Predicting Insurance Company Customer Behavior

Daniel Shang

```
library(ggplot2)
library(dplyr)
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
##
       filter, lag
## The following objects are masked from 'package:base':
##
##
       intersect, setdiff, setequal, union
library(ggthemes)
## Warning: package 'ggthemes' was built under R version 4.0.3
library(ggcorrplot)
library(mefa4)
## Warning: package 'mefa4' was built under R version 4.0.3
## Loading required package: Matrix
## mefa4 0.3-7
                 2020-02-28
library(e1071)
## Warning: package 'e1071' was built under R version 4.0.3
library(faraway)
## Warning: package 'faraway' was built under R version 4.0.3
data = read.csv('C:/Users/34527/Desktop/dataset.csv')
data_raw = read.csv('C:/Users/34527/Desktop/dataset.csv')
                                     - Data cleaning
```

```
# Check if there is any missing data in the data set
for (i in 1:ncol(data)) {
  print(paste(colnames(data)[i], ':', sum(is.null(data[, i]))))
  print(paste(colnames(data)[i], ':', sum(data[, i] == 'NA')))
  print(paste(colnames(data)[i], ':', sum(data[, i] == 'N/A')))
  print(paste(colnames(data)[i], ':', sum(data[, i] == '')))
## [1] "id : 0"
## [1] "Gender : 0"
## [1] "Age : 0"
## [1] "Driving_License : 0"
## [1] "Region_Code : 0"
## [1] "Previously_Insured : 0"
## [1] "Previously_Insured : 0"
## [1] "Previously Insured : 0"
## [1] "Previously_Insured : 0"
## [1] "Vehicle_Age : 0"
## [1] "Vehicle_Damage : 0"
## [1] "Annual_Premium : 0"
## [1] "Annual_Premium : 0"
## [1] "Annual Premium : 0"
## [1] "Annual_Premium : 0"
## [1] "Policy_Sales_Channel : 0"
## [1] "Policy_Sales_Channel : 0"
## [1] "Policy_Sales_Channel : 0"
## [1] "Policy Sales Channel: 0"
## [1] "Vintage : 0"
```

[1] "Response : 0"

```
## [1] "Response : 0"
## [1] "Response : 0"
## [1] "Response : 0"

# Transform categorical variables to dummy variables for easier analysis and better
## model performance
data[data[, 'Vehicle_Damage'] == 'Yes', 'Vehicle_Damage'] = 1
data[data[, 'Vehicle_Damage'] == 'No', 'Vehicle_Damage'] = 0
data[data[, 'Vehicle_Age'] == '< 1 Year', 'Vehicle_Age'] = 0
data[data[, 'Vehicle_Age'] == '1-2 Year', 'Vehicle_Age'] = 1
data[data[, 'Vehicle_Age'] == '> 2 Years', 'Vehicle_Age'] = 2
data[data[, 'Gender'] == 'Female', 'Gender'] = 0
data[data[, 'Gender'] == 'Male', 'Gender'] = 1

# Manually remove the data points that is overly unrepresentative. The existance of
## these unrepresentative data points would abort the train/test split and other analysis
to_be_removed = data %>% count(Policy_Sales_Channel) %>%
```

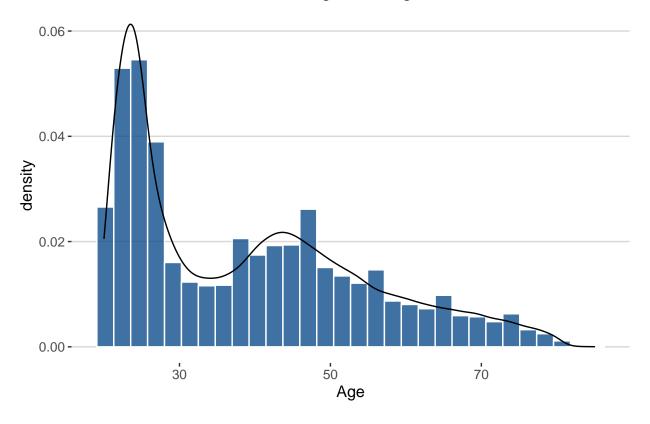
- Exploratory Data Analysis

data = data[data\$Policy Sales Channel "notin" to be removed\$Policy Sales Channel,]

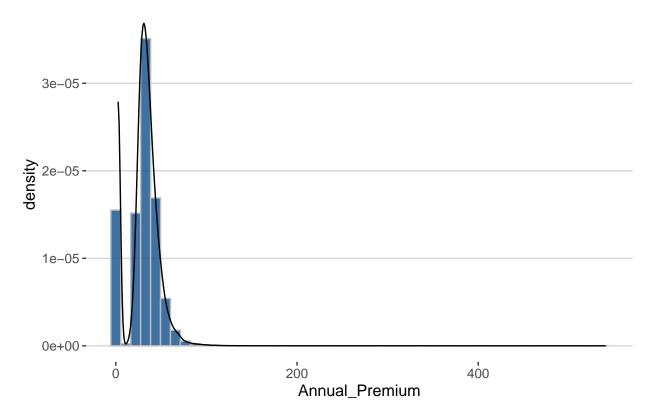
group_by(Policy_Sales_Channel) %>% filter(n < 5)</pre>

data = data[, colnames(data)!= 'id']

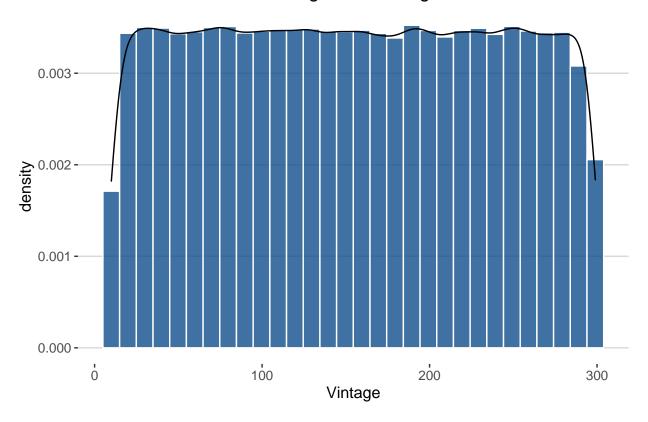
Histogram of Age



Histogram of Annual_Premium (in thousand)

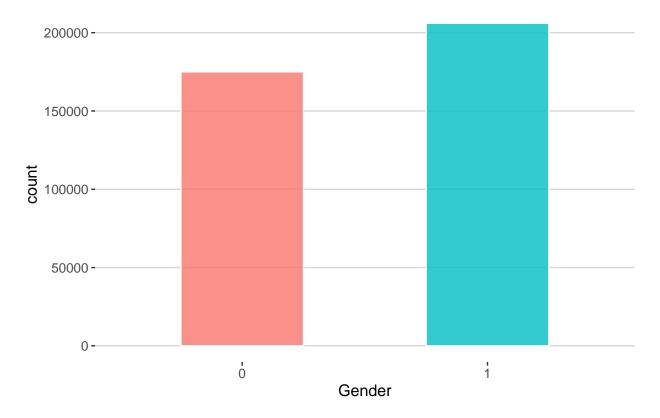


Histogram of Vintage



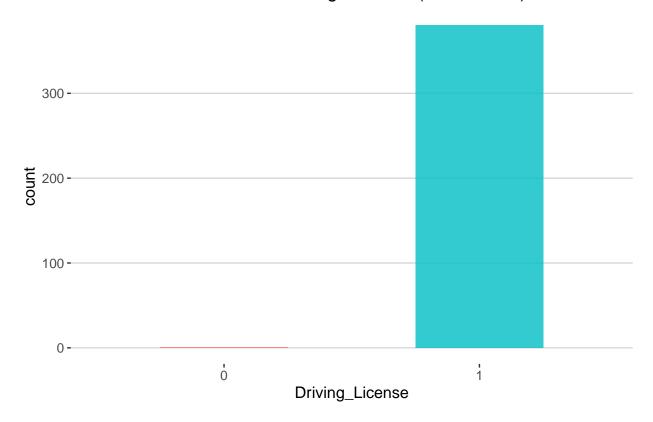
```
# A bar chart showing the number of customers in each gender group
ggplot(data = data, aes(Gender, fill = Gender)) +
  geom_bar(width = 0.5, alpha = 0.8, color = 'white', show.legend = FALSE) +
  labs(title = 'Bar chart of Gender') +
  theme(plot.title = element_text(hjust = 0.5)) +
  theme_hc()
```

Bar chart of Gender

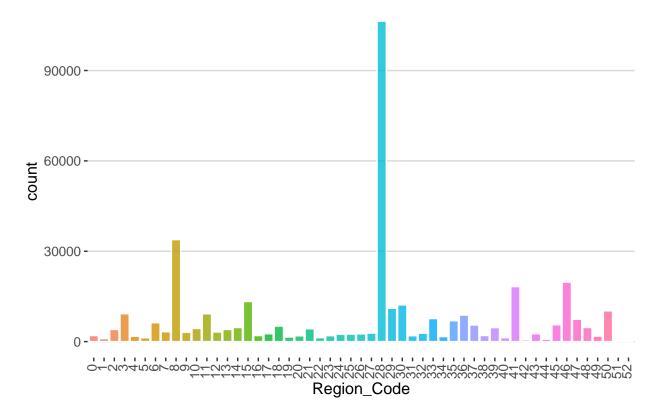


```
# A bar chart showing the number of customers with and without a driver's license
ggplot(data = data, aes(factor(Driving_License), fill = factor(Driving_License))) +
    geom_bar(width = 0.5, alpha = 0.8, show.legend = FALSE) +
    labs(title = 'Bar chart of Driving_License (in thousand)', x = 'Driving_License') +
    theme(plot.title = element_text(hjust = 0.5), legend.position = 'none') +
    scale_y_continuous(labels = function(y) {y/10^3}) +
    theme_hc()
```

Bar chart of Driving_License (in thousand)

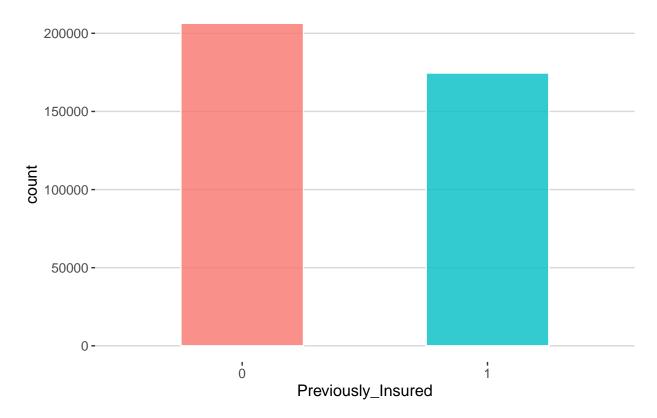


Bar chart of Region_Code



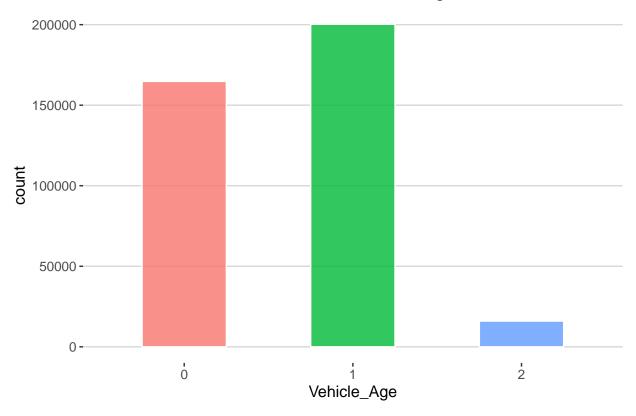
```
# A bar chart showing the number of customers who are and are not previously insured
ggplot(data = data, aes(factor(Previously_Insured), fill = factor(Previously_Insured))) +
geom_bar(width = 0.5, alpha = 0.8, color = 'white', show.legend = FALSE) +
labs(title = 'Bar chart of Previously_Insured', x = 'Previously_Insured') +
theme(plot.title = element_text(hjust = 0.5)) +
theme_hc()
```

