

2012–2013 ANNUAL REPORT



LETTER FROM THE

EXECUTIVE DIRECTOR



As this report is going to print, I am nearing my two-year anniversary as director of METRO, and I could not be more proud of the work our staff is doing in service to our membership. Embracing our

goal last year of "leading through change," your METRO staff has:

- hosted thousands of members for workshops, special events, webcasts, and more.
- created entirely new programs to support independent professionals and our institutional members.
- collaborated with allied library, archives, and cultural heritage organizations on events to benefit our respective memberships.
- compiled and distributed disaster recovery resources for members while Hurricane Sandy was still wreaking havoc.
- completely retooled our annual membership meeting and conference to feature work at our member institutions.

And there's plenty more that you will read about elsewhere in this report.

More than anything, I am proud that our members have risen to the challenges of this changing landscape and turned obstacles into opportunities and opportunities into success stories. NYC school librarians continue to work tirelessly to promote and implement the Information Fluency Continuum framework for library instruction. Our public library

RAYMOND

systems are regularly exploring new ways for improving service to their constituent communities, like the New York Public Library and Brooklyn Public Library BookOps collaboration. And Queens Library showed us how critical libraries are to communities recovering from disaster. Our hospital libraries remain a nationwide benchmark for library services supporting medical research and healthcare. Our academic libraries continue to define what library services mean in the twenty-first century.

Clearly, there is not enough room to identify every inspiring project, program, or professional in the METRO membership, and that's one of the things that makes the New York City library, archives, and museum communities so vibrant. We're trying new things — succeeding at many and failing quickly at some to move on to the next opportunity.

While we head into the next year of activity at METRO, I'd like to make a promise to you — a promise I also hope you'll make. Let's confront the trope we hear all the time that positions our professional community as reactors to the changes around us. Let's move beyond the idea that we're making the best of the situations we're facing. Let's instead embrace the reality that we are the drivers of our professional futures and acknowledge that the good work we're doing is not a byproduct of "getting by." Once we give ourselves permission to acknowledge our successes, we can remind others around us how important we are as well.

I look forward to another great year with all of you.

Solo

Jason Kucsma
Executive Director



A MESSAGE FROM THE

BOARD PRESIDENT



During this past year, under the stewardship of its new Executive Director, Jason Kucsma, METRO pursued its vision of "leading through change" for this new knowledge-centric century.

- METRO's Annual Conference was transformed into a day-long opportunity for learning, discussion, and collaboration. This year's keynote speakers included Renee Hobbs on digital literacy and libraries and Deanna Marcum on the power of collaboration.
- Professional development continued to grow with 150 separate events, thousands of participants, SIG meetings, webinars and more. And services to the individual myMETRO membership have increased as well.
- This past summer, METRO welcomed aboard its first Wikipedian-in-Residence and Open Data Fellow to assist METRO members in using Wikipedia effectively and in succeeding with their open data initiatives.
- METRO also completed its first year of Innovative Internships for graduate students and recent grads to fund otherwise unpaid internships at member institutions.
- METRO continues to play a statewide and national role in strategic discussions about the future of libraries and information services.

I want to thank the members of METRO — and your dedicated board members — for their strong support and participation in METRO's new directions. We will continue to depend upon you to participate in building METRO and making it a valuable organization for you and the metropolitan region.

Norm Jacknis President









STATEMENT OF REVENUES, EXPENSES, AND NET ASSETS

FISCAL YEAR JULY 1, 2012 THROUGH JUNE 30, 2013

Support and	Operating	Revenue:
Grant reveni	ues-State	of New York

Grant revenues State of New York
Contributions
Membership Fees
Program Fees
Miscellaneous
Total Support and Operating Revenue 2,210,792
Operating Expenses:
Operating Expenses.
Program Services

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Management & General Expenses	,
Fundraising	
Total Operating Expenses	39,790

Excess of Support and Operating Revenue

over Operating Expenses	 21,002

Investment Return:

Net unrealized gain (loss) from investments	239,636
Total Investment Return (Loss)	324,167
Change in Net Assets	345,169

NET ASSETS:

Beginning of the Year	 3,755,999
End of the Year	 4,101,168

FINANCIAL NOTE

METRO works hard to provide maximum value to its members while operating on a limited budget. This fiscal year, METRO once again received vital support from the State of New York and our member institutions that helped us launch or sustain a broad range of new and traditional programs and services.

