### **EDUCATION**

# Udacity (online course) - New York, NY

10/2022

SQL for Data Analysis

#### Flatiron School - New York, NY

02/22/2022 - 06/02/2022

• Full Stack Web Development, Ruby on Rails, and JavaScript immersive program

### College Of Staten Island - New York, NY

09/2011 - 05/2013

Bachelor's program in Electrical Engineering

### **EMPLOYMENT HISTORY**

Foreman, Cleveland, OH

Townsend Tree Service, 02/2023 - Present

- Cooperate with the General Foreman to complete operations in given maps.
- Cooperate with First Energy linemen as per their needs to provide clearing for new construction.
- Identify power components and their respective voltage to recognize hazards and trim trees accordingly e.g. primary lines, secondary lines, transmission lines, and transformers.
- Train new hires in safety procedures and proper climbing/ trimming techniques.
- Proper and complete filling out of work documents including Job Briefings, Vehicle/Chipper inspections, and timesheets.
- Communicate with customers to gain permission/access to the property
- Demonstrate problem-solving and de-escalation skills in situations with customers.
- Continued responsibilities of a Climber.

#### Climber B, Cleveland, OH

Townsend Tree Service, 11/2022 - 02/2023

- Provide clearance to power lines ranging from 5ft to 15ft from all vegetation (trees/bushes/ vines).
- Climb trees to achieve clearance while complying with all of OSHA's safety standards.
- Use forestry techniques to remove obstacles during emergency work for First Energy.
- Properly operate of Townsend bucket trucks/ sky lifts to trim in higher areas.
- Maintenance of work gear and PPE, chainsaws/pole saws/climbing saddles/ropes, etc.

#### Driver, New York, NY

Uber/Lyft/Access-A-Ride,

11/2015 - 11/2022

- Interact with customers pleasantly to meet needs and drive satisfaction.
- Achieve consistently high customer scores by providing exceptional service.
- Utilize GPS and knowledge of NYC traffic to optimize routes and consistently ensure arrival times.
- Assist passengers in troubleshooting their rider apps.
- Accommodate passengers with different physical needs and provide assistance when needed (blind, disabled, pregnant, or just unable to carry their items).

### Direct-Care Staff Member, - New York, NY

The New York Foundling, 08/2013 - 11/2015

- · Direct care to individuals with physical and mental needs.
- Administered medications or treatments as directed by physician or nurse
- Ensuring attention to detail when documenting these administrations.
- Assist individuals with physical needs from exercise to bathing and personal grooming.
- Transport individuals to medical, dental, and personal care appointments.
- Plan and prepare nutritious meals and snacks to meet diabetic, low sodium, and high protein diets.

# SKILLS

- Personal and professional communication skills
- Organizational skills
- Ability to follow an exact process
- Ability to mitigate unexpected situations to achieve a solution
- Extensive computer skills, given experience in software engineering I have no issue navigating a computer and learning new tools.
- · Physically fit for any field work.
- Active Listening, I can form and base my understanding of a task on information given to me.
- Fluent in both English and Spanish