Bar chart of Previously_Insured



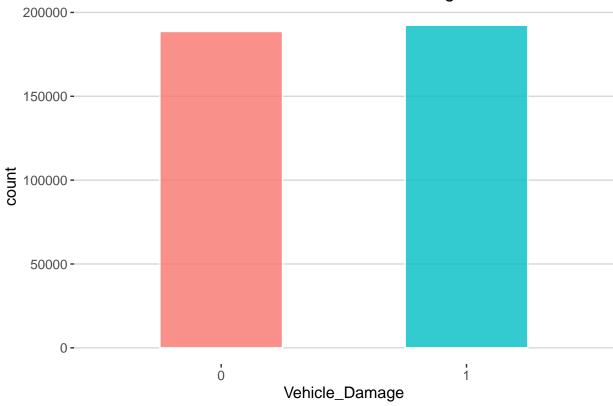
```
# A bar chart showing the count of customers with a vehicle that falls into each of
## the three vehicle age groups
ggplot(data = data, aes(factor(Vehicle_Age, ordered = TRUE, levels = c('0', '1', '2')),
    fill = factor(Vehicle_Age))) +
    geom_bar(width = 0.5, alpha = 0.8, color = 'white', show.legend = FALSE) +
    labs(title = 'Bar chart of Vehicle_Age', x = 'Vehicle_Age') +
    theme(plot.title = element_text(hjust = 0.5)) +
    theme_hc()
```

Bar chart of Vehicle_Age

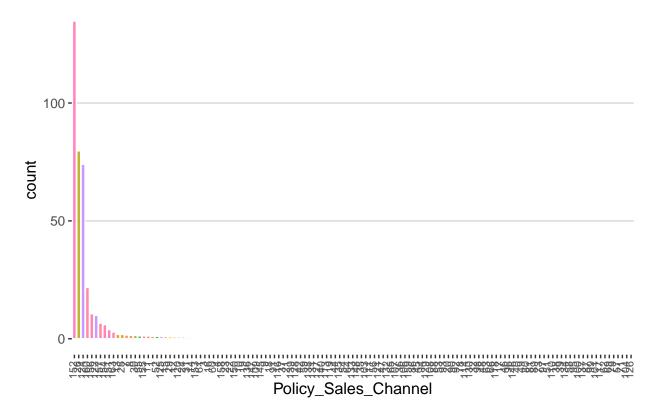


```
# A bar chart showing the number of customers with and without their vehicle been damaged
ggplot(data = data, aes(Vehicle_Damage, fill = Vehicle_Damage)) +
  geom_bar(width = 0.5, alpha = 0.8, color = 'white', show.legend = FALSE) +
  labs(title = 'Bar chart of Vehicle_Damage') +
  theme(plot.title = element_text(hjust = 0.5)) +
  theme_hc()
```



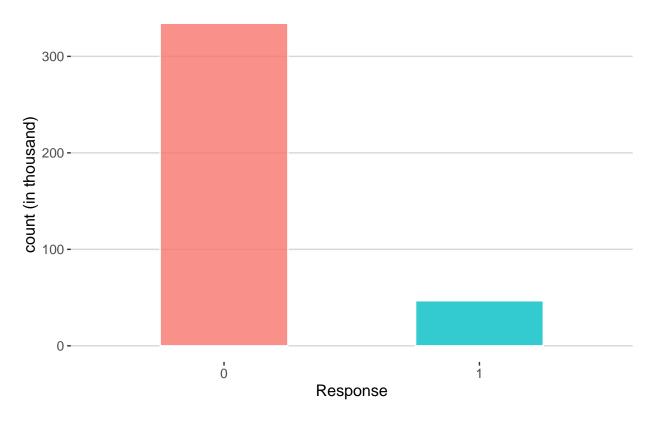


Bar chart of Policy_Sales_Channel (High to low in thousand)



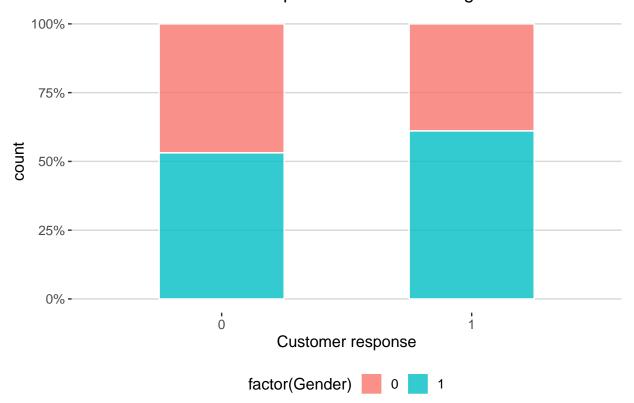
```
# A bar chart showing the count of customers' response
ggplot(data = data, aes(factor(Response), fill = factor(Response))) +
  geom_bar(stat = 'count', width = 0.5, alpha = 0.8, color = 'white', show.legend = FALSE) +
  labs(title = 'Bar chart of customer response', x = 'Response', y = 'count (in thousand)') +
  scale_y_continuous(labels = function(y) {y / 1000}) +
  theme(plot.title = element_text(hjust = 0.5)) +
  theme_hc()
```

Bar chart of customer response



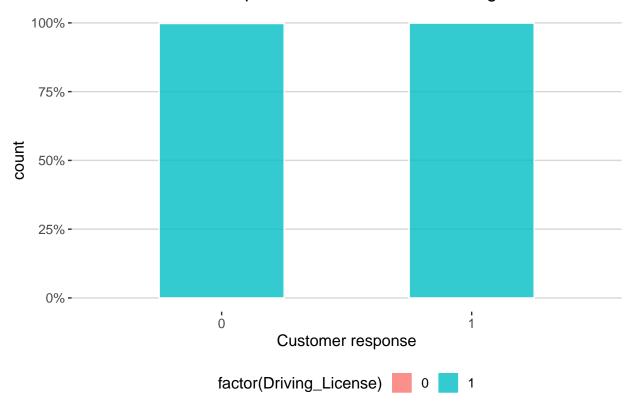
```
# A stacked bar chart showing, within each customer response group, what percentage
## of customers is male and female
ggplot(data, aes(factor(Response), fill = factor(Gender))) +
   geom_bar(width = 0.5, alpha = 0.8, position = 'fill', color = 'white') +
   scale_y_continuous(labels = scales::percent) +
   labs(x = 'Customer response', title = 'Customer response combined with gender') +
   theme(plot.title = element_text(hjust = 0.5)) +
   theme_hc()
```

Customer response combined with gender



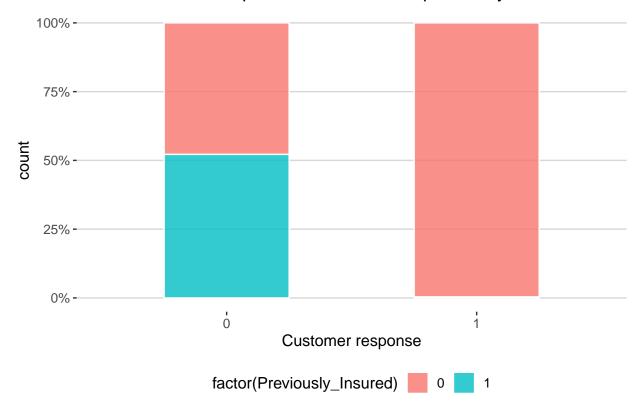
```
# A stacked bar chart showing, within each customer response group, what percentage
## of customers have or do not have a driver's license. Since most customers have a
## driver's license, the pink part is invisible
ggplot(data, aes(x = factor(Response), fill = factor(Driving_License))) +
    geom_bar(width = 0.5, alpha = 0.8, position = 'fill', color = 'white') +
    scale_y_continuous(labels = scales::percent) +
    labs(x = 'Customer response',
        title = 'Customer response combined with drivering license') +
    theme(plot.title = element_text(hjust = 0.5)) +
    theme_hc()
```

Customer response combined with drivering license

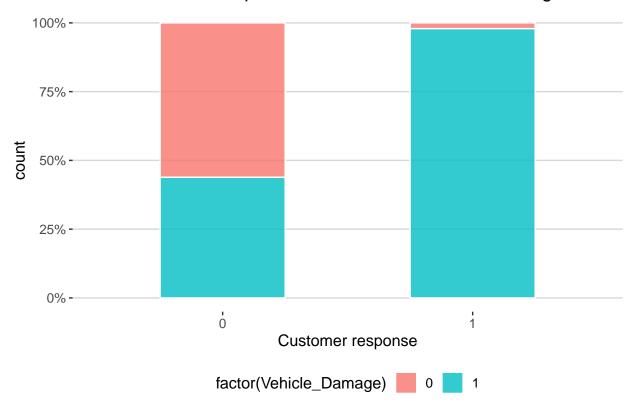


```
# A stacked bar chart showing, within each customer response group, what percentage of
## customers are previously insured
ggplot(data = data, aes(factor(Response), fill = factor(Previously_Insured))) +
    geom_bar(width = 0.5, alpha = 0.8, position = 'fill', color = 'white') +
    scale_y_continuous(labels = scales::percent) +
    labs(x='Customer response', title = 'Customer response combined with previously insured') +
    theme(plot.title = element_text(hjust = 0.5)) +
    theme_hc()
```

Customer response combined with previously insured

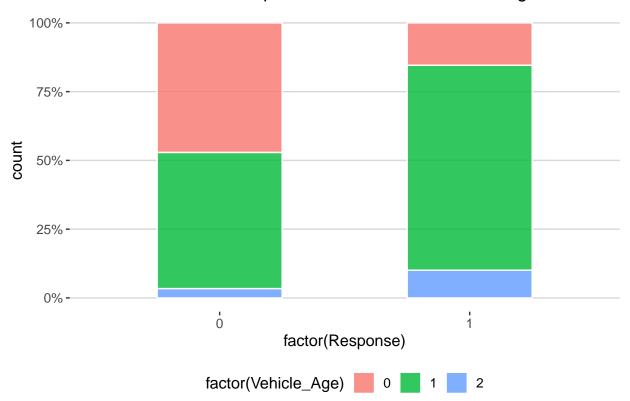


Customer response combined with Vehicle_damage



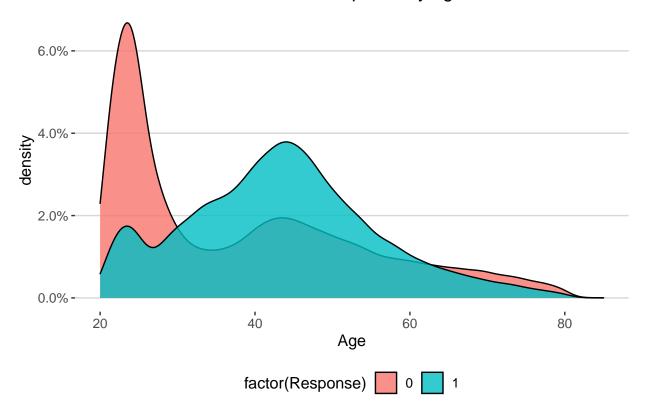
```
# A stacked bar chart showing, within each customer response group, what percentage of
## customers have a vehicle with an age below one year, from one to two years, and over
## two years respectively
ggplot(data, aes(x = factor(Response), fill = factor(Vehicle_Age))) +
    geom_bar(width = 0.5, alpha = 0.8, position = 'fill', color = 'white') +
    scale_y_continuous(labels = scales::percent) +
    labs(title = 'Customer response combined with vehicle age') +
    theme(plot.title = element_text(hjust = 0.5)) +
    theme_hc()
```