STAFF

Jason Kucsma, Executive Director

Davis Erin Anderson, Community Engagement Manager NEW

Jefferson Bailey, Strategic Initiatives Manager

Laura Forshay, Professional Development Manager

Anne Karle-Zenith, Digital Services Manager

Lawi Laktabai, Finance Manager

Joan A. Napolitano, Hospital Library Services Program Manager

Anh Ngo, Finance Assistant NEW

Tom Nielsen, Member Services Manager

Mark Parson, Administrative Support Assistant

BOARD OF TRUSTEES

Norman J. Jacknis, President Director, Cisco IBSG Public Sector

Jeff Olson, Vice President

Associate Vice President for Online Learning and Services, Director of Library and Information Science St. John's University

Patricia C. Skarulis, Secretary

Vice President of Information Systems & Chief Information Officer Memorial Sloan-Kettering Cancer Center 2012-2015

Director

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Samuel J. Wood Library & C.V. Starr **Biomedical Information Center** Weill Cornell Medical College

Thomas W. Galante

Library Director and Chief Executive Officer Queens Library

Sandra Galef

Assemblywoman, 90th Assembly District

LaRuth Gray

Director of External Relations and Information Management Metropolitan Center for Urban **Education New York University** Steinhardt School of Education

Joshua Greenberg

Program Director, Digital Information Technology Alfred P. Sloan Foundation

Milan R. Hughston

Head of Library & Museum Archives Museum of Modern Art (MOMA) The Library

James G. Neal

Vice President for Information Services and University Librarian Columbia University

Betty A. Rosa

Member at Large New York State Board of Regents, Judicial District XII, Bronx Chambreleng Hall, Fordham University

Ann D. Thornton

Andrew W. Mellon Director of the New York Public Libraries The New York Public Library

Louis Zacharilla

Director of Development, Intelligent Community Foundation

THE YEAR IN NUMBERS

\$275,833

Grants to support technology improvements, collection development, and interlibrary loan for hospital libraries

Grants to fund digitization projects \$93,210

\$72,000

Distributed in support of NYC-area institutions collecting and preserving historical records

Awarded to myMETRO members in Professional Development Scholarships

\$1,300

3,126	participants in METRO workshops and special events
1500+	followers on Twitter
280+	individuals subscribed as myMETRO members
271	institutional members
177	members using our lynda.com training resources
150	workshops and special events hosted
75	academic libraries assisted by METRO to receive \$680,367 in coordinated collection development aid
13	active Special Interest Groups supported
10	extensive consultations for local collecting institutions
6	individuals subscribed as lifetime myMETRO members

new professionals funded to do innovative projects via Open Data Fellowship, Innovative Internships program, and paid internships at METRO

WE ARE OUR MEMBERS METROPOLITAN NEW YORK LIBRARY COUNCIL

Jamaica Hospital • James A. Peters VA Medical Center

ACRL/NY • Adelphi University Library • American Academy of Dramatic Arts Library . American Bible Society Library Archives • American Foundation for the Blind • American Jewish Historical Society • American Jewish Joint Distribution Committee • Department of Library Services, American Museum of Natural History • Andrew W. Mellon Foundation Library • ASA Institute-College of Advanced Technology Library • Bank Street College of Education Library • Bard Graduate Center Library • Bard High School Early College - Manhattan Library • Bard High School Early College - Queens Library • Barnard College Library William and Anita Newman Library, Baruch College, CUNY Bedford Hills Correctional Facility Library
 Medical Library, Bellevue Hospital Center • Bergen College Library • Berkeley College Library • Phillips Library-Fierman Hall, Beth Israel Medical Center • Boricua College Library • Randolph Memorial Library, Borough of Manhattan Community College, CUNY . Bramson Ort Technical Institute Library • Bronx Community College Library, CUNY Schwartz Medical Library, Brookdale University Hospital Medical Center • Brooklyn Botanic Garden Library • Brooklyn College Library, CUNY • Brooklyn Historical Society Library • Medical Library, Brooklyn Hospital Center Brooklyn Law School Library
 Art Reference Library Brooklyn Museum of Art • Brooklyn Public Library • Medical Library, Calvary Hospital • Carnegie Corporation of New York Library • Information Center, Catalyst • Center for Jewish History • Center for Modern Psychoanalytic Studies · Central Congregation Yetev Lev, Hisachdus Avreichim Library • Central Congregation Yetev Lev, Branch Libraries • Centro de Estudios Puertorriquenos Library • Century Association Library • Chabad.org • Citizen's Housing and Planning Council • Cohen Library, Architecture Library, Music Library, Science and Engineering Library, City College, CUNY • Health Sciences Library, Coler/Goldwater Memorial Hospital . Elizabeth Seton Library, College of Mount St. Vincent • Gill Library, College of New Rochelle • College of Staten Island Library, CUNY . College of Westchester • Library Administration, Columbia University • Scheele Memorial Library, Concordia College • Harold Fink Memorial Library, Coney Island Hospital • Congregation Bais Yakov Nechemya • Congregation Chasidei Radomsk Congregation Emanu-El of City of New York
 Congregation Kehilas Belz
 Congregation Ohel Yehoshea • Congregation Yetev Lev D'Satmar • Cooper Union Library, Cooper Union for the Advancement of Science and Art • Dreyfuss Memorial Study Center, Cooper-Hewitt Museum • Council on Foreign Relations Library • CUNY Central Administration • Law Library, CUNY Law School • Eastern International College Library • Medical Library, Elmhurst Hospital Center • Gladys Marcus Library, Fashion Institute of Technology, SUNY • Mand Library and Learning Center, Fire Department of the City of New York • Medical Library, Flushing Hospital Medical Center • Ford Foundation Library • Law Library, Walsh Library, Quinn Library, Fordham University • Forest Hills Hospital • French Institute - Alliance Francaise Library • Frick Art Reference Library, Frick Collection • St. Mark's Library, General Theological Seminary • Globe Institute of Technology • Goethe-Institut German Cultural Center Library • Mina Rees Library, CUNY Graduate Center . Graduate School of Journalism, CUNY • Guttman Community • Health Sciences Library, Harlem Hospital Medical Center • Information Research Center, Hazen and Sawyer P.C. • Research Center, Healthcare Chaplaincy • Learning Center, Helene Fuld College of Nursing • Herman Robbins Medical Library, Hospital for Joint Diseases Orthopaedic Institute • Barrett Memorial Library, Hospital for Special Surgery • Hostos Community College Library, CUNY • Wexler Library, Hunter College, CUNY . Institute for the Study of the Ancient World, NYU • Battista Library, Institute of Design & Construction • Stephen Chan Library, Institute of Fine Arts, NYU • Ecumenical Library, Interchurch Center • International Center of Photography • International Culinary Library • Ryan Library, Iona College • Medical Library,

