

SOC lab False Positive Triage

The home lab simulation presents the Security Operations Center (SOC) dashboard, showcasing a variety of active alerts and incidents across a controlled test environment. The interface displays real-time log sources, SIEM summary panels, and a visible sequence of triggered rules. Several false positives appear—highlighted by alerts for benign user activities, such as normal administrative logins and authorized software updates. The analyst has annotated the screenshot with key metrics, clearly marking the volume of false positives compared to genuine threat detections. This initial setup illustrates the baseline challenge, emphasizing the need for fine-tuning of correlation rules, alert thresholds, and source filtering.

The screenshot shows the Splunk Enterprise interface with the 'Alert queue' selected in the sidebar. The main pane displays a single alert titled 'Inbound Email Containing Suspicious External Link'. The alert details are as follows:

Assigned alert(s)	Description	datasource	timestamp	subject	sender	recipient	attachment	content	direction
8814	Inbound Email Containing Suspicious External Link	Medium	Phishing	Nov 11th 2025 at 15:38					
	This alert was triggered by an inbound email contains one or more external links due to potentially suspicious characteristics. As part of the investigation, check firewall or proxy logs to determine whether any endpoints have attempted to access the URLs in the email and whether those connections were allowed or blocked.	email	11/11/2025 15:36:48.897	Action Required: Finalize Your Onboarding Profile	onboarding@hrconnex.thm	j.garcia@thetrydaily.thm	None	Hi Ms. Garcia,\n\nWelcome to TheTryDaily!\n\nAs part of your onboarding, please complete your final profile setup so we can configure your access.\n\nKindly click the link below:\n\n Set Up My Profile \n\nIf you have questions, please reach out to the HR Onboarding Team.	inbound
									Playbook link

As I work through the SOC simulation on TryHackMe using Splunk Enterprise, I focus on analyzing firewall logs to determine if a flagged email alert is actually a false positive phishing attempt. I use Splunk's powerful search capabilities to filter all network events corresponding to the timestamp of the suspected phishing email, tracing both incoming and outgoing connections for the recipient's workstation. By looking for unusual traffic patterns, connections to suspicious IP addresses, or any evidence of blocked attempts, I find that all the related network activity is normal and consistent with legitimate business use. No signs of malware payload delivery, command-and-control traffic, or unauthorized data extraction appear in the firewall logs. This process helps me confidently classify the phishing alert as a false positive, demonstrating the effectiveness of combining lab-based SOC skills with real-world log analysis in Splunk.

<input type="checkbox"/> Hide Fields	<input type="checkbox"/> All Fields	List ▾	Format	50 Per Page ▾	< Prev
<input type="checkbox"/> content 33 <input type="checkbox"/> datasource 2 <input type="checkbox"/> DestinationIP 22 <input type="checkbox"/> DestinationPort 2 <input type="checkbox"/> direction 3 <input type="checkbox"/> index 1 <input type="checkbox"/> linecount 1 <input type="checkbox"/> Protocol 1 <input type="checkbox"/> punct 33 <input type="checkbox"/> recipient 23 <input type="checkbox"/> Rule 2 <input type="checkbox"/> sender 28 <input type="checkbox"/> SourceIP 13 <input type="checkbox"/> SourcePort 39 <input type="checkbox"/> splunk_server 1 <input type="checkbox"/> subject 32 <input type="checkbox"/> timestamp 69 <input type="checkbox"/> URL 34	i Time Event host = 10.10.210.219:8989 source = eventcollector sourcetype = _json				
	> 11/11/25 3:43:11.897 PM { [-] Action: allowed Application: web-browsing DestinationIP: 192.168.10.5 DestinationPort: 443 Protocol: TCP Rule: Allow-Internet SourceIP: 10.20.2.1 SourcePort: 61185 URL: https://intranet.thetrydaily.thm/dashboard datasource: firewall timestamp: 11/11/2025 15:43:11.897 }				
	Show as raw text host = 10.10.210.219:8989 source = eventcollector sourcetype = _json				

<input type="checkbox"/> All Fields	<input type="checkbox"/> Time	Event	< Prev	1	2	Next >
	> 11/11/25 3:44:38.897 PM { ["datasource": "firewall", "timestamp": "11/11/2025 15:44:38.897", "Action": "allowed", "SourceIP": "10.20.2.24", "SourcePort": "60582", "DestinationIP": "34.120.58.11", "DestinationPort": "443", "URL": "https://crm.hubspot.com/deals", "Application": "web-browsing", "Protocol": "TCP", "Rule": "Allow-Internet"} Show syntax highlighted host = 10.10.210.219:8989 source = eventcollector sourcetype = _json					
	> 11/11/25 3:44:32.897 PM { [-] attachment: None content: One candidate rescheduled--sending the updated list shortly. datasource: email direction: internal recipient: j.carter@thetrydaily.thm sender: j.carter@thetrydaily.thm subject: RE: RE: Hiring Update - Interview Schedule timestamp: 11/11/2025 15:44:32.897 }					
	Show as raw text host = 10.10.210.219:8989 source = eventcollector sourcetype = _json					
	> 11/11/25 3:44:15.897 PM { [-] attachment: None content: Reminder: Sign-ups close tomorrow. datasource: email direction: internal recipient: g.wright@thetrydaily.thm sender: g.wright@thetrydaily.thm subject: FWD: Employee Appreciation Day - Volunteer Sign-Up timestamp: 11/11/2025 15:44:15.897 }					
	Show as raw text host = 10.10.210.219:8989 source = eventcollector sourcetype = _json					