

DANIEL KIM

Summary

Methodical and creative Web Designer with a stellar customer service record and superb work ethics. Broadly and deeply knowledgeable in a wide variety of computer languages. Detailed oriented and energetic team player. Demonstrate time management skills and highly organized. Pursuing a position in a large organization that can add to my personal growth in web design.

Employment

DOMODOMO LLC

Lead Server/Assistant GM

New York, NY

Jun 2016 to Jan 2018, Jun 2016 to Jan 2018

- Supervised task delegation to team of up to 12 to maintain optimal productivity and overtime in restaurant with capacity to seat 200.
- Trained end users in restaurant POS System and resolved technical malfunctions through diagnostic tools
- Quantified daily bookkeeping reports & tip pools up to \$2000 to be allocated to staff.
- Cultivated workplace conduct and culture in training new employees to prioritize customer service/satisfaction.
- Aided General Manager in promoting seasonal menu items & specials on a social media platform.

SsamBap BBQ

Waiter

Stony Brook

Oct 2013 to Sep 2015

- Streamlined flow of orders by relaying guest selections to bar and kitchen staff.
- Routinely supported other area of the restaurant as requested, including taking reservations and completing transactions for other staff.
- Commanded a thorough knowledge of seasonal menu items, allergies and food preparation.
- Ensured quality customer experience by addressing customer concerns, demonstrating empathy and resolving complications on the spot.

180 Media Group

Sales Intern

Greater New York City Area

Jun 2014 to Aug 2014

- Collaborated with team members to effectively market 180 Media Group merchandise such as Overcoming the Roadblocks to Life Change with Dr. Martin Sanders.
- Increased sales revenue by utilizing social media to increase brand awareness through sharing videos, articles, updates, and events.
- Offered onsite maintenance by making necessary equipment adjustments and setting up PC and Apple desktops and laptops and all types of mobile devices.

Volunteering

Duffy and Bracken, Physical Therapy · Student Volunteer

75 Maiden Ln, New York, NY 10038

- Organized outpatient forms along with other administrative duties
- Demonstrated recommended strengthening exercises assigned to individual cases.
- Shadowed Physical Therapists in providing treatment of patient-centered care.

180 Scholarship · Assistant Tutor

Staten Island

- A non-profit organization founded by 180 Church in providing SAT/ACT/SHSAT tutoring for students seeking test prep in Staten Island.
- Prepared SHSAT content for intermediate school students by creating practice exams.
- Taught SAT vocabulary classes to high school students

Custom Section 1

Contact

Education

Per Scholas / General Assembly

Web Development Immersive 2018

Stony Brook University Health Sciences Center School of Medicine

Bachelor of Science Healthcare

Informatics 2016

Skills

APPLICATIONS

Word

Excel

PowerPoint

Publisher

Access

Outlook

Google Docs

HTML

CSS

Javascript

LANGUAGES

Korean

English

CERTIFICATIONS

CPR & AED certified