# **Danny Chung**

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#### **EXPERIENCE**

## **Applications Specialist – LTID Student Assistant**

June 2022 – Present

California State University San Marcos, Library Technology Initiatives and Development

San Marcos, CA

- Tested newly developed functionality and bug fixes in staging and development environments
- Assisted developing and updating webpage content, such as Drupal pages, with HTML, CSS, and JavaScript
- Assisted testing the accessibility and ADA compliance of web pages
- Assisted diagnosing system configuration issues in WordPress and Omeka
- Worked with automation rules in a service desk environment

### **General Technical Support – LTID Student Assistant**

Jan 2022 – May 2022

California State University San Marcos, Library Technology Initiatives and Development

San Marcos, CA

- Served as an integral part of the Help Desk supporting library staff and patrons
- Used Jira to create, update, and complete support tickets
- Maintained Windows OS workstations; installed/updated software and troubleshooted hardware issues
- Used technical writing skills to create/update documentation in Confluence

#### Front Desk Attendant

Oct 2019 – April 2020

University of La Verne, Randall Lewis Center for Well-Being & Research

La Verne, CA

- Created accounts, using the university's software, for Students, Faculty, and Staff
- Answered questions regarding the facility and the different classes we offered
- Rented out equipment to people using the facility, and ensured of their return

#### **EDUCATION**

## California State University San Marcos

San Marcos, CA

Bachelor of Science in Computer Science Concentration: Computer Information Systems Expected Graduation: May 2023 Dean's List, 3.7 GPA Cumulative

## **PROJECTS**

## Portfolio Website | HTML, CSS, JavaScript

- Developed a personal portfolio website to display my public projects and other information about myself
- Implemented a responsive design to work on desktop, tablets, and mobile devices
- Made use of the Font Awesome icon pack

### CheckedOut | HTML, CSS, JavaScript, PHP, SQL

- Developed a full-stack web application with a team of 5 using the MAMP software to host our back and frontend
- Developed the entire login/logout and account signup functionalities
- Collaborated all our code within a GitHub repository
- Contributed to other team member's code when assistance was needed

### **Bank Statement Organizer** | Python

- Developed a program that takes .csv bank statement files and gives the option to display certain categories of transactions with details of each on
- Made use of python's tkinter package to create a GUI for ease of use

#### **TECHNICAL SKILLS**

Languages: HTML, CSS, JavaScript, Python

Developer Tools: GitHub, VS Code, Jira, Bitbucket