Customer response combined with vehicle age



```
# A density plot showing how customers' ages are distributed within each response
## group
ggplot(data, aes(x = Age, fill = factor(Response))) +
  geom_density(alpha = 0.8) +
  labs(title = 'Customer response by age') +
  scale_y_continuous(labels = scales::percent) +
  theme(plot.title = element_text(hjust = 0.5)) +
  theme_hc()
```

Customer response by age



```
## Scale for 'x' is already present. Adding another scale for 'x', which will
## replace the existing scale.

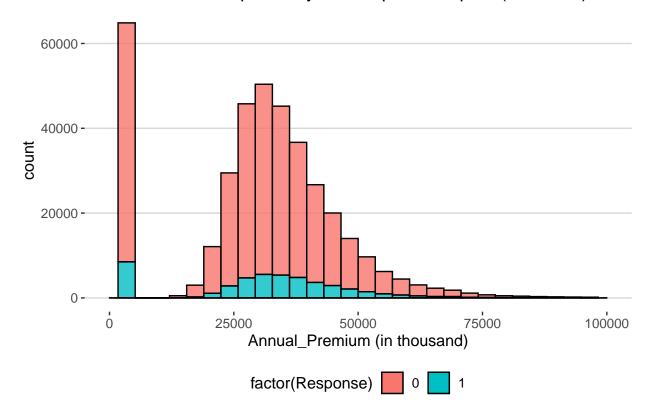
## 'stat_bin()' using 'bins = 30'. Pick better value with 'binwidth'.

## Warning: Removed 777 rows containing non-finite values (stat_bin).

## Warning: Removed 777 rows containing non-finite values (stat_density).

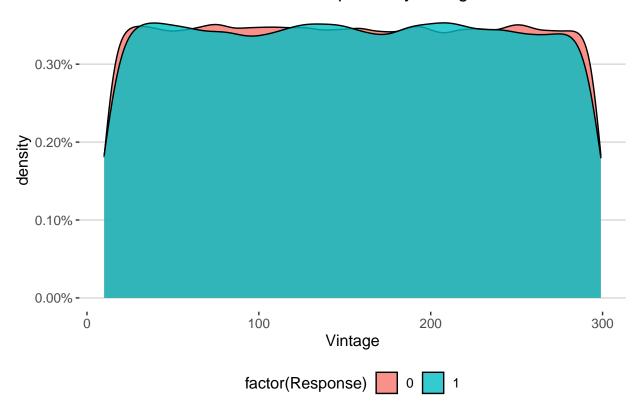
## Warning: Removed 4 rows containing missing values (geom_bar).
```

Customer response by annual premium paid (0 – 100K)



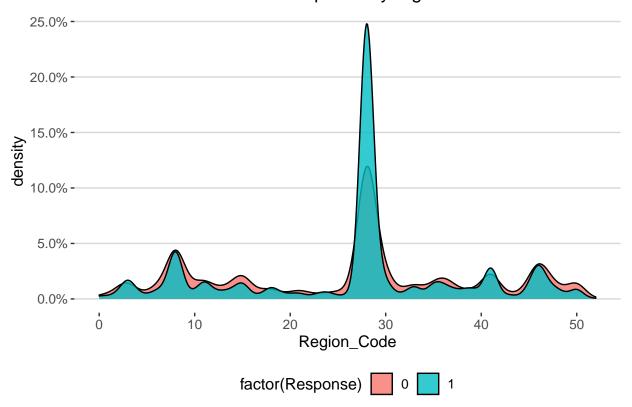
```
# A density plot showing how customers' vintages are distributed within each response
## group
ggplot(data, aes(Vintage, fill = factor(Response))) +
  geom_density(alpha = 0.8) +
  scale_y_continuous(labels = scales::percent) +
  labs(title = 'Customer response by vintage') +
  theme(plot.title = element_text(hjust = 0.5)) +
  theme_hc()
```

Customer response by vintage



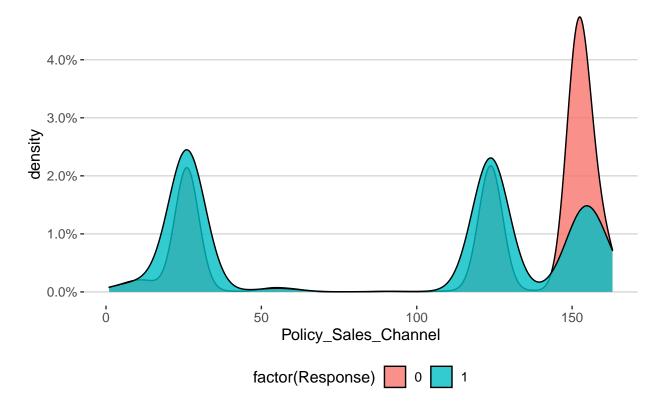
```
# A density plot showing how customers of different response group are distributed
## within the country
ggplot(data, aes(x = Region_Code, fill = factor(Response))) +
    geom_density(alpha = 0.8) +
    scale_y_continuous(labels = scales::percent) +
    labs(title = 'Customer response by region code') +
    theme(plot.title = element_text(hjust = 0.5)) +
    theme_hc()
```

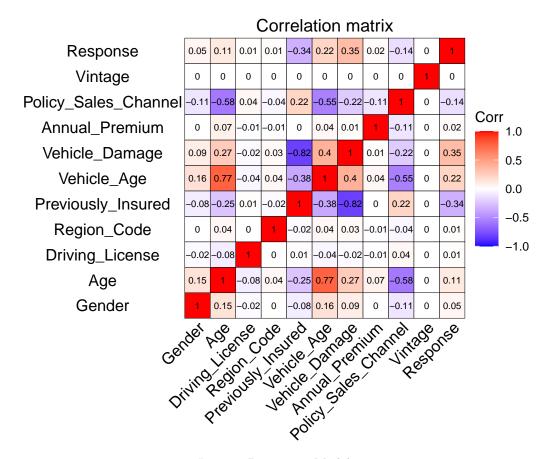
Customer response by region code



```
# A density plot showing how customers within each response group are distributed
## among different policy sales channel
ggplot(data, aes(x = Policy_Sales_Channel, fill = factor(Response))) +
geom_density(alpha = 0.8) +
scale_y_continuous(labels = scales::percent) +
labs(title = 'Customer response by policy sales channel') +
theme(plot.title = element_text(hjust = 0.5)) +
theme_hc()
```

