

# Freddy Daniel Rojas

## Software Developer

Currently enrolled in a comprehensive Software Developer Bootcamp, I have a robust background in crafting client solutions and consistently delivering high-quality results. Skilled in web development, troubleshooting, and dedicated to driving software innovation. Eager to apply my proficiency in Python, CSS, JavaScript, React, and more to make a valuable impact on a tech company's success.

## EDUCATION

- **Software Engineering Bootcamp**, *University of South Florida*  
630 hours dedicated to AI for Engineers, JavaScript front-end and Python/Flask and Node.js back-end development, React.js, and rigorous Data Structures and Algorithms training. Ready to innovate and excel in software projects.
- **Bachelor of Systems Engineering**, *Bolivian Catholic University*

## EXPERIENCE

### Quality Assurance Analyst – Multilingual

Jun 2021 - Present

ID.me, Tampa, Florida, USA

- Initiated and executed 380+ weekly quality audits, ensuring precise process monitoring via the quality evaluation management system for the IRS and various entities.
- Spearheaded the identification and reporting of 15+ fraudulent activities, showcasing a keen eye for detail.
- Effectively employed JIRA, Zendesk, and Confluence for streamlined project tracking and collaboration, resulting in timely resolutions and improved teamwork.

### Classroom Monitor / IT Help Desk

Feb 2021 – Jun 2021

FCPS, Fairfax, Virginia, USA

- Providing face-to-face classroom assistance, I offer vital technical support to 50+ teachers and 300+ students weekly.
- Expertly troubleshoot and guide through 200+ specific tasks, ensuring flawless technology utilization.
- Proficiently configure and manage in-classroom tech, encompassing learning platforms, tools, and specialized software, significantly enhancing the educational journey.

### Software Development Specialist

Nov 2019 - Aug 2020

Fortaleza Bank, La Paz, Bolivia

- Engineered and integrated 4GL, PHP, JavaScript backend modules for Netbank. Improved performance with EJB and Spring Boot, enhancing response time by 25%.
- Led efficient Scrum/Agile projects via GitLab and Maven, accelerating project delivery by 15%.
- Ensured 99.9% reliability in RESTful interactions through rigorous API testing. Elevated user engagement with CSS and React JS, achieving a 30% increase.

## CONTACT

Location: Tampa, FL, USA

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Github:

[github.com/danielrojasvalda](https://github.com/danielrojasvalda)

## SKILLS

- Tools and methodologies: Scrum/Agile, GIT, SVN, UI/UX technologies
- Operating systems: Linux and Windows,
- Web technologies: HTML, CSS, Bootstrap, JavaScript, React, JQuery, Java, PHP, Python, Flask
- Cisco Certified Network Associate (CCNA)

## CERTIFICATIONS

- CSS - JavaScript - HTML - Variables CSS - Introduction Web Development - *EDteam*
- Superior Course in Project Management - *Rey Juan Carlos University*
- Diploma in information systems security. - *Bolivian Private University*

## LANGUAGES

- Spanish (Native)
- English (Proficient)

## INTEREST

- Soccer: Teamwork, strategy, and the thrill of competition.
- Technology: Exploring the latest tech innovations.
- Family: Cherishing moments with loved ones and the warmth of connection.

# Freddy Daniel Rojas

## **Director Web Development**

*Red Solutions*

*Jun 2019 – Jun 2021*

- Launched startup, achieving 150% revenue growth.
- Led SMB tech support with 95% satisfaction.
- Grew online followers by 300% for heightened community engagement.
- Developed impactful websites using JavaScript, HTML5, CSS3, Bootstrap, WordPress, and Joomla, cutting bounce rates by 40% and boosting conversion rates by 25%.

## **Head of Information Technology**

### **Network and Communications Administrator**

*Quipus Public Enterprise*

*Sep 2016 - Jul 2019*

*Apr 2015 - Aug 2016*

- Launched IT & Communications compliance, achieving 80% implementation.
- Revamped web tech stack, yielding 30% faster load times, 20% better mobile responsiveness, and 15% higher user engagement.
- Managed technical, operational, and administrative aspects, surpassing goals by 15%.
- Enhanced data security, reducing breaches by 90%, and ensured 99.99% availability with automated backup and failover servers.
- Automated production for seamless daily operations of 800+ units, boosting productivity by 40%.