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| **SUMMARY** | IT Professional with 5+ years of experience in user support and networks. Fast learner and objective orientated, experienced in teamwork and goals achievement. I have certifications in Cisco CCNA R&S, ISO 27,002 security and ITILv3 IT processes. | |
| **SKILLS** | |  |  | | --- | --- | | * HTML/CSS * SCSS/SASS * Javascript * Typescript * jQuery * Angular * Java | * Spring * SEO * WordPress * Computer Hardware * Network Infrastructure * Microsoft Windows Server 2012/2016 | | |
| **EXPERIENCE** | **Web Design & Search Engine Optimizer**  Digihype Media – Mississauga, ON  Mar 2017 – Present   * Create website mock-ups * Website development using WordPress * WordPress plugins edit * Website changes to increase SEO * SEO analysis and reports   **Network Security Analyst (co-op)**  Royal Bank of Canada – Toronto, ON  Jan 2018 - Apr 2018   * Integrated a project to accredit several firewall policies, totalizing   more than 18 thousand rules   * Implemented security policies * Troubleshoot network connectivity issues   **Network Analyst**  ATIVAS Data Center – Belo Horizonte, MG, Brazil  Jun 2015 – Dec 2016   * Participated in the design and implementation of several network projects, such as:   + VLAN Segregation   + Network expansion   + Network device replacement * Installed and configured switches and routers * Installed and configures Cisco ASA Firewall * Designed and implemented network security policies * Created and configured a backup policy for the network devices * Update network documentation * Monitored network performance * Maintained performance of internal and external networks * Supported internal and external users   **Computer Support Analyst**  Dominio Informatics – Sao Luis, MA, Brazil  Dec 2010 – Dec 2014   * Configured and maintained the company servers * Implemented project to replace more than 300 computers * Implemented project to change the operating system from Windows to Linux in more than 200 computers * Researched and implemented open-source solutions * Supported more than 400 company users * Monitored and maintained the internet and external network performance | |
| **EDUCATION** | **Diploma in Computer Programmer**  Sheridan College  Jan 2017 - August 2018  **Postgraduate in IT Infrastructure Management**  PUC Minas – Belo Horizonte, MG, Brazil  Mar 2015 – Oct 2016  **Bachelor’s Degree in Information Systems**  CEUMA University – Sao Luis, MA, Brazil  Jan 2008 – Dec 2011 | |
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| **CERTIFICATIONS** | * SCRUM Fundamentals * CCNA R&S * ITIL V3 Foundation | * ISO/IEC 20,000 Foundation * ISO/IEC 27,002 Foundation * Green IT Citizen |