

# Daniel Westfall

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## Professional Summary

**Certified Digital Accessibility Leader** (CPWA, Trusted Tester) with 4+ years of progressive experience specializing in **accessibility governance**, **inclusive product strategy**, and technical execution. Expert in implementing and enforcing compliance with **WCAG 2.2 AA standards** across large-scale digital platforms. Proven ability to lead cross-functional teams by providing expert technical guidance (**WAI-ARIA, HTML, CSS, JavaScript**) and conducting rigorous **manual accessibility testing** (**JAWS, NVDA, VoiceOver**) throughout the entire product development lifecycle.

## Technical Expertise

Design Systems	<b>Accessible UI Components</b> , Design Documentation, Technical Specifications, Cross-functional Design/Eng Partnership
Testing & Auditing	<b>Manual Accessibility Testing (Trusted Tester Methodology)</b> , Automated Scanning (WAVE, <b>axe Dev Tools</b> ), Compliance Audits, Usability Testing with AT Users
Assistive Technology	<b>JAWS, NVDA, VoiceOver (iOS/macOS)</b> , TalkBack, ChromeVox, Keyboard-Only Navigation
Standards & Governance	<b>WCAG 2.2 (A, AA, AAA)</b> , Section 508, ARIA, VPAT/ACR Creation, PDF Remediation
Development & Tools	<b>HTML5, CSS3, JavaScript</b> , WAI-ARIA, VS Code, GitHub, Asana

## Professional Experience

- 10/2024 – Present **Digital Accessibility Manager, QuaverEd, Nashville, TN**
- **Led accessibility strategy and governance**, implementing policies that drove the adoption of inclusive design and development practices across product and engineering teams.
  - Provided expert technical leadership and consulting by delivering validated **HTML, CSS, JavaScript, and WAI-ARIA code samples** and detailed technical specifications for compliant front-end implementation.
  - Managed the quality assurance of **Design System components** through continuous audit and refinement, ensuring high standards for all new **UI components**.
  - Conducted extensive **manual accessibility testing** with multiple ATs (**JAWS, NVDA, VoiceOver**) to ensure the quality and usability of new features and component updates.
- 04/2023 – 10/2024 **Accessibility Audit Team Lead, QuaverEd, Nashville, TN**
- **Directed and executed comprehensive accessibility audits** for large digital resources (web apps, multimedia), ensuring strict adherence to **WCAG 2.2 AA and Section 508**.
  - Developed and led internal workshops and **training programs** on WCAG and best practices, significantly building organizational capacity and expertise.
  - Authored and maintained detailed **Accessibility Conformance Reports (ACRs) and VPATs**, providing essential compliance documentation for large institutional stakeholders.
  - Translated complex compliance requirements into clear, **actionable feedback** and development priorities for engineering and creative teams.

- 08/2022 – **Accessibility Auditor**, *QuaverEd*, Nashville, TN
- 04/2023
- Performed hands-on manual testing of web applications using multiple assistive technologies (**JAWS**, **NVDA**, **VoiceOver**) across Windows, macOS, and ChromeOS, validating screen reader compatibility.
  - Collaborated directly with customers and external contractors with disabilities to validate component usability and improve user experience.
  - Created precise, prioritized remediation tickets for development teams, significantly **bridging the technical knowledge gap** between design and implementation.
- 04/2022 – **Calibration Technician**, *K&S Associates*, Nashville, TN
- 08/2022
- 03/2018 – **Manager and Founder**, *Coffee Talk*, Olathe, KS
- 07/2021
- Championed **accessibility in both physical and digital spaces**, ensuring ADA compliance for the cafe and developing a user-friendly, accessible website.

## Certifications & Education

- January 2025 **Certified Professional in Web Accessibility (CPWA)**, *IAAP*  
The CPWA from the IAAP is a combined credential that recognizes individuals who have earned both the CPACC and WAS certifications, demonstrating comprehensive knowledge of accessibility principles and advanced technical proficiency in web accessibility.
- January 2025 **Web Accessibility Specialist (WAS)**, *IAAP*  
The WAS certification from the IAAP validates advanced technical expertise in evaluating, implementing, and remediating web accessibility in compliance with standards such as WCAG.
- May 2024 **Certified Professional in Web Accessibility (CPACC)**, *IAAP*  
The CPACC from the IAAP is a credential that demonstrates broad knowledge of accessibility principles, disability types, and universal design across information and communication technologies, built environments, and services.
- April 2022 **Trusted Tester Certification**, *U.S. Department of Homeland Security*  
The Trusted Tester Certification, offered by the U.S. DHS, validates expertise in applying a standardized testing process to evaluate and verify web content and applications for compliance with the Section 508 accessibility standards (Certification # TT-2204-02664).
- August 2023 **Assistive Technology Certifications**, *Freedom Scientific / NV Access Limited*  
Demonstrates expert-level proficiency in manual testing and troubleshooting with industry-leading screen readers, **JAWS** and **NVDA**, across various operating systems and browsers.
- February 2022 **Google UX Design Certificate**, *Coursera/Google*  
The Google UX Design Professional Certificate, offered through Coursera, prepares learners to design user-centered digital experiences by teaching key skills in user research, wireframing, prototyping, usability testing, and design tools such as Figma and Adobe XD.
- September 2021 **MERN Full Stack Web Development**, *MIT xPro*  
The Full Stack Web Development with MERN program from MIT xPro provides hands-on training in building and deploying web applications using the MERN stack—MongoDB, Express.js, React, and Node.js—while emphasizing scalable architecture, API development, and modern JavaScript practices.
- June 2002 **Associate of Arts in Multimedia and Web Design**, *Art Institute of Atlanta*  
Associate degree focused on multimedia and web design fundamentals, providing a foundation in visual design, web technologies, and multimedia production.