Freddy Daniel Rojas

Software Developer

Currently enrolled in a comprehensive Software Developer Bootcamp, I have a robust background in crafting client solutions and consistently delivering high-quality results. Skilled in web development, troubleshooting, and dedicated to driving software innovation. Eager to apply my proficiency in Python, CSS, JavaScript, React, and more to make a valuable impact on a tech company's success.

EDUCATION

- **Software Engineering Bootcamp**, *University of South Florida*
  630 hours dedicated to AI for Engineers, JavaScript front-end and Python/Flask and Node.js back-end development, React.js, and rigorous Data Structures and Algorithms training. Ready to innovate and excel in software projects.
- **Bachelor of Systems Engineering**, *Bolivian Catholic University*

EXPERIENCE

Quality Assurance Analyst – Multilingual   Jun 2021 - Present
ID.me, Tampa, Florida, USA

- Initiated and executed 380+ weekly quality audits, ensuring precise process monitoring via the quality evaluation management system for the IRS and various entities.
- Spearheaded the identification and reporting of 15+ fraudulent activities, showcasing a keen eye for detail.
- Effectively employed JIRA, Zendesk, and Confluence for streamlined project tracking and collaboration, resulting in timely resolutions and improved teamwork.

Classroom Monitor / IT Help Desk   Feb 2021 – Jun 2021
FCPS, Fairfax, Virginia, USA

- Providing face-to-face classroom assistance, I offer vital technical support to 50+ teachers and 300+ students weekly.
- Expertly troubleshoot and guide through 200+ specific tasks, ensuring flawless technology utilization.
- Proficiently configure and manage in-classroom tech, encompassing learning platforms, tools, and specialized software, significantly enhancing the educational journey.

Software Development Specialist   Nov 2019 - Aug 2020
Fortaleza Bank, La Paz, Bolivia

- Engineered and integrated 4GL, PHP, JavaScript backend modules for Netbank. Improved performance with EJB and Spring Boot, enhancing response time by 25%.
- Led efficient Scrum/Agile projects via GitLab and Maven, accelerating project delivery by 15%.
- Ensured 99.9% reliability in RESTful interactions through rigorous API testing. Elevated user engagement with CSS and React JS, achieving a 30% increase.

CONTACT

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Portfolio:
danielrojasvalda.github.io/gh-portfolio/

SKILLS

- Tools and methodologies: Scrum/Agile, GIT, SVN, UI/UX technologies
- Operating systems: Linux and Windows
- Web technologies: HTML, CSS, Bootstrap, JavaScript, React, JQuery, Java, PHP, Python, Flask.
- Data Bases: Oracle, Microsoft SQL Server, PostgreSQL, MySQL.
- Cisco Certified Network Associate (CCNA)

CERTIFICATIONS

- CSS - JavaScript - HTML - Variables CSS - Introduction Web Development - *EDteam*
- Superior Course in Project Management - *Rey Juan Carlos University*
- Diploma in information systems security. - *Bolivian Private University*

LANGUAGES

- Spanish (Native)
- English (Proficient)

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Director Web Development   *Jun 2019 – Jun 2021*
Red Solutions, La Paz, Bolivia

- Launched startup, achieving 150% revenue growth.
- Led SMB tech support with 95% satisfaction.
- Grew online followers by 300% for heightened community engagement.
- Developed impactful websites using JavaScript, HTML5, CSS3, Bootstrap, WordPress, and Joomla, cutting bounce rates by 40% and boosting conversion rates by 25%.

Head of Information Technology   *Sep 2016 - Jul 2019*
Network and Communications Administrator   *Apr 2015 - Aug 2016*
Quipus Public Enterprise, La Paz, Bolivia

- Launched IT & Communications compliance, achieving 80% implementation.
- Revamped web tech stack, yielding 30% faster load times, 20% better mobile responsiveness, and 15% higher user engagement.
- Managed technical, operational, and administrative aspects, surpassing goals by 15%.
- Enhanced data security, reducing breaches by 90%, and ensured 99.99% availability with automated backup and failover servers.
- Automated production for seamless daily operations of 800+ units, boosting productivity by 40%.

Backend Software Developer   *Apr 2013 - Mar 2015*
ProcessMaker, La Paz, Bolivia

- Resolved PM2.x bugs, achieving 100% quality assurance as a PM3 backend developer using PHP and MySQL.
- Conducted API/Web Service testing with RESTClient and Postman, ensuring 98% endpoint functionality.
- Implemented unit tests, reducing code deployment errors by 90%, and conducted front-end testing with Selenium IDE.
- Managed projects with Scrum/Agile, achieving 100% on-time milestones.

INTEREST

- Soccer: Teamwork, strategy, and the thrill of competition.
- Technology: Exploring the latest tech innovations.
- Family: Cherishing moments with loved ones and the warmth of connection.