

Danilo Rodrigues Teixeira

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English and Portuguese

Sanz Consultoria

Training – MCSA

ACR – Training Center

Support technique

Hardware – Computer Assembly,
Maintenance and Configuration

M7 Informática

Microsoft Windows

After 10 years of experience as a Service Desk Analyst, I decided to do something different. In my journey I've tried to be an English teacher, financial administrator. But my handle is technology! That's why I'm studying to be a Front-end Developer.

- **Professional Experience**

English Academy – october/2019 > july/2020

English Teacher

Callan Britain method, focus on fluence. From basic to advanced levels.

Realtec Engenharia – march/2018 > july/2018

Financial Consultant

Head of administrative, financial, HR assistance, capital control, materials, transport, negotiations and hiring assistance. Vale HSE System.

VSI Ventiv Solutions International – august/2011 > august/2017

Support Analyst

Odebrecht Oil & Gas

Bilingual support, System Center, VMware, Active Directory, File Server, ticket management.

Toyota

Head of Service Desk in the Notes-Exchange email migration project in the factories.

Bradesco Promotora

Remote and local support, hardware maintenance, relocation, corporate telephony, contingency, coordination assistant.

ConnectCom – november/2010 > march/2011

Computer Technician

Notes-Exchange email migration support of Vivo. User profiles, Rollback.

M7 Informática – february/2008 > february/2010

Computer Technician

Field support, OS configuration, network, hardware, team management and training, laboratory manager. VISA FutebolCard system.