Customer response by policy sales channel





- Logistic Regression Model

Warning: glm.fit: fitted probabilities numerically 0 or 1 occurred

```
summary(glm1)
```

```
##
## Call:
## glm(formula = Response ~ Gender + Age * Vehicle_Age + factor(Driving_License) +
## factor(Region_Code) + factor(Vehicle_Damage) * factor(Previously_Insured) +
## Annual_Premium + factor(Policy_Sales_Channel) * Age, family = "binomial",
## data = data)
##
```

```
## Deviance Residuals:
                 10
                      Median
                                   30
                                           Max
       Min
   -2.9177 -0.6060 -0.0393 -0.0231
                                        4.3458
   Coefficients:
##
                                                         Estimate Std. Error
## (Intercept)
                                                       -5.732e+00 6.238e-01
## Gender1
                                                        6.477e-02 1.137e-02
## Age
                                                        5.182e-03 1.401e-02
                                                        4.044e+00 1.251e-01
## Vehicle_Age1
## Vehicle_Age2
                                                        4.114e+00
                                                                  1.521e-01
## factor(Driving_License)1
                                                        1.129e+00 1.642e-01
## factor(Region_Code)1
                                                        2.317e-01 1.350e-01
## factor(Region_Code)2
                                                        5.768e-01 1.070e-01
## factor(Region_Code)3
                                                        9.322e-01 9.051e-02
## factor(Region_Code)4
                                                        8.792e-01 1.100e-01
## factor(Region_Code)5
                                                        7.723e-01
                                                                  1.267e-01
## factor(Region Code)6
                                                        9.327e-01
                                                                   1.010e-01
## factor(Region_Code)7
                                                        7.023e-01 1.007e-01
## factor(Region Code)8
                                                        5.882e-01 8.614e-02
## factor(Region_Code)9
                                                        4.127e-01 1.094e-01
## factor(Region_Code)10
                                                        7.024e-01 1.095e-01
## factor(Region_Code)11
                                                        1.122e+00 9.204e-02
## factor(Region Code)12
                                                        7.491e-01 1.068e-01
## factor(Region Code)13
                                                        7.025e-01 1.031e-01
## factor(Region Code)14
                                                        8.107e-01 1.015e-01
## factor(Region_Code)15
                                                        5.772e-01 9.156e-02
## factor(Region_Code)16
                                                        6.055e-01 1.280e-01
## factor(Region_Code)17
                                                        4.763e-01 1.181e-01
## factor(Region_Code)18
                                                        1.022e+00 9.607e-02
## factor(Region_Code)19
                                                        7.321e-01 1.121e-01
## factor(Region_Code)20
                                                        3.424e-01 1.123e-01
## factor(Region_Code)21
                                                        8.537e-01
                                                                  1.076e-01
## factor(Region_Code)22
                                                        3.529e-01 1.479e-01
## factor(Region Code)23
                                                        8.905e-01 1.091e-01
## factor(Region_Code)24
                                                        7.841e-01 1.062e-01
## factor(Region Code)25
                                                        2.454e-01 1.348e-01
## factor(Region_Code)26
                                                        3.158e-01 1.184e-01
## factor(Region_Code)27
                                                        6.007e-01
                                                                   1.138e-01
## factor(Region_Code)28
                                                        8.243e-01 8.409e-02
## factor(Region Code)29
                                                        1.064e+00
                                                                   9.002e-02
## factor(Region Code)30
                                                        9.258e-01 9.258e-02
## factor(Region Code)31
                                                        3.846e-01 1.180e-01
## factor(Region_Code)32
                                                        8.275e-01 1.120e-01
## factor(Region_Code)33
                                                        7.087e-01 9.383e-02
## factor(Region_Code)34
                                                        4.183e-01
                                                                   1.295e-01
## factor(Region_Code)35
                                                        1.032e+00
                                                                   9.384e-02
## factor(Region_Code)36
                                                        6.624e-01 9.407e-02
## factor(Region_Code)37
                                                        6.439e-01 9.980e-02
## factor(Region_Code)38
                                                        9.213e-01
                                                                   1.037e-01
## factor(Region_Code)39
                                                        6.133e-01 9.661e-02
## factor(Region_Code)40
                                                        6.206e-01 1.247e-01
## factor(Region_Code)41
                                                        1.009e+00 8.775e-02
## factor(Region_Code)42
                                                        3.331e-01 1.871e-01
```

```
## factor(Region Code)43
                                                        4.414e-01 1.105e-01
## factor(Region_Code)44
                                                        1.112e-01
                                                                   2.099e-01
## factor(Region Code)45
                                                        7.820e-01
                                                                   9.607e-02
## factor(Region_Code)46
                                                        7.354e-01 8.755e-02
## factor(Region Code)47
                                                        5.296e-01 9.505e-02
## factor(Region Code)48
                                                        2.204e-01 9.907e-02
## factor(Region Code)49
                                                        4.494e-01
                                                                   1.265e-01
## factor(Region_Code)50
                                                        3.396e-01 9.595e-02
## factor(Region Code)51
                                                        8.009e-01
                                                                   2.401e-01
## factor(Region_Code)52
                                                        6.866e-01
                                                                   2.209e-01
## factor(Vehicle_Damage)1
                                                        1.925e+00
                                                                   3.497e-02
## factor(Previously_Insured)1
                                                                   1.230e-01
                                                       -4.346e+00
## Annual Premium
                                                                   3.433e-07
                                                        1.383e-06
## factor(Policy_Sales_Channel)3
                                                                  8.034e-01
                                                       -1.455e+00
## factor(Policy_Sales_Channel)4
                                                       -3.064e+00
                                                                   8.938e-01
## factor(Policy_Sales_Channel)7
                                                       -9.621e-01
                                                                   7.293e-01
## factor(Policy_Sales_Channel)8
                                                       -2.519e+00
                                                                  7.518e-01
## factor(Policy Sales Channel)9
                                                                   1.621e+00
                                                       -7.756e-01
## factor(Policy_Sales_Channel)10
                                                       -1.588e+00
                                                                   1.057e+00
                                                       -1.431e+00 8.001e-01
## factor(Policy_Sales_Channel)11
## factor(Policy_Sales_Channel)12
                                                       -8.476e-01
                                                                  7.862e-01
## factor(Policy Sales Channel)13
                                                       -2.299e+00
                                                                   6.847e-01
## factor(Policy_Sales_Channel)14
                                                                   8.843e-01
                                                       -1.765e+00
## factor(Policy Sales Channel)15
                                                       -2.636e+00
                                                                   8.368e-01
## factor(Policy Sales Channel)16
                                                                  9.358e-01
                                                       -1.465e+00
## factor(Policy Sales Channel)17
                                                        7.760e-01
                                                                   3.732e+00
## factor(Policy_Sales_Channel)18
                                                       -2.394e+00
                                                                   2.173e+00
## factor(Policy_Sales_Channel)19
                                                       -1.589e+00
                                                                  1.503e+00
## factor(Policy_Sales_Channel)20
                                                                  3.821e+00
                                                        1.035e+00
## factor(Policy_Sales_Channel)21
                                                                   1.771e+00
                                                       -7.839e-01
## factor(Policy_Sales_Channel)22
                                                                  1.224e+00
                                                       -3.147e+00
## factor(Policy_Sales_Channel)23
                                                       -7.062e-01
                                                                   9.009e-01
## factor(Policy_Sales_Channel)24
                                                                   7.779e-01
                                                       -1.617e+00
## factor(Policy_Sales_Channel)25
                                                       -1.977e+00
                                                                   6.928e-01
## factor(Policy Sales Channel)26
                                                                   6.090e-01
                                                       -1.692e+00
## factor(Policy_Sales_Channel)29
                                                       -2.543e+00
                                                                   8.128e-01
## factor(Policy Sales Channel)30
                                                       -1.362e+00
                                                                  7.530e-01
## factor(Policy_Sales_Channel)31
                                                       -1.491e+00
                                                                  7.723e-01
## factor(Policy_Sales_Channel)32
                                                        8.726e+00 8.430e+00
## factor(Policy_Sales_Channel)35
                                                       -6.027e-01 2.474e+00
## factor(Policy Sales Channel)36
                                                        1.051e+00
                                                                   1.421e+00
## factor(Policy Sales Channel)37
                                                       -1.911e+00
                                                                  1.430e+00
## factor(Policy Sales Channel)38
                                                       -2.432e+01 5.006e+03
## factor(Policy_Sales_Channel)39
                                                        4.924e-01 8.430e+00
## factor(Policy_Sales_Channel)40
                                                        2.455e+00 5.181e+00
## factor(Policy_Sales_Channel)42
                                                       -1.092e+00
                                                                   1.307e+00
## factor(Policy_Sales_Channel)44
                                                                   1.361e+00
                                                       -3.259e+00
## factor(Policy_Sales_Channel)45
                                                       -4.524e+00
                                                                   2.414e+00
## factor(Policy_Sales_Channel)46
                                                       -2.152e+01
                                                                  7.374e+03
## factor(Policy_Sales_Channel)47
                                                                  2.216e+00
                                                       -2.745e+00
## factor(Policy_Sales_Channel)48
                                                       -5.886e+00 6.947e+00
## factor(Policy_Sales_Channel)49
                                                        1.858e+01 1.840e+01
## factor(Policy_Sales_Channel)51
                                                        1.393e+02 4.976e+03
## factor(Policy Sales Channel)52
                                                       -2.027e+00 7.772e-01
```

```
## factor(Policy_Sales_Channel)53
                                                        -4.157e+00
                                                                   2.754e+00
                                                        -1.347e+00
## factor(Policy_Sales_Channel)54
                                                                    1.627e+00
## factor(Policy Sales Channel)55
                                                        -1.528e+00
                                                                    7.245e-01
## factor(Policy_Sales_Channel)56
                                                                    2.002e+00
                                                        -1.475e+00
## factor(Policy_Sales_Channel)57
                                                        -1.631e+01
                                                                   1.845e+01
## factor(Policy Sales Channel)58
                                                        -1.411e+03
                                                                   1.357e+04
## factor(Policy Sales Channel)59
                                                        -1.595e+00
                                                                   1.363e+00
## factor(Policy_Sales_Channel)60
                                                        -1.729e+00
                                                                   9.809e-01
## factor(Policy_Sales_Channel)61
                                                        -7.566e-01
                                                                    9.784e-01
## factor(Policy_Sales_Channel)62
                                                                    9.556e+03
                                                        1.451e+02
## factor(Policy_Sales_Channel)63
                                                         9.351e+00
                                                                    1.110e+01
## factor(Policy_Sales_Channel)64
                                                                    3.180e+00
                                                        -3.147e+00
## factor(Policy_Sales_Channel)65
                                                                    5.007e+00
                                                         4.661e+00
## factor(Policy_Sales_Channel)66
                                                                   9.802e+00
                                                        -1.823e+01
## factor(Policy_Sales_Channel)69
                                                        -2.557e+01
                                                                   1.383e+01
## factor(Policy_Sales_Channel)71
                                                        -1.933e+01
                                                                   1.179e+04
## factor(Policy_Sales_Channel)73
                                                         6.207e+00
                                                                    1.197e+01
## factor(Policy Sales Channel)78
                                                        -1.520e+00
                                                                    2.902e+00
## factor(Policy_Sales_Channel)79
                                                        -9.784e+00
                                                                   3.450e+04
## factor(Policy_Sales_Channel)80
                                                        -5.228e+00
                                                                   4.615e+00
## factor(Policy_Sales_Channel)81
                                                        -4.349e-01
                                                                   6.541e+00
## factor(Policy_Sales_Channel)86
                                                        1.213e+00
                                                                    3.840e+00
## factor(Policy_Sales_Channel)87
                                                        -4.243e+00
                                                                   4.891e+00
## factor(Policy Sales Channel)88
                                                        -2.185e+00
                                                                    5.238e+00
## factor(Policy Sales Channel)89
                                                                   3.617e+00
                                                        -4.715e+00
## factor(Policy_Sales_Channel)90
                                                        1.483e+00
                                                                    3.676e+00
## factor(Policy_Sales_Channel)91
                                                         6.401e-02
                                                                   1.505e+00
## factor(Policy_Sales_Channel)92
                                                                    5.701e+00
                                                         1.753e+00
                                                                   5.486e+00
## factor(Policy_Sales_Channel)93
                                                         2.214e-01
## factor(Policy_Sales_Channel)94
                                                                   2.303e+00
                                                        -5.277e-01
## factor(Policy_Sales_Channel)95
                                                        -1.954e+01
                                                                   5.037e+03
## factor(Policy_Sales_Channel)96
                                                        -2.000e+01
                                                                    4.692e+03
## factor(Policy_Sales_Channel)97
                                                                    7.700e+00
                                                         2.128e+00
## factor(Policy_Sales_Channel)98
                                                         7.027e+00
                                                                   1.126e+01
## factor(Policy Sales Channel)99
                                                        -2.389e+01
                                                                   1.224e+04
## factor(Policy_Sales_Channel)100
                                                        -1.567e+01
                                                                   1.434e+01
## factor(Policy Sales Channel)101
                                                        2.893e+00
                                                                   1.379e+01
## factor(Policy_Sales_Channel)103
                                                        -5.069e-01
                                                                   2.506e+00
## factor(Policy_Sales_Channel)104
                                                        -2.179e+01
                                                                   1.561e+04
## factor(Policy_Sales_Channel)106
                                                        -3.588e-01
                                                                   1.899e+00
