current network. Below is a risk assessment done on the assets of The organization in order of importance to the organization as well as a legend to the table. The risks' impacts were determined with the reference of the CIA triad – confidentiality (limiting data access), integrity (ensuring accurate data), and availability (data is consistently and readily accessible for authorized parties) (Hashemi-PourCameron, 2023).

| Risk Scores     |     | Recommended Time to Address |
|-----------------|-----|-----------------------------|
| Critical        | >16 | 0-3 months                  |
| High Priority   | >14 | 3-6months                   |
| Medium Priority | >12 | 6months+                    |

Figure 2.5 – Risk Assessment legend for reference.

| E-Commerce Assets   |  |   |   | Risk Assessment |           |              |                   |            |
|---|--|---|---|-----------------|-----------|--------------|-------------------|------------|
| Asset Name  | Function Description   | Threats   | Vulnerabilities   | Impact (0-3)    |           |              | Likelihood (0-10) | Risk (I+L) |
|   |  |   |   | Confidentiality | Integrity | Availability |                   |            |
| <b>Physical Server (Web, Database, Certificate, Payment Gateway on one machine)</b> | Hosts website, databases, other applications   | Data breaches, lateral movement from single point of compromise         | Single point of failure for several critical services       | 3               | 3         | 3            | 8                 | <u>17</u>  |
| <b>Network Infrastructure (Routers, Switches, Firewalls, Access Points)</b>         | Facilitates connectivity and data transfer across access points                          | Man-in-the-middle attacks, lateral movement, DoS attacks                | Flat network architecture, lack of network segmentation     | 3               | 3         | 3            | 8                 | <u>17</u>  |
| <b>Payment Gateway</b>  | Process customer payments securely   | Data leak of payment information  | Lack of PCI-DSS compliance, strong encryption, and logging  | 3               | 3         | 3            | 8                 | <u>17</u>  |
| <b>Web Server (E-commerce Platform)</b>   | Platform where customers browse products, make purchases, and create accounts            | Data breaches, DDoS attacks, performance bottlenecks                    | Authorizations inefficiently/incorrectly configured         | 3               | 2         | 3            | 8                 | <u>16</u>  |
| <b>Customer Database</b>  | Helps distribute updates, fixes, and other types of releases from Microsoft Update       | Data breach of sensitive customer data (order history, payment details) | On same server as web server, lack of encryption            | 3               | 2         | 3            | 8                 | <u>16</u>  |
| <b>Employee workstations</b>  | Desktops used by employees to complete their work for business operations                | Phishing, malware, insider threats                                      | Outdated and not regularly patched antivirus software,      | 2               | 2         | 3            | 8                 | <u>15</u>  |
| <b>Cloud Services (Cloud storage, SaaS Apps)</b>                                    | Utilized for data storage and business applications                                      | Unauthorized access   | Lack of IAM policies in place, data encryption              | 3               | 2         | 2            | 7                 | <u>14</u>  |
| <b>Email System</b>   | Facilitates business communication and customer support                                  | Phishing attacks, Man-in-the-middle attacks                             | Lack of email security filters and authentication standards | 2               | 3         | 2            | 6                 | <u>13</u>  |
| <b>Inventory Management System</b>  | Tracks and manages product stock   | Unauthorized users could access or alter inventory data                 | Lack of role-based access and backups                       | 2               | 2         | 2            | 6                 | <u>12</u>  |
| <b>Employee Devices (laptops, phones, tablets)</b>                                  | Devices used by employees connected through the wireless network for business operations | Theft, unauthorized access into network                                 | Weak authentication standards                               | 2               | 2         | 2            | 6                 | <u>12</u>  |

Figure 2.2 – Risk Assessment of E-Commerce assets.

As evident in Figure 2.2, crucial services such as the physical server, the infrastructure itself, and the payment gateway for customers are of critical importance as the impacts of the relevant risks – referring to the CIA triad – are quite severe given the current state of the network.

