

# Danielle Puga

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## OBJECTIVE

To gain experience in a real-world situation in the field of computer science.

## SKILLS

- Java, Python, HTML, CSS, Git, GitHub, GoogleDocs, Basic JavaScript, VSCode, NetBeans
- Fluent in reading and writing in English and Spanish.
- Microsoft Office experience (Word, Excel, Powerpoint, Calendar, etc.)
- State of Florida Public Notary – Expires April 2020.
- Customer Service, Phone Etiquette.

## RELATED COURSES

Data Structures, Programming 1 & 2, classes in progress.

## EDUCATION

### **Oregon State University - Cascades**

**Bend, OR**

*Bachelor's Degree of Science in Computer Science*

2019-present

Expected graduation: 2021.

### **Florida International University**

**Miami, FL**

*Bachelor's Degree of Arts in Psychology*

2014-2018

Graduated from the Honors College || Cum Laude

GPA: 3.7

## EXPERIENCE

### **FirstService Residential**

**Miami, FL**

*Receptionist / Front Desk*

*January 2016-April 2019*

- Used customer service and phone etiquette to handle concerns of residents daily.
- Processed checks, money orders, and cash.
- Used communication skills to accomplish tasks with co-workers during clubhouse functions and events.

### **Bath and Body Works**

**Miami, FL**

*Sales Associate / Cashier*

*March 2015-January 2016*

- Experienced with stocking, inventory, sales, greeting and communicating with customers.
- Top seller initially, then focused on cashier management, promoting good practice and values of customer service to every employee.

### **LF Stores**

**Miami, FL**

*Marketer / Greeter*

*June 2013-September 2013*

- Greeted customers as they entered the store, and provided suggestions on their purchases.
- Analyzed customer needs and collaborated with managers to determine marketing strategies.