## factor(Policy Sales Channel)107
                                                        3.822e+00
                                                                   7.746e+00
## factor(Policy_Sales_Channel)108
                                                        8.605e+00
                                                                   3.229e+01
## factor(Policy_Sales_Channel)109
                                                                   1.464e+00
                                                        -2.586e+00
## factor(Policy_Sales_Channel)110
                                                                   5.759e+03
                                                         5.532e+02
## factor(Policy_Sales_Channel)111
                                                         3.127e+00
                                                                    3.168e+00
## factor(Policy_Sales_Channel)113
                                                                    2.747e+00
                                                        -3.103e-01
## factor(Policy_Sales_Channel)114
                                                        -5.025e+00
                                                                    3.475e+00
## factor(Policy_Sales_Channel)116
                                                                    1.853e+00
                                                        -2.149e+00
## factor(Policy_Sales_Channel)117
                                                        -1.320e+01
                                                                   5.382e+03
## factor(Policy_Sales_Channel)118
                                                                   4.309e+03
                                                        -1.725e+01
## factor(Policy_Sales_Channel)119
                                                        -6.826e+00
                                                                    3.340e+00
## factor(Policy Sales Channel)120
                                                                   9.085e-01
                                                        -1.053e+00
## factor(Policy_Sales_Channel)121
                                                        9.560e-01 2.010e+00
## factor(Policy Sales Channel)122
                                                        -1.875e+00 6.175e-01
```

```
## factor(Policy_Sales_Channel)124
                                                        -1.601e+00 6.096e-01
                                                                   7.722e-01
## factor(Policy_Sales_Channel)125
                                                        -9.511e-01
## factor(Policy Sales Channel)126
                                                       -2.094e+01
                                                                   2.515e+04
## factor(Policy_Sales_Channel)127
                                                       -1.878e-02
                                                                   1.979e+00
## factor(Policy_Sales_Channel)128
                                                        2.541e+00
                                                                   2.026e+00
## factor(Policy Sales Channel)129
                                                       -2.516e+00 2.482e+00
## factor(Policy Sales Channel)130
                                                        4.762e+02 2.740e+03
## factor(Policy_Sales_Channel)131
                                                                   1.335e+00
                                                       -2.376e+00
## factor(Policy Sales Channel)132
                                                        -2.911e+00
                                                                    2.476e+00
## factor(Policy_Sales_Channel)133
                                                                   2.761e+00
                                                       -5.583e+00
## factor(Policy_Sales_Channel)134
                                                       -1.769e+01
                                                                   5.229e+03
## factor(Policy_Sales_Channel)135
                                                                   1.574e+00
                                                        -1.863e+00
## factor(Policy_Sales_Channel)136
                                                        -2.160e+00 9.753e-01
## factor(Policy_Sales_Channel)137
                                                       -3.341e+01
                                                                   1.701e+04
## factor(Policy_Sales_Channel)138
                                                       -1.470e+00
                                                                   1.866e+00
## factor(Policy_Sales_Channel)139
                                                        -3.506e+00
                                                                   1.379e+00
## factor(Policy_Sales_Channel)140
                                                                   1.929e+00
                                                       -1.872e+00
## factor(Policy Sales Channel)145
                                                       -2.783e+00
                                                                   1.250e+00
## factor(Policy_Sales_Channel)146
                                                                   3.166e+03
                                                       -1.863e+01
## factor(Policy_Sales_Channel)147
                                                        -1.230e+00
                                                                   9.822e-01
## factor(Policy_Sales_Channel)148
                                                       -1.534e+00
                                                                   1.866e+00
## factor(Policy_Sales_Channel)150
                                                       -1.570e+00 8.594e-01
## factor(Policy_Sales_Channel)151
                                                       -2.801e+00
                                                                   7.953e-01
## factor(Policy Sales Channel)152
                                                                   6.050e-01
                                                        -2.074e+00
## factor(Policy Sales Channel)153
                                                       -6.165e-01
                                                                   1.157e+00
## factor(Policy Sales Channel)154
                                                       -2.080e+00
                                                                   6.184e-01
## factor(Policy_Sales_Channel)155
                                                       -1.600e+00
                                                                   6.528e-01
## factor(Policy_Sales_Channel)156
                                                       -2.516e+00
                                                                    6.130e-01
## factor(Policy_Sales_Channel)157
                                                                   6.165e-01
                                                       -2.210e+00
## factor(Policy_Sales_Channel)158
                                                       -2.165e+00
                                                                   6.820e-01
## factor(Policy_Sales_Channel)159
                                                        1.561e+00
                                                                   1.210e+01
## factor(Policy_Sales_Channel)160
                                                        -2.940e+00
                                                                    6.254e-01
## factor(Policy_Sales_Channel)163
                                                       -2.159e+00
                                                                   6.222e-01
## Age: Vehicle_Age1
                                                                   4.233e-03
                                                        -1.316e-01
## Age: Vehicle Age2
                                                        -1.286e-01
                                                                   4.510e-03
## factor(Vehicle_Damage)1:factor(Previously_Insured)1 8.551e-01
                                                                   1.642e-01
## Age:factor(Policy Sales Channel)3
                                                        1.004e-01
                                                                   1.722e-02
## Age:factor(Policy_Sales_Channel)4
                                                        1.261e-01
                                                                   1.973e-02
## Age:factor(Policy_Sales_Channel)7
                                                        8.108e-02
                                                                   1.660e-02
## Age:factor(Policy_Sales_Channel)8
                                                        1.074e-01
                                                                   1.688e-02
## Age:factor(Policy Sales Channel)9
                                                        7.551e-02
                                                                   3.266e-02
                                                        9.036e-02 2.203e-02
## Age:factor(Policy_Sales_Channel)10
## Age:factor(Policy_Sales_Channel)11
                                                        7.943e-02
                                                                   1.795e-02
## Age:factor(Policy_Sales_Channel)12
                                                        7.375e-02
                                                                   1.776e-02
## Age:factor(Policy_Sales_Channel)13
                                                                   1.580e-02
                                                        1.023e-01
## Age:factor(Policy_Sales_Channel)14
                                                        9.333e-02
                                                                   1.950e-02
## Age:factor(Policy_Sales_Channel)15
                                                        1.136e-01
                                                                   1.803e-02
## Age:factor(Policy_Sales_Channel)16
                                                                   2.040e-02
                                                        8.474e-02
## Age:factor(Policy_Sales_Channel)17
                                                        5.672e-02
                                                                   7.488e-02
## Age:factor(Policy_Sales_Channel)18
                                                        9.166e-02
                                                                   4.444e-02
## Age:factor(Policy_Sales_Channel)19
                                                        8.460e-02
                                                                   3.260e-02
## Age:factor(Policy Sales Channel)20
                                                        3.802e-02 8.182e-02
## Age:factor(Policy_Sales_Channel)21
                                                        6.805e-02 3.782e-02
## Age:factor(Policy Sales Channel)22
                                                        1.115e-01 2.541e-02
```

```
## Age:factor(Policy_Sales_Channel)23
                                                         7.073e-02 2.030e-02
## Age:factor(Policy_Sales_Channel)24
                                                         8.967e-02
                                                                   1.750e-02
## Age:factor(Policy Sales Channel)25
                                                         1.054e-01
                                                                   1.583e-02
## Age:factor(Policy_Sales_Channel)26
                                                         9.890e-02
                                                                   1.463e-02
## Age:factor(Policy_Sales_Channel)29
                                                         1.087e-01
                                                                   1.836e-02
## Age:factor(Policy Sales Channel)30
                                                        8.594e-02
                                                                   1.677e-02
## Age:factor(Policy Sales Channel)31
                                                         9.513e-02
                                                                   1.790e-02
## Age:factor(Policy_Sales_Channel)32
                                                        -1.332e-01
                                                                   1.876e-01
## Age:factor(Policy_Sales_Channel)35
                                                         6.768e-02
                                                                    5.095e-02
## Age:factor(Policy_Sales_Channel)36
                                                        3.921e-02
                                                                   3.498e-02
## Age:factor(Policy_Sales_Channel)37
                                                        8.900e-02
                                                                   2.843e-02
## Age:factor(Policy_Sales_Channel)38
                                                         2.609e-01
                                                                   9.754e+01
## Age:factor(Policy_Sales_Channel)39
                                                         2.961e-02
                                                                   1.692e-01
## Age:factor(Policy_Sales_Channel)40
                                                                   1.302e-01
                                                        -1.939e-02
## Age:factor(Policy_Sales_Channel)42
                                                         8.462e-02
                                                                   2.722e-02
## Age:factor(Policy_Sales_Channel)44
                                                         1.296e-01
                                                                   2.786e-02
## Age:factor(Policy_Sales_Channel)45
                                                        1.425e-01
                                                                   5.034e-02
## Age:factor(Policy Sales Channel)46
                                                        1.855e-01
                                                                   1.492e+02
## Age:factor(Policy_Sales_Channel)47
                                                                   4.592e-02
                                                         1.084e-01
## Age:factor(Policy_Sales_Channel)48
                                                         1.516e-01
                                                                   1.258e-01
## Age:factor(Policy_Sales_Channel)49
                                                        -3.265e-01
                                                                   4.011e-01
## Age:factor(Policy_Sales_Channel)51
                                                        -3.504e+00
                                                                   1.276e+02
## Age:factor(Policy_Sales_Channel)52
                                                        9.349e-02
                                                                   1.750e-02
## Age:factor(Policy Sales Channel)53
                                                         1.448e-01
                                                                   5.565e-02
## Age:factor(Policy_Sales_Channel)54
                                                        7.952e-02 3.390e-02
## Age:factor(Policy_Sales_Channel)55
                                                        8.719e-02
                                                                   1.656e-02
## Age:factor(Policy_Sales_Channel)56
                                                                   4.142e-02
                                                        8.966e-02
## Age:factor(Policy_Sales_Channel)57
                                                         4.368e-01
                                                                   4.338e-01
## Age:factor(Policy_Sales_Channel)58
                                                                   2.043e+02
                                                        2.131e+01
## Age:factor(Policy_Sales_Channel)59
                                                        9.219e-02
                                                                   2.766e-02
## Age:factor(Policy_Sales_Channel)60
                                                        8.668e-02
                                                                    2.167e-02
## Age:factor(Policy_Sales_Channel)61
                                                         6.256e-02
                                                                   2.190e-02
## Age:factor(Policy_Sales_Channel)62
                                                        -3.012e+00
                                                                   1.975e+02
## Age:factor(Policy_Sales_Channel)63
                                                        -1.126e-01
                                                                   2.153e-01
## Age:factor(Policy_Sales_Channel)64
                                                        1.093e-01
                                                                    6.602e-02
## Age:factor(Policy_Sales_Channel)65
                                                        -4.936e-02
                                                                   1.077e-01
## Age:factor(Policy_Sales_Channel)66
                                                        3.844e-01
                                                                   1.724e-01
## Age:factor(Policy_Sales_Channel)69
                                                        5.026e-01
                                                                   2.123e-01
## Age:factor(Policy_Sales_Channel)71
                                                        1.410e-01
                                                                   2.695e+02
## Age:factor(Policy_Sales_Channel)73
                                                        -1.191e-01
                                                                   2.943e-01
## Age:factor(Policy Sales Channel)78
                                                        9.510e-02
                                                                   5.700e-02
## Age:factor(Policy_Sales_Channel)79
                                                        -8.848e-02
                                                                   7.572e+02
## Age:factor(Policy_Sales_Channel)80
                                                        1.759e-01 8.891e-02
## Age:factor(Policy_Sales_Channel)81
                                                                   1.201e-01
                                                        9.530e-02
## Age:factor(Policy_Sales_Channel)86
                                                        3.295e-02 8.595e-02
## Age:factor(Policy_Sales_Channel)87
                                                         1.602e-01
                                                                   1.066e-01
## Age:factor(Policy_Sales_Channel)88
                                                        7.292e-02
                                                                   1.100e-01
## Age:factor(Policy_Sales_Channel)89
                                                         1.484e-01
                                                                   6.182e-02
## Age:factor(Policy_Sales_Channel)90
                                                        4.177e-02
                                                                   7.782e-02
## Age:factor(Policy_Sales_Channel)91
                                                         6.224e-02
                                                                   3.216e-02
## Age:factor(Policy_Sales_Channel)92
                                                        2.412e-02
                                                                   1.248e-01
## Age:factor(Policy_Sales_Channel)93
                                                        4.186e-02
                                                                   1.155e-01
                                                        7.792e-02 4.548e-02
## Age:factor(Policy_Sales_Channel)94
## Age:factor(Policy_Sales_Channel)95
                                                        1.461e-01 8.507e+01
```

```
## Age:factor(Policy_Sales_Channel)96
                                                        1.557e-01 9.023e+01
## Age:factor(Policy_Sales_Channel)97
                                                        2.275e-02
                                                                   1.500e-01
## Age:factor(Policy Sales Channel)98
                                                       -1.079e-01
                                                                   2.512e-01
## Age:factor(Policy_Sales_Channel)99
                                                        2.405e-01
                                                                   2.299e+02
## Age:factor(Policy_Sales_Channel)100
                                                        3.562e-01
                                                                   2.549e-01
## Age:factor(Policy Sales Channel)101
                                                        7.427e-03 2.965e-01
