## Simplete Memorial HMO 250 Platinum

Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, [insert contact information]. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at [www.HealthAlliance.org] or call [1-800-851-3379] to request a copy.

| Important Questions  | Answers   | Why This Matters:  |
|--|---|--|
| What is the overall deductible?                                      | \$250 Individual/\$500 Family<br>In-Network Participating<br>Provider<br>\$500 Individual/\$1,000 Family<br>In-Network  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this plan begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .   |
| Are there services covered before you meet your deductible?          | Yes. Preventative/Wellness, Primary Care Visits, Specialty Visits, Urgent Care, Emergency Room Visits, Diagnostic Testing, Mental Health/Substance Use Visits Prescription Drugs, and Pediatric Eye Care. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> . |
| Are there other deductibles for specific services?                   | No.   | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,500 Individual/ \$5,000 Family For In-network Participating Providers  \$5,000 Individual/ \$10,000 Family For In-network Providers   | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |

| What is not included in the out-of-pocket limit?           | Premiums, healthcare this plan<br>does not cover, Out of Network<br>Precert Penalties.   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
|--|--|---|
| Will you pay less if you use a <u>network provider</u> ?   | Yes. See: https://www.healthalliance.org /Guests/ProviderSearch/q?Crit eria.DirectoryName=S01 or call 1-800-851-3379 for a list of Participating (In-network) providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | Yes, this plan may require referrals to in-network specialists.  | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the specialist.  |



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

|  |  | What You Will Pay                       |                        |                            |  |
|--|--|---|------------------------|----------------------------|--|
| Common<br>Medical Event                                | Services You May<br>Need                         | In-Network<br>Participating<br>Provider | In-Network<br>Provider | Out of Network<br>Provider | Limitations, Exceptions, & Other Important Information |
| If you visit a baskle says                             | Primary care visit to treat an injury or illness | \$0 co-pay/visit                        | \$20 co-pay/visit      | Not Covered                | none   |
| If you visit a health care provider's office or clinic | Specialist visit                                 | \$30 co-pay/visit                       | \$30 co-pay/visit      | Not Covered                | none   |
|  | Preventive care/screening/immunization           | No Charge                               | No Charge              | Not Covered                | Refer to Wellness Brochure                             |
| If you have a test                                     | Diagnostic test (x-ray, blood work)              | \$20 co-pay per test                    | 20% coinsurance        | Not Covered                | none   |
|  | Imaging (CT/PET scans, MRIs)                     | \$100 co-pay per<br>test                | 20% coinsurance        | Not Covered                | Preauthorization Required                              |

 $<sup>^{\</sup>star}$  For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org. ILTRIPLESBCSTOCK-18

|   |  |   | What You Will Pay             |                            |   |
|---|--|---|-------------------------------|----------------------------|---|
| Common  Medical Event   | Services You May<br>Need                       | In-Network<br>Participating<br>Provider | In-Network<br>Provider        | Out of Network<br>Provider | Limitations, Exceptions, & Other Important Information  |
|   | Preferred Generic and Preventive drugs         | \$0 co-pay /<br>prescription            | \$0 co-pay /<br>prescription  | Not Covered                | Covers up to a 30-day supply; 90-day supply available for 2.75 copays.                                      |
| If you need drugs to treat your illness or condition                                    | Non-Preferred<br>Generic drugs                 | \$10 co-pay /<br>prescription           | \$10 co-pay /<br>prescription | Not Covered                | Covers up to a 30-day supply;<br>90-day supply available for 2.75 copays.                                   |
| More information about prescription drug coverage is available at                       | Preferred Brand<br>drugs                       | \$35 co-pay /<br>prescription           | \$35 co-pay / prescription    | Not Covered                | Covers up to a 30-day supply;<br>90-day supply available for 2.75 copays.                                   |
| https://www.healthalliance.org/media/Resources/Health-Alliance-Comprehensive-Formulary- | Non-Preferred Brand drugs                      | \$70 co-pay /<br>prescription           | \$70 co-pay / prescription    | Not Covered                | Covers up to a 30-day supply;<br>90-day supply available for 2.75 copays.                                   |
| Private-2018.pdf  | Preferred Specialty drugs                      | 50% coinsurance                         | 50% coinsurance               | Not Covered                | Preauthorization is required.   |
|   | Non-Preferred<br>Specialty drugs               | 50% coinsurance                         | 50% coinsurance               | Not Covered                | Preauthorization is required.   |
|   | Medical Drugs                                  | 50% coinsurance                         | 50% coinsurance               | Not Covered                | Preauthorization is required.   |
| If you have outpatient surgery  | Facility fee (e.g., ambulatory surgery center) | 10% coinsurance                         | 20% coinsurance               | Not Covered                | Preauthorization may be required for certain procedures. Contact customer Service for detailed information. |
|   | Physician/surgeon fees                         | 10% coinsurance                         | 20% coinsurance               | Not Covered                | none  |
| If you need immediate medical attention   | Emergency room care                            | \$300 co-pay/visit                      | \$300 co-pay/visit            | \$300 co-<br>pay/visit     | Participating Benefit Applies   |
|   | Emergency medical transportation               | 10% coinsurance                         | 10% coinsurance               | 10% coinsurance            | Participating Benefit Applies   |
|   | <u>Urgent care</u>                             | \$30 co-pay/visit                       | \$50 co-pay/visit             | \$50 co-pay/visit          | Participating Benefit Applies   |
| If you have a hospital stay   | Facility fee (e.g., hospital room)             | 10% coinsurance                         | 20% coinsurance               | Not Covered                | none  |
|   | Physician/surgeon fees                         | 10% coinsurance                         | 20% coinsurance               | Not Covered                | none  |

