### Contact

#### **Email**

danish02174@gmail.com

#### **Address**

Bruxelles - Belgium

### **Education**

#### Current

**Master of Cybersecurity** 

Université Libre de Bruxelles

#### 2019

### **Bachelor of Computer Application**

Parul University - India Graduated with First Class and Distinction

#### 2014

### **High School Diploma**

Groupe Scholaire de La Salle Graduated with Distinction

### **Skills**

#### **Programming Languages:**

Java, PHP, Javascript, HTML, CSS, C, C++,

Python.

Database:

MySQL, MongoDB

**Tools & Technologies:** 

Git, Putty, Docker, Vagrant, Ansible.

### Language

**English (Fluent)** 

French (Level: B2)

Dutch (Level: A2)

### **Social Network**

Linkedin: daniel-ishimwe-k

GitHub: danishimwe

ORCiD : <u>0009-0009-4257-2078</u> ResearchGate : <u>Daniel-Ishimwe</u>

# **Daniel Ishimwe**

# **Career Objective**

I am a seasoned IT professional with a rich background in IT management, system engineering, and software development, now diving into the dynamic world of cybersecurity. My core motivation lies in utilizing technology to solve complex problems and create systems that are not only effective but also secure and user-friendly. The recent shift towards cybersecurity in my career has added a vital layer to my skill set, allowing me to contribute significantly to safeguarding digital infrastructures against emerging threats. I hold a Bachelor's degree in Computer Application from Parul University, India. Currently, I am furthering my expertise by pursuing a Master's degree in Cybersecurity. This academic pursuit is not just about gaining certifications; it's about deepening my understanding and staying ahead in the fast-evolving tech world.

## **Experience**

### O Nov 2023 - Current

KU Leuven - COSIC

### **IT Specialist**

- Diagnosing and resolving hardware and software issues, troubleshooting network problems, and addressing any technical difficulties faced by users.
- Regular maintenance of computer systems is essential to ensure they operate efficiently.
- Setting up, managing, and maintaining networks to ensure they are robust, secure, and efficient.
- Manage data storage solutions, and ensure the integrity and confidentiality of data.
- Installing and configuring computer hardware, installing and managing software applications.
- Provide support, troubleshoot issues, and maintain best practices in IT.

### Sept 2020 - Jan 2023

Rwanda Revenue Authority

### **IT Support Officer**

- Diagnose and resolved complex technical issues with network and system hardware, resulting in improvements in system performance
- Monitor system performance and identified potential performance issues, resulting in improved system stability
- Develop and maintained a secure network infrastructure, ensuring the security of sensitive data and systems
- Develop and implemented backup and disaster recovery plans to ensure that data and systems remained secure during system outages
- Install and configured computers, printers, and other IT equipment for users
- Database Management

#### Nov 2019 - June 2020

Mitra Systems

### **System Engineer**

- Diagnose and resolved complex technical issues with network and system hardware, resulting in improvements in system performance
- Monitor system performance and identified potential performance issues, resulting in improved system stability
- Develop and maintained a secure network infrastructure, ensuring the security of sensitive data and systems
- Develop and implemented backup and disaster recovery plans to ensure that data and systems remained secure during system outages
- Install and configured computers, printers, and other IT equipment for users
- Database Management

### Dec 2014 - June 2016

A to Z Technology Systems

### Software Developer

- Develop automated scripts to simplify common tasks and reduce manual effort
- Developed and maintained software in multiple programming languages

### Contact

### **Phone**

+1 (343) 204-8299

### **Email**

claudetten9@gmail.com

#### **Address**

914 rue notre dame, Gatineau, Qc. J8P1N9

### **Education**

2020

Bachelor of Arts in Mass Media and Communication (Public Relations Option)

Mount Kenya University - Kigali First Class Honours

2016

### **College Rebero**

Languages and Literature Graduated with Distinction

### **Skills**

### **Content Creating:**

Script writing, Audio and Video editing!

Content creator

### **Tools & Technologies:**

Adobe audios, Vegas, Adobe Premier

### Counselling Skills:

**Active Listening** 

**Empathy** 

**Effective Communication** 

**Building Rapport** 

**Ethical Practice** 

Self-awareness

Cultural Competence

Boundaries

## **Achievements**

**EBMT Certificate** 

**Basic Counselling Course Certificate** 

# **Trainings**

**EBMT** 

**Basic Counselling Course** 

## Language

English (Fluent)

French (Level: B2)

## **Social Network**

Linkedin : claudettensengimana Instagram : claudette.nsengimana

# Claudette Nsengimana

# **Career Objective**

A Multi-talented and Multi-task immensely creative journalist with a commitment to high quality research and writing. Proven history of achievement in the field of broadcast media industry with more than 5 years of professional experience. Dedication to sound investigative research methods and a strong desire to know the truth of the matter. Excellent reporting, interviewing and presenting skills with techniques. Experience writing and reporting across a variety of platforms, including print, television, and online social media. Social engagement with the community, friendliness and communication skills are a trademark.