## Age:factor(Policy Sales Channel)103
                                                        7.077e-02 5.203e-02
## Age:factor(Policy_Sales_Channel)104
                                                        1.954e-01
                                                                   3.285e+02
## Age:factor(Policy_Sales_Channel)106
                                                        7.701e-02
                                                                   3.948e-02
## Age:factor(Policy_Sales_Channel)107
                                                       -1.000e-01
                                                                   2.730e-01
## Age:factor(Policy_Sales_Channel)108
                                                       -1.833e-01
                                                                   8.469e-01
## Age:factor(Policy_Sales_Channel)109
                                                                   3.210e-02
                                                        1.025e-01
## Age:factor(Policy_Sales_Channel)110
                                                       -1.422e+01
                                                                   1.491e+02
## Age:factor(Policy_Sales_Channel)111
                                                       -2.515e-02
                                                                  7.526e-02
                                                        5.751e-02 6.029e-02
## Age:factor(Policy_Sales_Channel)113
## Age:factor(Policy_Sales_Channel)114
                                                        1.513e-01
                                                                   6.691e-02
## Age:factor(Policy_Sales_Channel)116
                                                        9.761e-02
                                                                  3.495e-02
## Age:factor(Policy Sales Channel)117
                                                        1.208e-01
                                                                   1.057e+02
## Age:factor(Policy_Sales_Channel)118
                                                                   7.224e+01
                                                        1.020e-01
## Age:factor(Policy_Sales_Channel)119
                                                        1.765e-01
                                                                   5.389e-02
## Age:factor(Policy_Sales_Channel)120
                                                        7.762e-02
                                                                  1.989e-02
## Age:factor(Policy_Sales_Channel)121
                                                        2.759e-02 6.235e-02
## Age:factor(Policy_Sales_Channel)122
                                                        9.676e-02
                                                                  1.477e-02
## Age:factor(Policy Sales Channel)124
                                                        9.217e-02
                                                                   1.465e-02
## Age:factor(Policy_Sales_Channel)125
                                                        7.128e-02
                                                                  1.770e-02
## Age:factor(Policy_Sales_Channel)126
                                                        1.848e-01
                                                                   4.882e+02
## Age:factor(Policy_Sales_Channel)127
                                                                   4.328e-02
                                                        4.374e-02
## Age:factor(Policy_Sales_Channel)128
                                                       -7.802e-03
                                                                   4.693e-02
## Age:factor(Policy_Sales_Channel)129
                                                        9.019e-02 5.405e-02
## Age:factor(Policy_Sales_Channel)130
                                                       -1.605e+01
                                                                   9.303e+01
## Age:factor(Policy_Sales_Channel)131
                                                        9.611e-02
                                                                   2.900e-02
## Age:factor(Policy_Sales_Channel)132
                                                        1.034e-01
                                                                   4.801e-02
## Age:factor(Policy_Sales_Channel)133
                                                        1.531e-01
                                                                   4.881e-02
                                                                   8.334e+01
## Age:factor(Policy_Sales_Channel)134
                                                        1.158e-01
## Age:factor(Policy_Sales_Channel)135
                                                        8.542e-02
                                                                   3.317e-02
## Age:factor(Policy_Sales_Channel)136
                                                                  2.187e-02
                                                        1.082e-01
## Age:factor(Policy_Sales_Channel)137
                                                        4.520e-01
                                                                   3.472e+02
## Age:factor(Policy_Sales_Channel)138
                                                        8.012e-02
                                                                   4.122e-02
## Age:factor(Policy_Sales_Channel)139
                                                        1.171e-01
                                                                   2.788e-02
## Age:factor(Policy_Sales_Channel)140
                                                        7.997e-02 4.240e-02
## Age:factor(Policy Sales Channel)145
                                                        1.176e-01
                                                                   2.506e-02
## Age:factor(Policy_Sales_Channel)146
                                                        1.329e-01 5.806e+01
## Age:factor(Policy_Sales_Channel)147
                                                        8.417e-02
                                                                   2.156e-02
## Age:factor(Policy_Sales_Channel)148
                                                        8.890e-02
                                                                  3.738e-02
## Age:factor(Policy_Sales_Channel)150
                                                        9.380e-02
                                                                   1.979e-02
## Age:factor(Policy_Sales_Channel)151
                                                        1.008e-01
                                                                   2.472e-02
## Age:factor(Policy_Sales_Channel)152
                                                        7.842e-02
                                                                   1.458e-02
## Age:factor(Policy_Sales_Channel)153
                                                        3.728e-02
                                                                   3.995e-02
                                                        1.040e-01
## Age:factor(Policy_Sales_Channel)154
                                                                   1.487e-02
## Age:factor(Policy_Sales_Channel)155
                                                        1.018e-01
                                                                   1.559e-02
## Age:factor(Policy_Sales_Channel)156
                                                        1.106e-01
                                                                  1.474e-02
## Age:factor(Policy_Sales_Channel)157
                                                        1.087e-01 1.480e-02
                                                        1.086e-01 1.611e-02
## Age:factor(Policy_Sales_Channel)158
## Age:factor(Policy_Sales_Channel)159
                                                       -1.154e-01 5.730e-01
```

```
## Age:factor(Policy_Sales_Channel)160
                                                         8.542e-02 1.598e-02
## Age:factor(Policy_Sales_Channel)163
                                                         1.136e-01 1.497e-02
                                                        z value Pr(>|z|)
                                                         -9.189 < 2e-16 ***
## (Intercept)
## Gender1
                                                          5.696 1.22e-08 ***
## Age
                                                          0.370 0.711443
## Vehicle Age1
                                                         32.315 < 2e-16 ***
                                                         27.053 < 2e-16 ***
## Vehicle Age2
## factor(Driving_License)1
                                                          6.874 6.23e-12 ***
## factor(Region_Code)1
                                                          1.716 0.086210 .
## factor(Region_Code)2
                                                          5.391 7.01e-08 ***
## factor(Region_Code)3
                                                         10.298 < 2e-16 ***
## factor(Region_Code)4
                                                          7.991 1.34e-15 ***
## factor(Region_Code)5
                                                          6.097 1.08e-09 ***
## factor(Region_Code)6
                                                          9.231 < 2e-16 ***
## factor(Region_Code)7
                                                          6.973 3.09e-12 ***
## factor(Region_Code)8
                                                          6.828 8.59e-12 ***
## factor(Region Code)9
                                                          3.772 0.000162 ***
## factor(Region_Code)10
                                                          6.413 1.43e-10 ***
## factor(Region_Code)11
                                                         12.191 < 2e-16 ***
## factor(Region_Code)12
                                                          7.014 2.32e-12 ***
## factor(Region_Code)13
                                                          6.813 9.56e-12 ***
                                                          7.991 1.34e-15 ***
## factor(Region_Code)14
## factor(Region Code)15
                                                          6.304 2.90e-10 ***
## factor(Region_Code)16
                                                          4.731 2.24e-06 ***
## factor(Region_Code)17
                                                          4.032 5.54e-05 ***
## factor(Region_Code)18
                                                         10.634 < 2e-16 ***
## factor(Region_Code)19
                                                          6.529 6.60e-11 ***
## factor(Region_Code)20
                                                          3.050 0.002291 **
## factor(Region_Code)21
                                                          7.935 2.11e-15 ***
## factor(Region_Code)22
                                                          2.386 0.017012 *
## factor(Region_Code)23
                                                          8.165 3.22e-16 ***
## factor(Region_Code)24
                                                          7.386 1.51e-13 ***
## factor(Region_Code)25
                                                          1.820 0.068815 .
## factor(Region Code)26
                                                          2.667 0.007653 **
## factor(Region_Code)27
                                                          5.279 1.30e-07 ***
## factor(Region_Code)28
                                                          9.802 < 2e-16 ***
## factor(Region_Code)29
                                                         11.821 < 2e-16 ***
## factor(Region_Code)30
                                                         10.000 < 2e-16 ***
                                                          3.259 0.001120 **
## factor(Region_Code)31
## factor(Region Code)32
                                                          7.388 1.49e-13 ***
## factor(Region_Code)33
                                                          7.553 4.26e-14 ***
                                                          3.229 0.001240 **
## factor(Region_Code)34
                                                         10.998 < 2e-16 ***
## factor(Region_Code)35
                                                          7.042 1.90e-12 ***
## factor(Region_Code)36
                                                          6.452 1.11e-10 ***
## factor(Region_Code)37
## factor(Region_Code)38
                                                          8.881 < 2e-16 ***
                                                          6.348 2.18e-10 ***
## factor(Region_Code)39
## factor(Region_Code)40
                                                          4.975 6.52e-07 ***
## factor(Region_Code)41
                                                         11.501 < 2e-16 ***
## factor(Region_Code)42
                                                          1.780 0.075003 .
## factor(Region Code)43
                                                          3.995 6.47e-05 ***
## factor(Region_Code)44
                                                          0.530 0.596335
## factor(Region_Code)45
                                                          8.140 3.96e-16 ***
```

```
## factor(Region_Code)46
                                                          8.399 < 2e-16 ***
## factor(Region_Code)47
                                                          5.572 2.52e-08 ***
## factor(Region Code)48
                                                          2.225 0.026064 *
## factor(Region_Code)49
                                                          3.552 0.000383 ***
## factor(Region_Code)50
                                                          3.540 0.000401 ***
## factor(Region Code)51
                                                          3.336 0.000850 ***
## factor(Region_Code)52
                                                          3.108 0.001882 **
                                                         55.045 < 2e-16 ***
## factor(Vehicle_Damage)1
## factor(Previously Insured)1
                                                        -35.320 < 2e-16 ***
## Annual_Premium
                                                          4.027 5.64e-05 ***
## factor(Policy_Sales_Channel)3
                                                         -1.811 0.070131 .
## factor(Policy_Sales_Channel)4
                                                        -3.428 0.000608 ***
## factor(Policy_Sales_Channel)7
                                                         -1.319 0.187051
## factor(Policy_Sales_Channel)8
                                                        -3.351 0.000805 ***
## factor(Policy_Sales_Channel)9
                                                         -0.478 0.632301
## factor(Policy_Sales_Channel)10
                                                         -1.502 0.133028
## factor(Policy_Sales_Channel)11
                                                        -1.788 0.073731 .
## factor(Policy Sales Channel)12
                                                        -1.078 0.280991
## factor(Policy_Sales_Channel)13
                                                        -3.358 0.000786 ***
## factor(Policy_Sales_Channel)14
                                                         -1.996 0.045954 *
## factor(Policy_Sales_Channel)15
                                                        -3.150 0.001631 **
## factor(Policy_Sales_Channel)16
                                                        -1.565 0.117572
## factor(Policy_Sales_Channel)17
                                                         0.208 0.835290
## factor(Policy_Sales_Channel)18
                                                         -1.102 0.270548
## factor(Policy_Sales_Channel)19
                                                        -1.058 0.290185
## factor(Policy_Sales_Channel)20
                                                         0.271 0.786388
## factor(Policy_Sales_Channel)21
                                                        -0.443 0.658094
## factor(Policy_Sales_Channel)22
                                                         -2.572 0.010120 *
## factor(Policy_Sales_Channel)23
                                                        -0.784 0.433112
## factor(Policy_Sales_Channel)24
                                                        -2.079 0.037659 *
## factor(Policy_Sales_Channel)25
                                                         -2.854 0.004320 **
## factor(Policy_Sales_Channel)26
                                                         -2.778 0.005477 **
## factor(Policy_Sales_Channel)29
                                                        -3.128 0.001757 **
## factor(Policy_Sales_Channel)30
                                                         -1.809 0.070422
## factor(Policy_Sales_Channel)31
                                                         -1.930 0.053560
## factor(Policy_Sales_Channel)32
                                                         1.035 0.300597
## factor(Policy Sales Channel)35
                                                        -0.244 0.807498
## factor(Policy_Sales_Channel)36
                                                         0.740 0.459465
## factor(Policy_Sales_Channel)37
                                                         -1.336 0.181455
## factor(Policy_Sales_Channel)38
                                                         -0.005 0.996124
## factor(Policy Sales Channel)39
                                                          0.058 0.953425
## factor(Policy_Sales_Channel)40
                                                          0.474 0.635553
## factor(Policy_Sales_Channel)42
                                                         -0.835 0.403589
## factor(Policy_Sales_Channel)44
                                                         -2.395 0.016635 *
## factor(Policy_Sales_Channel)45
                                                        -1.874 0.060936
## factor(Policy_Sales_Channel)46
                                                         -0.003 0.997672
## factor(Policy_Sales_Channel)47
                                                         -1.239 0.215471
## factor(Policy_Sales_Channel)48
                                                        -0.847 0.396814
## factor(Policy_Sales_Channel)49
                                                         1.010 0.312438
## factor(Policy_Sales_Channel)51
                                                          0.028 0.977667
## factor(Policy_Sales_Channel)52
                                                        -2.608 0.009099 **
## factor(Policy_Sales_Channel)53
                                                        -1.510 0.131162
## factor(Policy_Sales_Channel)54
                                                        -0.828 0.407581
## factor(Policy_Sales_Channel)55
                                                         -2.109 0.034906 *
```

```
## factor(Policy_Sales_Channel)56
                                                         -0.737 0.461381
## factor(Policy_Sales_Channel)57
                                                         -0.884 0.376732
## factor(Policy Sales Channel)58
                                                         -0.104 0.917207
## factor(Policy_Sales_Channel)59
                                                         -1.171 0.241791
## factor(Policy_Sales_Channel)60
                                                         -1.763 0.077882
## factor(Policy Sales Channel)61
                                                         -0.773 0.439332
## factor(Policy Sales Channel)62
                                                         0.015 0.987887
## factor(Policy_Sales_Channel)63
                                                          0.843 0.399374
## factor(Policy_Sales_Channel)64
                                                         -0.990 0.322418
## factor(Policy_Sales_Channel)65
                                                         0.931 0.351900
## factor(Policy_Sales_Channel)66
                                                         -1.860 0.062870
## factor(Policy_Sales_Channel)69
                                                         -1.849 0.064486
## factor(Policy_Sales_Channel)71
                                                         -0.002 0.998691
## factor(Policy_Sales_Channel)73
                                                          0.518 0.604222
## factor(Policy_Sales_Channel)78
                                                         -0.524 0.600318
## factor(Policy_Sales_Channel)79
                                                          0.000 0.999774
## factor(Policy_Sales_Channel)80
                                                         -1.133 0.257232
## factor(Policy Sales Channel)81
                                                         -0.066 0.946984
## factor(Policy_Sales_Channel)86
                                                         0.316 0.752141
## factor(Policy_Sales_Channel)87
                                                         -0.868 0.385665
## factor(Policy_Sales_Channel)88
                                                         -0.417 0.676600
## factor(Policy_Sales_Channel)89
                                                         -1.304 0.192391
## factor(Policy_Sales_Channel)90
                                                          0.403 0.686586
