**Daniel Babitskii**

**Data Analyst**

Charlotte, NC• US Work Authorization• daniilbabitskii01@gmail.com• 9807660695• www.linkedin.com/in/daniilbabitskii01

**Summary**

Data Analyst with 1.5 year of experience analyzing and processing customers, sales & marketing data in a data-centric business environment. Proficient in Python, SQL, Power BI & Excel.

**Skills**

Data Analytics Software / Languages (SQL, Python, SAS, Excel, Power BI), Reporting, Forecasting, Data Science, Data Modeling, Data Management, Dashboards, Visualization, Data Collection, Spreadsheet Analysis, Testing, Software and Hardware Problem Solving, TDX Ticket System, Customer Service

**Experience**

**ITS Intern**

**Central Piedmont Community College** • Charlotte, NC, USA 01/2025 – 05/2025

One of the largest community colleges in the Carolinas, offering nearly 300 degrees, diploma and more.

* Reported on 8 issues daily using the TDX system, facilitating proper documentation and subsequent analysis of the problems.
* Reactivated and put into operation more than 20 laptops, allowing the company to quickly replace failed equipment without additional costs.
* Processed 8 technical support tickets daily using the TDX system and knowledge database, increasing the speed of problem solving by 5%.
* Resolved and identified equipment issues in at least 5 campus rooms daily, reducing unexpected breakdowns by 15% and improving room scheduling.
* Increased the speed of computer testing by 2 times, resulting in no equipment downtime and a faster start of work for the company's new computer assets.

**Data Analyst Intern**

**Pokupochka Retail Chain •** Volgograd, Russia 08/2021 - 08/2022

One of the largest chains in the south of Russia, with more than 130 stores.

* Conducted comprehensive customer behavior analysis using Python and SQL for strategic reporting to management, leading to a 5% rise in personalized marketing engagement.
* Prepared reports on foot traffic using Excel and SQL to optimize staff scheduling and resources for superior customer service - averaging 20 clients per hour at each checkout, reducing wait time by 30%.
* Analyzed the impact of promotional campaigns by developing detailed before-and-after visualizations in Power BI, demonstrating a 25% increase in sales and a 15% rise in customer engagement.
* Identified the best-selling products - 20% of the total items brought in about 80% of the profit, which led to the distribution of the product range profitably and reduced logistics costs.

**Education**

**Central Piedmont Community College** • Charlotte, NC • 4.0 GPA 08/2023 – 05/2025

Associate in Applied Science, Information Technology - Data Analysis

**Certification**

Data Analysis Fundamentals • Central Piedmont Community College 12/2024

Information Technology Fundamentals • Central Piedmont Community College 07/2024