## TARGET PROFILE

With the risk assessment of assets and the current profile and its gaps delineated, the recommended target profile was developed for a comprehensive comparative view of the current and target profiles with the additional consideration of the relevant assets that each NIST CSF subcategory addresses. The following two pages contain the full NIST CSF analysis, recommended target profile and relevant assets to consider.



| Organization: E-Commerce Company   Approach: Internal Controls Approach |                  |  |  |   |   |  |   |                        |                           |
|---|------------------|--|--|---|---|--|---|------------------------|---------------------------|
| Profile   |                  |  |  |   |   |  |   |                        |                           |
| Function  | Category         | Subcategory  | Current  | Target  | Gaps  | Impact of Gaps   | Impact of Gaps  | Required               | Relevant Assets Addressed |
| IDENTIFY (ID)   | Asset Management | ID-AM-01: Asset Inventory  | Lack of centralized asset inventory, lack of visibility into systems, devices and software                 | Comprehensive asset inventory, including servers, employee devices, and cloud services  | Untracked endpoints   | Higher chance of unauthorized or outdated devices exposing vulnerabilities                         | Implement an asset management tool to maintain an updated inventory   | Physical Server        | Network Infrastructure    |
|   | Risk Assessment  | ID-RA-01: Risk Assessment Process  | No formal risk assessment process  | Regular risk assessments performed  | Unidentified risks, reactive rather than proactive approach                                 | Business disruption, potential data breaches   | Establish a structured risk assessment process using NIST frameworks  | ALL                    |                           |
|   |                  |  | Modern cyber threats and intelligence are not considered in firewall configurations and antivirus software | Cyber threat intelligence are regularly received and referenced in the regular updates to the network and software  | Modern cyber threat intelligence is not a point of interest for the organization            | Network is vulnerable to modern and possibly unsophisticated attacks                               | Ensure that cyber threat intelligence feeds are appropriately chosen for continual security updating and configurations | Web server             | Employee workstations     |
|   | Improvement      | ID-IM-01: Improvements made from evaluations                                       | Lack of evaluations of network security to make necessary improvements                                     | Regular evaluations mandated by policies conducted to gauge the security posture against the modern threat landscape                                      | Management is unaware of overall current network security - cannot make appropriate changes | Vulnerable to modern attacks   | Quarterly security evaluations conducted and appropriate improvements made in a timely manner                           | Network Infrastructure |                           |
|   |                  | ID-IM-04 - Incident response plans established, communicated, maintained, improved | No formal incident response plan in place despite flat network infrastructure                              | Create, communicate, and continually improve incident response plan using NIST Incident Handling Framework as a standard to customize to the organization | No outline of action to follow in the event of an incident of compromise or attack          | Appropriate containment, eradication, and recovery from an incident or attack cannot be guaranteed | Mandate the existence, communication and updates made to an industry-standard incident response plan                    | ALL                    |                           |