## factor(Policy Sales Channel)91
                                                          0.043 0.966070
## factor(Policy Sales Channel)92
                                                          0.307 0.758484
## factor(Policy_Sales_Channel)93
                                                         0.040 0.967806
## factor(Policy_Sales_Channel)94
                                                         -0.229 0.818807
## factor(Policy_Sales_Channel)95
                                                         -0.004 0.996904
## factor(Policy_Sales_Channel)96
                                                         -0.004 0.996598
## factor(Policy_Sales_Channel)97
                                                          0.276 0.782236
## factor(Policy_Sales_Channel)98
                                                          0.624 0.532559
## factor(Policy_Sales_Channel)99
                                                         -0.002 0.998443
## factor(Policy_Sales_Channel)100
                                                         -1.093 0.274273
## factor(Policy_Sales_Channel)101
                                                         0.210 0.833910
## factor(Policy Sales Channel)103
                                                         -0.202 0.839739
## factor(Policy_Sales_Channel)104
                                                         -0.001 0.998886
## factor(Policy Sales Channel)106
                                                         -0.189 0.850113
## factor(Policy_Sales_Channel)107
                                                         0.493 0.621709
## factor(Policy_Sales_Channel)108
                                                          0.266 0.789873
## factor(Policy_Sales_Channel)109
                                                         -1.767 0.077303
## factor(Policy Sales Channel)110
                                                          0.096 0.923470
## factor(Policy_Sales_Channel)111
                                                          0.987 0.323726
## factor(Policy_Sales_Channel)113
                                                         -0.113 0.910059
## factor(Policy_Sales_Channel)114
                                                         -1.446 0.148134
## factor(Policy_Sales_Channel)116
                                                         -1.160 0.246054
## factor(Policy_Sales_Channel)117
                                                         -0.002 0.998043
## factor(Policy_Sales_Channel)118
                                                         -0.004 0.996806
## factor(Policy_Sales_Channel)119
                                                         -2.043 0.041018 *
## factor(Policy_Sales_Channel)120
                                                         -1.160 0.246187
## factor(Policy_Sales_Channel)121
                                                         0.476 0.634405
## factor(Policy_Sales_Channel)122
                                                         -3.037 0.002393 **
## factor(Policy_Sales_Channel)124
                                                         -2.626 0.008636 **
## factor(Policy_Sales_Channel)125
                                                         -1.232 0.218069
## factor(Policy Sales Channel)126
                                                         -0.001 0.999336
```

```
## factor(Policy_Sales_Channel)127
                                                         -0.009 0.992428
                                                          1.254 0.209708
## factor(Policy_Sales_Channel)128
## factor(Policy Sales Channel)129
                                                         -1.014 0.310747
## factor(Policy_Sales_Channel)130
                                                          0.174 0.862020
## factor(Policy_Sales_Channel)131
                                                         -1.781 0.074993
## factor(Policy Sales Channel)132
                                                         -1.176 0.239772
## factor(Policy Sales Channel)133
                                                         -2.022 0.043142 *
## factor(Policy_Sales_Channel)134
                                                         -0.003 0.997301
## factor(Policy_Sales_Channel)135
                                                         -1.184 0.236502
## factor(Policy_Sales_Channel)136
                                                         -2.215 0.026769 *
## factor(Policy_Sales_Channel)137
                                                         -0.002 0.998433
## factor(Policy_Sales_Channel)138
                                                         -0.787 0.431011
## factor(Policy_Sales_Channel)139
                                                         -2.543 0.010997 *
## factor(Policy_Sales_Channel)140
                                                         -0.970 0.331892
## factor(Policy_Sales_Channel)145
                                                         -2.227 0.025963 *
## factor(Policy_Sales_Channel)146
                                                         -0.006 0.995303
## factor(Policy_Sales_Channel)147
                                                         -1.252 0.210431
## factor(Policy Sales Channel)148
                                                         -0.822 0.410859
## factor(Policy_Sales_Channel)150
                                                         -1.826 0.067815
## factor(Policy_Sales_Channel)151
                                                         -3.522 0.000428 ***
## factor(Policy_Sales_Channel)152
                                                         -3.428 0.000607 ***
## factor(Policy_Sales_Channel)153
                                                         -0.533 0.594049
## factor(Policy_Sales_Channel)154
                                                         -3.364 0.000769 ***
## factor(Policy_Sales_Channel)155
                                                         -2.450 0.014277 *
## factor(Policy_Sales_Channel)156
                                                         -4.104 4.06e-05 ***
## factor(Policy_Sales_Channel)157
                                                         -3.586 0.000336 ***
## factor(Policy_Sales_Channel)158
                                                         -3.175 0.001497 **
## factor(Policy_Sales_Channel)159
                                                          0.129 0.897321
## factor(Policy_Sales_Channel)160
                                                         -4.700 2.60e-06 ***
## factor(Policy_Sales_Channel)163
                                                         -3.471 0.000519 ***
## Age: Vehicle_Age1
                                                        -31.092 < 2e-16 ***
## Age: Vehicle_Age2
                                                        -28.511 < 2e-16 ***
## factor(Vehicle_Damage)1:factor(Previously_Insured)1
                                                          5.208 1.91e-07 ***
## Age:factor(Policy_Sales_Channel)3
                                                          5.832 5.47e-09 ***
## Age:factor(Policy_Sales_Channel)4
                                                          6.388 1.68e-10 ***
## Age:factor(Policy_Sales_Channel)7
                                                          4.883 1.04e-06 ***
## Age:factor(Policy_Sales_Channel)8
                                                          6.364 1.97e-10 ***
## Age:factor(Policy_Sales_Channel)9
                                                          2.312 0.020762 *
## Age:factor(Policy_Sales_Channel)10
                                                          4.102 4.09e-05 ***
## Age:factor(Policy_Sales_Channel)11
                                                          4.425 9.65e-06 ***
## Age:factor(Policy Sales Channel)12
                                                          4.153 3.28e-05 ***
## Age:factor(Policy_Sales_Channel)13
                                                          6.473 9.63e-11 ***
## Age:factor(Policy_Sales_Channel)14
                                                          4.786 1.70e-06 ***
## Age:factor(Policy_Sales_Channel)15
                                                          6.302 2.95e-10 ***
## Age:factor(Policy_Sales_Channel)16
                                                          4.155 3.25e-05 ***
## Age:factor(Policy_Sales_Channel)17
                                                          0.758 0.448729
## Age:factor(Policy_Sales_Channel)18
                                                          2.063 0.039153 *
## Age:factor(Policy_Sales_Channel)19
                                                          2.595 0.009468 **
## Age:factor(Policy_Sales_Channel)20
                                                          0.465 0.642185
## Age:factor(Policy_Sales_Channel)21
                                                          1.799 0.071995
## Age:factor(Policy_Sales_Channel)22
                                                          4.387 1.15e-05 ***
## Age:factor(Policy Sales Channel)23
                                                          3.485 0.000493 ***
## Age:factor(Policy_Sales_Channel)24
                                                          5.125 2.97e-07 ***
## Age:factor(Policy_Sales_Channel)25
                                                          6.658 2.78e-11 ***
```

```
## Age:factor(Policy_Sales_Channel)26
                                                          6.759 1.39e-11 ***
## Age:factor(Policy_Sales_Channel)29
                                                          5.918 3.26e-09 ***
## Age:factor(Policy Sales Channel)30
                                                          5.126 2.96e-07 ***
## Age:factor(Policy_Sales_Channel)31
                                                          5.314 1.08e-07 ***
## Age:factor(Policy_Sales_Channel)32
                                                         -0.710 0.477587
## Age:factor(Policy Sales Channel)35
                                                          1.328 0.184078
## Age:factor(Policy Sales Channel)36
                                                          1.121 0.262310
## Age:factor(Policy_Sales_Channel)37
                                                          3.130 0.001746 **
## Age:factor(Policy_Sales_Channel)38
                                                          0.003 0.997866
## Age:factor(Policy_Sales_Channel)39
                                                          0.175 0.861126
## Age:factor(Policy_Sales_Channel)40
                                                         -0.149 0.881599
## Age:factor(Policy_Sales_Channel)42
                                                          3.109 0.001876 **
## Age:factor(Policy_Sales_Channel)44
                                                          4.654 3.26e-06 ***
## Age:factor(Policy_Sales_Channel)45
                                                          2.831 0.004638 **
## Age:factor(Policy_Sales_Channel)46
                                                          0.001 0.999007
## Age:factor(Policy_Sales_Channel)47
                                                          2.360 0.018263 *
## Age:factor(Policy_Sales_Channel)48
                                                          1.205 0.228117
## Age:factor(Policy Sales Channel)49
                                                         -0.814 0.415586
## Age:factor(Policy_Sales_Channel)51
                                                         -0.027 0.978089
## Age:factor(Policy_Sales_Channel)52
                                                          5.343 9.13e-08 ***
## Age:factor(Policy_Sales_Channel)53
                                                          2.601 0.009286 **
## Age:factor(Policy_Sales_Channel)54
                                                          2.345 0.019013 *
## Age:factor(Policy_Sales_Channel)55
                                                          5.265 1.40e-07 ***
## Age:factor(Policy Sales Channel)56
                                                          2.164 0.030431 *
## Age:factor(Policy_Sales_Channel)57
                                                          1.007 0.313894
## Age:factor(Policy_Sales_Channel)58
                                                          0.104 0.916919
## Age:factor(Policy_Sales_Channel)59
                                                          3.332 0.000861 ***
## Age:factor(Policy_Sales_Channel)60
                                                          4.001 6.31e-05 ***
## Age:factor(Policy_Sales_Channel)61
                                                          2.856 0.004285 **
## Age:factor(Policy_Sales_Channel)62
                                                         -0.015 0.987833
## Age:factor(Policy_Sales_Channel)63
                                                         -0.523 0.601113
## Age:factor(Policy_Sales_Channel)64
                                                          1.655 0.097916
## Age:factor(Policy_Sales_Channel)65
                                                         -0.458 0.646877
## Age:factor(Policy_Sales_Channel)66
                                                          2.230 0.025747 *
## Age:factor(Policy_Sales_Channel)69
                                                          2.367 0.017928
## Age:factor(Policy_Sales_Channel)71
                                                          0.001 0.999583
## Age:factor(Policy Sales Channel)73
                                                         -0.405 0.685777
## Age:factor(Policy_Sales_Channel)78
                                                          1.668 0.095239
## Age:factor(Policy_Sales_Channel)79
                                                          0.000 0.999907
## Age:factor(Policy_Sales_Channel)80
                                                          1.979 0.047850 *
## Age:factor(Policy Sales Channel)81
                                                          0.793 0.427519
## Age:factor(Policy_Sales_Channel)86
                                                          0.383 0.701430
## Age:factor(Policy_Sales_Channel)87
                                                          1.502 0.132985
## Age:factor(Policy_Sales_Channel)88
                                                          0.663 0.507362
## Age:factor(Policy_Sales_Channel)89
                                                          2.400 0.016373 *
## Age:factor(Policy_Sales_Channel)90
                                                          0.537 0.591461
## Age:factor(Policy_Sales_Channel)91
                                                          1.935 0.052961
## Age:factor(Policy_Sales_Channel)92
                                                          0.193 0.846692
## Age:factor(Policy_Sales_Channel)93
                                                          0.362 0.717129
## Age:factor(Policy_Sales_Channel)94
                                                          1.713 0.086680
## Age:factor(Policy_Sales_Channel)95
                                                          0.002 0.998630
## Age:factor(Policy_Sales_Channel)96
                                                          0.002 0.998623
## Age:factor(Policy_Sales_Channel)97
                                                          0.152 0.879433
## Age:factor(Policy_Sales_Channel)98
                                                         -0.429 0.667634
```

```
## Age:factor(Policy_Sales_Channel)99
                                                          0.001 0.999165
## Age:factor(Policy_Sales_Channel)100
                                                          1.397 0.162419
## Age:factor(Policy Sales Channel)101
                                                          0.025 0.980020
## Age:factor(Policy_Sales_Channel)103
                                                          1.360 0.173787
## Age:factor(Policy_Sales_Channel)104
                                                         0.001 0.999525
## Age:factor(Policy Sales Channel)106
                                                         1.951 0.051083 .
## Age:factor(Policy Sales Channel)107
                                                         -0.366 0.714136
## Age:factor(Policy_Sales_Channel)108
                                                         -0.216 0.828646
## Age:factor(Policy_Sales_Channel)109
                                                          3.194 0.001403 **
## Age:factor(Policy_Sales_Channel)110
                                                         -0.095 0.924025
## Age:factor(Policy_Sales_Channel)111
                                                         -0.334 0.738245
## Age:factor(Policy_Sales_Channel)113
                                                         0.954 0.340122
## Age:factor(Policy_Sales_Channel)114
                                                         2.262 0.023723 *
## Age:factor(Policy_Sales_Channel)116
                                                          2.793 0.005229 **
## Age:factor(Policy_Sales_Channel)117
                                                          0.001 0.999088
## Age:factor(Policy_Sales_Channel)118
                                                          0.001 0.998873
## Age:factor(Policy_Sales_Channel)119
                                                          3.275 0.001058 **
## Age:factor(Policy Sales Channel)120
                                                          3.901 9.56e-05 ***
## Age:factor(Policy_Sales_Channel)121
                                                          0.443 0.658095
## Age:factor(Policy_Sales_Channel)122
                                                          6.550 5.77e-11 ***
                                                          6.291 3.16e-10 ***
## Age:factor(Policy_Sales_Channel)124
## Age:factor(Policy_Sales_Channel)125
                                                          4.027 5.66e-05 ***
## Age:factor(Policy_Sales_Channel)126
                                                          0.000 0.999698
## Age:factor(Policy Sales Channel)127
                                                         1.011 0.312165
## Age:factor(Policy_Sales_Channel)128
                                                         -0.166 0.867956
## Age:factor(Policy_Sales_Channel)129
                                                         1.669 0.095193
## Age:factor(Policy_Sales_Channel)130
                                                         -0.172 0.863068
## Age:factor(Policy_Sales_Channel)131
                                                          3.314 0.000919 ***
## Age:factor(Policy_Sales_Channel)132
                                                         2.153 0.031323 *
## Age:factor(Policy_Sales_Channel)133
                                                          3.137 0.001706 **
## Age:factor(Policy_Sales_Channel)134
                                                          0.001 0.998891
## Age:factor(Policy_Sales_Channel)135
                                                          2.576 0.010008 *
## Age:factor(Policy_Sales_Channel)136
                                                          4.948 7.51e-07 ***
## Age:factor(Policy_Sales_Channel)137
                                                          0.001 0.998961
## Age:factor(Policy_Sales_Channel)138
                                                          1.944 0.051943
## Age:factor(Policy_Sales_Channel)139
                                                         4.198 2.69e-05 ***
## Age:factor(Policy Sales Channel)140
                                                          1.886 0.059272 .
## Age:factor(Policy_Sales_Channel)145
                                                          4.691 2.72e-06 ***
## Age:factor(Policy_Sales_Channel)146
                                                          0.002 0.998174
## Age:factor(Policy_Sales_Channel)147
                                                          3.904 9.46e-05 ***
## Age:factor(Policy Sales Channel)148
                                                          2.378 0.017397 *
                                                         4.739 2.14e-06 ***
## Age:factor(Policy_Sales_Channel)150
                                                         4.077 4.56e-05 ***
## Age:factor(Policy_Sales_Channel)151
## Age:factor(Policy_Sales_Channel)152
                                                         5.380 7.44e-08 ***
## Age:factor(Policy_Sales_Channel)153
                                                          0.933 0.350807
## Age:factor(Policy_Sales_Channel)154
                                                          6.995 2.64e-12 ***
## Age:factor(Policy_Sales_Channel)155
                                                          6.530 6.58e-11 ***
## Age:factor(Policy_Sales_Channel)156
                                                         7.500 6.38e-14 ***
## Age:factor(Policy_Sales_Channel)157
                                                         7.346 2.05e-13 ***
## Age:factor(Policy_Sales_Channel)158
                                                         6.741 1.57e-11 ***
## Age:factor(Policy_Sales_Channel)159
                                                         -0.201 0.840416
## Age:factor(Policy_Sales_Channel)160
                                                         5.346 9.02e-08 ***
## Age:factor(Policy_Sales_Channel)163
                                                         7.589 3.23e-14 ***
## ---
```

```
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
##
## Null deviance: 283505 on 381040 degrees of freedom
## Residual deviance: 202880 on 380721 degrees of freedom
## AIC: 203520
##
## Number of Fisher Scoring iterations: 16
```