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org. ILTRIPLESBCSTOCK-18

|  |   |   | What You Will Pay                               |                            |  |
|--|---|---|---|----------------------------|--|
| Common<br>Medical Event                          | Services You May<br>Need                  | In-Network<br>Participating<br>Provider         | In-Network<br>Provider                          | Out of Network<br>Provider | Limitations, Exceptions, & Other Important Information   |
| If you need mental health, behavioral health, or | Outpatient services                       | \$0 co-pay/visit                                | \$20 co-pay/visit                               | Not Covered                | none   |
| substance abuse services                         | Inpatient services                        | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | none—  |
|  | Office visits                             | 10% coinsurance<br>for routine<br>prenatal care | 20% coinsurance<br>for routine<br>prenatal care | Not Covered                | none   |
| If you are pregnant                              | Childbirth/delivery professional services | 10% coinsurance<br>for routine<br>prenatal care | 20% coinsurance<br>for routine<br>prenatal care | Not Covered                | none   |
|  | Childbirth/delivery facility services     | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | none   |
|  | Home health care                          | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | Preauthorization is required.  |
|  | Rehabilitation services                   | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | 60 visits per condition per plan year maximum.   |
| If you need help recovering or                   | Habilitation services                     | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | 60 visits per condition per plan year maximum.   |
| have other special health                        | Skilled nursing care                      | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | none   |
| needs  | Durable medical equipment                 | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | Preauthorization may be required for certain medical equipment. Contact Customer Service for detailed information. |
|  | Hospice services                          | 10% coinsurance                                 | 20% coinsurance                                 | Not Covered                | none   |
|  | Children's eye exam                       | \$0 co-pay / exam                               | \$0 co-pay / exam                               | Not Covered                | One routine eye exam per plan year.  |
| If your child needs dental or                    | Children's glasses                        | \$0 co-pay / item                               | \$0 co-pay / item                               | Not Covered                | One item per plan year.  |
| eye care   | Children's dental check-up                | Refer to Delta<br>Dental Materials              | Refer to Delta<br>Dental Materials              | Not Covered                | none   |

### **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Acupuncture

Cosmetic Surgery(limited)

Dental Care (Adult)

Long-Term Care

 Non-Emergency Care When Traveling Outside the U.S.

• Weight Loss Programs

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org. ILTRIPLESBCSTOCK-18

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric Surgery
- Chiropractic Care
- Hearing Aids(Pediatric)

- Infertility Services
- Private-Duty Nursing

- Routine eye Care(Adult)
- Routine foot care

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage subject to ERISA, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. For non-federal governmental group health plans, Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="www.cciio.cms.gov">www.cciio.cms.gov</a>. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

### Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

For group health coverage subject to ERISA, contact Health Alliance at 1-800-851-3379.

Also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> and State of Illinois Department of Insurance at 1-877-527-9431 or <a href="consumer\_complaints@ins.state.il.us">consumer\_complaints@ins.state.il.us</a>.

For non-federal governmental group health plans and church plans that are group health plans, contact Health Alliance at 1-800-851-3379 and State of Illinois Department of Insurance at 1-877-527-9431 or consumer complaints@ins.state.il.us.

Additionally, a consumer assistance program can help you file your appeal. Contact 1-800-851-3379. A list of states with Consumer Assistance Programs is available at: <a href="http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/">www.dol.gov/ebsa/healthreform</a> and <a href="http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/">http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/</a>.

