

Irving Daniel Menez Solis

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About

Senior .NET Developer and Technical Lead with 10+ years of experience designing, developing, and deploying **enterprise and SaaS applications**, specializing in **C#, .NET, .NET Core, ASP.NET Core, RESTful APIs, SQL Server optimization, and enterprise integrations** with **SAP, Salesforce, Oracle Sales Cloud, and Oracle Integration Cloud (OIC)**, with strong hands-on experience in **Azure DevOps, CI/CD pipelines, Entity Framework, LINQ, and Agile methodologies**, leading cross-functional teams to deliver **secure, scalable, and high-performance systems**.

Experience

Accelalpha | Senior Software Developer – CX

Mexico City (Remote) | 03/2023 – 08/2025

- Joined an ongoing project previously developed by another consultancy and participated in its **re-implementation and stabilization**.
- Developed and maintained **real-time integrations** between Oracle CX, internal APIs, and external payment services.
- Centralized **products, subscriptions, orders, and service tickets** within the CRM, significantly reducing customer service response times.
- Implemented secure handling of payment data using **token-based processing**, exposing only masked card information (last 4 digits).
- Worked extensively with **Oracle Integration Cloud (OIC)** as the only available integration layer for sensitive financial data.
- Debugged performance issues across OIC, PHP middleware, and .NET services to ensure reliable API responses.
- Led a **frontend reengineering** using Vanilla JavaScript, improving validations, user flows, and overall usability.
- Implemented backend and frontend data validations to ensure consistency in subscription and billing workflows.
- Supported production systems, handled critical incidents, and ensured system stability post go-live.

MC1 | Senior Software Developer Team Lead

Mexico City (Remote) | 04/2020 – 09/2022

- Acted as **Technical Lead** for the Chile implementation while collaborating with teams in Mexico.
- Led a cross-functional team of **5 developers** (2 .NET, 2 Android, 1 DB-focused) alongside a Business Analyst.
- Worked directly with client stakeholders on planning, estimation, and sprint prioritization.
- Maintained and evolved backend APIs using **.NET Core**, supporting mobile and enterprise sales workflows.
- Managed data persistence across **SQLite, SQL Server, and MongoDB**, depending on operational needs.
- Integrated **RabbitMQ** for asynchronous processing and data synchronization (architecture defined by solution architect).
- Participated in technical decision-making for client-facing and backend components.
- Supported deployments from **DEV → QA → PROD**, following Agile delivery and formal go-live processes.
- Ensured system reliability for mission-critical sales operations (route-to-market).

Sinergy Solutions | Senior CX Implementation

Mexico City | 10/2017 – 03/2020

- Delivered **end-to-end Oracle Sales Cloud implementations**, covering both technical and functional aspects.
- Designed and developed batch APIs to manage **daily delivery routes and visit planning** for last-mile delivery solutions.
- Implemented full **sales funnel workflows** (leads, opportunities, customers) across hierarchical levels (regional managers to executives).
- Collaborated directly with clients to gather requirements, track progress, and deliver post-implementation support.
- Standardized complex customer sales cycles to fit into a **multi-tenant SaaS model**.
- Provided post-go-live support and continuous improvement for production environments.

Global Hitss | Service Desk Developer

Mexico City | 01/2017 – 10/2017

- Provided **Level 3 support** for production banking systems handling high-volume financial transactions.
- Developed and maintained complex **SQL Server queries and stored procedures** processing 50–60 million records.
- Implemented and supported end-of-day banking closure processes.
- Coordinated with multiple infrastructure, DB, and operations teams following strict **change management** procedures.
- Generated operational and executive reports on incident trends and resolution metrics.
- Supported scheduled batch processes critical to monthly banking operations.

Education

Universidad Politécnica del Valle de Toluca

Bachelor's Degree Information Technology (2009-2013)

Certifications

Oracle APEX Cloud Certified Developer Professional

Oracle | 15/09/2025

Salesforce Certified Platform Foundations

Salesforce | 20/12/2023

Microsoft Certified: Azure Fundamentals

Microsoft | 23/11/2022

Tech Skills

Programming & Frameworks (Core):

C#, .NET, .NET Core, ASP.NET Core, Entity Framework, LINQ

APIs & Integrations (Core):

RESTful APIs, SOAP, Middleware, Enterprise Integrations, CRM Integrations (Oracle CX, Salesforce, SAP), Oracle Integration Cloud (OIC)

Cloud & DevOps (Core):

Azure DevOps, CI/CD Pipelines, Azure App Service, Git, Jira

Databases (Core):

SQL Server (Performance Optimization), Oracle, PL/SQL, SQLite

Frontend:

JavaScript (Vanilla JS), HTML, CSS, Bootstrap, Tailwind, Angular

Cloud & DevOps (Additional):

Docker, Oracle Cloud, SourceTree

Tools & Platforms:

Oracle Visual Builder, Oracle BI, ETL Processes, OOP