MyNeoSoft

Getting Started

June 2022

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1. About this Guide

Focus

This document provides general information on what MyNeoSoft is, how it works, and how it can be part of your company's strategy for reducing fraud incidents.

Audience

This document is addressed to project managers, developers, network administrators, testers, and/or professionals in security, or any other individual involved in the implementation of MyNeoSoft for a company.

Technical support

- Email: support@myneosoft.com
- Online support center: http://support.myneosoft.com
- Telephone: +1-8066-524-47820, option 2.

2. Introduction

MyNeoSoft: What is it and what does it do?

MyNeoSoft is a solution designed to be deployed on your company's website to protect end users from malware. Additionally, the solution can collect incidents information to prevent future threats.

How does MyNeoSoft work?

The solution is integrated in the company website via Google Chrome extension.

An example of malware detection by MyNeoSoft

1. Jane Doe accesses the company website using Google Chrome.

2. When Jane accesses the website, MyNeoSoft automatically analyzes if there is any malware running in the website's code.

3. MyNeoSoft notifies Jane about the threat and blocks the malicious code.

> **Note:** MyNeoSoft will not delete the malware running in Jane's machine, it will only block malware running on the web page code.

3. MyNeoSoft API

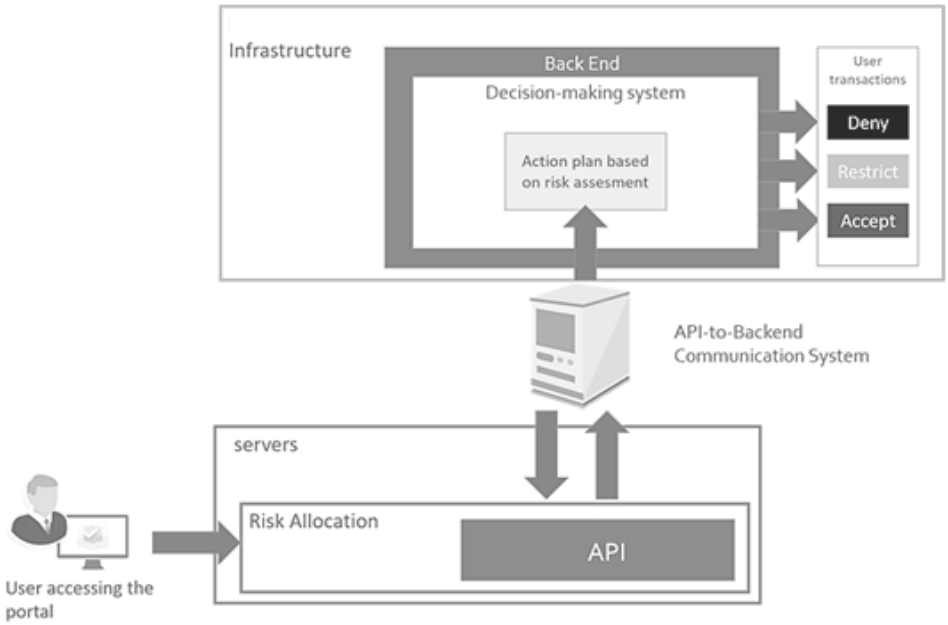
This API allows the consultation of incidents detected by MyNeoSoft. The API can be leveraged by your backend system for decision making.

Decision-making based on incidents

Malware information provided by MyNeoSoft could be useful for determining an action plan against threats.

A communication between your backend and the API allows real time decision making to prevent future threats as shown below:

An example of decision-making based on risk assessment



4. FAQ (Frequently Asked Questions)

Which are the supported desktop web browsers?

The table below shows the compatibility of *MyNeoSoft Script* with each web browser:

Browser	Windows	macOS
Google Chrome	✓	✓
Mozilla Firefox	✓	✓
Safari		✓
Microsoft Edge	✓	

> ***Note**: MyNeoSoft Script is compatible with the versions of the browsers above that are currently supported by their corresponding manufacturers. The solution may not analyze websites loaded on unsupported Internet browsers or their obsolete versions.*

Are mobile platforms supported?

MyNeoSoft is not currently compatible with mobile applications. Please, contact your MyCompany advisor for acquiring information on how to prevent malware in mobile devices.

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