Dan Nguyen, MHA
Full Stack Software Engineer

PERSONAL
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SUMMARY
I'm a full stack software engineer who has spent the last eight years in the fast-paced, often complex medical industry. Currently looking for a company to build amazing apps and find solutions to technology's biggest problems.

TECHNICAL SKILLS
JavaScript, HTML, CSS, MERN Stack (MongoDB, Express.js, React.js, Node.js), Mongoose, Axios, REST API, JWT, Bootstrap, Postman, Heroku, Git, GitHub

PROJECT EXPERIENCE
Software Engineering Immersive | General Assembly | Remote   December 2021 – June 2022
Completed 420+ hours of expert-led instruction in HTML, CSS, JavaScript, MERN Stack, and Python
- The Roaming Spoon – A food truck app built using the MERN Stack
  - Launch App: https://roaming-spoon.herokuapp.com/
  - GitHub: https://github.com/dannguyen9219/roaming-food-trucks
- Thynkery – A Project Management App built using the MERN Stack and has full CRUD
  - Launch App: https://thynkery.netlify.app/
  - GitHub: https://github.com/dannguyen9219/thynkery-client
- Ladybug – A Bug Tracking App that uses full CRUD, MVC and RESTful routes
  - Launch App: https://dannguyen-ladybug.herokuapp.com/
  - GitHub: https://github.com/dannguyen9219/ladybug_project2

PROFESSIONAL WORK EXPERIENCE
Beleza Surgery   June 2018 – June 2022
Practice Manager, Austin, TX
- Manage clinical and administrative team in the Central Texas market in daily operations which consists of four medical clinics and a surgical suite
- Conduct staff performances, interviewing and hiring staff personal, training staff, and meeting market performance benchmarks in aesthetics and plastic surgery
- Organize monthly governor board meetings with Medical Director and Chief General Surgeon to review quality metrics, finance, and business development opportunities
- Implementation of new electronic health/medical record (Nextech) at company, which includes training administrative and clinical staff on new software and hardware assets, and new payment system
- Review policies and procedures of the practice for compliance of the rules and regulations of the Accreditation Association for Ambulatory Health Care (AAAHC), OSHA, and HIPAA
- Create and implement marketing strategies, such as Search Engine Optimization (SEOs) and Pay-Per-Clicks (PPCs), monthly promotions and patient events to support growth of market
- Develop business strategies for growth of the practice
- Collaborate with DoctorLogic for website production and increase traffic and patient conversions

Access Dental   September 2017 – June 2018
Office Manager, Austin, TX
- Managed daily operations of a dental clinic with a staff of 10 employees and 5 dentists
- Trained staff on insurance verification, prior authorizations for treatment plans, front desk procedures, patient experience and customer service.
- Responsible for financial goals of the office and interviewing and hiring staff
- Meet with senior leadership to discuss business development, marketing and finance

Lone Star Circle of Care   February 2017 – August 2017
Associate Practice Administrator, Georgetown, TX
- Managed daily operations of a Pediatric and Women's Health Clinic with a staff of 19 employees and seven providers
- Served as liaison between practice physicians and office employees, and between senior leadership to meet the needs of the community and implement best practices in an ambulatory setting.
- Trained staff on customer service, patient care, front desk responsibilities, as well as The Joint Commission survey to ensure clinics provides safe and effective care of the highest quality for reaccreditation.
- Responsible as a super-user for electronic medical record and patient management software, which consists of correcting mistakes in scheduling, insurance, sliding fee-scale, missing adjustments and other reports.

Dell Children's Medical Center   January 2016 – September 2016
Project Coordinator – Business Development, Austin, TX
- Created and implemented business and program plans and reported to leadership on status of projects.
- Performed and maintained market analysis and competitor profiles to explore marketing opportunities, market penetration, patient population, patient growth, disease mapping, service line growth, and volume trends
- Developed timelines, assigned responsibilities, and monitored the progress of projects. Collaborated with senior leadership and physicians to develop programs for Dell Children's Health

EDUCATION
General Assembly
Certificate, Software Engineering Immersive (SEI)   June 2022

Texas A&M University, School of Public Health, College Station, TX
Master of Health Administration   May 2015

University of Texas, School of Natural Science, Austin, TX
Bachelor of Science in Public Health   May 2013