| Organization: E-Commerce Company   Approach: Internal Controls Approach |   |  |   |  |   |  |   |                             |                       |
|---|---|--|---|--|---|--|---|-----------------------------|-----------------------|
| Profile   |   |  |   |  |   |  |   |                             |                       |
| Function  | Category  | Subcategory  | Current   | Target   | Gaps  | Impact of Gaps   | Required  | Relevant Assets Addressed   |                       |
| PROTECT (PR)  | Identity Management, Authentication, Access Control | PR-AA-01: Identify with just usernames and passwords | Weak authentication with just usernames and passwords   | Enforce MFA and role-based access control (RBAC)   | Credentials are easily compromised  | Unauthorized access to sensitive systems   | Implement MFA for all users and enforce the principle of least privilege  | Customer database           | Employee workstations |
|   | Awareness and Training                              | PR-AT-01: Security Awareness Training                | Employees are not trained on security best practices  | Regular security for all employees mandated by policies  | Lack of awareness about unsophisticated phishing and social engineering threats   | Employees may unknowingly compromise security  | Conduct security awareness training quarterly   | Inventory management system |                       |
|   | Data Security                                       | PR-DS-01: Data encryption at rest                    | Customer and payment data are not encrypted at rest   | Sensitive data is encrypted with AES 128   | If a database is breached, all customer data is exposed   | Legal liabilities, financial penalties, and reputational damage  | Implement full-disk encryption and database encryption  | Cloud Services              |                       |
|   |   | PR-DS-02: Data Encryption in transit                 | No encryption of sensitive data over the network  | TLS 1.2/1.3 is used for all communications   | Data could be intercepted in a Man-in-the-middle attack   | Attackers could retrieve login credentials or other sensitive data   | Enforce TLS for all traffic including email and internal applications   | Cloud Services              | Payment Gateway       |
|   |   |  | Single external backup drive on site for all services run on the single physical server (web server, database, certificate server, payment backups are protected) | Physical backup drive is kept offsite, secondary backup of critical servers is kept as well. Encrypted critical backups with AES-128. Segmented backups per service. Backup schedules established according to the criticality of the service's data | No backup strategy in place, no encryption mentioned. Backup is stored within the same network, no testing or regular backups, no segmentation between backup storage | Data loss/corruption risk, risk of successful ransomware attacks, risk of incomplete backups   | Establish a secondary cloud backup, enforce AES-128 encryption for critical backups, ensure one copy of backup exists offsite, segment backups based on service               | Customer Database           | Payment Gateway       |
| Technology Infrastructure Resilience                                    | Platform Security                                   | PR-PS-03: Software maintenance                       | No specified updating policy in place for used software, antivirus software is outdated and not regularly patched   | Established policy outlining software maintenance updates and available patch check-ins  | Software remains unupdated and not regularly patched  | Vulnerable to modern attacks   | Establish a structured updating and patching schedule that ensures the latest versions of software is being used  | Network Infrastructure      | Employee workstations |
|   |   |  | All ports open, single VLAN network   | Public-facing and internal network are segmented, only necessary ports opened, essential filtering configurations in place (firewall, email)   | Potentially unused ports left open, flat network architecture, data is unfiltered in transit  | Risk of unauthorized connections to network, vulnerable to lateral movement attacks in the event of compromise, high risk of man-in-the-middle attacks | Ensure only necessary ports are open for communication, segment the network through VLANs, implement appropriate data and traffic filtering in communications and connections | Network Infrastructure      | Customer Database     |
|   |   |  | PR-IR-01: Network protection from unauthorized access and usage   |  |   |  |   |                             |                       |

