

DANIEL PRADA

+1 4383364621 | daniel.pradaaa@gmail.com | linkedin.com/in/daniel-prada-a54632184 | danielpradaaa.github.io

EXPERIENCE

Digital Equipment Assistant - Volunteer <i>Technology Sandbox - Concordia University Library</i> <ul style="list-style-type: none">Maintain and troubleshoot computer equipment to ensure smooth operations.Assist users with 3D printers, VR headsets, and electronics tools.Support workshops on coding, electronics, and virtual machines.	2024 – 2025 Montreal, QC
Business Intelligence Professional <i>EAN University</i> <ul style="list-style-type: none">Gathered data using Azure SQL implementing ETL processes.Designed BI dashboards in SAP Analytics Cloud and PowerBI to visualize data insights.Manipulated and transformed data in SAP Warehouse for reporting and modeling purposes.	2021 – 2022 Colombia
Help Desk Support <i>Unisys</i> <ul style="list-style-type: none">Provide comprehensive help desk support to Heineken's stakeholders via chat, call, and email.Manage incidents escalation using Zendesk, ensuring prompt and accurate issue resolution.	2019 – 2021 Colombia

EDUCATION

Bachelor's degree in Systems Engineering <i>EAN University</i>	2020 Colombia
Security and Computer Systems Technician <i>Colombia's National Learning Institute</i>	2014 Colombia

CAREER ENGAGEMENT

Volunteer in cybersecurity conference and CTF <i>Conference and CTF, NorthSec</i> <ul style="list-style-type: none">Support with the logistics and ensure smooth operation during the CTF competition and workshops.	2024 - 2025 Montreal, QC
Volunteer in cybersecurity conference <i>Conference, Cybereco</i> <ul style="list-style-type: none">Assisted with registration, logistics, and networking support at a major cybersecurity conference.	2024 Montreal, QC
Hackathon participant <i>@Hack Cybersecurity Hackathon, Concordia University</i> <ul style="list-style-type: none">Compete in a cybersecurity hackathon, addressing challenges in web security and cryptography.	2024 - 2025 Montreal, QC

PROJECTS

Network-Wide Ad Blocking with Pi-hole <i>Raspberry Pi, DNS, Ad-blocking, WireGuard</i> <ul style="list-style-type: none">Deployed Pi-hole with Unbound and WireGuard to block ads, secure DNS, and enable remote access.	2025
Home Server with TrueNAS <i>TrueNAS, SSH, File Management, Linux</i> <ul style="list-style-type: none">Built a TrueNAS home server with VPN and Pi-hole for secure, remote media access.	2024

TECHNICAL SKILLS

Languages: Python, JavaScript, Bash, SQL, PowerShell
Frameworks: Flutter, Django, Express.js, Node JS, Flask
Virtualization tools: Docker, VMware Workstation, VirtualBox
Developer Tools: VS Code, Git, Azure DevOps, Databricks CLI
Tools: Azure Databricks, TrueNAS, Fusion 360, Pi-hole, WireGuard, DNS, Firewall

SOFT SKILLS

Teamwork, Communication, Leadership, Fast Learner

LANGUAGES

French, English, Spanish