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80 BAROQUE COURT, PRINCE REGENT ROAD, HOUNSLOW, LONDON

SKILLS

Customer Service

Organisational Skills

Self-motivation

POS systems

Adaptability

LANGUAGES

English













Portuguese



















Daniele Mortati

Short and engaging pitch about yourself.

WORK EXPERIENCE

Team Member **Duchef Burger & Bakery**

04/2020 - Present

Achievements/Tasks

- Process food orders
- Inventory, stocking and daily ordering
- Maintan daily cash drawer and balance at the beginning and end of each shift
- Barista
- Created a safe and hygienic working environment including regular cleaning
- Sell and merchandise Brazilian/Portuguese products

Team Member

Delicias do Brasil e Tradicoes de Portugal

02/2017 - 03/2020

Cafe, Brazilian and Portuguese Shop and Money Transfer

- Process drink orders
- Sell and merchandise other store products such as pastries, cakes, Brazilian/Portuguese traditional products
- Maintain clean working environment per company best practices
- Inventory, stocking and daily ordering
- Maintain daily cash drawer and balance at the beginning and end of each shift

Nanny

Fossalta Maggiore - Italy

03/2016 - 08/2016

Achievements/Tasks

- Looking after a four years old boy
- Ensured child was bathed, fed and in bed prior to parent's return

Pharmacy Counter Assistent

Farmalange Pharmacy - Brazil

04/2012 - 02/2016

Achievements/Tasks

- Help and advise customers with product purchases
- Handling customer prescriptions
- Keep up to date with knowledge of health conditions and our retail products, and suggest new products to introduce to our range
- Manage the till, cash up at end of day. Merchandise, promote and manage our retail stock, and kepp the pharmacy clean and tidy
- Advise customers on health services such as quitting smoking, flu vaccination, etc.

EDUCATION

Pharmacy Degree UNIP - Universidade Paulista

12/2014