Irving Daniel Menez Solis

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About

Senior **.NET Developer and Technical Lead** with over 10 years of experience designing, developing, and deploying enterprise-level solutions — including 4 years in SaaS environments. Specialized in **C#, .NET Core, RESTful APIs, SQL Server optimization, and integration architectures** across platforms such as **SAP, Salesforce, Oracle Sales Cloud, and OIC**. Strong experience in **Azure DevOps, CI/CD pipelines, Entity Framework, LINQ, and Agile methodologies**, leading cross-functional teams to deliver **secure, scalable, and high-performance systems** that improve efficiency and data flow.

Experience

Accelalpha | Senior Customer Experience Consultant

Mexico City (Remote) | 03/2023 – 08/2025

- Collaborated with global teams (USA, India) to deliver customized CRM and data integration solutions
- Developed **C#/.NET Add-ins for Oracle RightNow**, extending system capabilities and automating key workflows.
- Built **API-driven integrations and backend automations using .NET Core and Oracle Integration Cloud (OIC)** to synchronize enterprise data across systems.
- Created **web interfaces** using HTML, CSS, JavaScript, and Bootstrap to improve UI/UX and user adoption.
- Automated workflows that reduced manual processes by 30% through scripting and backend logic.
- Provided continuous **technical support, debugging, and maintenance**, ensuring high system stability.

MC1 | Technical Lead Consultant

Mexico City (Remote) | 04/2020 – 09/2022

- Designed and maintained **C# .NET Core APIs** for SAP–Middleware–Salesforce integration.
- Implemented **data layers using LINQ and Entity Framework (ORM)** for optimized data handling and query performance.
- Integrated **RabbitMQ** for asynchronous communication, improving scalability and reliability in distributed systems.
- Deployed and maintained **APIs through Azure App Services**, ensuring secure and efficient delivery.
- Enhanced **ASP.NET modules** for large-scale ETL processes and client data uploads.
- Delivered advanced **SQL and SQLite queries** for analytics, reporting, and data transformations.
- Led a **multidisciplinary Agile team**, overseeing sprint planning, code reviews, and deployments.
- Built and maintained **CI/CD pipelines** with **Azure DevOps**, ensuring reliable delivery and version control.

Sinergy Solutions | Senior CX Implementation

Mexico City | 10/2017 – 03/2020

- Implemented **Oracle Sales Cloud** CRM solutions, integrating backend systems via **C# and REST/SOAP APIs**.
- Developed **C# console applications** for data ingestion and automated CSV processing.
- Created **.NET and JavaScript** extensions to enhance CRM functionality.
- Designed **complex PL/SQL queries** and **Oracle BI dashboards** for business insights.
- Delivered **technical workshops and training sessions** for client implementation teams.

Global Hitss | Service Desk Developer

Mexico City | 01/2017 – 10/2017

- Developed and maintained **ASP.NET MVC applications** for Banorte's banking systems, focusing on modular, maintainable code.

- Implemented **xUnit tests** to validate new features and ensure application stability in production.

- Optimized **SQL Server DTSX packages** and stored procedures, improving data processing performance.

- Collaborated with IT and QA teams to enhance reliability and compliance during production releases.

- Delivered internal dashboards and reports for operational and management visibility.

Education

Universidad Politécnica del Valle de Toluca

*Bachelor's Degree Information Technology (*2009-2013)

Certifications

Oracle APEX Cloud Certified Developer Professional
Oracle | 15/09/2025

Salesforce Certified Platform Foundations
Salesforce | 20/12/2023

Microsoft Certified: Azure Fundamentals
Microsoft | 23/11/2022

Tech Skills

Programming & Frameworks:

C#, .NET Core, ASP.NET Core, Entity Framework, JavaScript, HTML, CSS, Groovy

APIs & Integrations:

REST, SOAP, Middleware, CRM Integrations (Oracle, Salesforce, SAP)

Cloud & DevOps:

Azure DevOps, Azure App Service, Docker, Git, CI/CD, Jira, SourceTree, Oracle Cloud, OIC

Databases:

SQL Server, Oracle, MySQL, SQLite, PL/SQL

Frontend:

JavaScript, HTML, CSS, Bootstrap, Tailwind

Tools & Platforms:

Oracle Visual Builder, Oracle BI, OOP, ETL