

Daniel Nunes Dias



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Technical Skills

- ★ HTML/CSS
- ★ SASS
- ★ Javascript
- ★ Angular
- ★ Java
- ★ Spring
- ★ SEO
- ★ WordPress
- ★ Computer Hardware
- ★ Cisco devices
- ★ Network Infrastructure
- ★ Microsoft Windows Server 2012/2016

Soft Skills

- ★ Adaptability
- ★ Decision Making
- ★ Leadership
- ★ Logical Thinking
- ★ Self-motivation
- ★ Teamwork
- ★ Work Under Pressure

Certifications

- ★ SCRUM Fundamentals
- ★ CCNA R&S
- ★ ITIL V3
- ★ ISO/IEC 20,000
- ★ ISO/IEC 27,002
- ★ GREEN IT CITIZEN

IT Professional with 5+ years of experience in customer support and networks. Fast learner and objective oriented, experienced in teamwork and goals achievement. I have certifications in Cisco CCNA R&S, ISO 27,002 security and ITIL v3 IT processes.

WORK EXPERIENCE

Web Design & SEO Analyst

Mar 2017 – Present

Digihype Media – Mississauga, ON.

- Create website mock-ups
- Website development using WordPress
- Website changes to improve SEO
- SEO analysis and reports

Network Security Analyst (co-op)

Jan 2018 - Apr 2018

Royal Bank of Canada - Toronto, ON.

- Integrated a project to accredit several firewall policies, totalizing more than 18 thousand rules
- Implemented security policies
- Troubleshoot network connectivity issues

Network Analyst

Jun 2015 – Dec 2016

ATIVAS Data Center – Belo Horizonte, Brazil

- Participated in the design and implementation of several network projects, such as:
 - VLAN Segregation
 - Network expansion
 - Network device replacement
- Installed and configured switches, routers, and firewalls
- Designed and implemented network security policies
- Created and configured a backup policy for the network devices
- Update network documentation
- Monitored network performance

User Support Analyst

Dec 2010 – Dec 2014

Domínio Informática – São Luís, Brazil

- Configured and maintained the company servers
- Implemented project to replace more than 300 computers
- Researched and implemented open-source solutions
- Supported more than 400 company users
- Monitored and maintained network performance

EDUCATION

Diploma in Computer Programmer

Sheridan College. Jan 2017 - Aug 2018

Postgraduate in IT Infrastructure Management

PUC Minas – Belo Horizonte, Brazil. Mar 2015 – Oct 2016

Bachelor's Degree in Information Systems

CEUMA University – São Luís, Brazil. Jan 2008 – Dec 2011