

# Ivy Tech Community College

## Information Technology Support

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### WHY CHOOSE THIS PROGRAM?

This program is loaded with field certifications and lots of internship opportunities with active partners in order to help you better yourself for the future!

### Median Information Technology Support Salary in Indiana

**\$28.78/hour**

[apply now](#)

### 1,651 Annual Job Openings projected through 2020

Wage data taken from U.S. Department of Labor, Bureau of Labor Statistics. May 2019 State Occupational Employment and Wage Estimates: Indiana. (2020).

### About the Program

The ITSP program teaches students the knowledge and skills needed to build and maintain computing systems and their technology. It is designed to prepare students for a professional career in the computer technology field.

This program walks through tearing down and rebuilding computers. It also has students work with customer support software and takes them through project management. This program is loaded with hands-on labs and the ability to receive necessary certifications. Students will also learn the skills needed to work with and support a wide range of customers. They will learn how to diagnose computer related issues and walk customers through resolving those issues.

### Our Graduates

Our students are able to transfer to a four-year university or can enter the workforce right away. Our graduates are ready to be help desk technicians in almost any industry in any Information Technology Support environment.

### Next Level Jobs

You may be eligible for a free certificate offered through this degree program. [Learn more.](#)

### Transfer Partners

Ivy Tech is a transfer partner for the Information Technology Support associate degree with IUPUI. Talk to your [transfer advocate](#) for more information about transfer opportunities!

*Ivy Tech's School of Computing and Informatics programs were funded by 92%, or \$2,284,018 of U.S. Department of Labor's Employment and Training Administration TAACCCT Grant funds.*

### Related Programs:

You may also be interested in other computing programs like Computer Science, [Cyber Security/Information Assurance](#), [Data Analytics](#), [Informatics](#), [Network Infrastructure](#), [Cloud Technologies](#), or [Software Development](#). For a short description on each program check out this video or visit the [School of Information Technology](#).

### [Program Outcomes](#)

### Completion Guides

Completion guides provide the recommended path to graduation, broken out by 8-week term. Courses are also numbered to show an overall number for students taking fewer classes at a time. Please consult with your advisor to determine which classes are the best option for you to take.

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