# Cancer and Blood Disorders Program and Day Treatment Center

# Welcome

At Randall Children's Hospital, we believe that parents and families are the most important members of the child's care team and play a vital role in their healing. This is the heart of our family-centered care philosophy.

We encourage you to be a partner in your child's care — from helping make decisions about treatment to supporting your child during medical procedures to staying overnight with your child. Randall Children's Hospital is designed to allow families to stay together as much as possible. It is our goal to treat everyone with courtesy and respect, to listen carefully and to provide a clean, guiet and safe healing environment.

## **During your visit**

- Ask questions. Be sure that you understand your child's treatment and care.
- Let the staff know about your child's likes and dislikes, special nicknames, routines and special words. Ask how to personalize your child's room.
- Continue routines that comfort you and your child.
- Tell your child that the doctors and nurses are here to help.
- Explain that nurses and doctors might wear special clothes or masks.
- Please let us know if you have special needs. We are happy to do whatever we can for you and your child.

#### Visiting

The hospital has many family areas: lounges, kitchens, a wellness room and a garden.

Hours for Children's Cancer and Blood Disorders Program are 9 a.m.-5 p.m. 503-276-9300 Hours for Children's Day Treatment Center are 7:30 a.m.-6 p.m. 503-276-9350

#### For the well-being of all, please follow these basic guidelines on visiting:

- Please remember that many of our patients have immune systems that are not strong.
- Please limit the number of visitors and siblings to the center.
- Keep children at home who are ill or who have been recently exposed to illnesses.

#### **Ouestions?**

We welcome all questions or calls concerning your child's treatment and care. Please have friends and relatives contact you for updates. We release information only to parents.

#### Items you may want to bring if your child is to be admitted after treatment

The hospital supplies most of the items your child needs. Televisions, video games, music tapes, toys and books are available. Among the items you should bring for your child:

- Robe and slippers
- Toothbrush and toothpaste
- Comb and brush

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LEGACY LABORATORY

**LEGACY HOSPICE** 

- Pictures of family and friends
- Favorite stuffed animal, blanket, videotape, book or toy, crayons or pens and stationery

### Safety and special considerations

- Wash bottles or toys dropped on the floor.
- Make sure the rails of the bed are raised when you leave the bedside.
- Please do not share toys between patients.
- Respect the rights of others. Some of the patients and families at Randall Children's Hospital are having emotional times.
- If your child is sick with a viral or any contagious condition, he/she will have a room that has special isolation precautions. Please stay in this room during your visit.
- If your child is receiving a procedure in our department, please adhere to the directions you were given and do not offer your child any food or drink until discussed with your care provider.

