# Daniel S Chung

A **digital product professional** that is passionate about improving people's lives through technology. Thrives in seeking high-impact insights to steer product strategy, leveraging deep knowledge through data, and nurturing teams to discover great products. Forever curious about people, tech, design, and life.

## Experience

## Carle Health | UX Designer Feb 2018 - Present

Deploy and refine best UX practice and advocate design thinking throughout the organization. Plan and execute digital solutions across multiple websites and mobile apps. Create design systems, wireframes, and high-fidelity code prototypes. Spearhead major design changes across enterprise and implement code directly to Azure DevOps.

Improved a large portion of the main site to increase CTR by 602%.

Launched an enterprise Document Management System that achieved a major process improvement in the organization.

Developed a custom SCSS and JS library to apply design consistency across internal products and speed up development.

## Marvin Keller | Marketing Specialist May 2016 - May 2018

Conduct marketing activity for mid-sized transportation carrier. Report directly to CEO and present strategic initiatives by extracting meaningful data, oversee implementation of marketing campaigns that drive brand, growth, customer retention and loyalty.

Launched new website with user centered design to compete with Fortune 500 carriers.

Developed structure for HTML email campaigns and CRM solution that improved engagement by 235%.

Improved overall social media engagement by 178%.

Laid groundwork for company rebranding and retention initiatives through audience engagement solutions, social media campaigns and constructing story through video ad campaigns.

## State Farm | Videography Intern May 2015 - Aug 2015

Created and managed social media and web content including video advertisement campaigns for recruiting and brand awareness purposes at the Research and Development Center.

## Daily Illini | Designer Sep 2013 - Mar 2014

Designed and formatted around 100 layouts for University Newspaper that are still used.

#### danielschung.github.io

## Contact

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## Education

#### University of Illinois

BS Media and Cinema Studies Cumulative GPA 3.71

## Skills

#### UX / UI Design

User Research
Process flows
Sitemaping
Wireframing
Rapid Prototyping
Design Systems

### Graphic

Sketch

XD

InVision

Figma

Photoshop

Illustrator

InDesign

Premiere Pro

AfterEffects

## Code / Interaction

HTML5 / CSS3 Sass / SCSS

Javascript

**j**Query

React JS

Git Version Control

Python