Daniel Shulgan Harrisonburg, Virginia • (540) 560-9927 • danielshulgan@gmail.com

Technical Skills

Programming languages/Developer tools: Java, Python, Github, Visual Studio Code, SQLite

OS/Environments: Windows, Linux, Git Bash Certifications: Comp TIA A+, Comp TIA ITF+

Education

Bridgewater College

B.S. Computer Science • Cyber Security Track

GPA: 3.57

Athlete on the Bridgewater Men's Soccer Program

Relevant Coursework/Personal Projects

- Programming 1 and 2: OOP Java/Python, Database Systems (SQLite), CPU Architecture (C Programming), Discrete Math, Network Systems
- Pygame: Created custom artwork and used Object Orientated Design principles to create several basic video games
- Planned out and built a gaming computer for a client with budgeting and speed in mind

Work Experience

- Shadowed the IT and Cybersecurity team at Dynamic Aviation August 2023
 - o Watched the IT team as they handled requests and problems that arose on-site
 - o Learned about the workflow and responsibilities of IT help desk as well as the day-to-day issues they deal with
 - Talked with the head of the cyber security team to learn about the structure and systems that Dynamic Aviation has in place to deal with security threats
 - Explored the policies, responsibilities, and job overview of working cybersecurity for an aviation company that deals with government and commercial customers worldwide
- Target Team Member Jun 2021 Sept 2022
 - Worked in a fast-paced and professional environment assisting guests with a variety of services
 - o Roles included cashiering, service desk, operating self-checkout, cart attendee, and facilitating in-store upkeep and customer satisfaction
- Massanutten Rental Shop
 Dec 2020
 March 2023
 - o Timely and efficiently set up skis and snowboards for guests at the Massunutten rental shop
 - Assisted in general shop maintenance and up-keep, keeping the environment moving at a fast pace with excellent service
- Supervisor, Massutten Rental Shop Nov 2023 Present
 - o Supervising all rental shop attendants to maintain a seamless and efficient customer experience
 - Assisting in the training of attendants to ensure a positive work culture and optimal performance
 - o Implemented strategies and workflows to reduce wait times, resulting in a faster hassle-free rental experience for guests
 - o Collaborated with staff to resolve customer concerns, answer questions, and offer assistance, contributing to positive customer relations.

Additional and Non-Technical Skills

- Fluent in Russian
- Experience filming, editing, and working with different media tools (Adobe Premiere Pro, Audacity, Recording software)
- Ability to collaborate, communicate, and lead team-oriented projects
- Retail knowledge and the ability to work in a fast-paced environment
- Knowledge and experience of various hardware and software technologies