Daniel Palmer

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Objective

To obtain a technology driven entry level position to further my professional growth leveraging both my personal and educational skills in the field of Information Technology.

Education

The Pennsylvania State University, University Park, PA   May 2020

Bachelor of Science in Information Sciences and Technology   **Major GPA:** 3.59

(Design and Development)   **Cumulative GPA:** 3.46

Honors/Awards

Member of Gamma Tau Phi Honors Society   January 2020 – Present

Dean's List (multiple semesters)   August 2017 – Present

Experience

Penn State University –The Graduate School – **IT Intern (Web Developer)**   January 2019 – Present
- Member of the web development team.
- Researched, trained, and worked with HTML5, ColdFusion, JavaScript, and CSS.
- Played a large role in redesigning and maintaining the current graduate school website: www.gradschool.psu.edu
- Researched and presented new system monitoring clients to the entirety of the IT staff.
- Designed and built a customized system monitoring portal for the IT staff.
- Fixed and redesigned any changes to the Graduate School website by request.
- Offered general troubleshooting and setup IT assistance to the network and data systems staff, the executive deans, and any other staff within the graduate school.

Penn State: Altoona – IT Help Desk – **Consultant**   April 2017 – May 2018
- Assisted fellow students in the various processes to successfully configure their devices to connect to the Penn State network; strengthening my customer experience skills.
- Troubleshooted various technical problems on students' individual devices.
- Other activities included helping students leverage special Penn State offers and other general IT tasks.

Penn State: Altoona – Software Development Club – **Vice President**   November 2016 – May 2017
- Focused on building a community of graphic artists, sound artists, design artists, animators, writers, programmers and testers to develop software for recreation and forming connections between peers.

Technical Skills
- Languages: Java, SQL, ColdFusion, HTML, CSS, JavaScript
- Software: NetBeans, Appcelerator/Eclipse, MS Office, Adobe Creative Cloud, JIRA, Visual Studio, Workday, AutoCAD, GitHub, Atom
- Other IT Related Skills: Computer Hardware Assembly, Application Design and Maintenance, SCRUM, REST API, Object-Oriented Design, ExpressJS/NodeJS