

Daniel Palmer

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Skills

- Languages: Java, JavaScript, HTML, CSS, ColdFusion
- Software: NetBeans, Visual Studio, GitHub, MongoDB, Atom, MS Office, Adobe Creative Cloud, JIRA, Workday
- Other IT Related Skills: REST API, Node.JS, Object-Oriented Design/Programming, Computer Hardware Assembly

Experience

The Penn State University Graduate School – **Assistant Web Developer** January 2019 – May 2020

- Researched, trained, and worked with JavaScript, HTML5, CSS and ColdFusion in order to have a larger role in redesigning, launching, and maintaining the current graduate school website.
- Researched and presented new system monitoring clients to the entirety of the IT staff.
- Fixed and redesigned the Graduate School website upon request.
- Offered general troubleshooting and setup IT assistance to the network and data systems staff, the executive deans, and any other staff within the graduate school.
- Network Status Panel Project
 - A single page monitoring system that displays important information for the graduate school IT staff
 - Built SQL queries to request status data from multiple sources within Penn State
 - This software is currently used by the entirety of the programming staff at the graduate school

Penn State: Altoona – **IT Help Desk – Consultant** April 2017 – May 2018

- Offered IT assistance to help students and faculty successfully configure their devices.
- Responsible for maintaining and updating the Hawthorn Computer Lab computers.
- Troubleshooted various technical and software problems, such as viruses, data recovery, and network degradation.
- Supported students in leveraging special Penn State offers including Microsoft and Adobe licenses, laptop rentals, and secure WiFi service.

Other Experience

Showcase Website

- Designed multiple HTML based webpages to demonstrate software developer skills and experience.
- Built a back-end REST API using MongoDB and Node.js to provide blog content.
- Connected with the Github API to receive repository details.

Education

The Pennsylvania State University

Bachelor of Science in Information Sciences and Technology (IST)

University Park, PA

August 2016 – May 2020

- **Major GPA:** 3.67
- **IST Honors Society:** Gamma Tau Phi
- Dean's List Recipient