



# DANIELA C.VELA

## STATEMENT

Having worked for years in the service industry, I have developed passion for hospitality and customer service.

## RECENT WORK EXPERIENCE

2018- Present  
CHILI'S BAR AND GRILL  
Waitress

Excelled in a fast-paced environment and quickly adapted to the flexibility and demand of the restaurant industry by picking up extra shifts and tables. Gained immeasurable experience in multitasking, oral and verbal communication, customer satisfaction, and conflict.

2018  
SHAKE SMART INC  
Team Member  
Prepared and served drinks and food in accordance with health codes and café standards. Greeted each customer with a warm smile and positive attitude, even at early hours of the day. Cash drawer operations

## PERSONAL EXPERIENCE

LEADERSHAPE INSTITUTE  
Participant  
Attended a six-day program that focused on leadership training and character building. Carried the program's mission to transform the world by increasing the number of people who lead with integrity and a healthy disregard for the impossible.

GLOBAL MEDICAL TRAINING PROGRAM  
Social Committee  
Help organize social events for organization. Responsible for set up and cleaning after events. Traveled to Peru to assist in clinics set up in impoverished communities without access to basic healthcare. Diagnosed and provided treatment under supervision of medical professionals.

TEXAS ANGELS  
PR Chair  
In charge of all social networks owned by spirit group: Instagram, Facebook, Twitter, & Website. Designed all advertising and marketing graphics. Coordinated class pictures and event photography.

## CONTACT

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Texas, 78741  
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## EDUCATION

2016- 2017	BACHELOR OF SCIENCE- BIOLOGY St. Edward's University Honors: President's Excellence Scholarship Recipient Dean's List 2016 Alpha Lambda Delta Member Finalist in 2017 Brother Dunstan Bowles Persuasive Speaking Contest
2018 - Expected 2020	BSA BIOLOGY W/ CERTIFICATE IN FORENSIC SCIENCE University Of Texas At Austin

## SKILLS

Adobe Creative Cloud	<div><div></div></div>
Time Management	<div><div></div></div>
Problem Solving	<div><div></div></div>
Customer Service	<div><div></div></div>
Bilingual	<div><div></div></div>

## REFERENCES

Nicholas McKim  
General Manager at Chili's  
E: nickmckim@gmail.com

Tehya Rassman  
Manager at Shake Smart  
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