



Monitoring the MetroCluster configuration

ONTAP MetroCluster

Zachary Wambold, Thom Illingworth
April 28, 2021

This PDF was generated from https://docs.netapp.com/us-en/ontap-metrocluster/tiebreaker/concept_monitoring_the_mcc_configuration.html on September 24, 2021. Always check docs.netapp.com for the latest.

Table of Contents

- Monitoring the MetroCluster configuration 1
 - Configuring AutoSupport 1
 - Displaying the status of monitoring operations 3
 - Displaying MetroCluster configuration information..... 5
 - Creating dump files 5

Monitoring the MetroCluster configuration

MetroCluster Tiebreaker software automates the recovery process by enabling you to monitor the MetroCluster configuration status, evaluate SNMP events and traps that are sent to NetApp customer support, and view the status of monitoring operations.

Configuring AutoSupport

By default, AutoSupport messages are sent to NetApp a week after installation of the Tiebreaker software. Events that trigger AutoSupport notification include Tiebreaker software panics, detection of disaster conditions on MetroCluster configurations, or an unknown MetroCluster configuration status.

You must have a direct access for setting up AutoSupport messages.

1. Use the Tiebreaker CLI autosupport command with any of the following options:

Option	Description
-invoke	Sends an AutoSupport message to customer support
-configure wizard	Wizard to configure proxy server credentials
-delete configuration	Deletes the proxy server credentials
--enable	Enables AutoSupport notification (This is the default.)
-disable	Disables AutoSupport notification
-show	Displays AutoSupport status

The following example shows that AutoSupport is enabled or disabled and the destination to which the AutoSupport content is posted:

```
NetApp MetroCluster Tiebreaker :> autosupport enable
AutoSupport already enabled.
```

```
NetApp MetroCluster Tiebreaker :> autosupport disable
AutoSupport status           : disabled
Proxy Server IP Address      : 10.234.168.79
Proxy Server Port Number     : 8090
Proxy Server Username        : admin
AutoSupport destination      :
https://support.netapp.com/asupprod/post/1.0/postAsup
```

```
NetApp MetroCluster Tiebreaker :> autosupport enable
AutoSupport status           : enabled
Proxy Server IP Address      : 10.234.168.79
Proxy Server Port Number     : 8090
Proxy Server Username        : admin
AutoSupport destination      :
https://support.netapp.com/asupprod/post/1.0/postAsup
```

```
NetApp MetroCluster Tiebreaker :> autosupport invoke
AutoSupport transmission     : success
Proxy Server IP Address      : 10.234.168.79
Proxy Server Port Number     : 8090
Proxy Server Username        : admin
AutoSupport destination      :
https://support.netapp.com/asupprod/post/1.0/postAsup
```

The following example shows AutoSupport configured by means of an authenticated proxy server, using an IP address and port number:

```
NetApp MetroCluster Tiebreaker :> autosupport configure wizard
Enter Proxy Server IP address : 10.234.168.79
Enter Proxy Server port number : 8090
Enter Proxy Server Username   : admin
Enter Proxy Server Password   : 123abc
Autosupport configuration updated successfully.
```

The following example shows the deletion of an AutoSupport configuration:

```
NetApp MetroCluster Tiebreaker :> autosupport delete configuration
Autosupport configuration deleted successfully.
```

SNMP events and traps

NetApp MetroCluster Tiebreaker software uses SNMP traps to notify you of significant events. These traps are part of the NetApp MIB file. Each trap contains the following information: trap name, severity, impact level, timestamp, and message.

Event name	Event detail	Trap number
MetroCluster Tie-Breaker is unable to reach the MetroCluster configuration	Warns the administrator that the software cannot detect a disaster. This event occurs when both clusters are not reachable.	25000
MetroCluster Tie-Breaker is unable to reach cluster	Warns the administrator that the software cannot reach one of the clusters.	25001
MetroCluster Tie-Breaker detected disaster at cluster	Notifies the administrator that the software detects a site failure. A notification will be delivered.	25002
All links between partner cluster are severed.	The software detects that both clusters are reachable, but all the network paths between the two clusters are down, and the clusters cannot communicate with each other.	25005
SNMP Test Trap	SNMP configuration can now be tested by running the snmp config test command.	25006

Displaying the status of monitoring operations

You can display the overall status of monitoring operations for a MetroCluster configuration.

