Daniel Diaz

Information Technology Specialist

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EXPERIENCE

Macrotech USA Inc, Greater Tri-State Area — IT Technician

OCTOBER 2023 - PRESENT

Provide IT consulting for decisions regarding computational infrastructure, as well as facilitating on-site installation.

Initialize client specific configuration of hardware, network, and software. Evaluating integrity of computer systems, and assessing repairs.

Independent Consulting - Windows 10, Powershell, Google Suite, Mini-PC

Best Western, Westampton, NJ — Assistant General Manager

OCTOBER 2022 - OCTOBER 2023

Maintained computer systems including point of sale master computer, assisted in the configuration of network to maintain hard drive back-ups to local servers and cloud storage concurrently, loaded appropriate applications when needed.

Providing friendly and clear customer service to associates within the organization. Bash Scripting, Python, Linux, Windows 10

Forrest Solutions, New York, NY (Remote) — Data Entry Specialist

AUGUST 2020 - FEBRUARY 2021 (Temp Assignment)

Utilized local PC and leveraged cloud AWS systems to generate reports on recruiting efficacy and stored them to the cloud.

Processed and entered information into the database, performed data cleansing, logging, and 'dataframe' creation and filtering.

AWS, SQL, Python (Pandas, Numpy), CSS, HTML, MS Excel

AG Wolf Capital, New York, NY — Junior IT Tech/ Data Analysis

JUNE 2018 - PRESENT

Monitoring and maintaining computer systems and networks, including website infrastructure. Responding to service tickets in a timely manner. In addition to providing reports upon request for analysis of company statistics.

AWS, GoDaddy, Python, HTML, CSS

EDUCATION

Mercer County Community College, NJ — Associate's Degree

SEPTEMBER 2018 - ATTENDING

Computer Science Major with a Minor in Mathematics

SKILLS

Working knowledge of Windows, Mac, and Linux systems.

Experience with troubleshooting, networking, programming.

Bilingual - English/Spanish

AWARDS

Honor Society

Robotics Club Team Captain

CERTIFICATIONS

CompTIA A+ (Pending Renewal)

PROJECTS

github.com/dannydiaz17/

linux-config/

Auto-configures Ubuntu Linux to a preferred shell configuration.

terraclean/

I made a web scraper to assist in the repair of client's product database