Library • Jewish Educational Media • Jewish Theological Seminary of America Library • Lloyd Sealy Library, John Jay College of Criminal Justice, CUNY • Lila Acheson Wallace Library, Juilliard School . King's College Library . Robert J. Kibbee Library, Kingsborough Community College, CUNY • Medical Library, Kingsbrook Jewish Medical Center • Kollel Avreichem of UTA • Laboratory Institute of Merchandising Library • Library Media Resources Center. LaGuardia Community College, CUNY . Lehman College Library, CUNY . Leopold Health Sciences Library, Lenox Hill Hospital • Leo Baeck Institute Library • Pat Parker/Vito Russo Center Library, Lesbian and Gay Community Services Center • Lesbian Herstory Archives • Levi Yitzchok Lubavitcher Resource Center • Health Sciences Library, Lincoln Medical and Mental Health Center • Long Island Business Institute • Morgan Health Sciences Library, Long Island College Hospital . Health Sciences Library, Long Island Jewish Medical Center . Long Island University Library - Brooklyn Campus • Medical Library, Lutheran Medical Center • Degenshein Memorial Library, Maimonides Medical Center • Mandl, The College of Allied Health • Hayes Library, Hermann Engineering Library, Manhattan College • Manhattan Psychiatric Center • chool of Computer Technology Library • Ballard Library, Manhattan School of Music • Manhattanville College Library Maryknoll Society, Center for Mission Research and Study Shanahan Library, Marymount Manhattan College Medgar Evers College Library, CUNY • Medical Letter Inc. Library • Mekimi Library • Medical Library, Memorial Sloan-Kettering Cancer Center • Mercy College Libraries, Mercy College • Merkos L'Inyonei Chinuch • Metropolitan College of New York • Mildred Elley • Monroe College Library – Bronx Campus • Health Sciences Library, Montefiore Medical Center • Morgan Library and Museum • Levy Library, Mount Sinai Medical Center . Library & Information Services, Mount Vernon Hospital • Museum of Modern Art Library • Raymond Fogelman Library, Adam and Sophie Gimbel Design Library, Parsons School of Design, Harry Scherman Library, Mannes College of Music, New School University . New York Academy of Art Library New York Academy of Medicine Library • Medical Library, New York Blood Center • New York Botanical Garden Library • Ursula C. Schwerin Library, New York City College of Technology, CUNY . New York City Department of Health and Mental Hygiene • Law Department Library, New York City Housing Authority • Law Library, New York City Law Department • New York City School Library System • Medical Library, New York College of Podiatric Medicine • New York Conservatory for Dramatic Arts • Elisha Walker Medical Library, New York Downtown Hospital • Samuels Medical Center, New York Eye & Ear Infirmary • New York Historical Society Library • Health Education Library, New York Hospital Medical Center of Queens • Metropolitan Center Library, New York Institute of Technology . New York Law School Library . Medical Sciences Library, New York Medical College . Health Sciences Library, New York Methodist Hospital • New York Philharmonic Archives • Medical Library, New York Presbyterian Hospital/Weill Cornell Medical Center • A. A. Brill Library, New York Psychoanalytic Institute • The New York Public Library Administration, Research, Library for the Performing Arts, Preparation Services, The Center for the Humanities, Science, Industry and Business . Library, Schomburg Center for Research in Black Culture • New York School of Interior Design Library • New York Society Library • Research Library, New York State Institute for Basic Research in Developmental Disabilities • Criminal Branch Law Library, New York State Supreme Court • John McEnroe Library, New York Studio School • Bobst Library, Conservation Center Library, Courant Institute of Mathematical Sciences Library, Dental Center Library, Jack Brause Library, Law Library, New York University • Ehrman Medical Library, New York University Medical Center • New York Yacht