| Organization: E-Commerce Company   Approach: Internal Controls Approach |                                  |  |  |  |   |   |  |                           |  |
|---|----------------------------------|--|--|--|---|---|--|---------------------------|--|
| Function  | Category                         | Subcategory  | Profile  |  |   |   |  | Relevant Assets Addressed |  |
|   |                                  |  | Current  | Target   | Gaps                                      | Impact of Gaps  | Required   |                           |  |
| DETECT<br>(DE)  |                                  | No Intrusion Detection System/Intrusion Prevention System (IDS/IPS), Security Information and Event Management (SIEM), or log analysis tools |  |  |   |   |  | ALL                       |  |
|   | Continuous Monitoring            | DE-CM-01: Security Continuous Monitoring   | No monitoring for unauthorized access or configuration changes | Implement SIEM and IDS/IPS system                            | No ability to detect network intrusions   | Threats remain unnoticed  | Deploy a SIEM solution and set up anomaly detection alerts   |                           |  |
|   | Adverse Event Analysis           | DE-AE-02: Anomaly Detection and Monitoring   | Implement real-time monitoring and alerts                      | Security events remain undetected                            | Delayed response to security incidents    | Implement continuous network and endpoint monitoring solutions                      |  |                           |  |
| Organization: E-Commerce Company   Approach: Internal Controls Approach |                                  |  |  |  |   |   |  |                           |  |
| Function  | Category                         | Subcategory  | Profile  |  |   |   |  | Relevant Assets Addressed |  |
|   |                                  |  | Current  | Target   | Gaps                                      | Impact of Gaps  | Required   |                           |  |
| RESPON<br>D (RS)  | Incident Management              | RS-MA-01: Incident Response Plan   | No formal incident response plan                               | Documented IR plan in place in policy, table-top exercises   | Lack of incident response knowledge       | Slow and unrefined response to security incidents                                   | Utilize NIST 800-61 IR plan as a basis and customize to organizational needs, test biannually for effectiveness review | ALL                       |  |
| Organization: E-Commerce Company   Approach: Internal Controls Approach |                                  |  |  |  |   |   |  |                           |  |
| Function  | Category                         | Subcategory  | Profile  |  |   |   |  | Relevant Assets Addressed |  |
|   |                                  |  | Current  | Target   | Gaps                                      | Impact of Gaps  | Required   |                           |  |
| RECOVER<br>(RC)   | Incident Recovery Plan Execution | RC-RP-01: Recovery Plan  | No disaster recovery plan in place                             | Recovery plan is documented and regularly tested             | No structured recovery approach           | Risk of extended business downtime and financial losses in the event of an incident | Develop a disaster recovery and backup strategy in policy  | ALL                       |  |
|   | Incident Recovery Communication  | RC-CO-03: Recovery Communication   | No formal recovery status communication plan in place          | Establish clear internal and external recovery communication | Employees and customers remain uninformed | Employee confusion, frustration, and loss of trust (employees and customers)        | Define communication protocols post-incident   | ALL                       |  |

As evident from the analysis charts, there are a number of required actions being suggested in order to establish and maintain a strong security architecture. As such,

## IMPLEMENTATION STRATEGY OF RECOMMENDATIONS

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This section aims to provide guidance on the logistics of addressing the vulnerabilities and gaps that exist in the current the organization security infrastructure. As there are a number of critical tasks needed to address, the priorities of such tasks have been organized for a more structured and logical approach to the order of achieving the tasks. As outlined in the risk assessment, critical priority tasks are recommended to take 0-3 months to achieve or at least begin (dependent on potential budgetary or time limitations that may occur), high priority tasks are recommended to be completed within 3-6 months, and medium priority tasks are recommended to take 6 or more months to complete as they are still of concern but not in need of immediate attention. Within each priority heading will be the primary objective that the tasks within that heading aim to achieve.

## TASKS TO ADDRESS

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Below is a summary of the tasks that the timeline sections will address. The colours of the subcategory cells indicate the priority. Though several are under the “critical” priority, there are overlapping tasks regarding that subcategory in the high or medium priority as some subcategories entail a more layered approach to achieving

| Function                 | Category   | Subcategory  |
|--------------------------|--|--|
| <b>IDENTIFY<br/>(ID)</b> | <b>Asset Management</b>                                    | ID.AM-01: Asset Inventory  |
|                          | <b>Risk Assessment</b>                                     | ID.RA-01: Risk Assessment Process  |
|                          |  | ID.RA-02: Cyber threat intelligence feeds and sources                              |
|                          | <b>Improvement</b>   | ID-IM-01: Improvements made from evaluations                                       |
|                          |  | ID-IM-04 - Incident response plans established, communicated, maintained, improved |
| <b>PROTECT<br/>(PR)</b>  | <b>Identity Management, Authentication, Access Control</b> | PR.AA-01: Identity and Access Management   |
|                          | <b>Awareness and Training</b>                              | PR.AT-01: Security Awareness Training  |
|                          | <b>Data Security</b>                                       | PR.DS-01: Data encryption at rest  |
|                          |  | PR.DS-02: Data encryption in transit   |
|                          |  | PR.DS-04: Data backups are protected   |
|                          | <b>Platform Security</b>                                   | PR.PS-03: Software maintenance   |
|                          | <b>Technology Infrastructure Resiliance</b>                | PR.IR-01: Network protection from unauthorized access and usage                    |
|                          |  |  |
| <b>DETECT<br/>(DE)</b>   | <b>Continuous Monitoring</b>                               | DE.CM-01: Security continuous monitoring   |
|                          | <b>Adverse Event Analysis</b>                              | DE.AE-02: Anomaly detection and monitoring   |
| <b>RESPOND<br/>(RS)</b>  | <b>Incident Management</b>                                 | RS.MA-01: Incident response plan execution   |
| <b>RECOVER<br/>(RC)</b>  | <b>Incident Recovery Plan Execution</b>                    | RC.RP-01: Recovery plan  |
|                          | <b>Incident Recovery Communication</b>                     | RC.CO-03: Recovery steps communication   |