# **Experience**

### Aug 2023 - Current

Lafiesta

### Waitress

- Greeting and Seating: Welcoming customers as they enter the establishment, assisting them in finding suitable seating, and providing menus.
- Taking Orders: Responsibly and accurately recording customers' food and beverage preferences, as well as any special requests or dietary restrictions.
- Serving Food and Drinks: Delivering orders to tables in a timely and organized manner, ensuring accuracy and presentation. This may involve carrying trays and balancing multiple items.
- Check-Backs: Periodically checking with customers to ensure satisfaction, addressing any concerns, and promptly resolving issues.

### Nov 2023 - Current

Le palais Libanais

### **Waitress**

- Greeting and Seating: Welcoming customers as they enter the establishment, assisting them in finding suitable seating, and providing menus.
- Taking Orders: Responsibly and accurately recording customers' food and beverage preferences, as well as any special requests or dietary restrictions.
- Serving Food and Drinks: Delivering orders to tables in a timely and organized manner, ensuring accuracy and presentation. This may involve carrying trays and balancing multiple items.
- Check-Backs: Periodically checking with customers to ensure satisfaction, addressing any concerns, and promptly resolving issues.

### May 2015 - Mar 2023

Isango Star Radio & Tv Station

### Radio & Tv Presenter and Host

- Deliver all news announcements and script quick headlines for breaking news events.
- Answer 25+ calls daily and take song suggestions or comments for listeners.
- Host show five days per week reaching an average of 300,000 listeners, Winning outstanding ratings and loyal sponsor base.
- Check weekly themes and guest availability to write scripts before going on-air. Initiated debates with guests on diverse topics, increasing call-in numbers 60%.
- Informed audience about local events, general PSAs and music tittles and artists.
- Build broadcast storylines to interest listeners and grow station audience.
- Aired popular weekly station contests that reached more that 150,000 listeners.



### **Contact**

### **Date of Birth**

February 28, 1996

### **Nationality**

Rwandese

#### **Phone**

++49 176 74824124

#### **Email**

uwjoyce7@gmail.com

#### **Address**

Hotel Fürstenhof Prof.-Plühr-ste.6 31319 sehnde

# Education

#### 2021

### **Bachelor of Finance**

University of Kigali Graduated

### 2015

**High School Diploma**Groupe Scholaire de La Salle
Graduated

# **Personal Strength**

- Communication skills
- Flexibility and Adaptability
- Quick Leaner
- Stress Tolerance
- Critical thinking
- Positive attitude
- Punctuality
- Creativity

### **Skills**

- Microsoft Office
- Basic ICT

# Language

English - C1

Germany - A2

French - A2

Kinyarwanda - Fluent

# **JOYCE UWASE**

# **Career Objective**

I am a hard-working employee with organizational skills, and minute attention to detail. Seeking to apply my abilities to fill the education, experience as well as organizational role in your organization. I am a dedicated employee who can be relied upon to help my mates achieve their goals.

# **Experience**

### 2023 - Current

Amazon

### Warehouse Associate

- Helped to increase customer retention by striving to create wonderful customer experiences and established sales goals by forecasting annual sales quotas and projecting expected sales volume for existing and new products.
- Checked prices and promotional rates for customers and researched competition and developed strategies to stand out as a company against competitors.

#### 2022

### Rodas Import and Distributor Ltd

### Sales Manager

- Helped to increase customer retention by striving to create wonderful customer experiences and established sales goals by forecasting annual sales quotas and projecting expected sales volume for existing and new products.
- Checked prices and promotional rates for customers and researched competition and developed strategies to stand out as a company against competitors.

### 2021 - 2022

Meru soyco Ltd

### Sales Manager

- Worked with the mission of the company in mind and served as a dedicated and enthusiastic part of the sales team.
- Brought forth a service-oriented attitude dedicated to the customer experience and a track record of exceeding previous sales quotas.
- Effectively utilized knowledge of inventory control and management. and remained goal-oriented and self-motivated.

### 2020 - 2021

Brand New Business Itd

### Sales Manager

- Worked with the mission of the company in mind and served as a dedicated and enthusiastic part of the sales team.
- Brought forth a service-oriented attitude dedicated to the customer experience and a track record of exceeding previous sales quotas.
- Effectively utilized knowledge of inventory control and management. and remained goal-oriented and self-motivated.

### 2017 - 2019

KABAGEMA Investment LTD

### Sales and Marketing Manager

- Effectively utilized knowledge of inventory control and management. and remained goaloriented and self-motivated.
  - Maintained ongoing communications with sales reps and leaderships and increased brand presence, resulting in higher sales and more advantageous relationships.
  - Answered customer queries and concerns to the best of my ability.
  - Helped to increase customer retention by striving to create wonderful customer experiences and established sales goals by forecasting annual sales quotas and projecting expected sales volume for existing and new products.
  - Worked with the mission of the company in mind and served as a dedicated and enthusiastic part of the sales team.