

Impacted Assessment

Detect ID : D0115

Value Program : No

Title : Back Button Enhancement BEBAS APP [MCMC Issue]

Mandays (Int) : -

Mandays (Ext) : -

Total Mandays : -

Strategic Pillar : COST_AND_PRODUCTIVITY_IMPROVEMENT

Requestor Info: : Amirul Syahir Bin Saidin / UNIFI / AMIRUL.SYAHIR@TM.COM.MY

Disclaimer: The information from this website is for TM internal used only. The information of Mandays and rate is based on previous approved Impact Assessment which were under Group IT and Digital preview. It can be used as an initial reference and guideline to requestor for the similar enhancement specification. If the new requirement has different specification, requestor to follow the Business Enhancement (BE) process flow for overall assessment from Group IT and Digital.

Key Understanding :

There will be no changes on customer journey. It will be maintained as per current order capture journey.Enhancement will be done by implementing swipe gesture to close the drawer in the BEBAS app.

Supporting Document : HLD-Back Button Enhancement BEBAS APP [MCMC Issues] final.docx

Mandays Breakdown :

1. Impacted Function: Delivery Manager

Impacted Module: Customer Journey

Impacted System/Area: BEBAS

Scope of Work:

To monitor/manage BE progress from development until RFS (development-testing-deployment). Follow up if any issue raise from development until RFS. Coordinate GITD CAB Committee approval with developer.

Internal/External: Internal

Mandays: 2

Rate: 800

Vendor Name: -

Amount (RM): 1600

2. Impacted Function: Business Analyst & Design

Impacted Module: Customer Journey

Impacted System/Area: BEBAS

Scope of Work:

Business Analysis & Design

Internal/External: External

Mandays: 1

Rate: 1958

Vendor Name: Accenture

Amount (RM): 1958

3. Impacted Function: Business Analyst & Design

Impacted Module: Customer Journey

Impacted System/Area: BEBAS

Scope of Work:

Analysis requirement, gather apps team effort. Prepare QBE proposal and HLD proposal.

Internal/External: Internal

Mandays: 1

Rate: 800

Vendor Name: -

Amount (RM): 800

4. Impacted Function: Assurance

Impacted Module: Customer Journey

Impacted System/Area: BEBAS

Scope of Work:

Test Planning & Analysis. Test Design and Execution (SIT & UAT). Regression. Data Prep.

Re-Testing.

Internal/External: Internal

Mandays: 3

Rate: 800

Vendor Name: -

Amount (RM): 2400

5. Impacted Function: Other

Impacted Module: Customer Journey

Impacted System/Area: BEBAS

Scope of Work:

Development

Internal/External: External

Mandays: 5

Rate: 1100

Vendor Name: Accenture

Amount (RM): 5500

Procurement : Purchase New Item and Extra Resources Required

Other Impacted : Architecture , CAPEX and OPEX

High Level Solution :

There will be no changes on customer journey. It will be maintained as per current order capture journey.Enhancement will be done by implementing swipe gesture to close the drawer in the BEBAS app.

Supporting Document : HLD-Back Button Enhancement BEBAS APP [MCMC Issues] final.docx

List of Dependency :

No changes in the customer journey. No changes in API

Additional Items / Solution Recommendation (BS/SC) :

<p>No additional solution</p>