Figure 2.1 – NIST CSF v2. Recommended actions for the organization.

## CRITICAL (0-3 MONTHS)

**Objective:** Address fundamental security vulnerabilities that pose immediate risks to business continuity and data security.

| Critical (0-3 Months)                  |   |                        |   |   |
|--|---|------------------------|---|---|
| NIST CSF v2. IDs                       | Task  | Owner                  | Description   | Scalability Considerations  |
| ID.AM-01, ID.AM-02                     | Implement a comprehensive asset inventory     | IT Admin               | Catalog all network devices, servers, and employee endpoints                                  | Automate asset discovery with periodic updates                              |
| PR.AA-01, PR.AA-03                     | Implement MFA for identify and access control | IT Security Lead       | Require MFA of remployees, especially admin accounts  | Choose and adaptive MFA solution that scales with the size of the workforce |
| GV.OC-03, PR.DS-01, PR.DS-02, PR.DS-10 | Implement data encryption standards           | Database Administrator | Encrypt sensitive customer and payment data (i.e. data at rest, data in transit, backup data) | Use standardized encryption such as AES-128                                 |
| PR.DS-11, RC.RP-01                     | Establish a backup and recovery strategy      | IT Admin               | Set up separate backup drives for web server, database, certificates, and payments            | Ensure backups are redeundant and tested regularly                          |
| DE.CM-01, DE.AE-02                     | Deploy SIEM and IDS/IPS monitoring            | IT Security Lead       | Implement real-time threat monitoring and anomoly detection                                   | Select scalable cloud-based SIEM to minimize resource overhead              |
| GV.PO-02, RS.MA-01, RS.MA-02, RS.AN-03 | Develop and test an incident response plan    | CISO/IT Security Lead  | Establish a structured plan for handling security breaches                                    | Regular tabletop exercises and plan updates accordingly                     |

Figure 2.2 – Critical recommendations in need of immediate attention.

## HIGH PRIORITY (3-6 MONTHS)

**Objective:** Strengthen risk management, detection, and response capabilities and effectiveness.

| High Priority (3-6 Months)             |   |                     |   |   |
|--|---|---------------------|---|---|
| NIST CSF v2. ID                        | Task  | Owner               | Description   | Scalability Considerations  |
| ID.RA-01, ID.RA-02, ID.IM-01           | Implement quarterly audits of security posture and architecture | Compliance Officer  | Conduct vulnerability assessments and penetration testing         | Automate scanning and ensure audit reports are structured         |
| PR.AA-04, PR.PS-02, PR.AA-05           | Deploy role-based access control (RBAC)                         | IT Security Lead    | Limit access based on job roles to minimize insider threats       | Design RBAC policies to acComodate future growth                  |
| GV.RR-04, PR.AT-01, PR.AT-02, ID.IM-04 | Implement and continually update awareness training             | HR/IT Security team | Conduct employee training on phishing and security best practices | Utilize online training platforms for scalability                 |
| PR.PT-05, PR.IR-01, PR.IR-02           | Segment network to reduce exposure                              | Network Engineer    | Implement VLANs to separate public-facing and internal systems    | Use SDN-based segmentation for future flexibility                 |
| PR.PS-01, PR.DS-02                     | Strenghten endpoint security                                    | IT Admin            | Ensure all workstations and have EDR solutions                    | Choose EDR with centralized management for large-scale deployment |

Figure 2.3 – High priority recommendations in need of attention soon after the critical gaps have been addressed.

