



Danil Murashkin <danil.murashkin@gmail.com>

Fwd: R: new technical reference

Писем: 2

Каиргельды Каражанов <bvs.kaz@gmail.com>
Кому: Danil Murashkin <danil.murashkin@smart-shelf.kz>

3 ноября 2016 г., 11:38

----- Переадресованное сообщение -----
От: "Venturella Riccardo" <R.Venturella@bianchiindustry.com>
Дата: 2 нояб. 2016 г. 16:13
Тема: R: new technical reference
Кому: "Каиргельды Каражанов" <bvs.kaz@gmail.com>
Копия: "Dorigo Carlo" <C.Dorigo@bianchiindustry.com>

I would inform you that in all vending machine have inside a standard protocol: parallel – executive – mdb

The different is:

- EXECUTIVE the master is the payment system
- MDB the master is the machine

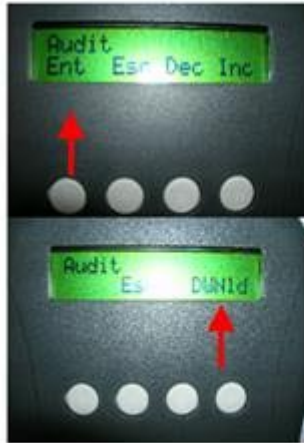
1. We have a tool (VSPS) by this one you can download the audit. You can connect directly on the cpu board connection **irda serial**.

The file will be .txt and you can view by one software Audit control that you can find on line.

Audit data



Enter into the main menu then push "inc" (increase) to scroll all the menu available and go to "Audit"



Enter in it and....

..collect the data from a machine. Once finished "esc" (escape)

2. In second step Exist one interface that the name is IRDA interface code 26031416-01 that you can order and by this one you can connect "your palm" (this one we don't produce with infrared technology) to the machine.



I can suggest to you one company that is: www.digisoft.it

Have a nice day.

Riccardo Venturella
Technical and Sales Support



Mobile: +39 333 3701722 Diretto: +39 0354502250
r.venturella@bianchiindustry.com

Bianchi Industry Spa

Corso Africa 2/3/9 24040 Zingonia di Verdellino, Bergamo, Italia
Telefono +39 035 450 2111 | Fax +39 0 35 883 304 | bianchiindustry.com



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Da: Каиргельды Каражанов [mailto:bvs.kaz@gmail.com]

Inviato: sabato 29 ottobre 2016 18:11

A: Venturella Riccardo

Cc: Lucco Andrea; Dorigo Carlo

Oggetto: Re: new technical reference

Dear Riccardo,

Could you support us on this issue.

Recently we found partners that can make the machines send online equipment and offtake statuses. However, in order to set up their product, we need specifications for commands used in your equipment to take off/read statistics

via the RS232 interface.

Could you please send me the manual on these commands and example of stats read from your machines via the RS232 interface?

Best regards

Kairgeldy Karazhanov

BVS LLP

Republic of Kazakhstan

Almaty city

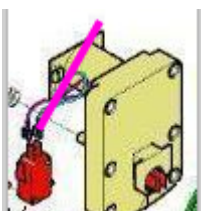
Tel/fax: [+7 727 245-89-37](tel:+77272458937)

2015-02-24 17:43 GMT+06:00 Venturella Riccardo <R.Venturella@bianchivending.com>:

Dear Kairgeldy Karazhanov,

please try to change the motor.

Important that you have the pink cable in the right position on the motor.



Let me know.

Regards.

Riccardo Venturella

Technical Sales



Bianchi Vending S.p.A.
mobile: +39 333 3701722
diretto: +39 0354502250
r.venturella@bianchivending.com

Sede Legale, Corso Africa 2/3/9
24040 Zingonia di Verdellino, Bergamo, Italia
Telefono +39 035 450 2111, Fax +39 035 883 304

info@bianchivending.com - www.bianchivending.com

Da: Каиргельды Каражанов [mailto:bvs.kaz@gmail.com]

Inviato: martedì 24 febbraio 2015 11:13

A: Venturella Riccardo

Cc: Dorigo Carlo

Oggetto: Re: new technical reference

Dear Ricardo,

Many thanks for e-mail.

Today we tried to install file that you sent on BVM-676 but snack machine shows the same mistake. (position 52 turning twice).

Best regards

Kaigeldy Karazhanov

BVS LLP

Republic of Kazakhstan

Almaty city

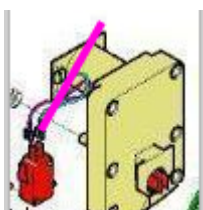
Tel/fax: +7 727 245-89-37

2015-02-23 21:31 GMT+06:00 Venturella Riccardo <R.Venturella@bianchivending.com>:

Dear Каиргельды Каражанов,

please insert the new file on attached.

In any case, when you take out every drawer, you must have the pink cable in the right position on the motor.



The pink on the right position and the other color in the left position for every motor.

The last operation that is to check is the connector from the drawer to the cabinet of the machine.

Available for any future question.

Regards.

Riccardo Venturella

Technical Sales



Bianchi Vending S.p.A.
mobile: [+39 333 3701722](tel:+393333701722)
diretto: [+39 0354502250](tel:+390354502250)
r.venturella@bianchivending.com

Sede Legale, Corso Africa 2/3/9
24040 Zingonia di Verdellino, Bergamo, Italia
Telefono [+39 035 450 2111](tel:+390354502111), Fax +39 035 883 304

info@bianchivending.com - www.bianchivending.com

Da: Каиргельды Каражанов [<mailto:bvs.kaz@gmail.com>]

Inviato: lunedì 23 febbraio 2015 14:09

A: Lucco Andrea

Cc: Venturella Riccardo; Vannoni Giuseppe; Dorigo Carlo

Oggetto: Re: new technical reference

Dear Ricardo,

Could you please advice how to fix following spiral work.

The position # 52 on snack machine BVM-672 is turning twice on one order.

Please find attached file with prm file from this machine.

Best regards

Kairgeldy Karazhanov

BVS LLP

Republic of Kazakhstan

Almaty city

Tel/fax: [+7 727 245-89-37](tel:+77272458937)

2015-01-15 20:50 GMT+06:00 Lucco Andrea <A.Lucco@bianchivending.com>:

Dear Customer,

The following email has the purpose to inform you that your technical reference has been changed. I take the chance to introduce my colleague Riccardo Venturella that has in charge your region.

This will be a period of transition, during which I also will be available.

By the way in case you may need I remain available even in the future; in fact, I'm not leaving Bianchi Vending, but I've just been assigned to Extra Europe countries.

Best Regards

Andrea Lucco

Technical Sales




Bianchi Vending S.p.A.
mobile: +39 355 5309 066
diretto: [+39 035 4502220](tel:+390354502220)
a.lucco@bianchivending.com

Sede Legale, Corso Africa 2/3/9
24040 Zingonia di Verdellino, Bergamo, Italia
Telefono [+39 035 450 2111](tel:+390354502111), Fax +39 035 883 304

info@bianchivending.com - www.bianchivending.com

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 **EVA-DTS 6.1.1 NEW.pdf**
2996K

 **EVA_DTS.PDF**
73K

Danil Murashkin <danil.murashkin@smart-shelf.kz>
Кому: SSS Grigory <alfanet@mail.ru>

3 ноября 2016 г., 12:02

Здравствуйте ,

С уважением,
Данил Мурашкин.

Best regards,
Danil Murashkin.

Smart Shelf Solutions

+7 (727) 377-46-47

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