Club . Health Sciences Library, Northern Westchester Hospital Center • Henry Birnbaum Library, Mortola Library, Manhattan Library, Pace University • Pacific College of Oriental Medicine • Medical Staff Library, Phelps Memorial Hospital Center • Pilsudski Institute of America • McCormick Library, Planned Parenthood Federation of America • Plaza College Library • Dibner Library of Science and Technology, Polytechnic University of NYU • Population Council Library • Pratt Institute, Brooklyn Campus Library • Pratt Institute, Manhattan • Campus Library Pilsudski Institute of America • Professional Business College Library • Putnam-Northern Westchester BOCES School Library System • Queens Borough Public Library • Rosenthal Library, Queens College Library, Film Library, Queens College, CUNY . Health Sciences Library, Queens Hospital Center • Queensborough Community College Library, CUNY • Relay Graduate School of Education • Fournarakis Medical Library, Richmond University Medical Center • Rockefeller University Library • Russell Sage Foundation Library • Alexander Library, Art and East Asian Libraries, Center of Alcohol Studies Library, Dana Library, Kilmer Area Library and Media Services, Library of Science and Medicine. Mabel Smith Douglass Library, Paul Robeson Library, Rutgers University Libraries Medical Library, Saint Barnabas Hospital • McGarry Library, Saint Francis College • Medical Library, Saint John's Episcopal Hospital • Cochran Library, Saint John's Riverside Hospital • University Library, Saint John's University • Saint John's University - Division of Library and Information Science • McEntegart Library, Saint Joseph's College • Medical Library, Saint Luke's Roosevelt Hospital Center/ Roosevelt Division • Bolling Memorial Medical Library, Saint Luke's Roosevelt/St. Luke's Division • Saint Paul's School of Nursing • Saint Peter's College Library • Fr. Georges Florovsky Library, Saint Vladimir's Seminary • Esther Raushenbush Library, Sarah Lawrence College • Scholastic, Inc. Library • Visual Arts Library, School of Visual Arts • Inmates General Library, Sing Sing Correctional Facility • SLA New York Chapter • Solomon Guggenheim Museum Library • Sotheby's Institute of Art - New York Library • Health Sciences Library, Sound Shore Medical Center of Westchester • Southern Westchester BOCES School Library System • Medical Library, Staten Island University Hospital . S. C. Williams Library, Stevens Institute of Technology • Purchase College Library, SUNY at Purchase · Harold Kohn Vision Science Library, SUNY College of Optometry • Medical Research Library of Brooklyn, SUNY Downstate Medical Center at Brooklyn • Luce Library, SUNY Maritime College • SUNY, Harold L. Drimmer Library/ Learning Resource Center, Westchester Community College Swedish Institute Library Inmates General Library,
 Taconic Correctional Facility Milbank Memorial Library, Teachers College • TCI College of Technology • Reference Library, Thirteen/WNET • Torah Umesorah • Main Campus Midtown Library, Touro College • Union Club Library • United Federation of Teachers Library • United Hospital Fund of New York Library . University Club Library . Uvlechtechu Baderech Library • Vaughn College of Aeronautics and Technology • Louis Schweitzer Library, Vera Institute of Justice • Horrmann Library, Wagner College • Weill Medical College of Cornell University Library · Westchester Library System · Medical Library, White Plains Hospital Center • Whitney Museum of Art Library • Wildlife Conservation Society Library • Wood Tobe-Coburn School Library • Health Sciences Library, Woodhull Medical and Mental Health Center • Medical Library, Wyckoff Heights Medical Center • Library Central Administration, Mendel Gottesman Library of Hebraica/Judaica, Pollack Library and Landowne Bloom Collection, D. Gottesman Library, Chutick Law Library, Hedi Steinberg Library, Yeshiva University • YIVO Institute for Jewish Research Library • York College Library, CUNY

Denotes new members for fiscal year 2012–2013