## MEDIUM PRIORITY (6+ MONTHS)

**Objective:** Enhance security governance, scalability, and operational resilience.

| Medium Priority (6+ months)            |   |                         |  |   |
|--|---|-------------------------|--|---|
| NIST CSF v2. ID                        | Task  | Owner                   | Description  | Scalability Considerations  |
| PR.AA-01, PR.AA-04                     | Implement zero-trust architecture   | CISO/IT Security team   | Ensure continuous verification of users and devices  | Integrate identity-based security policies  |
| PR.PS-01, PR.PS-02                     | Deploy automated patch management   | IT Admin                | Regularly update software and OS on a mandated schedule  | Use centralized patching solutions to consolidate the process   |
| GV.SC-07, GV.SC-08, ID.RA-03, PR.PS-02 | Establish third-party risk management   | Security Lead           | Evaluate security risks from vendors and cloud services  | Develop standardized security assessment framework  |
| RC.RP-01, RC.CO-03                     | Enhance disaster recovery and business continuity plan                                      | Compliance and IT teams | Formalize DRP, conduct testing, ensure offsite redundancy  | Ensure compliance with regulatory frameworks  |
| GV.PO-01, GV.PO-02                     | Formalize organizational cybersecurity policies and standards for organizational compliance | HR/IT Security Team     | Relevant to organizational needs, formalize the appropriate measures in policies needed to uphold the security posture | Develop standards of conduct in regards to cybersecurity maintenance, stipulate frequency of updates and consequences of non-compliance |

Figure 2.4 – Medium priority recommendations in need of attention but can wait when more pressing areas of concern are addressed first.

## ADDITIONAL CONSIDERATIONS

Below are additional considerations that are not outlined within the NIST CSF v2. Following a similar principle in determining tasks' priority levels, the colours below reflect how highly they are recommended given the current state of the organization, considering both budgetary and timely constraints. It is by no means extensive given the comprehensive analysis and recommendations given, the following table's contents are simple offered as a supplementary measure to further fortify the organization's security posture.

| Concern         | Recommendation   |
|-----------------|--|
| Compliance      | Align with Payment Card Industry Data Security Standard (PCI DSS)                            |
|                 | Align with Personal Information Protection and Electronic Documents Act (PIPEDA)             |
| Scalability     | Leverage cloud-native security tools to ensure flexibility with hybrid cloud setups.         |
|                 | Implement a security-first culture to minimize social engineering risks.                     |
| Future Proofing | Utilize AI-driven threat detection to reduce false positives and enhance response efficiency |

Figure 2.6 – Additional considerations for implementation in conjunction with previous recommendations made within this report.

## CONCLUSION

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The current security posture of the organization reveals significant foundational gaps that must be addressed to establish a more resilient and practical network within today's evolving threat landscape. Key vulnerabilities identified include a reliance on a single physical server, inadequate network segmentation between public-facing and internal operations, and the absence of modern security standards such as continuous monitoring, incident response planning, contingency strategies, and patch management. These deficiencies created an environment susceptible to various security risks. To mitigate these threats, a structured roadmap has been developed, tailored specifically to the needs of a medium-sized organization. The roadmap prioritizes tasks based on urgency, with critical actions recommended for completion within 3 months, high-priority initiatives within 3-6 months, and medium-priority improvements scheduled beyond 6 months. While it is advisable to review the roadmap for potential customization or additional considerations, swift action is essential to address these substantial gaps in the organization's security architecture effectively.

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