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org. ILTRIPLESBCSTOCK-18

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-851-3379.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-851-3379.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-851-3379.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-851-3379.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

<sup>\*</sup> For more information about limitations and exceptions, see the plan or policy document at www.HealthAlliance.org. ILTRIPLESBCSTOCK-18



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$250
- Specialist \$30 co-pay/visit
- Hospital (facility) 10% coinsurance
- Other 10% coinsurance

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Exam | ple Cost | \$12,731 |
|------------|----------|----------|

In this example, Peg would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$250   |  |
| Copayments                 | \$300   |  |
| Coinsurance                | \$1,100 |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$60    |  |
| The total Peg would pay is | \$1,710 |  |

# Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

- The plan's overall deductible \$250
- Specialist \$30 co-pay/visit
- Hospital (facility) 10% coinsurance
- Other 10% coinsurance

### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$7,390 |
|--------------------|---------|
|                    |         |

In this example, Joe would pay:

| \$250 |
|-------|
| \$300 |
| \$80  |
|       |
| \$60  |
| \$690 |
|       |

## Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The plan's overall deductible \$250
- Specialist \$30 co-pay/visit
- Hospital (facility) 10% coinsurance
- Other 10% coinsurance

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost \$1,900

In this example, Mia would pay:

| 250                |  |  |
|--------------------|--|--|
| 3400               |  |  |
| \$90               |  |  |
| What isn't covered |  |  |
| \$0                |  |  |
| 740                |  |  |
|                    |  |  |

#### DISCRIMINATION IS AGAINST THE LAW

Health Alliance complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Health Alliance does not exclude people or treat them differently because of race, color, national origin, age, disability or sex. Health Alliance:

 Provides free aids and services to people with disabilities to communicate effectively with us,

such as:

- o Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact customer service. If you believe that Health Alliance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Health Alliance Medical Plans, Customer Service, 3310 Fields South Drive, Champaign, IL 61822, telephone: 1-800-851-3379,

TTY: 711, fax: 217-365-7494,

CustomerService@healthalliance.org. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Customer Service is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, TTY: 1-800-537-7697.

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

ATENCIÓN: Si habla Español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame 1-800-851-3379 (TTY: 711).

注意:如果你講中文,語言協助服務,免費的,都可以給你。呼叫1-800-851-3379(TTY:711)。 Polish: UWAGA: Jeśli mówić Polskie, usługi pomocy języka, bezpłatnie, są dostępne dla Ciebie. Zadzwoń 1-800-851-3379 (TTY:711). Chú ý: Nếu bạn nói Tiếng Việt, các dịch vụ hỗ trợ

Chủ y: Neu bạn noi Tiếng Việt, các dịch vụ ho trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Gọi 1-800-851-3379 (TTY: 711).

\_주의 : 당신이한국어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. 1-800-851-3379 전화 (TTY: 711).

ВНИМАНИЕ: Если вы говорите русский, вставки услуги языковой помощи, бесплатно, доступны для вас. Вызов

1-800-851-3379 (TTY: 711).

Pansin: Kung magsalita ka Tagalog, mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit sa iyo. Tumawag

1-800-851-3379 (TTY: 711).

نتبيه: إذا كنت تتحدث اللغة العربية ، خدمات المساعدة اللغوية ، تتبيه: إذا كنت تتحدث اللغة العربية ، خدمات المساعدة اللغوية ، ستدعاء -800-851-3379 (TTY: 711). Wenn Sie Deutsch sprechen, Sprachassistenzdienste sind kostenlos, zur Verfügung. Anruf 1-800-851-3379 (TTY: 711).

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez 1-800-851-3379 (TTY: 711).

ુધ્યાન: તમે વાત તો ગુજરાતી, ભાષા સહાય સેવાઓ,

મફત, તમારા માટે ઉપલબ્ધ છે. ક્રૉલ 1-800-851-3379 (TTY: 711).

注意:あなたは、日本語

、無料で言語支援サービスを、話す場合は、あなたに利用可能です。 1-800-851-3379コール(TTY: 711)。

LET OP: Als je spreekt pennsylvania nederlandse,

taalkundige bijstand diensten, gratis voor u beschikbaar zijn. Bel 1-800-851-3379 (ТТҮ: 711). УВАГА: Якщо ви говорите український, вставки послуги мовної допомоги, безкоштовно, доступні для вас. Виклик 1-800-851-3379 (ТТҮ: 711). ATTENZIONE: Se si parla italiano, servizi di assistenza linguistica, a titolo gratuito, sono a vostra disposizione. Chiamare 1-800-851-3379 (ТТҮ: 711).

ILTRIPLESBCSTOCK-18