1. Use the Tiebreaker CLI monitor show command to display the status of a MetroCluster operation with any of the following options:

Option	Description
-monitor-name	Displays the status for the specified monitor name
-operation-history	Displays up to 10 monitoring operations that were last performed on a cluster
-stats	Displays the statistics related to the specified cluster

Option	Description
-status	Displays the status of the specified cluster Note: The MetroCluster Tiebreaker software might take up to 10 minutes to reflect the completion status of operations such as heal aggregates, heal roots, or switchback.

The following example shows that the clusters cluster_A and cluster_B are connected and healthy:

```
NetApp MetroCluster Tiebreaker:> monitor show -status
MetroCluster: cluster_A
  Disaster: false
  Monitor State: Normal
  Observer Mode: true
  Silent Period: 15
  Override Vetoes: false
  Cluster: cluster_Ba(UUID:4d9ccf24-080f-11e4-9df2-00a098168e7c)
    Reachable: true
    All-Links-Severed: FALSE
      Node: mcc5-a1(UUID:78b44707-0809-11e4-9be1-e50dab9e83e1)
        Reachable: true
        All-Links-Severed: FALSE
        State: normal
      Node: mcc5-a2(UUID:9a8b1059-0809-11e4-9f5e-8d97cdec7102)
        Reachable: true
        All-Links-Severed: FALSE
        State: normal
  Cluster: cluster_B(UUID:70dacd3b-0823-11e4-a7b9-00a0981693c4)
    Reachable: true
    All-Links-Severed: FALSE
      Node: mcc5-b1(UUID:961fce7d-081d-11e4-9ebf-2f295df8fcb3)
        Reachable: true
        All-Links-Severed: FALSE
        State: normal
      Node: mcc5-b2(UUID:9393262d-081d-11e4-80d5-6b30884058dc)
        Reachable: true
        All-Links-Severed: FALSE
        State: normal
```

In the following example, the last seven operations that were run on cluster_B are displayed:

```
NetApp MetroCluster Tiebreaker:> monitor show -operation-history
MetroCluster: cluster_B
[ 2014-09-15 04:48:32.274 ] MetroCluster Monitor is initialized
[ 2014-09-15 04:48:32.278 ] Started Discovery and validation of
MetroCluster Setup
[ 2014-09-15 04:48:35.078 ] Discovery and validation of MetroCluster
Setup succeeded. Started monitoring.
[ 2014-09-15 04:48:35.246 ] NetApp MetroCluster Tiebreaker software is
able to reach cluster "mcc5a"
[ 2014-09-15 04:48:35.256 ] NetApp MetroCluster Tiebreaker software is
able to reach cluster "mcc5b"
[ 2014-09-15 04:48:35.298 ] Link to remote DR cluster is up for cluster
"mcc5a"
[ 2014-09-15 04:48:35.308 ] Link to remote DR cluster is up for cluster
"mcc5b"
```

Displaying MetroCluster configuration information

You can display the monitor name and IP address of all instances of MetroCluster configurations in the Tiebreaker software.

1. Use the Tiebreaker CLI configuration show command to display the MetroCluster configuration information.

The following example shows the information for clusters cluster_A and cluster_B:

```
MetroCluster: North America
  Monitor Enabled: true
  ClusterA name: cluster_A
  ClusterA IPAddress: 10.222.196.130
  ClusterB name: cluster_B
  ClusterB IPAddress: 10.222.196.140
```

Creating dump files

You save the overall status the Tiebreaker software to a dump file for debugging purposes.

1. Use the Tiebreaker CLI monitor dump -status command to create a dump file of the overall status of all MetroCluster configurations.

The following example shows the successful creation of the /var/log/netapp/mcctb/metrocluster-tiebreaker-status.xml dump file:

```
NetApp MetroCluster Tiebreaker :> monitor dump -status
MetroCluster Tiebreaker status successfully dumped in file
/var/log/netapp/mcctb/metrocluster-tiebreaker-status.xml
```


Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.