vif(glm1)

```
##
                                                  Gender1
##
                                             1.223525e+01
##
                                                      Age
##
                                             1.799034e+04
##
                                             Vehicle_Age1
##
                                             1.488024e+03
##
                                             Vehicle Age2
##
                                             3.544852e+02
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##	1.381454e+04
##	Age:factor(Policy_Sales_Channel)153
##	7.578021e+02
##	Age:factor(Policy_Sales_Channel)154
##	2.326469e+03
## ##	Age:factor(Policy_Sales_Channel)155 5.927227e+02
##	Age:factor(Policy_Sales_Channel)156
##	3.806514e+03
## ##	Age:factor(Policy_Sales_Channel)157
## ##	2.764620e+03
##	Age:factor(Policy_Sales_Channel)158
##	2.658786e+02
## ##	Age:factor(Policy_Sales_Channel)159
## ##	8.225907e+03
##	Age:factor(Policy_Sales_Channel)160
##	3.112261e+03
ππ	3.112201e+03

Train Test Split -

```
# Randomly assign 80% of data to the training set and train the logistic regression
## model using data. Then, test the model using the 20% data left to check the
## prediction accuracy. I performed this process five times using different random
## number seed and got the mean of the five accuracy numbers. I considered this
## average number as the final prediction accuracy of the model
set.seed(123)
indices1 = sample(nrow(data), 0.8 * nrow(data))
train_set1 = data[indices1, ]
test_set1 = data[-indices1, ]
glm_train1 = glm(Response ~ Gender + factor(Driving_License) + factor(Region_Code) +
                factor(Previously_Insured) * factor(Vehicle_Damage) + Vehicle_Age * Age +
                Annual_Premium + factor(Policy_Sales_Channel),
                data = train_set1, family = binomial(link = 'logit'))
res1 = data.frame(predict(glm_train1, newdata = test_set1))
t res1 = c()
for (i in 1: nrow(res1)) {
  if (res1[i,] < 0.5) {</pre>
    t_res1 = c(t_res1, 0)
  else {
    t_res1 = c(t_res1, 1)
accuracy1 = sum(data.frame(t_res1) == test_set1[, 'Response']) / nrow(test_set1)
accuracy1
```

[1] 0.8764582

```
set.seed(124)
indices2 = sample(nrow(data), 0.8 * nrow(data))
train_set2 = data[indices2,]
test_set2 = data[-indices2,]
glm_train2 = glm(Response ~ Gender + factor(Driving_License) + factor(Region_Code) +
                factor(Previously_Insured) * factor(Vehicle_Damage) + Vehicle_Age * Age +
                Annual_Premium + factor(Policy_Sales_Channel), data = train_set2,
                family = binomial(link = 'logit'))
res2 = data.frame(predict(glm_train2, newdata = test_set2))
t res2 = c()
for (i in 1: nrow(res2)) {
  if (res2[i,] < 0.5) {</pre>
    t_res2 = c(t_res2, 0)
 }
  else {
 t_{res2} = c(t_{res2}, 1)
```

```
}
}
accuracy2 = sum(data.frame(t_res2) == test_set2[, 'Response']) / nrow(test_set2)
accuracy2
## [1] 0.8759989
set.seed(125)
indices3 = sample(nrow(data), 0.8 * nrow(data))
train_set3=data[indices3,]
test_set3=data[-indices3,]
glm_train3 = glm(Response ~ Gender + factor(Driving_License) + factor(Region_Code) +
                factor(Previously_Insured) * factor(Vehicle_Damage) + Vehicle_Age * Age +
                Annual_Premium + factor(Policy_Sales_Channel), data = train_set3,
                family = binomial(link = 'logit'))
res3 = data.frame(predict(glm_train3, newdata = test_set3))
t_res3 = c()
for (i in 1: nrow(res3)) {
  if (res3[i,] < 0.5) {
    t_res3 = c(t_res3, 0)
  }
  else {
    t_res3 = c(t_res3, 1)
accuracy3 = sum(data.frame(t_res3) == test_set3[, 11]) / 76222
accuracy3
## [1] 0.877004
set.seed(126)
indices4 = sample(nrow(data), 0.8 * nrow(data))
train_set4=data[indices4,]
test_set4=data[-indices4,]
glm_train4 = glm(Response ~ Gender + factor(Driving_License) + factor(Region_Code) +
                factor(Previously_Insured) * factor(Vehicle_Damage) + Vehicle_Age * Age +
                Annual_Premium + factor(Policy_Sales_Channel), data = train_set4,
                family = binomial(link = 'logit'))
res4 = data.frame(predict(glm_train4, newdata = test_set4))
t res4 = c()
for (i in 1: nrow(res4)) {
  if (res4[i,] < 0.5) {
    t_res4 = c(t_res4, 0)
  else {
    t_res4 = c(t_res4, 1)
  }
```

}

```
accuracy4 = sum(data.frame(t_res4) == test_set4[, 11]) / 76222
accuracy4
## [1] 0.8769778
set.seed(127)
indices5 = sample(nrow(data), 0.8 * nrow(data))
train_set5=data[indices5,]
test_set5=data[-indices5,]
glm_train5 = glm(Response ~ Gender + factor(Driving_License) + factor(Region_Code) +
                factor(Previously_Insured) * factor(Vehicle_Damage) + Vehicle_Age * Age +
                Annual_Premium + factor(Policy_Sales_Channel), data = train_set5,
                family = binomial(link = 'logit'))
res5 = data.frame(predict(glm_train5, newdata = test_set5))
t_res5 = c()
for (i in 1: nrow(res5)) {
  if (res5[i,] < 0.5) {</pre>
   t_res5 = c(t_res5, 0)
 else {
    t_res5 = c(t_res5, 1)
  }
accuracy5 = sum(data.frame(t_res5) == test_set5[, 11]) / 76222
accuracy5
```

[1] 0.8780929

```
mean(accuracy1, accuracy2, accuracy3, accuracy4, accuracy5)
```

[1] 0.8764582